

DALLAS ANIMAL SERVICES

Department Field Fact Sheet July 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	July 2021	July 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	48,264	62,016	5,128	6,657	1,529	30%
Proactive Requests	4,411	3,614	5,497	364	507	143	39%
External Requests	40,410	33,421	44,554	3,497	5,095	1,598	46%
Follow-up Calls	13,244	11,229	11,965	1,267	1,055	-212	-17%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	July 2021	July 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	5,840	7,495	512	733	221	43%
Dog Attack to Animal	358	296	452	20	28	8	40%
Aggressive -High	460	343	711	31	46	15	48%
Dog Attack to Human	8	7	2	1	0	-1	-100%
Loose Aggressive	4,456	3,741	4,261	318	429	111	35%
Aggressive Pack Activity	1,789	1,453	2,069	142	230	88	62%
Bite	1,396	1,211	1,485	133	128	-5	-4%
Bite Animal Contained	875	760	876	78	68	-10	-13%
Bite Animal Not Contained	475	414	578	47	54	7	15%
Rabies Specimen Pickup	46	37	31	8	6	-2	-25%
Confined Animal	4,499	3,727	4,497	393	544	151	38%
Drains/Pipes/Culverts	22	17	27	1	1	0	0%
Drains/Pipes/Culverts-Danger	57	48	74	4	6	2	50%
Owner Surrender	201	148	255	30	24	-6	-20%
Rabies Vector Species	90	68	125	14	29	15	107%
In a Trap-Domestic Animal	562	478	357	41	28	-13	-32%
In a Trap-Danger	292	242	314	28	54	26	93%
Bed of a Truck	13	12	4	2	0	-2	-100%
Bed of a Truck-Danger	7	7	10	2	0	-2	-100%
Inside Vehicle	137	119	148	12	18	6	50%
Stray	3,118	2,588	3,183	259	384	125	48%
Lack of Care	11,372	9,480	12,043	1,033	1,689	656	64%
Critical Medical	1,958	1,598	2,393	174	339	165	95%
Sick or Injured	4,235	3,498	4,202	434	529	95	22%
Weather Condition	1,303	1,173	1,450	85	320	235	276%
Welfare Check	3,876	3,211	3,998	340	501	161	47%
Loose	9,235	7,569	13,834	812	1,493	681	84%
Loose Owned	2,626	2,159	3,239	181	268	87	48%
Safety Obstruction on Roadway	570	491	566	45	56	11	24%
Loose Stray	6,039	4,919	10,029	586	1,169	583	99%
Nuisance	3,729	3,218	3,482	219	279	60	27%
Conditions	260	224	244	28	34	6	21%
Noisy/Barking	1,437	1,265	1,374	62	86	24	39%
Microchip	2	2	3	2	0	-2	-100%
Pet Limit	212	172	194	15	17	2	13%
Pooper Scooper	473	398	330	34	40	6	18%
Rooster	825	714	687	43	54	11	26%
Spay/Neuter	66	52	45	9	5	-4	-44%
Tethering	436	376	583	23	42	19	83%
Vaccine	18	15	22	3	1	-2	-67%
Police Assist	3,008	2,489	3,096	279	330	51	18%
DPD Emergency	2,096	1,719	1,945	198	207	9	5%
DPD Non-Urgent	349	344	9	3	3	0	0%
DPD Urgent	387	285	908	59	88	29	49%
Fire Urgent	60	52	95	6	12	6	100%
Other Law Enforcement Emergency	36	29	20	3	4	1	33%
Other Law Enforcement Non-Urgent	41	27	6	4	1	-3	-75%
Other Law Enforcement Urgent	39	33	113	6	15	9	150%
Outreach	307	204	326	34	20	-14	-41%
Volunteer	59	41	47	2	3	1	50%
Owner Surrender	1,443	1,148	2,238	149	215	66	44%
Loose Cat*	1,744	1,344	N/A	171	N/A	N/A	N/A
Wildlife	958	764	1,508	124	168	44	35%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	July 2021	July 2022	Current Month Variance	Current Month % Change
Violations Issued	12,386	15,535	23,762	2,032	2,562	530	26%
Violation Notices	17,161	13,173	21,564	1,875	2,273	398	21%
Criminal Citations	1	0	75	0	-4**	-4	N/A
Civil Citations	2,674	2,362	2,123	157	293	136	87%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	July 2021	July 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	479	659	46	63	17	37%
Loose	103	89	137	8	16	8	100%
Loose Owned	465	390	522	38	47	9	24%
Owner Confined	428	364	454	36	48	12	33%
Owner Victim	281	241	286	32	37	5	16%
Total Bites	1,277	1,084	1,399	114	148	34	30%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types.

**DAS made incident number mandatory for citations. DAS discovered errors and fixed the citations retroactively with incident numbers. This resulted in negative number due to monthly adjustment.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.