

City of Dallas
OEM
Office of Emergency Management



City of Dallas Heat Advisory Response

What City facilities are currently open for residents and guests?

The City of Dallas is currently operating three facilities where residents and guests can get relief from the extreme heat. In addition to this, residents and guests are also welcome to visit any Park and Recreation or Library facility during their normal business hours (excluding holidays) for temporary relief from the heat.

The designated centers are located at:

Martin Luther King Jr. Community Center
2922 Martin Luther King Jr. Blvd.
Hours: 8 a.m. to 5 p.m. (Monday-Friday)
8:30 a.m. to 3 p.m. Saturday
Main Phone number: 214-670-8418

West Dallas Multipurpose Center
2828 Fish Trap Road
Hours: 8 a.m. to 8 p.m. (Monday-Thursday)
8 a.m. to 6 p.m. (Friday)
Main Phone Number: 214-670-6341

What services are being offered at the centers?

In addition to air conditioning and the normal services each designated “Beat the Heat” center offers citizens a limited supply of water and snacks.

Are there any other facilities operating in Dallas?

Yes, the Salvation Army has three “cooling stations” open for residents to find relief from extreme heat. These facilities are listed below:

Salvation Army Centers open seven days a week 9 a.m. to 8 p.m.:

Carr P. Collins Social Services Center
(Parkland Hospital Area)
5302 Harry Hines Blvd.
Dallas, TX 75235
(214) 424-7000

The following Salvation Army Community Centers are open Monday – Friday 9 a.m. – 4 p.m.

Oak Cliff
1617 W. Jefferson
Dallas, TX 75208
(214) 941-5911 or 5914

Pleasant Grove
8341 Elam Road
Dallas, TX 75217
(214) 398-6619

I need transportation to one of these facilities, what services are available?

DART has public transportation routes available to each of the Salvation Army cooling centers. These routes are listed below:

Carr P. Collins Social Services Center
Buses that service this location: Routes 404, 405, 408, 409, 453, and 544

Oak Cliff
Buses that service this location: Route 11

Pleasant Grove
Buses that service this location: Routes 444 and 409 (less than ½ mile walk)

Martin Luther King Community Center
Buses that service this location: Route 594

West Dallas Multipurpose Center
Buses that service this location: Routes 52 and 59

What other resources can citizens access for information or services?

3-1-1 has had information and heat safety sheets sent to their supervisors and can answer questions from citizens relating to heat safety.

2-1-1 Texas can provide information to citizens on services that exist from voluntary organizations that can assist in beating the heat.

Are there any programs residents can access for assistance?

Yes, Dallas County HHS operates the Comprehensive Energy Assistance Program which assists households with elderly and disabled residents who often are most vulnerable to high energy costs a co-payment utility assistance plan for six to 12 months an energy-related crisis retrofit, repair or replacement of inefficient heating/cooling appliances.

Dallas County residents who are interested in applying for CEAP should call 214-819-1848 to schedule an appointment.

Eligibility:

- Applicants must provide current electric and gas bills.
- An identification card or driver's license is required by the head of household.
- Applicants are asked to provide Social Security cards for all household members, however, applicants are not disqualified if they don't have one.
- All household members are required to show proof of all income earned (or unearned) in the last 30 days.
- Disabled residents who are not receiving Social Security disability may be asked to provide a medical statement detailing the length of disability.

For general questions or for more information about Dallas County Health and Human Services, please contact the department at: 214-919-2000 or visit the programs website: **http:// www.dallascounty.org/department/hhs/ceap.php**



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The City of Dallas wants all our residents to be safe during the predicted hot weather. Residents who need relief from the extreme heat are welcome to visit any Park and Recreation or Library facility during their normal business hours (excluding holidays) for temporary relief from the heat.

Recreational Centers Hours Vary by Location—Call the Center for Hours.

Martin Weiss Rec Center	1111 Martindell Ave	214-670-1919
Samuell Grand Rec Center	6200 E Grand Ave	214-670-1383
Kiest Park Rec Center	2324 W. Kiest Blvd	214-670-7618
Beckley Saner Rec Center	114 W Hobson Ave	214-670-7595
Thurgood Marshall Rec Center	5150 Mark Trail Way	214-670-1928
Anita Martinez Rec Center	3212 N Winnetka Ave	214-670-4109
MLK Rec Center	2922 Martin Luther King Jr Blvd	214-670-8418
Tommie Allen Rec Center	7071 Bonnie View Rd	214-670-0986
Harry Stone Rec Center	2403 Millmar Dr	214-670-0949
Lake Highlands North Rec Center	9940 White Rock Trail	214-670-7794
Fretz Rec Center	6950 Belt Line Rd	214-670-6203
Timberglen Rec Center	3810 Timberglen Rd	214-671-0644
Walnut Hill Rec Center	10011 Midway Rd	214-670-7112
Exall Rec Center	1355 Adair St	214-670-7812
Reverchon Recreation Center	3505 Maple Ave.	214-670-7720
West Dallas Multipurpose Center	2828 Fish Trap Road	214-670-6340

For more information or services:

3-1-1 has information and cold safety sheets. They can answer questions from citizens relating to warmth.
2-1-1 Texas can provide information on existing services from voluntary organizations that can also assist.

Dallas Public Library Locations and Hours

Dallas Public Library

Central and Branch Hours and Locations

Central Library: 1515 Young St., 75201 | 214-670-1400
On bus routes: 2, 26, 206, 278, 283, 722

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Arcadia Park: 1302 North Justin Ave., 75211 | 214-670-6446
On bus route: 376 (376 requires 3/4 mile walk to the library)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
7:45-8	7:45-8	7:45-5	7:45-5	7:45-5	10-5	—

Audelia Road: 10045 Audelia Road, 75238 | 214-670-1350
On bus route: 374

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Bachman Lake: 9480 Webb Chapel Rd., 75220 | 214-670-6376
On bus routes: 529, 428 (428 is 1/8 mile and 529 is 1/4 mile from the library)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Bookmarks in NorthPark Center: 8687 North Central Expressway, Suite 1514, 75225 | 214-671-1381
On bus route: 702

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	—	10-6	10-6	10-6	10-6	12-5

Dallas West: 2332 Singleton Boulevard, 75212 | 214-670-6445
On bus routes: 52W, 59, 453 (453 requires 1/4 mile walk to the library)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Forest Green: 9015 Forest Lane, 75243 | 214-670-1335
On bus routes: 486, 488

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Fretz Park: 6990 Belt Line Road, 75254 | 214-670-6421
On bus route: 400

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Grauwyler Park: 2146 Gilford Street, 75235 | 214-671-1447
On bus routes: 29, 525, 544 (29 is 1/8 mile and 525 is 1/2 mile from the library)
On train line: Green (The library is 3/4 mile from Burbank Station)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Hampton-Illinois: 2951 South Hampton Road, 75224 | 214-670-7646
On bus routes: 445, 453 (445 requires 1/2 mile walk to library)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
7:45-8	7:45-8	7:45-8	7:45-5	7:45-5	10-5	1-5

Highland Hills: 6200 Bonnie View Road, 75241 | 214-670-0987
On bus routes: 155, 553, 554

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Kleberg-Rylie: 1301 Edd Road, 75253 | 214-670-8471
On bus route: 842 Flex (Limited schedule; call 214-281-2592 for service.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Lakewood: 6121 Worth Street, 75214 | 214-670-1376
On bus routes: 19, 76

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Lochwood: 11221 Lochwood Boulevard, 75218 | 214-670-8403
On bus routes: 60, 467

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Martin Luther King: 2922 Martin Luther King Jr. Blvd., 75215 | 214-670-0344
On bus routes: 11, 12, 26, 409, 595 (1/4 mile from the J. B. Jackson, Jr., Transit Center.)
On train line: Green (The library is 1/4 mile from the Martin Luther King, Jr., Station)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Mountain Creek: 6102 Mountain Creek Parkway, 75249 | 214-670-6704

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

North Oak Cliff: 302 West Tenth Street, 75208 | 214-670-7555
On bus routes: 1, 11, 21, 444, 522, 542, 722 (All routes require 1/8 to 1/3 mile walk.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Oak Lawn: 4100 Cedar Springs Road, 75219 | 214-670-1359
On bus routes: 29, 31, 39, 409 (All routes except 39 require 1/4 to 1/2 mile walk.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Park Forest: 3421 Forest Lane, 75234 | 214-670-6333
On bus routes: 486, 532

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Paul Laurence Dunbar Lancaster-Kiest: 2008 East Kiest Blvd, 75216 | 214-670-1952
On bus route: 541 (The library is also 1/4 mile from route 538.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Pleasant Grove: 7310 Lake June Road, 75217 | 214-670-0965
On bus route: 592 (The library is 1/4 mile from routes 475 and 591.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Polk-Wisdom: 7151 Library Lane, 75232 | 214-670-1947
On bus route: 161

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Prairie Creek: 9609 Lake June Rd., 75217 | 214-671-0410
On bus routes: 592, 593, 597

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Preston Royal: 5626 Royal Lane, 75229 | 214-670-7128
On bus route: 36 (Route 36 is about 1/2 mile from the library.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Renner Frankford: 6400 Frankford Road, 75252 | 214-670-6100
On bus route: 350 (Route 350 is about 1/8 mile from the library.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5

Skillman Southwestern: 5707 Skillman Street, 75206 | 214-670-6078
On bus routes: 428, 502 (Route 428 is about 1/8 mile from the library.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Skyline: 6006 Everglade Road, 75227 | 214-670-0938
On bus route: 111

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

Timberglen: 18505 Midway Road, 75287 | 214-671-1365
On bus route: 534 (The library is 1/4 mile east of the Lina and Timberglen stop.)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
—	10-8	10-8	10-8	10-6	10-6	—

White Rock Hills: 9150 Ferguson Rd, 75228 | 214-670-8443
On bus routes: 164, 475

Mon	Tue	Wed	Thu	Fri	Sat	Sun
10-6	10-8	10-8	10-8	10-6	10-6	1-5