

Dallas Local Solid Waste Management Plan (LSWMP) Update Summary of Phase 2 Online Survey Results

This summary highlights frequent responses and key themes from the Dallas LSWMP Update Phase 2 online survey. The survey was conducted from April 1 – June 10, 2022. The phase 2 survey was intended to solicit feedback about the draft goals and objectives and is more qualitative as compared to the phase 1 survey. Respondents were not required to answer all questions and were able to select multiple choices for many of the survey questions. Responses have been edited for clarity and conciseness. Multiple identical responses are indicated with a (#) following the comment.

Single-Family Residents: 14 respondents

Multi-Family Residents: 1 respondent

Q. What do you like or support about the City's updated objectives?

- As much as we are paying in property taxes, City services shouldn't be reduced. City should consider collecting brush and bulky items twice per month.
- The goals are lofty and challenging.
- I like all four of these objectives, great work! The more sustainable and simplified process you can offer, the better! (2)
- I like the potential revenue generation to keep the monthly cost to the rate-payers low.
- I like the focus on reducing amount of discarded material.

Q. What do you not like/support about the City's updated objectives and what do you recommend instead?

- Add more milestones dates and communicate them to the public in plain terms so we don't have to guess what the City's intentions are.
- The goals are unrealistic.
- Not enough focus on compost bins or piling leaves and letting them compost.
- Nothing, I support all of it. (2)
- Plan doesn't address mitigation of the impact of the landfill on nearby residents.
- Unclear how do the City plans to maximize diversion from landfill. I agree with this objective, but I would like information on how this will be encouraged/achieved.

Q. To what extent do you think the City's updated goals are achievable?

- Very achievable
- Somewhat achievable (3)
- Neutral/no opinion (3)
- Somewhat unachievable (2)
- Very unachievable (4)

Q. Do you feel its important for the City to maintain a long term goal of Zero Waste?

- Yes (7)
- No (3)

Q. What do you like or support about the City's updated goals?

- The idea of Zero Waste is good, but it's not the City's job to set that goal.
- I like the focus on diverting waste from what is currently landfilled at McCommas Bluff.
- It is ambitious.
- I like the goals, but I think they should happen faster.
- They would move the City in positive direction.

Q. What do you not like/support about the City's updated goals and what would you recommend instead?

- The City is not responsible for setting these goals, consumers can not reduce waste without consuming less material or materials that are recyclable.
- Franchise hauler compliance needs to be higher and a priority of City Manager's Office and City Attorney's Office. It has significant revenue implications that go beyond LSWMP.
- Are goals set based on a baseline that is a discrete point in time? The numbers seem unrealistic without knowing starting point (only one goal says from 2021 numbers as baseline).
- A better system for education of waste and recycling for multi-family and more implementation of proper waste/recycling required from these entities.
- Raising more education and awareness is needed as a goal.
- They all sound very "idealistic"; how practical are they to actually implement?

Q. What do you like or support about the single-family sector approaches?

- I like separate collection of yard trimmings and brush (2).
- Need more HHW/electronics collection events in convenient locations for residents to really take advantage of them (2).
- It's perfect!
- I do support more accessibility to HHW and electronics collection.

Q. What do you not like/support about the single-family approaches and what would you recommend instead?

- Tax benefits towards property taxes for more recycled goods.
- We need to de-emphasize regular, free bulk trash pickup in the City.
- Never heard of "take-a-peek", not sure what it does or how connects to Zero Waste plan.
- Not sure how will compliance efforts expand with the blue roll-cart program?
- There needs to be something in place to recycle plastic bags, as they are here to stay.

Q. What do you like or support about the multi-family sector approaches?

- I like the focus on more sustained education, gives more choices for consumers (2)
- I like the focus on sustained education, outreach and compliance efforts to implement the MFRO.
- Focus there should prevent fee increases for SAN services each year.
- I like the effort to get tonnage reporting form haulers.
- Great!

Q. What do you not like/support about the multi-family approaches and what would you recommend instead?

- I am unclear on the intent of the multi-family objectives.
- The goals are not worded using plain, everyday language.
- More compliance means more cost that will be passed to the rate-payer.

Q. What do you like or support about the commercial sector approaches?

- Nothing
- Implement requirements that haulers offer recycling services to commercial businesses.
- Commercial recycling is a plus.
- Great!

Q. What do you not like/support about the commercial approaches and what would you recommend instead?

- Recycling for businesses requires more costs and is not a good use of money, especially when products are stockpiled and not recycled efficiently.
- Do the adjusted requirements align with the goals of CECAP? Don't implement requirements on haulers if it will cause other environmental issues down the road (e.g., more vehicle emissions, traffic, etc.).

Q. Is there anything that is missing from the Dallas LSWMP Update?

- Make it easier to discard toxic trash, like batteries and light bulbs, oil, etc.
- No, keep up the great work!!!!
- Indicate how outreach will be conducted in multiple languages to reach all City residents.
- Implementation Plan seems to not share the benefits of implementation with the residents.
- We need a lot of outreach and education to engage residents to care more about what happens to their trash.
- Littering is a huge problem in Dallas.
- Fast food restaurants need more incentives to reduce their waste and packaging.

Q. Do you have any other general questions, comments or concerns about the Dallas LSWMP Update?

- Yes, lots of concern. I'm all for cleaning up the planet, but we waste more money pretending to do that, then actually cleaning it.
- Talk more about how you will implement new things without raising monthly fees to the rate-payers.
- If the apartments and businesses are revenue streams that benefit the environment, that would be good to communicate in the LSWMP Update. I want to balance saving the planet and my pocketbook.
- I think we need to be very real about what is recyclable and what isn't. The key focus should be on reducing consumption.
- Grateful for your progressive approach.