



**City of Dallas**

**COMMUNITY LISTENING  
SESSION:  
Homelessness Issues in Dallas**

**August 3-12, 2021**

**Christine Crossley, Director  
Office of Homeless Solutions  
City of Dallas**

# Presentation Overview



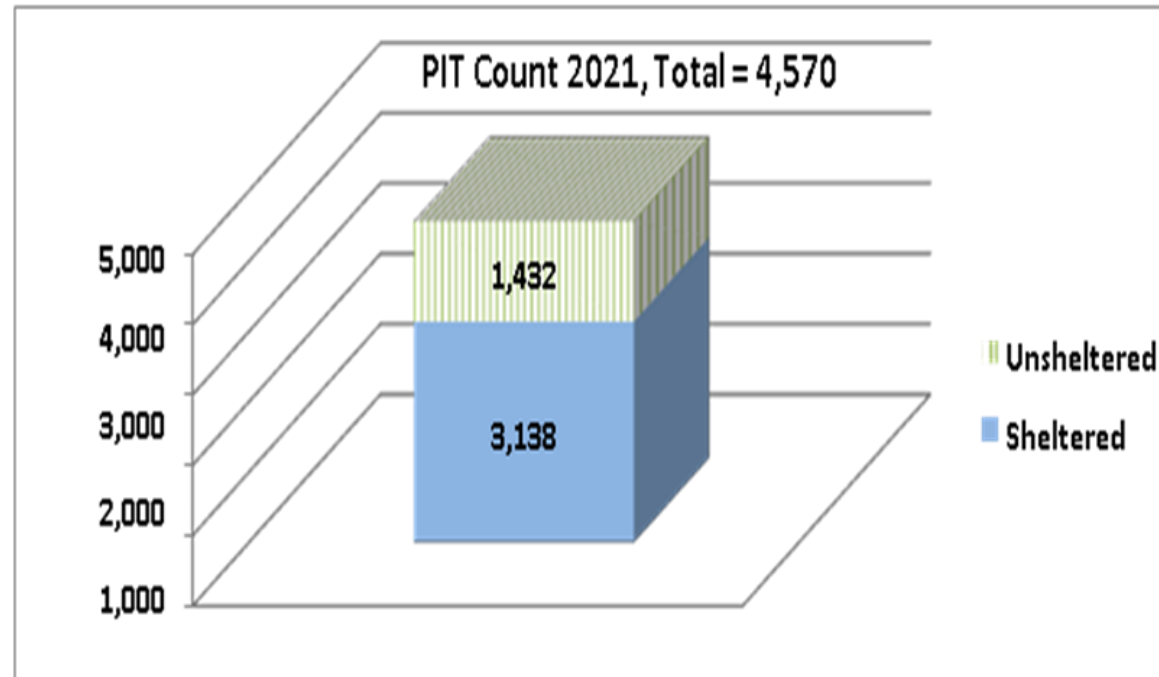
- The State of Homelessness in Dallas
- Funding Overview
- Eligible uses
- Identified Topic Areas
- Shelter Operators in Dallas
- Provider Feedback Summary
- Next Steps



# The State of Homelessness in Dallas



- Metro Dallas Homeless Alliance (MDHA), is the lead agency of the Continuum of Care (COC) for Dallas and Collin Counties and is responsible for conducting the annual Point in Time (PIT) count which is required by HUD
- The COC is a regional or local planning body that coordinates housing and services funding for homeless families and individuals
- The 2021 PIT count was conducted February 18-March 3, 2021



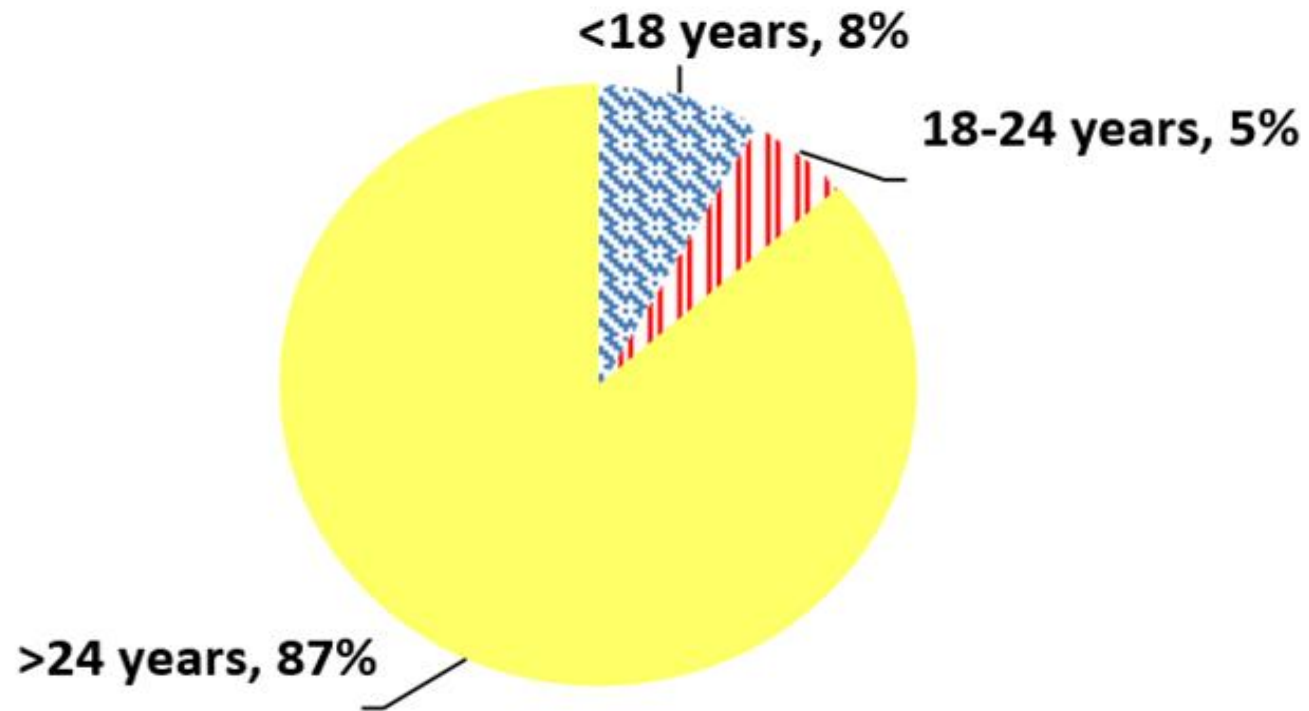
The number of sheltered individuals is inflated due to sheltering of individuals at the Kay Bailey Hutchison Convention Center Dallas (KBHCCD) during Winter Storm Uri, February 12-23, 2021



# The State of Homelessness in Dallas



**Age Distribution of Total Population Experiencing Homelessness**



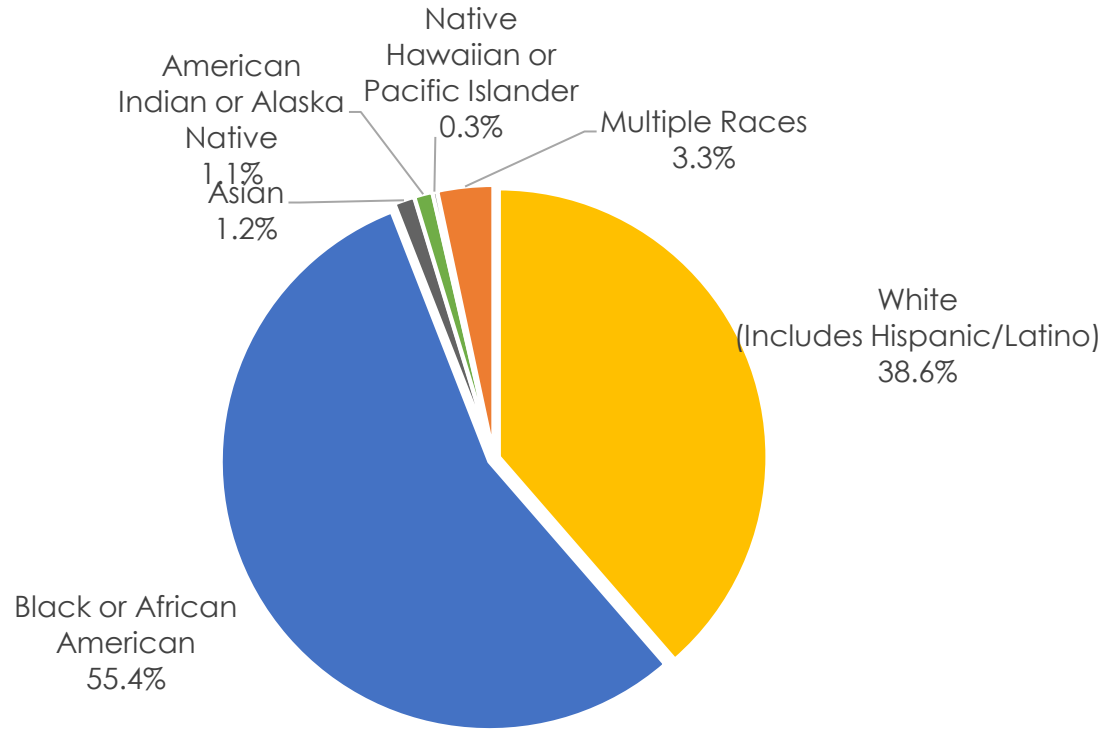
Source: 2021 Annual Point in Time (PIT) Homeless Count



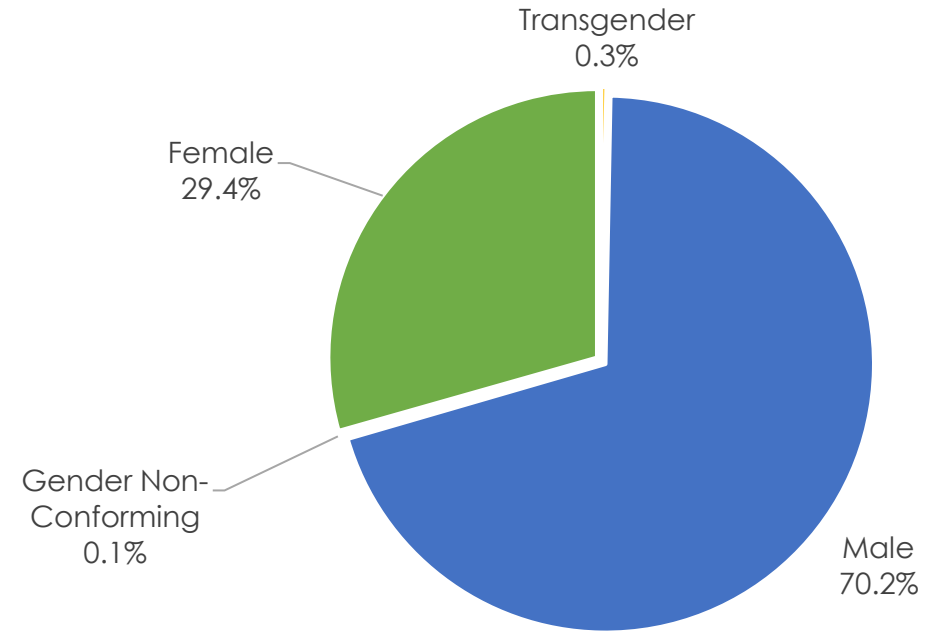
# The State of Homelessness in Dallas



## Totals by Race



## Totals by Gender



Source: 2021 Annual Point in Time (PIT) Homeless Count



# Funding Overview



- American Rescue Plan Act (ARPA)
  - Homelessness Assistance and Supportive Services Program (HASS)
    - HUD HOME Grant
    - \$21M



# Eligible Uses of ARPA Funding



- Production or preservation of affordable housing
- Tenant-based rental assistance
- Supportive services including homeless prevention services and housing counseling
- Purchase or development of non-congregate shelter for individuals and families experiencing homelessness (which may be converted to permanent affordable housing, be used as emergency shelter, be converted to permanent housing, or remain as non-congregate shelter units)
- Up to 15% for administrative and planning costs
- Up to 5% for operating costs for community housing development organizations (CHDO) or other non-profit organizations (including homeless providers)



# Adult Emergency Shelters in Dallas



Facility Name	Type	Clients Served	Address	City Council District
Austin Street Center	Overnight	Males Age 45+ Females Age 18+	2929 Hickory St.	7
Dallas Life Homeless Recovery Center	Overnight	Male & Female	1100 Cadiz St.	2
Family Gateway	Overnight	Families	711 S. St. Paul St.	2
Family Place	Overnight	Male & Female DV victims & Children	Private	
The Bridge Homeless Recovery Center	Overnight & Day	Male & Female	1818 Corsicana St.	2
Our Calling	Day	Male & Female	1702 S. Cesar Chavez	2
The Salvation Army - Carr P. Collins Center	Overnight	Male & Female	5302 Harry Hines Blvd.	2
Union Gospel Mission - Calvert Place	Overnight	Male	3211 Irving Blvd.	6
Union Gospel Mission - Center of Hope	Overnight	Homeless & abused single women & children	Private	
Genesis Women's Shelter	Overnight	Homeless & abused single women & children	Private	
Promise House	Overnight	Youth (18-24)	224 W Page Ave	1





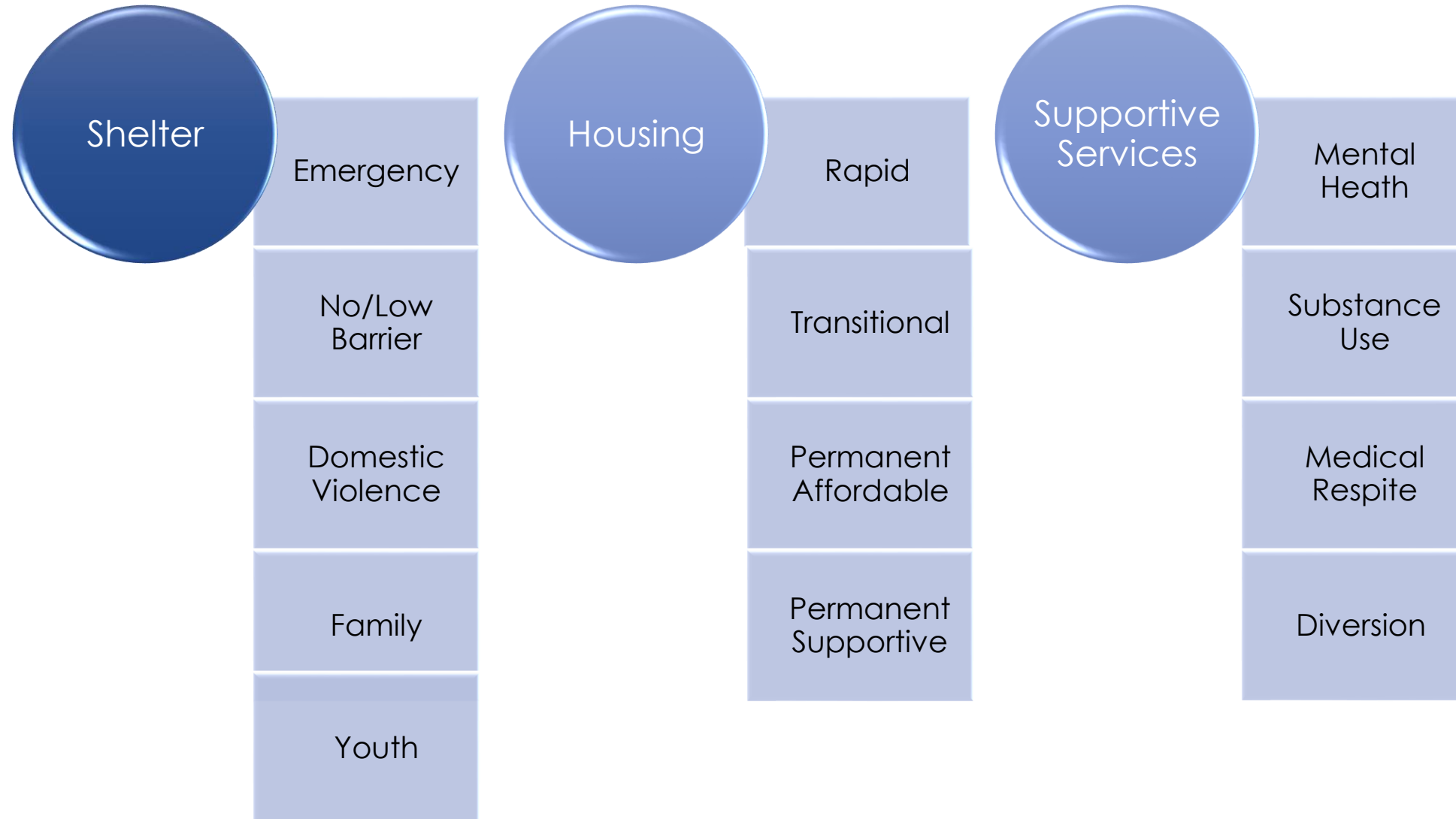
# Adult Non-Emergency Facilities



Facility Name	Type	Clients Served	Address	City Council District
Promise House	Counseling and Support	Youth Ages 18-24	224 W Page Ave	1
Interfaith Family Services	Non-Emergency	Families	5600 Ross Ave	14
Family Gateway	Transitional/Temporary Housing	Families	Preston Road	12
Genesis Women's Shelter	Long Term Housing	Homeless & abused single women & children	Private	
City Square	Transitional & Permanent Supportive Housing	Adult Male and Female	Fort Worth Avenue	1
St. Jude Center - Forest	Permanent Supportive Housing (PSH)	Male and Female Age 55+	2920 Forest Ln.	13
St. Jude Center - Park Central	PSH & Transitional	Adult Male and Female	8102 LBJ Freeway	11



# Identified Topic Areas



# Provider Feedback Summary



- More needed at all levels
- Shelter is more successful when it includes case management via a treatment team for anyone who wants it
- Supportive services are crucial to reducing homelessness but providers need funding to support the activities
  - Office of Homeless Solutions (OHS) funding for:
    - Diversion
    - Emergency Services
    - Youth Homelessness
- Transitional housing not U.S. Housing and Urban Development (HUD) recommended but still needed by this community
- Affordable housing needed in higher opportunity areas
- Aging and chronic unsheltered population needs additional permanent supportive housing



# Next Steps



- **June 7, 2021**
  - Presented feedback results to the City of Dallas Citizen Homelessness Commission
- **June 8, 2021**
  - Presented feedback results to the City Council Housing and Homelessness Committee
- **June 29, 2021**
  - Racial equity discussion hosted by Housing and Homelessness Committee Chair Councilmember Casey Thomas (District 3) and Christine Crossley with Regina Cannon, Chief Equity and Impact Officer, *C4 Innovations*
- **August 3 – 11, 2021**
  - Community Feedback Listening Sessions
- **August 12, 2021**
  - Unsheltered Residents Listening Session
- **Presentation of feedback (Dates Pending)**
  - Citizen Homelessness Commission
  - Housing and Homelessness Solutions Committee





**City of Dallas**

**COMMUNITY LISTENING  
SESSION:  
Homelessness Issues in Dallas**

**August 3-12, 2021**

**Christine Crossley, Director  
Office of Homeless Solutions  
City of Dallas**