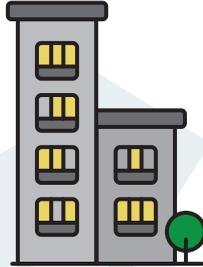


FAQS

Frequently Asked Questions about Multifamily Recycling

What is the Multifamily Recycling Ordinance?

Dallas' Multifamily Recycling Ordinance went into effect January 1, 2020, for all multifamily properties with 8 or more units. This means residents living in those properties should be able to recycle where they live!



What can I do if my complex does not offer recycling?

The owner, manager or whoever contracts your complex's garbage collection, are responsible for implementing a recycling program.

If you find that your apartment or multi-family dwelling does not offer recycling, please email the Dallas Zero Waste Department at DallasRecycles@DallasCityHall.com to request for literature or file a complaint.



How do I transport my recyclables?

Find a container to hold and transport your recyclables but refrain from bagging your recyclables, unless you have a Valet company that uses bags to collect your recyclables. Instead of using plastic bags you could reuse a 5 gallon bucket, extra laundry basket, reusable bag, or old trash can. Once you have your container, be sure to place the container in a convenient place for the whole family. Empty your recycling container when you take out your trash or when full, then take container back home and repeat.



I am new to recycling, where can I find more information?

Not sure how to properly dispose of something? Visit www.DallasRecycles.com to use the search tool found on the website to find out if a material should be recycled, composted or sent to the landfill. You can also follow us on our social media pages at [@DallasZeroWaste](https://twitter.com/DallasZeroWaste) for more information about recycling in Dallas.



Why is it important to flatten my cardboard boxes?

Cardboard boxes take up a lot of space in your complex's recycling container. Breaking them down, or flattening them before placing them in the recycling dumpster or designated drop-off container saves space and creates additional capacity for more people to recycle even more items.



What happens when I place the wrong items in with the recycling?

When you put items in the wrong designated drop-off location, it contaminates the recycling, and adds to the cost of providing the service and places workers at risk of injury. You also may be subject to contamination charges when your recycling provider repeatedly find the wrong materials in your recycle or compost containers. Correct the problem and avoid contamination charges.



Visit www.DallasRecycles.com for more information about recycling in Dallas.