



**FAIR
HOUSING
COMMUNITY
RESOURCE GUIDE**



Office of Housing
& Community
Empowerment
Fair Housing Division

TABLE OF CONTENTS

FAIR HOUSING RIGHTS	3
About This Guide.....	3
Illegal Housing Actions	3
City of Dallas Fair Housing Ordinance Fact Sheet.....	4
GOVERNMENT HOUSING PROGRAMS	5
Temporary Housing Agencies.....	5
Dallas Metro Area Housing Assistance	6
AVAILABLE SOCIAL SERVICES	7
City of Dallas Services/Transportation Assistance/Identification	7
Domestic Violence/Sexual Assault Crisis	8
Child Abuse Crisis Assistance/Family Services.....	9
Child Counseling	10
Food Assistance/Employment/Free Medical Sources	11
Substance Abuse Support.....	12
Veterans Services/LGBTQIA+ Resources/Homeless Medical Services	13
Disability Services	14
Immigration Agencies	19
REFERRAL SOURCES FOR HOUSING-RELATED NEEDS	20
Rent-payment Assistance, Food, Prescriptions, Etc.	20
Unresolved Maintenance Issues	21
Consumer Disputes.....	22
LEGAL ASSISTANCE	23
Housing Related Issues	23
Domestic Violence, Family & Trafficking	24



ABOUT THIS GUIDE

This guide was developed by the Fair Housing Division to provide information on fair housing rights, affordable housing options, social services, and available resources to residents in Dallas.

Please note: While we strive to provide accurate and up-to-date information, we cannot guarantee that all details will remain current when the guide is used. Additionally, this resource is not intended to be a comprehensive or exhaustive list of all housing and/or social service options. We strongly encourage users to conduct their own research and verify information to ensure they are accessing the most accurate and relevant options for their individual needs.

FAIR HOUSING

Fair Housing means housing without illegal discrimination. You have the right to housing of your choice, without regard to your race, color, religion, sex, national origin, disability, or familial status. Familial status means that you have children under the age of 18 in your family. If you believe that someone has refused to rent or sell to you or that you have been treated unfairly while trying to obtain housing because of one of the above, you may file a complaint.

ILLEGAL HOUSING ACTIONS

City, state, and federal fair housing laws prohibit the following acts if they occur because of your race, color, religion, sex, disability (mental or physical), familial status (families with children), or national origin:

- Refusing to show you housing or refusing to sell or rent to you
- Treating you differently from others when you are buying or renting housing, or providing you with different services from others
- Advertising housing as being available to only certain people
- Telling you that an apartment or house is not for rent, sale, or inspection when it really is available, or showing you apartments or houses in only certain areas
- Threatening, bullying, harassing, or interfering with you when you are acting within your rights under these laws
- Persuading landlords or owners to rent or sell their units by telling them that persons of a particular type are moving into the complex or neighborhood
- Treating you differently in appraising, financing, and other real estate-related activities
- Denying a person with a disability the right to make reasonable and necessary changes to their house or apartment
- Designing or building new apartments that are not accessible to people with disabilities

There are exceptions in the law for certain situations and types of housing. If you have questions about a particular experience, call the Fair Housing Division (214) 670-3247.



CITY OF DALLAS FAIR HOUSING ORDINANCE FACT SHEET

The Fair Housing Ordinance makes it illegal for a provider of housing to consider a housing seeker's race or color, national origin, religion, sex, familial status (having children under 18), or disability (mental or physical) when dealing with them in housing matters.

Acts covered by the Ordinance:

- Rental, including getting, using, and keeping a housing unit, and dealing with property owners and anyone who works for them.
- Sales, including dealings with brokers, lenders (and insurers), and owners
- Advertising a property for sale or rental.

Housing that is covered:

- Multi-family dwellings of 5 or more units
- Multi-family dwellings of 4 or fewer units, unless the owner lives in one of the units
- Single-family dwellings (unless owned by an individual who owns fewer than 4 units and does not use a broker, or make an oral or written statement or advertisement that indicates a policy of discrimination)
- Housing dedicated to members of a religious group is exempt from the prohibition against religious discrimination, and housing dedicated to the elderly is exempt from the familial status discrimination prohibition





GOVERNMENT HOUSING PROGRAMS



Office of Housing & Community Empowerment
Fair Housing Division

TEMPORARY HOUSING AGENCIES

<p>Salvation Army (Carr P. Collins Social Service Center) 5302 Harry Hines Blvd. Dallas, TX 75235 (214) 424-7050</p>	<p>24 hours a day/7 Days a week <i>Shelter for men, women and children, Veteran Programs, Substance Abuse Programs, Domestic Violence, Food Pantry, Meals, Summer Heat Relief, Home Sweet Home Program</i></p>
<p>Austin Street Center 2929 Hickory Dallas, TX 75226 (214) 428-4242</p>	<p>Men 45+ & Women 18+ (7 days a week) <i>Check-In: 2:00pm Women & 4:00pm Men Check-Out: 6:00am No fees, All services and care free of charge</i></p>
<p>Dallas Life Foundation 1100 Cadiz St. Dallas, TX 75215 (214) 421-1380</p>	<p>Check-In: 4:30pm-8:30pm (7 days a week) <i>(Women, men, and children), Pay-to-Stay Program, Work-to Stay Program, New LIFE/Overcomers First 5 days are free of charge</i></p>
<p>Union Gospel Mission- The Bridge 1818 Corsicana Dallas, TX 75201 (214) 637-6117</p>	<p>Check-In: Mon-Sun 4:30-6:30pm (Men only) <i>Clients are bussed to the Calvert Place Men's Shelter and returned the following morning</i></p>
<p>Union Gospel Mission- The Center of Hope 4815 Cass Street Dallas, Texas 75235 (214) 638-2988</p>	<p>Check-In: Mon-Fri 9:30am-12pm & 1-4pm Sat, Sun, & holidays 10am-2pm <i>(Women & women with children only) Single women are transported to UGM River Pointe Apartments for shelter</i></p>
<p>Family Gateway, Inc. 300 San Jacinto Street Dallas, TX 75204 (214) 823-4500</p>	<p>9:00am-5:00pm <i>Families only Call in advance before visiting</i></p>

TEMPORARY SHORT TERM RENTAL AND UTILITY ASSISTANCE

West Dallas Multipurpose Center
2828 Fish Trap Rd.
Dallas, TX 75212
214.670.6340

Martin Luther King Center
2922 Martin Luther King Jr. Blvd.
Dallas, TX 75215
214.670.8418

Communities Agencies for Social Service: 211

General Number for City Services: 311



GOVERNMENT HOUSING PROGRAMS

DALLAS METRO AREA HOUSING ASSISTANCE



Office of Housing & Community Empowerment
Fair Housing Division

CITY	TELEPHONE	HOUSING ASSISTANCE
Addison	(972) 450-7001	None
Balch Springs	(972) 557-6069	Section 8/ Housing
Carrollton	(972) 466-3000	None
Cedar Hill	(972) 291-5100	None
Cockrell Hill	(214) 330-6333	None
Combine	(214) 476-1532	None
Coppell	(972) 462-0022	None
Dallas	(214) 670-3644	Minor Home Repair Program
	(214) 670-4447	Mortgage Assistance Program
	(214) 670-0680	Home Buyer Assistance Program
	(214) 224-3600	Rental Rehabilitation Program
	(214) 670-7315	Land Acquisition/Land Bank Program
	(214) 670-6530	Rent, Food, Utility Payment Assistance
Dallas County	(214) 819-6060	Home ownership & Mortgage Counseling
	(214) 819-1871	Housing
Dallas Housing Authority	(214) 951-8330	Public Housing, Section 8
DeSoto	(972) 274-2489	None
Duncanville	(972) 780-5000	None
Eules	(817) 685-1400	None
Farmers Branch	(972) 247-3131	None
Ferris	(972) 544-2110	None
Garland	(972) 205-3393	Garland Housing Agency
	(972) 205-3300	Fair Housing Services
Glenn Heights	(972) 223-1960	None
Grand Prairie	(972) 237-8176	Section 8 Vouchers/Rental Assistance
	(972) 237-8129	Homeownership Program
	(972) 237-8162	Emergency and Small Home Repair
Grapevine	(817) 488-1048	Housing Authority
Highland Park	(214) 521-4161	None
Hutchins	(972) 225-6121	None
Irving	(972) 721-2667	Rental Assistance
	(972) 721-4800	Home Restoration Program
Lancaster	(972) 218-1300	None
Lewisville	(972) 219-5026	First Time Homebuyer Assistance
	(972) 219-3780	Housing Rehabilitation Program
Mesquite	(972) 216-6424	Family Self-Sufficiency Program
Ovilla	(972) 617-7262	None
Plano	(972) 941-7151	First Time Homebuyer Program/ Grants
Richardson	(972) 744-4100	None
Sachse	(469) 429-4770	None
Seagoville	(972) 287-2050	None
Sunnyvale	(972) 203-4137	None
University Park	(214) 363-1644	None
Wilmer	(972) 441-3222	None



AVAILABLE SOCIAL SERVICES



Office of Housing & Community Empowerment
Fair Housing Division

CITY OF DALLAS SERVICES

Dallas Fire-Rescue Department
214.670.5466

Dallas Police Department Headquarters
1400 S. Lamar St.
Dallas, TX 75215
214.671.3001

Department of Court and Detention Services
2014 Main Street
Dallas, TX 75201
214.670.0109

Municipal Library Department
1515 Young Street
Dallas, TX 75201
214.670.1400

Office of Emergency Management
1500 Marilla Street L2AN
Dallas, TX 75201
214.670.4275

Park and Recreation Department
1500 Marilla St. 6FN
Dallas, TX 75201
214.670.4100

Water Utilities (Customer Service Division)
214.651.1441

BUS TICKET/TRANSPORTATION ASSISTANCE

Brady Center (Seniors Only)
9461 LBJ Freeway, Suite 128
Dallas, TX 75243 | 214.520.6590
(Call to Make an Appointment First)

Day Resource Center (For Job Interview Only)
1815 Nomas St.
Dallas, TX 75212 | 214.670.3967

Martin Luther King, Jr. Community Center
2922 Martin Luther King Jr Blvd.
Dallas, TX 75215 | 214.670.8418

North Dallas Shared Ministries
(Public transportation or gas vouchers to get to job interviews)
2875 Merrell Road
Dallas, TX 75229 | 214.358.8700

Oak Cliff Churches for Emergency Aid
6000 S. Hampton Road
Dallas, TX 75232 | 214.943.7757

IDENTIFICATION

Birth & Death Certificates, City of Dallas
1500 Marilla St., 1FN
Dallas, TX 75201
214.670.3092

Social Security Administration
1.800.772.1213

Divorce, Dallas County Courthouse
600 Commerce Street
Suite 103
Dallas, TX 75202
214.653.7149

Marriage License, Dallas County Records
509 Main Street
2nd Floor, Suite 200
Dallas, TX 75202
214.653.7099



AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

DOMESTIC VIOLENCE INTERVENTION

Genesis Women Shelter

Mission: Provides emergency shelter, safety, and counseling for victims of domestic violence and their children. Services are confidential and free.

4411 Lemmon Avenue Suite 201
Dallas, TX 75219 | 214.946.4357

New Beginning Center

Mission: To provide education, prevention and intervention programs and services to those affected by domestic violence. All services in the outreach program are free of charge.

218 North Tenth Street
Garland, TX 75040 | 972.422.2911

Salvation Army

Mission: To preach the Gospel of Jesus Christ and to meet human needs in His name without discrimination.

8787 N. Stemmons Freeway Suite 800
Dallas, TX 75247 | 214.424.7208

The Family Place

Mission: Empowers victims of family violence by providing safe housing, counseling and skills that create independence while building community engagement and advocating for social change to stop family violence.

7424 Greenville Ave
Dallas, TX 75231 | 214.941.1991

Youth and Family Support Division

Services include family violence squad, child exploitation squad, child abuse squad, internet crimes against children squad, gang unit, youth operations unit, missing person squad.

7424 Greenville Ave
Dallas, TX 75231 | 214.941.1991

SEXUAL ASSAULT/RAPE CRISIS CONTACT

Dallas Area Rape Crisis Center

Mission: Provides a comprehensive and compassionate response to individuals impacted by sexual violence through advocacy, education, and prevention.

4210 Junius Street
Dallas, TX 75246 | 972.641.7273

Rape Crisis Center

We provide crisis support, counseling and advocacy. Our counselors and advocates will assist you in strictest confidence to ensure your privacy, safety and well-being.

5201 Harry Hines Blvd
Dallas, TX 75235 | 214.590.2926
(24 Hour: 214.590.0430)





AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

CHILD ABUSE CRISIS ASSISTANCE

Child Abuse Squad

Investigates crimes against children (physical abuse, sexual abuse, and neglect) that have been committed by parents, relatives, or caregivers (teachers, baby sitters, daycare, etc.). The Child Abuse Squad also investigates unexplained child deaths and child deaths caused by caregivers.

5351 Samuell Blvd
Dallas, TX 75228 | 214.275.1300

Child Exploitation Unit

Investigates incidents of sexual abuse/exploitation of children under 17 years of age by non-familial perpetrators. The Unit also investigates incidents of sexual abuse/exploitation of children via the internet (i.e. solicitation, display of harmful material, etc).

1400 S. Lamar Street
Dallas, TX 75215 | 214.671.4211

Dallas Children's Advocacy Center

Mission: To improve the lives of abused children in Dallas County and to provide national leadership on child abuse issues. DCAC coordinates the investigation and prosecution of the most severe cases of child abuse in our community.

5351 Samuell Blvd
Dallas, TX 75228 | 214.818.2600

Our Friends Place

Mission: Our Friends Place is dedicated to providing a foundation for girls and young women to build from adversity by learning a self-reliant approach to their own development.

2501 Oak Lawn Avenue Suite 500
Dallas, TX 75219 | 214.520.6268

FAMILY SERVICES

Brady Center

Mission: Motivated by the teachings and love of Jesus Christ, Catholic Charities of Dallas serves, advocates for, and empowers people in need regardless of race, religion, age, gender or national origin and calls the community to action.

9461 LBJ Freeway, Suite 128
Dallas, TX 75243 | 214.520.6590
(Call to Make an Appointment)

Mosaic Family Services

We support, educate, and empower the multicultural individuals and families of North Texas.

12225 Branville Avenue, #800
Dallas, Texas 75243
(214) 821-5393

West Dallas Family Services Center

3843 Lapsey Street
Dallas, TX 75212
214.333.1525





AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

CHILD COUNSELING

Children First Center

Children First Inc. is dedicated to providing for the mental health needs of children, adolescents and adults through education and counseling with emphasis on the prevention of and recovery from abuse, neglect, and victimization.

202 College St.
Grand Prairie, TX 75050
972.264.0604

Dallas Challenge, Inc.

Mission: To help youth stay in school, off drugs and alcohol, and out of the criminal justice system.

201 South Tyler
Dallas, TX 75208
214.942.5166

Metrocrest Youth and Family Counseling Services

Child & Adolescent Services offers an array of services designed to meet the needs of children experiencing severe emotional and/or social problems, as well as their families.

1620 Denton Dr.
Carrollton, TX 752006
972.466.3320

Momentous Institute

Helping transform children's futures...creating new possibilities for success.

106 E 10th St.
Dallas, TX 75203
214.915.4700





AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

FOOD ASSISTANCE

North Texas Food Bank (Call NTFB to find your local partner agency)

Mission: NTFB passionately pursues a hunger-free community.

4500 S Cockrell Hill Rd.
Dallas, TX 75236-2028 214.330.1396

WIC (Search on website for your nearest location)

WIC is a registered service mark of the U.S. Department of Agriculture for USDA's Special Supplemental Nutrition Program for Women, Infants and Children.

www.wicprograms.org/co/tx-dallas

Texas Health and Human Services Commission (Food Pantries)

Mission: To maintain and improve the health and human services system in Texas and to administer its programs in accordance with the highest standards of customer service and accountability for the effective use of funds.

211

EMPLOYMENT

Texas Workforce Commission

Our mission is to promote and support a workforce system that creates value and offers employers, individuals, and communities the opportunity to achieve and sustain economic prosperity.

MLK Office | 2922 MLK Jr Blvd.
Dallas, TX 75215-2471 | 214.421.2460

Town Market Office
3402 N. Buckner Blvd. Suite 308
Dallas, TX 75228-5656 | 972.288.2703

Southeast Office
7330 S. Westmoreland Suite 200
Dallas, TX 75237 | 972.709.537

Workforce Solutions of Greater Dallas
Workforce Solutions Greater Dallas exists to ensure competitive solutions FOR EMPLOYERS through quality people and FOR PEOPLE through quality jobs.

1201 Main Street Suite 2700
Dallas, TX 75202 | 214.290.1000

FREE MEDICAL SOURCES:

Parkland Hospital (accepts all patients with and without insurance through ER and by appointment). It is a regular hospital. So, they provide all types of services.

Mental Healthcare Services: (places that also provide mental health services to those with no insurance and cannot afford to pay for visits, meetings, or prescriptions).



AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

SUBSTANCE ABUSE SUPPORT

Nexus Recover Center

A Dallas nonprofit at the forefront of specialized substance abuse services for females, Nexus offers programs for adult women and adolescent girls ages 13 to 17, including those pregnant or accompanied by children. Nexus is one of only a few programs nationally that invites women to bring their children into treatment.

8733 La Prada Drive
Dallas, TX 785228
214.321.0156

Dallas Al-Anon and Alateen Information Services

To help families and friends of alcoholics recover from the effects of living with the problem drinking of a relative or friend. Similarly, Alateen is our recovery program for young people. Alateen groups are sponsored by Al-Anon members.

6162 East Mockingbird Lane
Dallas, TX 75214
214.363.0461

Dallas Alcoholics Anonymous

We take many calls - and e-mails - from alcoholics needing help, and we carry the message to them in many ways. Sometimes we refer them to the closest AA group, and occasionally we provide them with rides to meetings. We always try to share our own experiences with them in the hope of triggering the identification process that leads to recovery.

6162 E. Mockingbird Lane, Suite 213
Dallas, TX 75214
214.887.6699



AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

VETERAN'S SERVICES

Dallas Vet Center

We are the people in VA who welcome home war veterans with honor by providing quality readjustment counseling in a caring manner. Vet Centers understand and appreciate Veterans' war experiences while assisting them and their family members toward a successful post-war adjustment in or near their community.

10501 N. Central Expressway Suite 213
Dallas, TX 75231 214.361.5896

Veteran's Service Office, Dallas County

The Mission of the Dallas County Veterans Service Office is to assist eligible veterans and/or their survivors in obtaining benefits from the Department of Veterans Affairs (VA) and the State of Texas. Our primary focus is veteran's assistance. This assistance is directed toward ensuring that all Texas veterans receive every benefit to which they are entitled. This goal is accomplished by providing information regarding eligibility requirements on the various programs and in assisting with the completion of required forms and other correspondence necessary to file a claim or an appeal with the VA. Other services include providing outreach to clients who are shut in, homeless, or incarcerated and giving VA benefits presentations to nursing homes, assisted living facilities and to other agencies/organizations throughout Dallas County

2377 N. Stemmons Fwy. Suite 631 Box 1
Dallas, TX 75207-2710 972.692.4939

LGBTQIA+ RESOURCES

John Thomas LGBT Community Center Location

The Center provides numerous services to the public and other non-profit community organizations.

2701 Reagan Street
Dallas, TX 75219 | 214.528.0144

HOMELESS MEDICAL SERVICES

Dallas County Hospital District- Homeless Outreach Medical Services (HOMES)

To eliminate homelessness by ensuring comprehensive health care and secure housing for everyone.

4811 Harry Hines Boulevard
Dallas, TX 75235





AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

DISABILITY SERVICES

GENERAL

Community Homes for Adults, Inc.
Mission: Community Homes for Adults, Inc. (CHAI) is a non-sectarian, non-profit corporation under Jewish auspices that provides programs and services to enable adults with Cognitive Disabilities to live full, rich lives in a safe environment and to meaningfully participate in the community.

13101 Preston Road, Suite 312
 Dallas, TX 75240 | 214.373.8600

Dallas Center for Developmentally Disabled
Mission: Committed to providing services to individuals in the least restrictive environment in order for them to realize their full potential and participate in the mainstream of life to the highest degree possible.

8550 Cadenza Lane.
 Dallas, TX 75228-4999 | 214.328.4309

Disability Rights Texas
Mission: To help people with disabilities understand and exercise their rights under the law, ensuring their full and equal participation in society.

1420 W. Mockingbird Ln. Suite 450
 Dallas, TX 75247 | 214.630.0916

Metrocare Services
Mission: To serve our neighbors with developmental or mental health challenges by helping them find lives that are meaningful and satisfying.

1380 River Bend Drive
 Dallas, TX 75247 | 214.743.1200

Resource Centers on Independent Living
Provides services for people with disabilities so that they are empowered to lead self-directed lives and educating the general public about disability related topics in order to promote a barrier free community.

8625 King George, Suite 210
 Dallas, TX 75232-2286 | 214.630.4796

ARC of Dallas, Collin, and Rockwall Counties (Adult Day Rehabilitation)
Mission: To support and empower people with intellectual and developmental disabilities to improve their quality of life.

12700 Hillcrest Road, Suite 200
 Dallas, TX 75230 | 214.634.9810

Association of Independent Living
Mission: To strengthen the independence of young adults with intellectual and developmental disabilities through life skills education, vocational guidance, community integration and spiritual growth in a supportive living environment.

2826 Storey Lane
 Dallas, TX 75220 | 214.351.0798

Star Benefits
Specializes in Senior Plans: Medicare Supplements, Medicare Advantage, Dental, Life, Annuities, and Funeral Plans.

214.306.4406 or 214.244.2441
 stellah@starbenefits.net



AVAILABLE SOCIAL SERVICES



Office of Housing & Community Empowerment
Fair Housing Division

DISABILITY SERVICES

CANCER

American Cancer Society

Mission: The American Cancer Society is the nationwide, community-based, voluntary health organization dedicated to eliminating cancer as a major health problem by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy, and service.

13101 Preston Road, Suite 312
Dallas, TX 75240 | 214.373.8600

ARTHRITIS

Arthritis Foundation North Texas Chapter

Mission: To improve lives through leadership in the prevention, control and cure of arthritis and related diseases.

4300 McArthur Suite 245
Dallas, TX 75204 | 214.826.4361

FYBROSIS

Cystic Fibrosis Care Children's Medical Center

The Cystic Fibrosis team specializations include cystic fibrosis, gastroenterology pulmonology, nursing, social work, psychology, nutrition, respiratory therapy and child life care.

1935 Medical District Dr.
Dallas, TX 75235 | 214.456.2361.

AIDS SUPPORT

Arm Network Inc.

Mission: Combats HIV/AIDS in the community by improving the lives and health of individuals living with the disease and preventing its spread.

351 West Jefferson Blvd. Suite 300
Dallas, TX 75208-7860 | 214.521.5191

AIDS Resource Center

Case management at Resource Center helps people living with HIV navigate the care and support systems available in the North Texas Area. Case managers are specially trained to respond to the needs of people impacted by HIV/AIDS and help plan for long term financial, emotional and physical needs.

2701 Reagan Street
Dallas, TX 75219 | 214.528.0144

AIDS Services of Dallas

Mission: To create and strengthen healthy communities through the delivery of quality, affordable, service-enriched housing for individuals and families living with HIV/AIDS. ASD's mission includes advocacy, education, and the development of affordable housing options and community development opportunities, both for its residents living with HIV/AIDS, and for economically disadvantaged people.

834 North Marsalis
Dallas, TX 75203 | 214.941.0523



AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

DISABILITY SERVICES

VISUALLY IMPAIRED

Dallas Lighthouse for the Blind, Inc.

Mission: The Dallas Lighthouse for the Blind enhances the lives and opportunities for the visually impaired in North Texas by providing jobs, job training, and other services that empower and encourage its clients toward living independently.

4306 Capitol Avenue
Dallas, TX 75204 | 214.821.2375

Dallas Services for the Visually Impaired

Mission: To enable individuals with disabilities and other special needs to achieve their potential by fostering community inclusiveness and independence.

4242 Office Parkway
Dallas, TX 75204 | 214.828.9900





AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

DISABILITY SERVICES

Prism Health North Texas

Mission: AIDS Arms, Inc. combats HIV/AIDS in the community by improving the lives and health of individuals living with the disease and preventing its spread.

351 W. Jefferson Blvd. Suite 300
Dallas, TX 75208-7860
214.521.5191 | TDD 214.231.0151

Association of Independent Living

Mission: To strengthen the independence of young adults with intellectual and developmental disabilities through life skills education, vocational guidance, community integration and spiritual growth in a supportive living environment.

2826 Storey Lane
Dallas, TX 75220 | 214.351.0798

American Cancer Society

Mission: The American Cancer Society is the nationwide, community-based, voluntary health organization dedicated to eliminating cancer as a major health problem by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy, and service.

8900 John W. Carpenter Frwy.
Dallas, TX 75247 | 214.819.1200

Community Homes for Adults, Inc.

Mission: Community Homes for Adults, Inc. (CHAI) is a non-sectarian, non-profit corporation under Jewish auspices that provides programs and services to enable adults with Cognitive Disabilities to live full, rich lives in a safe environment and to meaningfully participate in the community.

13101 Preston Road Suite 312
Dallas, TX 75240 | 214.373.8600

Arthritis Foundation North Texas Chapter

Mission: To improve lives through leadership in the prevention, control and cure of arthritis and related diseases.

4300 McArthur Suite 245
Dallas, TX 75204 | 214.826.4361

Cystic Fibrosis Care Children's Medical Center

The Cystic Fibrosis team specializations include cystic fibrosis, gastroenterology pulmonology, nursing, social work, psychology, nutrition, respiratory therapy and child life care.

1935 Medical District Dr.
Dallas, TX 75235 | 214.456.2361

The ARC of Dallas, Collin, and Rockwall Counties

Mission: To support and empower people with intellectual and developmental disabilities to improve their quality of life.

12700 Hillcrest Road, Suite 200
Dallas, TX 75230 | 214.634.9810

Dallas Center for Developmentally Disabled

Mission: Committed to providing services to individuals in the least restrictive environment in order for them to realize their full potential and participate in the mainstream of life to the highest degree possible.

8550 Cadenza Lane.
Dallas, TX 75228-4999 214.328.4309



AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

DISABILITY SERVICES: (EQUIPMENT, HOUSING, TRAINING AND EMPLOYMENT)

**DARS (Texas Department of Assistive and
Rehabilitative Services)**

972-988-7225 (for Disability services,
school services, and equipment)

**DADS (Texas Department of Aging and Disability
Services)**

888-337-6377

Disability Rights of Texas:

214-630-0916

Deaf Action Center

214-521-0407





AVAILABLE SOCIAL SERVICES



Office of Housing
& Community
Empowerment
Fair Housing Division

IMMIGRATION AGENCIES

Please call for more details

<p>Catholic Charities Services: Naturalization/Citizenship, U Visa, VAWA, SIJS, DACA, AOS, Green Card for refugees & asylees</p>	<p> 214-634-7182  www.ccdallas.org  legal@ccdallas.org</p>
<p>RAICES Services: Residency & Citizenship, Asylum, U Visa, SIJS, VAWA ** Will accept cases for those detained**</p>	<p> 214-295-9554  www.raicestexas.org  dallas@raices.org</p>
<p>Mosaic Family Services Immigration Services: U Visa, T Visa, VAWA Family Law: Divorce, Child Custody, Protective Orders, Child Support</p>	<p> 214-821-5393 or 214-823-4434  www.mosacicservices.org  home@mosaicsservices.org</p>
<p>Justice for Our Neighbors Services: VAWA, U Visas, TPS, Family petitions, AOS, Consular Processing, Naturalization and Citizenship</p>	<p> 817-310-3820  www.jfondfw.org</p>
<p>International Rescue Committee Services: AOR-CAM, DACA, family petition, citizenship, Cuban Parolees (all services)</p>	<p> 214-461-9781  www.rescue.org  dallas@rescue.org</p>
<p>Proyecto Inmigrante Services: Adjustment of Status, Consular Processing, DACA, EAD, Family petitions, Citizenship, TPS, U visas, VAWA</p>	<p> 888-793-2182 EXT.201  www.proyectoimmigrante.org</p>
<p>Light of Hope Immigration Law Center Services: Citizenship, EAD, AOS, Family Petitions, Fiancé(e) Visas, Green Card Renewal, Consular Processing, Removal of Conditions</p>	<p> 469-229-0590  www.lohimmigration.org  info@lohimmigration.org</p>



REFERRAL SOURCES FOR HOUSING-RELATED NEEDS



Office of Housing & Community Empowerment
Fair Housing Division

RENT-PAYMENT ASSISTANCE, FOOD, PRESCRIPTIONS, ETC.

BUSINESS	CONTACT INFORMATION
Housing Crisis Center	214-828-4244
Texas Tenants Union	214-823-2733
City of Dallas	<p>Call 311 (You can call this number for anything-housing, food, medicine, etc.).</p> <p>Housing Department: 214-670-3644 or 214-670-6530 Community Care Division: 214-670-5227 Homeless Solutions: 214-670-3696 or 214-951-8300</p>
Dallas County (for rental payment assistance)	<p>214-819-1968 or 214-819-1800</p> <p>Or go online to www.dallascounty.org/departments/dchhs/ehap-2021</p>
State Emergency Services Resources in the state of Texas	<p>https://www.tdhca.state.tx.us/au_offices.htm 211</p>
Salvation Army	<p>214-424-7000; 214-398-6619; 214-956-6000 Irving: 214-438-6553 Garland: 972-272-4531 Fort Worth: 817-344-1800 Arlington/Mansfield: 817-860-1836</p>
Catholic Charities	<p>Dallas: 1-866-223-7500 Fort Worth and Arlington: 817-534-0814</p>
United Way	<p>Dallas/Dallas County: 214-978-0000; 214-747-3711 Tarrant County: 817-258-8000</p>
First United Methodist Church	214-220-2727
Society of Saint Vincent DePaul	214-520-0650
FEMA	(940-898-5399 or 202-646-2500)



REFERRAL SOURCES FOR HOUSING-RELATED NEEDS



Office of Housing & Community Empowerment
Fair Housing Division

RENT-PAYMENT ASSISTANCE, FOOD, PRESCRIPTIONS, ETC.

BUSINESS	CONTACT INFORMATION
North Texas Food Bank	214-330-1396
Tarrant County	817-850-7940 Or go online to: www.tarrantcounty.com/en/county/social-services/rental-assistance-application
Fort Worth Housing Solutions	817-333-3400
Forth Worth Offices of Neighborhood Services	817-392-7540
Contact each city's housing services programs and also ask about housing vouchers	Here are some: Fort Worth: 817-392-5785 Arlington: ArlingtonHousing.us Irving: 972-721-2600 Plano: 972-208-8150
Collin County	833-696-0804 www.Collincountytx.gov/cares/pages/rentassistance2021
Denton County	940-566-2688 or www.unitedwaydenton.org/eviction-prevention

UNRESOLVED MAINTENANCE ISSUES

Code Compliance/Enforcement (For unresolved maintenance issues that have become a health & safety risk and have gone inadequately addressed by the housing provider)	Call 311
--	----------



REFERRAL SOURCES FOR HOUSING-RELATED NEEDS



Office of Housing
& Community
Empowerment
Fair Housing Division

CONSUMER DISPUTES SERVICES:

Consumer Protection Services	1-800-621-0508
Better Business Bureau	214-220-2000
Federal Trade Commission	877-382-4357 202-326-2222
Dallas Bar Association Legal Line	214-220-7476
SMU Law Services	469-351-0024 214-827-1000
Legal Aid of Northwest Texas	214-748-1234
Dallas Volunteer Attorneys	214-243-2236
Legal Action Works	214-827-1000



LEGAL ASSISTANCE



Office of Housing & Community Empowerment
Fair Housing Division

HOUSING-RELATED ISSUES

BUSINESS	CONTACT	ADDITIONAL INFO
Dallas Eviction Advocacy Center	469-436-2704	
Texas Tenants Union	214-823-2733	for legal counsel for housing issues that are not discriminatory issues but more of a policy, code, rules, terms, procedure, lease contract issue
Legal Aid of Northwest Texas	214-748-1234	for legal counsel for housing issues that are not discriminatory issues but more of a policy, code, rules, terms, procedure, lease contract issue
Disability Rights of Texas	214-630-0916	
SMU's Lawyering Center	469-351-0024 214-827-1000	
Dallas Bar Association	214-220-7476	
Dallas Volunteer Attorneys	214-243-2236	
Texas Civil Rights Project	972-333-9200	
Texas Legal Services Center	1-800-622-2520	for legal services regarding disability and Domestic Violence issues
The EEOC	972-918-3580 214-253-2700	for employment discrimination
TWC	512-463-2642 888-452-4778	for employment discrimination and employment
Texas Civil Rights Department	512-438-4313	
Department of Justice (DOJ) Civil Rights Department	202-514-4609	
Equal Justice Center	469-228-4226	
Justice of the Peace (JP) Courts	972-228-0280	for information about housing rights such as evictions, lockouts, and things that are scheduled for court or may go to court
Human Rights Initiative	214-855-0520	
Lamda Legal	214-219-8585	
Dallas County Aging Services	214-871-5065	



LEGAL ASSISTANCE



Office of Housing
& Community
Empowerment
Fair Housing Division

DOMESTIC VIOLENCE, FAMILY AND TRAFFICKING


BUSINESS	CONTACT INFORMATION
Mosaic Family Services	214-821-5393
Genesis Women's	214-946-4357
Family Place	214-559-2170
Brighter Tomorrows	972-254-4003
Hope's Door/New Beginning	972-422-2911
National Father's Resource Center	214-953-2233
Legal Action Works	214-827-1000
Dallas Volunteer Attorneys	214-243-2236
Human Rights Initiative (immigration only)	214-855-0520
Catholic Charities (immigration only)	214-634-7182
Dispute Mediation Services	No Phone but fax: 469-831-3994 10440 N. Central Expwy, Ste #1040 in Dallas. TX 75231



3/2026

City of Dallas Publication No.:FY 25-26:62

Additional copies may be obtained from:
City of Dallas Fair Housing Division

 (214) 670-3247

 FairHousing@dallas.gov