

COVID-19 Essential Employee Childcare FAQs



1. Is the City providing access to childcare services for essential employees during the COVID-19 declaration of disaster?

The City of Dallas is providing a voluntary option for dependent care/childcare to support essential City employees during the COVID-19 declaration of disaster who cannot work from home or telework and must report to a work location.

2. What type of dependent care is available to me?

Contracted licensed childcare facilities are available for dependent infants – 12 years old.

3. Which facilities have been selected and where are they located?

Licensed Childcare locations:

Current Providers	Address	Capacity
American Care Academy	530 S. R.L Thornton, 75203	60
Good Street Learning Center	3126 Elsie Faye Higgins Street, 75215	22
Kaleidoscope Child Development Center	19310 Midway Road, 75287	21
Metropolitan Christian Academy	3430 S. Polk St., 75224	30
Union Christian Academy	3312 Polk St., 75224	84
Golden Eagles Program	3721 W. Camp Wisdom Rd, 75237	35

4. How much will this cost me?

There is no out of pocket cost to essential employees described above for the providers listed here. However, the value of the benefit provided could be considered taxable income. You are encouraged to consult a tax professional if you have any questions about the taxable nature of this service.

5. Do I need to apply to participate in the service?

Yes, see attached applications specific to the care type with specific instructions for submission and consideration.

6. How long will this service be made available to essential employees?

The service will be available for the duration of the City’s COVID-19 declaration of disaster, so long as funding is available.

7. What instructional support is available to my dependent while in care?

For school-age dependents enrolled, instructional and educational time will be set aside during the day to allow them to complete their assigned schoolwork. The facility will ensure the internet is accessible and available. Due to limited availability and for public health precautions, families are asked to provide the children with tablets or laptops to complete their schoolwork.

8. Will meals be provided to my dependents?

For licensed childcare facilities, breakfast, lunch, and a snack will be provided.

9. What public health protocols are in place to ensure the safety and health of my dependents?

Licensed childcare facilities will follow the Dallas County Orders and Centers for Disease Control (CDC) guidance, and all other applicable state, local, and federal law requirements, on class grouping, social/physical distancing, hand washing, and regular sanitation of surfaces throughout the day. Staff will be wearing personal protective equipment, such as gloves and

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face masks. Prior to entering the facilities and regularly throughout the day, staff will conduct temperature checks of all dependents in their care.

Any dependent with a temperature above 99.6 degrees in the middle of the day will be separated from other dependents and their parent/guardian will be asked to pick them up immediately.

10. What if I am not comfortable enrolling my dependents in a childcare facility during the COVID-19 declaration of disaster?

If essential employees opt not to enroll their children in the childcare service offered above, and cannot report for work, they may be eligible to request emergency paid sick leave and expanded family and medical leave. Please note that employees in Dallas Police Department, Dallas Fire-Rescue, Office of Emergency Management, and the Marshal's Office are currently excluded from the emergency paid sick leave and expanded family and medical leave.

External partner alternatives:

<http://northtexasfamilies.org/> - Managed by ChildCare Group

<https://frontlinechildcare.texas.gov/> - Managed by the State of Texas

COVID-19 Essential Employee Childcare Application (infant – 12 yo)



City of Dallas

Employee Information			
Employee Name:			
Home Phone Number:		Cellphone Number:	
Employee ID #:			
City Department:			
Work Location:			
City E-Mail Address:			
Dependent(s) Information			
<u>Child #1</u> Name: _____ Age: _____		<u>Child #2</u> Name: _____ Age: _____	
<u>Child #3</u> Name: _____ Age: _____		<u>Child #4</u> Name: _____ Age: _____	
<u>Child #5</u> Name: _____ Age: _____		<u>Child #6</u> Name: _____ Age: _____	
Childcare Provider Selection			
<i>Indicate your primary option with "1" and secondary option with "2".</i>			
	American Care Academy	530 S. R.L Thornton, 75203	
	Good Street Learning Center	3126 Elsie Faye Higgins Street, 75215	
	Kaleidoscope Child Development Center	19310 Midway Road, 75287	
	Metropolitan Christian Academy	3430 S. Polk St., 75224	
	Union Christian Academy	3312 Polk St., 75224	
	Golden Eagles Program	3721 W. Camp Wisdom Road, 75237	

Please note that each childcare facility has a separate intake process that will require the completion of additional forms. This form will assist City staff and the childcare facility with coordinating efforts and planning for capacity.

To submit the form or for questions, contact Lucy Hernandez at 214-670-8838 / lucy.hernandez@dallascityhall.com.