

DALLAS ANIMAL SERVICES							
Department Fact Sheet February 2019							
SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	February 2018	February 2019	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	22,508	29,312	4,340	6,342	2,002	46%
Proactive Requests	15,302	5,793	7,544	1,063	1,760	697	66%
External Requests	41,997	16,715	16,008	3,277	3,238	-39	-1%
Follow-up Calls	NA	NA	5,760	NA	1,344	NA	NA
Total Violations Issued	15,311	6,458	10,384	1,117	1,783	666	60%
Service Requests			<div>This data is reflective of the CRMS/Chameleo n databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.</div>				
New Service Types	Fiscal YTD 2018/19	February 2019					
Call Breakdown							
Aggressive Activity	3,342	662					
Dog Attack to Animal	20	3					
Loose Aggressive -High Risk	336	73					
Dog Attack to Human	18	0					
Loose Aggressive	2,334	469					
Aggressive Pack Activity	634	117					
Confined Animal	1,672	306					
Drains/Pipes/Culverts	5	1					
Drains/Pipes/Culverts-Danger	21	4					
Owner Surrender	499	88					
Rabies Vector Species	14	1					
In a Trap-Domestic Animal	301	65					
In a Trap-Danger	110	33					
Bed of a Truck	1	0					
Bed of a Truck-Danger	0	0					
Inside Vehicle	64	17					
Stray	657	97					
Lack of Care	3,776	839					
Critical Medical	827	172					
Sick or Injured	1,428	347					
Weather Condition	362	82					
Welfare Check	1,159	238					
Loose	8,297	1,659					
Loose Owned	2,769	583					
Safety Obstruction on Roadway	1,514	282					
Loose Stray	4,014	794					
Nuisance	4,642	1,174					
Conditions	74	13					
Noisy/Barking	757	158					
Microchip	4	1					
Pet Limit	77	17					
Pooper Scooper	106	25					
Rooster	199	52					
Spay/Neuter	2,517	881					
Tethering	136	24					
Vaccine	772	3					
Bite	733	146					
Bite AnimalContained	465	89					
Bite Animal Not Contained	234	52					
Rabies Specimen Pickup	34	5					
Police Assist	861	281					
ASO Back up	21	11					
DPD Non-Urgent	49	11					
DPD Emergency	434	78					
DPD Urgent	320	175					
Fire Urgent	18	1					
Other Law Enforcement Emergency	3	2					
Other Law Enforcement Urgent	9	2					
Other Law Enforcement Non-Urgent	7	1					
Wildlife Vendor	348	52					
Miscellaneous	2	0					
Bites - Actual							
	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	February 2018	February 2019	Current Month Variance	Current Month % Change
Loose	192	64	65	10	7	-3	-30%
Loose Owned	428	143	151	31	35	4	13%
Owner Confined	383	138	166	25	32	7	28%
Owner Victim	204	76	90	12	15	3	25%

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.
Proactive Requests: Calls that are created by officers.
External Requests: Calls that come through 311.