

CAREATC ONSITE CLINIC

CareATC offers reduced or no-cost medical care to City of Dallas medical plan members. Services are available to employees and their dependents and includes the following:

Services	
Acute Care	Treatment of common illnesses and minor injuries (flu, sinus infections, sprains etc.)
Chronic Disease Evaluation, Monitoring and Care Management	Hypertension, diabetes, asthma, etc.
Minor Procedures and Wound Care	Including simple biopsies and skin tag/mole removal
Preventive Care and Comprehensive Physical Exams	Age appropriate physicals, routine gynecological exams, prostate exams, kids sports/camp physicals, etc.
Diagnostic Testing and Screenings	Including on-site lab work and EKGs
Electronic Medical Records	With referral management ability and e-prescribing to your pharmacy of choice
On-site Medication Distribution	Voucher program available for Texas patients

Is there a fee to use the CareATC clinics?

- HRA Plan and Premium Copay Plan members have no co-pay for office visits, medications dispensed onsite, or lab work performed onsite.
- HSA Plan members visiting the clinic for a preventive appointment will not be required to submit payment for the visit. Preventive appointments include visits for screenings, yearly physicals, etc. **For non-preventive or “sick” visits, a \$25 office visit fee will be required.** Non-preventive or “sick” visits are those for existing conditions such as sore throat, fever, high blood pressure, diabetes, thyroid disorders, etc. Many other services at the clinic, including prescription drug refills and labs, require no additional fee. Once the out-of-pocket maximum has been met, the non-preventive visit fee will drop to \$0.
- Non-health plan member employees may use the clinic at City Hall for a fee of \$25.

Clinic Location

City of Dallas employees and family members currently have access to the clinic located in City Hall at 1500 Marilla Street, Room 1CS, Dallas, TX 75201.

Benefits of accessing CareATC Health Clinics:

- **Longer visits with your medical provider.** For increased quality of care.
- **Chronic Disease Management.**
- **CareATC Mobile App.** With the CareATC mobile app you can make appointments 24/7, refill prescriptions, find clinic locations close to you, view your medical records, and view provider bios (available for iPhone and Android users).
- **No More Worries About Out-of-Network Doctors.** The CareATC doctor knows who is in our healthcare network and will only send you to an in-network specialist.
- **Low to no cost** for you and your family.
- **Convenient Locations and hours,** with little to no wait time to see the doctor.
- **No Cost Labwork.** CareATC will even send your results to your primary care doctor when requested.

Making An Appointment

Appointments are required for care. To make an appointment with CareATC, just call (214) 446-6029 or 1-800-993-8244, log in to <https://portal.careatc.com/Account/Login>, or use the CareATC mobile app. Please be sure to bring a valid I.D. and your medical insurance card.

The clinic is open Monday – Friday, 7:30 a.m. – 5:00 p.m. The clinic closes for lunch daily from 11:30 a.m. – 12:00 p.m.