

DALLAS ANIMAL SERVICES							
Department Field Fact Sheet							
October 2019							
SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	October 2018	October 2019	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	4,519	5,074	4,519	5,074	555	12%
Proactive Requests	21,243	609	1,118	609	1,118	509	84%
External Requests	40,663	3,162	3,181	3,162	3,181	19	1%
Follow-up Calls	16,858	748	775	748	775	27	4%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	October 2018	October 2019	Current Month Variance	Current Month % Change
Aggressive Activity	7,490	710	552	710	552	-158	-22%
Dog Attack to Animal	235	12	30	12	30	18	150%
Aggressive -High	735	69	50	69	50	-19	-28%
Dog Attack to Human	30	14	1	14	1	-13	-93%
Loose Aggressive	4,700	478	323	478	323	-155	-32%
Aggressive Pack Activity	1,790	135	148	135	148	13	10%
Bite	2,067**	168	156	168	156	-12	-7%
Bite Animal Contained	1,313	107	96	107	96	-11	-10%
Bite Animal Not Contained	669**	51	50	51	50	-1	-2%
Rabies Specimen Pickup	85	10	10	10	10	0	0%
Confined Animal	4,441	404	368	404	368	-36	-9%
Drains/Pipes/Culverts	21	1	1	1	1	0	0%
Drains/Pipes/Culverts-Danger	72	4	7	4	7	3	75%
Owner Surrender	1,351	100	69	100	69	-31	-31%
Rabies Vector Species	40	5	4	5	4	-1	-20%
In a Trap-Domestic Animal	732	71	70	71	70	-1	-1%
In a Trap-Danger	319	10	38	10	38	28	280%
Bed of a Truck	6	N/A	1	N/A	1	N/A	N/A
Bed of a Truck-Danger	4	N/A	0	N/A	0	N/A	N/A
Inside Vehicle	161	16	11	16	11	-5	-31%
Stray	1,735	197	167	197	167	-30	-15%
Lack of Care	10,008**	634	730	634	730	96	15%
Critical Medical	2,366**	181	165	181	165	-16	-9%
Sick or Injured	3,683	194	231	194	231	37	19%
Weather Condition	795	17	38	17	38	21	124%
Welfare Check	3,164	220	296	220	296	76	35%
Loose	19,875	1,374	1,517	1,374	1,517	143	10%
Loose Owned	7,054	399	607	399	607	208	52%
Safety Obstruction on Roadway	3,039	272	54	272	54	-218	-80%
Loose Stray	9,782	703	856	703	856	153	22%
Nuisance	14,900	285	732	285	732	447	157%
Conditions	295	19	19	19	19	0	0%
Noisy/Barking	1,583	137	158	137	158	21	15%
Microchip	7	2	1	2	1	1	-50%
Pet Limit	301	19	16	19	16	-3	-16%
Pooper Scooper	355	17	37	17	37	20	118%
Rooster	535	33	38	33	38	5	15%
Spay/Neuter	10,614	3	419	3	419	416	13,867%
Tethering	418	16	44	16	44	28	75%
Vaccine	792	39	0	39	0	-39	-100%
Police Assist	2,057	144	172	144	172	28	19%
ASO Back up	103	2	9	2	9	7	350%
DPD Non-Urgent	124	15	7	15	7	-8	-53%
DPD Emergency	1,104	80	95	80	95	15	19%
DPD Urgent	624	35	47	35	47	12	34%
Fire Urgent	50	8	6	8	6	-2	-25%
Other Law Enforcement Emergency	16	N/A	4	N/A	4	N/A	N/A
Other Law Enforcement Urgent	18	1	3	1	3	2	200%
Other Law Enforcement Non-Urgent	18	2	1	2	1	-1	-50%
Wildlife Vendor	1,068	77	72	77	72	-5	-6%
Violations							
Violations Issued	22,105	1,960	1,416	1,960	1,416	-544	-28%
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	October 2018	October 2019	Current Month Variance	Current Month % Change
Total Loose Bites	558	53	34	53	34	-19	-36%
Loose	126	17	11	17	11	-6	-35%
Loose Owned	432	36	23	36	23	-13	-36%
Owner Confined	469	33	40	33	40	7	21%
Owner Victim	241	22	24	22	24	2	9%
Total Bites	1,268	108	98	108	98	-10	-9%

Note: This data is reflective of the Salesforce/Chameleon databases on the date of this report.
 Reports dated after this report may reflect a slight variance in the numbers.
 **2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.