

DALLAS ANIMAL SERVICES

Department Field Fact Sheet August 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	August 2021	August 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	53,272	69,175	5,008	7,159	2,151	43%
Proactive Requests	4,411	3,989	6,125	375	628	253	67%
External Requests	40,410	37,027	50,099	3,606	5,545	1,939	54%
Follow-up Calls	13,244	12,256	12,951	1,027	986	-41	-4%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	August 2021	August 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	6,413	8,590	573	1,095	522	91%
Dog Attack to Animal	358	325	535	29	83	54	186%
Aggressive -High	460	396	833	53	122	69	130%
Dog Attack to Human	8	6	2	-1	0	1	-100%
Loose Aggressive	4,456	4,074	4,846	333	585	252	76%
Aggressive Pack Activity	1,789	1,612	2,374	159	305	146	92%
Bite	1,396	1,294	1,640	83	155	72	87%
Bite Animal Contained	875	810	964	50	88	38	76%
Bite Animal Not Contained	475	445	635	31	57	26	84%
Rabies Specimen Pickup	46	39	41	2	10	8	400%
Confined Animal	4,499	4,148	5,023	421	526	105	25%
Drains/Pipes/Culverts	22	22	28	5	1	-4	-80%
Drains/Pipes/Culverts-Danger	57	53	84	5	10	5	100%
Owner Surrender	201	174	279	26	24	-2	-8%
Rabies Vector Species	90	81	142	13	17	4	31%
In a Trap-Domestic Animal	562	523	394	45	37	-8	-18%
In a Trap-Danger	292	269	358	27	44	17	63%
Bed of a Truck	13	13	4	1	0	-1	-100%
Bed of a Truck-Danger	7	7	10	0	0	0	N/A
Inside Vehicle	137	129	164	10	16	6	60%
Stray	3,118	2,877	3,560	289	377	88	30%
Lack of Care	11,372	10,515	13,565	1,035	1,522	487	47%
Critical Medical	1,958	1,800	2,726	202	333	131	65%
Sick or Injured	4,235	3,887	4,712	389	510	121	31%
Weather Condition	1,303	1,259	1,595	86	145	59	69%
Welfare Check	3,876	3,569	4,532	358	534	176	49%
Loose	9,235	8,407	15,525	838	1,691	853	102%
Loose Owned	2,626	2,386	3,608	227	369	142	63%
Safety Obstruction on Roadway	570	526	628	35	62	27	77%
Loose Stray	6,039	5,495	11,289	576	1,260	684	119%
Nuisance	3,729	3,484	3,798	266	316	50	19%
Conditions	260	243	261	19	17	-2	-11%
Noisy/Barking	1,437	1,344	1,468	79	94	15	19%
Microchip	2	2	3	0	0	0	N/A
Pet Limit	212	194	221	22	27	5	23%
Pooper Scooper	473	432	401	34	71	37	109%
Rooster	825	782	742	68	55	-13	-19%
Spay/Neuter	66	57	54	5	9	4	80%
Tethering	436	413	622	37	39	2	5%
Vaccine	18	17	26	2	4	2	100%
Police Assist	3,008	2,753	3,484	264	388	124	47%
DPD Emergency	2,096	1,892	2,182	173	237	64	37%
DPD Non-Urgent	349	345	14	1	5	4	400%
DPD Urgent	387	356	1,022	71	114	43	61%
Fire Urgent	60	56	107	4	12	8	200%
Other Law Enforcement Emergency	36	34	21	5	1	-4	-80%
Other Law Enforcement Non-Urgent	41	34	6	7	0	-7	-100%
Other Law Enforcement Urgent	39	36	132	3	19	16	533%
Outreach	307	260	336	56	10	-46	-82%
Volunteer	59	45	50	4	3	-1	-25%
Owner Surrender	1,443	1,307	2,496	159	258	99	62%
Loose Cat*	1,744	1,528	N/A	184	N/A	N/A	N/A
Wildlife	958	862	1,717	98	209	111	113%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	August 2021	August 2022	Current Month Variance	Current Month % Change
Violations Issued	12,386	17,625	25,996	2,090	2,234	144	7%
Violation Notices	17,161	15,087	23,490	1,914	1,926	12	1%
Criminal Citations	1	1	100	1	25	24	2400%
Civil Citations	2,674	2,537	2,406	175	283	108	62%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	August 2021	August 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	523	735	44	76	32	73%
Loose	103	96	155	7	18	11	157%
Loose Owned	465	427	580	37	58	21	57%
Owner Confined	428	390	497	26	43	17	65%
Owner Victim	281	261	319	20	33	13	65%
Total Bites	1,277	1,174	1,551	90	152	62	69%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.