

# DALLAS ANIMAL SERVICES

## Department Fact Sheet September 2019

| SERVICE REQUESTS                 | Year End 2017/18          | Fiscal YTD 2017/18        | Fiscal YTD 2018/19        | September 2018        | September 2019        | Current Month Variance        | Current Month % Change        |
|----------------------------------|---------------------------|---------------------------|---------------------------|-----------------------|-----------------------|-------------------------------|-------------------------------|
| Totals Calls Received            | 57,299                    | 57,299                    | 78,764                    | 4,726                 | 6,148                 | 1,422                         | 30%                           |
| Proactive Requests               | 15,302                    | 15,302                    | 21,243                    | 1,532                 | 1,582                 | 50                            | 3%                            |
| External Requests                | 41,997                    | 41,997                    | 40,663                    | 3,194                 | 2,846                 | -348                          | -11%                          |
| Follow-up Calls                  | NA                        | NA                        | 16,858                    | NA                    | 1,720                 | NA                            | NA                            |
| Total Violations Issued          | 15,311                    | 15,311                    | 22,105                    | 1,596                 | 1,457                 | -139                          | -9%                           |
| <b>Service Requests</b>          |                           |                           |                           |                       |                       |                               |                               |
| <b>New Service Types</b>         | <b>Fiscal YTD 2018/19</b> | <b>September 2019</b>     |                           |                       |                       |                               |                               |
| <b>Call Breakdown</b>            |                           |                           |                           |                       |                       |                               |                               |
| <b>Aggressive Activity</b>       | <b>7,490</b>              | <b>489</b>                |                           |                       |                       |                               |                               |
| Dog Attack to Animal             | 235                       | 33                        |                           |                       |                       |                               |                               |
| Loose Aggressive -High Risk      | 735                       | 62                        |                           |                       |                       |                               |                               |
| Dog Attack to Human              | 30                        | 1                         |                           |                       |                       |                               |                               |
| Loose Aggressive                 | 4,700                     | 260                       |                           |                       |                       |                               |                               |
| Aggressive Pack Activity         | 1,790                     | 133                       |                           |                       |                       |                               |                               |
| <b>Confined Animal</b>           | <b>4,441</b>              | <b>304</b>                |                           |                       |                       |                               |                               |
| Drains/Pipes/Culverts            | 21                        | 4                         |                           |                       |                       |                               |                               |
| Drains/Pipes/Culverts-Danger     | 72                        | 5                         |                           |                       |                       |                               |                               |
| Owner Surrender                  | 1,351                     | 98                        |                           |                       |                       |                               |                               |
| Rabies Vector Species            | 40                        | 3                         |                           |                       |                       |                               |                               |
| In a Trap-Domestic Animal        | 732                       | 47                        |                           |                       |                       |                               |                               |
| In a Trap-Danger                 | 319                       | 27                        |                           |                       |                       |                               |                               |
| Bed of a Truck                   | 6                         | 0                         |                           |                       |                       |                               |                               |
| Bed of a Truck-Danger            | 4                         | 0                         |                           |                       |                       |                               |                               |
| Inside Vehicle                   | 161                       | 4                         |                           |                       |                       |                               |                               |
| Stray                            | 1,735                     | 116                       |                           |                       |                       |                               |                               |
| <b>Lack of Care</b>              | <b>10,007</b>             | <b>693</b>                |                           |                       |                       |                               |                               |
| Critical Medical                 | 2,365                     | 168                       |                           |                       |                       |                               |                               |
| Sick or Injured                  | 3,683                     | 213                       |                           |                       |                       |                               |                               |
| Weather Condition                | 795                       | 48                        |                           |                       |                       |                               |                               |
| Welfare Check                    | 3,164                     | 264                       |                           |                       |                       |                               |                               |
| <b>Loose</b>                     | <b>19,875</b>             | <b>1,365</b>              |                           |                       |                       |                               |                               |
| Loose Owned                      | 7,054                     | 529                       |                           |                       |                       |                               |                               |
| Safety Obstruction on Roadway    | 3,039                     | 58                        |                           |                       |                       |                               |                               |
| Loose Stray                      | 9,782                     | 778                       |                           |                       |                       |                               |                               |
| <b>Nuisance</b>                  | <b>14,900</b>             | <b>1,167</b>              |                           |                       |                       |                               |                               |
| Conditions                       | 295                       | 23                        |                           |                       |                       |                               |                               |
| Noisy/Barking                    | 1,583                     | 122                       |                           |                       |                       |                               |                               |
| Microchip                        | 7                         | 1                         |                           |                       |                       |                               |                               |
| Pet Limit                        | 301                       | 22                        |                           |                       |                       |                               |                               |
| Pooper Scooper                   | 355                       | 36                        |                           |                       |                       |                               |                               |
| Rooster                          | 535                       | 47                        |                           |                       |                       |                               |                               |
| Spay/Neuter                      | 10,614                    | 875                       |                           |                       |                       |                               |                               |
| Tethering                        | 418                       | 39                        |                           |                       |                       |                               |                               |
| Vaccine                          | 792                       | 2                         |                           |                       |                       |                               |                               |
| <b>Bite</b>                      | <b>2,066</b>              | <b>141</b>                |                           |                       |                       |                               |                               |
| Bite Animal Contained            | 1,313                     | 85                        |                           |                       |                       |                               |                               |
| Bite Animal Not Contained        | 668                       | 48                        |                           |                       |                       |                               |                               |
| Rabies Specimen Pickup           | 85                        | 8                         |                           |                       |                       |                               |                               |
| <b>Police Assist</b>             | <b>2,057</b>              | <b>182</b>                |                           |                       |                       |                               |                               |
| ASO Back up                      | 103                       | 23                        |                           |                       |                       |                               |                               |
| DPD Non-Urgent                   | 124                       | 8                         |                           |                       |                       |                               |                               |
| DPD Emergency                    | 1,104                     | 94                        |                           |                       |                       |                               |                               |
| DPD Urgent                       | 624                       | 44                        |                           |                       |                       |                               |                               |
| Fire Urgent                      | 50                        | 3                         |                           |                       |                       |                               |                               |
| Other Law Enforcement Emergency  | 16                        | 5                         |                           |                       |                       |                               |                               |
| Other Law Enforcement Urgent     | 18                        | 3                         |                           |                       |                       |                               |                               |
| Other Law Enforcement Non-Urgent | 18                        | 2                         |                           |                       |                       |                               |                               |
| <b>Wildlife Vendor</b>           | <b>1,068</b>              | <b>87</b>                 |                           |                       |                       |                               |                               |
| <b>Miscellaneous</b>             | <b>2</b>                  | <b>0</b>                  |                           |                       |                       |                               |                               |
| <b>Bites - Actual</b>            |                           |                           |                           |                       |                       |                               |                               |
|                                  | <b>Year End 2017/18</b>   | <b>Fiscal YTD 2017/18</b> | <b>Fiscal YTD 2018/19</b> | <b>September 2018</b> | <b>September 2019</b> | <b>Current Month Variance</b> | <b>Current Month % Change</b> |
| Loose                            | 192                       | 192                       | 126                       | 15                    | 6                     | -9                            | -60%                          |
| Loose Owned                      | 428                       | 428                       | 432                       | 39                    | 30                    | -9                            | -23%                          |
| Owner Confined                   | 383                       | 383                       | 469                       | 24                    | 25**                  | 1                             | 4%                            |
| Owner Victim                     | 204                       | 204                       | 241                       | 14                    | 17                    | 3                             | 21%                           |

**This data is reflective of the CRMS/Chamele on databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.**

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

\*\*On 29th October 2019 we have discovered error in owned confined numbers and corrected them.

Proactive Requests: Calls that are created by officers; External Requests: Calls that come through 311.