

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet October 2022

SERVICE REQUESTS	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	October 2021	October 2022	Current Month Variance	Current Month % Change
<b>Totals Calls Received</b>	<b>75,680</b>	<b>4,984</b>	<b>6,904</b>	<b>4,984</b>	<b>6,904</b>	<b>1,920</b>	<b>39%</b>
Proactive Requests	6,658	478	693	478	693	215	45%
External Requests	55,130	3,367	5,210	3,367	5,210	1,843	55%
Follow-up Calls	13,892	1,139	1,001	1,139	1,001	-138	-12%
Calls Breakdown	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	October 2021	October 2022	Current Month Variance	Current Month % Change
<b>Aggressive Activity</b>	<b>9,606</b>	<b>716</b>	<b>1,058</b>	<b>716</b>	<b>1,058</b>	<b>342</b>	<b>48%</b>
Dog Attack to Animal	589	40	69	40	69	29	73%
Aggressive -High	946	52	92	52	92	40	77%
Dog Attack to Human	2	0	1	0	1	1	N/A
Loose Aggressive	5,404	430	622	430	622	192	45%
Aggressive Pack Activity	2,665	194	274	194	274	80	41%
<b>Bite</b>	<b>1,793</b>	<b>132</b>	<b>148</b>	<b>132</b>	<b>148</b>	<b>16</b>	<b>12%</b>
Bite Animal Contained	1,051	80	79	80	79	-1	-1%
Bite Animal Not Contained	700	51	63	51	63	12	24%
Rabies Specimen Pickup	42	1	6	1	6	5	500%
<b>Confined Animal</b>	<b>5,448</b>	<b>467</b>	<b>425</b>	<b>467</b>	<b>425</b>	<b>-42</b>	<b>-9%</b>
Drains/Pipes/Culverts	30	3	2	3	2	-1	-33%
Drains/Pipes/Culverts-Danger	91	9	7	9	7	-2	-22%
Owner Surrender	295	24	5	24	5	-19	-79%
Rabies Vector Species	156	3	10	3	10	7	233%
In a Trap-Domestic Animal	412	45	21	45	21	-24	-53%
In a Trap-Danger	400	17	35	17	35	18	106%
Bed of a Truck	4	0	0	0	0	0	N/A
Bed of a Truck-Danger	10	1	0	1	0	-1	-100%
Inside Vehicle	176	15	8	15	8	-7	-47%
Stray	3,874	350	337	350	337	-13	-4%
<b>Lack of Care</b>	<b>14,791</b>	<b>836</b>	<b>1,161</b>	<b>836</b>	<b>1,161</b>	<b>325</b>	<b>39%</b>
Critical Medical	3,028	177	299	177	299	122	69%
Sick or Injured	5,192	367	460	367	460	93	25%
Weather Condition	1,643	12	31	12	31	19	158%
Welfare Check	4,928	280	371	280	371	91	33%
<b>Loose</b>	<b>17,203</b>	<b>886</b>	<b>1,730</b>	<b>886</b>	<b>1,730</b>	<b>844</b>	<b>95%</b>
Loose Owned	3,942	241	356	241	356	115	48%
Safety Obstruction on Roadway	692	35	33	35	33	-2	-6%
Loose Stray	12,569	610	1,341	610	1,341	731	120%
<b>Nuisance</b>	<b>4,096</b>	<b>287</b>	<b>388</b>	<b>287</b>	<b>388</b>	<b>101</b>	<b>35%</b>
Conditions	285	13	27	13	27	14	108%
Noisy/Barking	1,592	135	205	135	205	70	52%
Microchip	4	1	0	1	0	-1	-100%
Pet Limit	239	24	22	24	22	-2	-8%
Pooper Scooper	439	33	39	33	39	6	18%
Rooster	783	39	44	39	44	5	13%
Spay/Neuter	64	3	11	3	11	8	267%
Tethering	664	34	38	34	38	4	12%
Vaccine	26	5	2	5	2	-3	-60%
<b>Police Assist</b>	<b>3,817</b>	<b>281</b>	<b>401</b>	<b>281</b>	<b>401</b>	<b>120</b>	<b>43%</b>
DPD Emergency	2,418	168	274	168	274	106	63%
DPD Non-Urgent	15	0	0	0	0	0	NA
DPD Urgent	1,101	92	95	92	95	3	3%
Fire Urgent	113	12	15	12	15	3	25%
Other Law Enforcement Emergency	22	1	4	1	4	3	300%
Other Law Enforcement Non-Urgent	6	1	1	1	1	0	0%
Other Law Enforcement Urgent	142	7	12	7	12	5	71%
<b>Outreach</b>	<b>345</b>	<b>14</b>	<b>0</b>	<b>14</b>	<b>0</b>	<b>-14</b>	<b>-100%</b>
<b>Volunteer</b>	<b>54</b>	<b>7</b>	<b>3</b>	<b>7</b>	<b>3</b>	<b>-4</b>	<b>-57%</b>
<b>Owner Surrender</b>	<b>2,746</b>	<b>139</b>	<b>250</b>	<b>139</b>	<b>250</b>	<b>111</b>	<b>80%</b>
<b>Loose Cat*</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Wildlife</b>	<b>1,889</b>	<b>80</b>	<b>339</b>	<b>80</b>	<b>339</b>	<b>259</b>	<b>324%</b>
Violations							
Violations Breakdown	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	October 2021	October 2022	Current Month Variance	Current Month % Change
<b>Violations Issued</b>	<b>28,732</b>	<b>2,197</b>	<b>2,149</b>	<b>2,197</b>	<b>2,149</b>	<b>-48</b>	<b>-2%</b>
Violation Notices	25,949	2,020	1,858	2,020	1,858	-162	-8%
Criminal Citations	119	6	32	6	32	26	433%
Civil Citations	2,664	171	259	171	259	88	51%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2021/22	Fiscal YTD 2021/22	Fiscal YTD 2022/23	October 2021	October 2022	Current Month Variance	Current Month % Change
<b>Total Loose Bites</b>	<b>805</b>	<b>59</b>	<b>63</b>	<b>59</b>	<b>63</b>	<b>4</b>	<b>7%</b>
Loose	169	11	12	11	12	1	9%
Loose Owned	636	48	51	48	51	3	6%
Owner Confined	541	37	37	37	37	0	0%
Owner Victim	341	31	22	31	22	-9	-29%
<b>Total Bites</b>	<b>1,687</b>	<b>127</b>	<b>122</b>	<b>127</b>	<b>122</b>	<b>-5</b>	<b>-4%</b>

\*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.