

# Beneficiary Services

## Benefits For Your Health and Financial Well-Being

### Beneficiary Services

1-866-302-4480

- Dedicated toll-free phone line for confidential assistance
- TDD/TTY line for people who are hearing- or speech-impaired
- Translators available for non-English speakers

Beneficiary Services is a special program for beneficiaries of life insurance from UnitedHealthcare Specialty Benefits.

The program provides beneficiaries and dependents with a dedicated toll-free phone line for grief consultation, financial and legal services, and referral to community resources.

Consultation services are provided by experienced master's-level specialists who offer personal assistance and community resources, as well as referral to a network of licensed and certified clinicians for up to two face-to-face grief counseling sessions, if desired. We also offer access to attorneys for help with will and probate issues, as well as financial professionals for help with estate taxes and other financial concerns. Our Beneficiary Kit includes informational articles to help ease the stress at this difficult time.

We hope these services will help you navigate the emotional and financial process that follows the loss of a loved one. Our sincere condolences on your loss.

### Uniting Flexibility, Convenience and Value

Our life insurance plans include value-added Beneficiary Services at no cost to life insurance beneficiaries and dependents.

Here is an overview of our Beneficiary Services:

- **Toll-free Beneficiary Services Line:** Unlimited phone access to a master's-level counselor, 24 hours a day/7 days a week
- **Referral for Face-to-Face counseling:** Referral to a national network of licensed and certified clinicians for up to two grief counseling sessions
- **Financial Services:** Unlimited telephone consultations with credentialed financial professionals who can consult with you on estate taxes and other financial concerns
- **Legal Services:** Free 30-minute telephone or in-person consultation with an attorney for help with wills, probate or other legal concerns (you may also retain an attorney for ongoing services at a 25% discounted rate)
- **Information and Referral:** Referral to community resources, such as grief support groups
- **Communication:** Referral to community resources, such as grief support groups

Maintaining your privacy and confidentiality is of utmost importance. All records, referrals and evaluations are kept private, in accordance with federal and state laws.

For more information, call **1-866-302-4480**.



## About Us

UnitedHealthcare Specialty Benefits unites health and financial well-being for individuals and organizations, through integrated and personally relevant products, services and technologies. UnitedHealthcare Specialty Benefits is a brand of UnitedHealth Group. For more information, visit [myuhcspecialtybenefits.com](http://myuhcspecialtybenefits.com).

Life insurance products are underwritten by Unimerica Insurance Company, United HealthCare Insurance Company or Unimerica Life Insurance Company of New York.

Beneficiary services are provided by OptumHealth Behavioral Solutions. OptumHealth is also a brand of UnitedHealth Group.

