



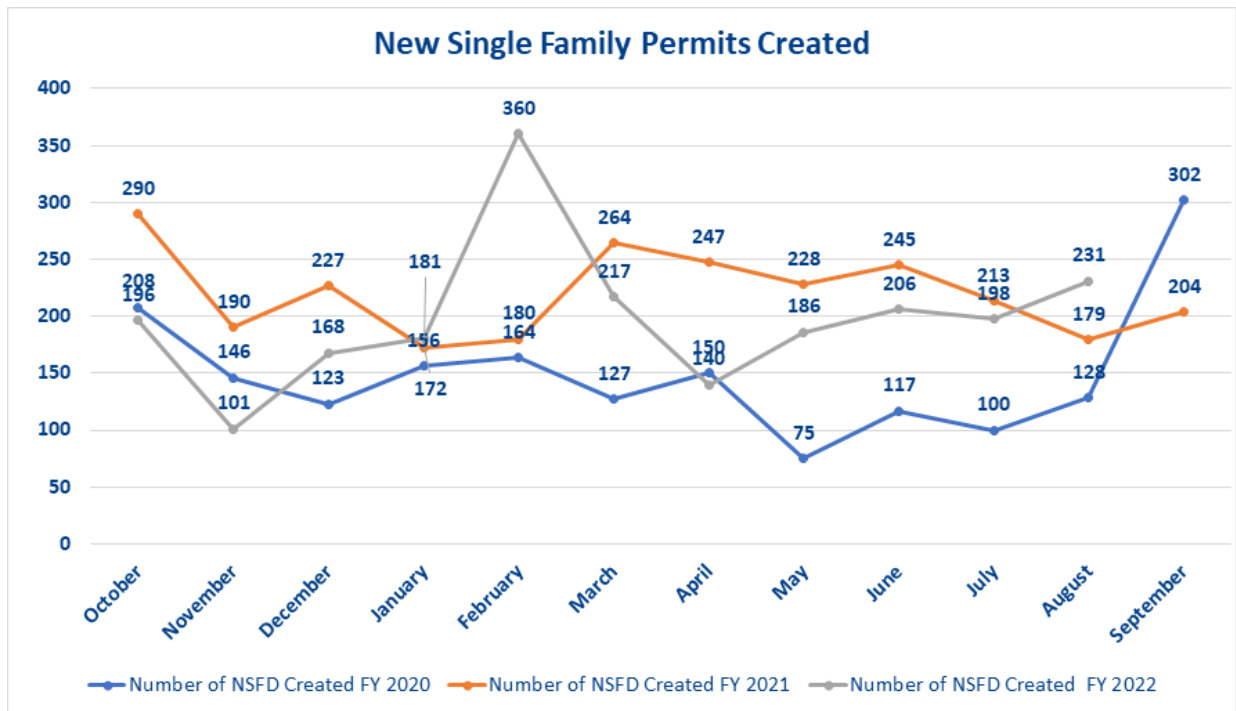
Development Services

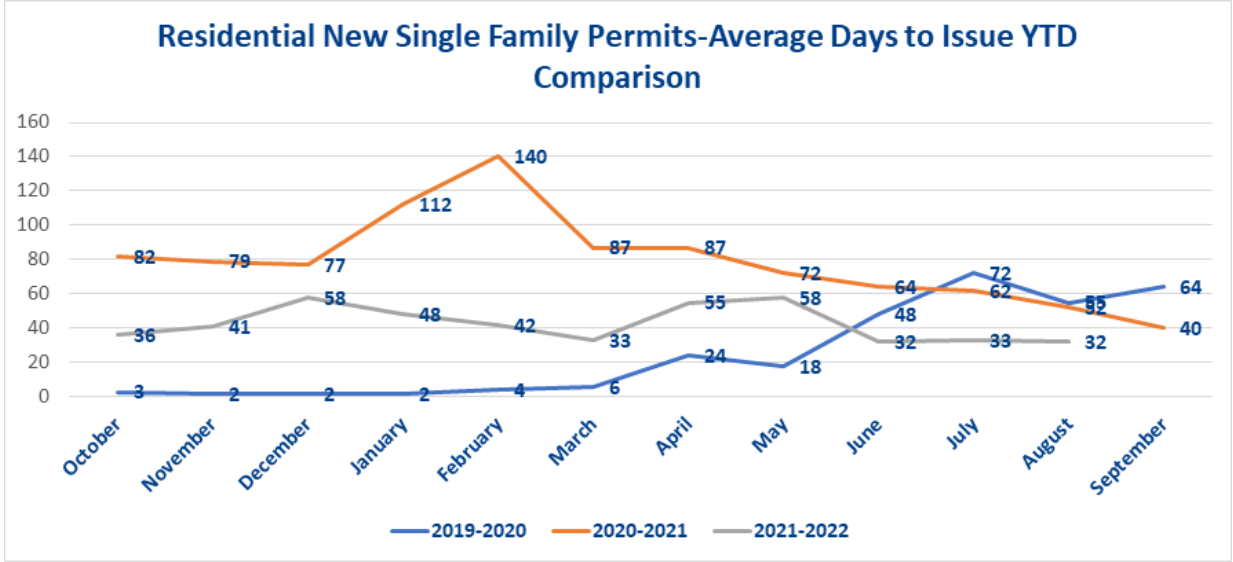
August 2022 Wrap Up

August was a busy month for the Development Services Department. The electronic plan review software got an upgrade, several new initiatives were launched, the department conducted several trainings, and found opportunities to engage with Dallas residents and stakeholders.

August Permit Activity

The Residential Plan Review Team received 232 new residential permit applications for the month of August 2022, which is a 50% increase from the 154 permits received in July 2022. The team issued 145 permits in August, resulting in a 7% decrease from the 157 permits issued in July. This slight decrease can be attributed to the four days the electronic plan review system was offline due to a software upgrade. The average turnaround time for August 2022 was 32 days compared to 33 days in July. We're continuing to work hard to streamline our processes and lower review times even further.





Click the link below to view our August 2022 Permit Maps which provide a visual illustration of how many permits were issued per City Council district.

[View Permit Maps](#)

Service First Bulletins

DSD is excited to share that the first two Service First Bulletins are available on our website. Service First Bulletins outline service expectations for Development Services processes, and provide our customers with a set of standards with which to hold us accountable. To date, we have published bulletins for the **Minor Residential Plan Review Process** and the **Residential Single-Family VIP Program**. We will publish more as we continue to document our processes. You may find them in English and Spanish by clicking the link below.



[Service First Bulletins](#)



Pop Up Permit Saturday

DSD's August 2022 Pop Up Permit Saturday event saw almost triple the amount of attendees than the initial event held in July. DSD staff assisted customers with more than 30 residential and commercial consultations, fence permits, contractor registrations, certificates of occupancy, plumbing, and electrical permits. We're proud to serve Dallas residents and stakeholders by offering extended hours for our customers to obtain our services at more convenient times.

We plan to open every third Saturday of the month, but you can always check our calendar to find out when our next event will be.

[View Calendar](#)

Lunch and Learn Series

On Wednesday, August 31, 2022, the Land Development Team hosted the department's first Lunch and Learn training at the Development Services Training Center. Staff from Subdivision and Survey presented general information about platting application requirements and survey guidelines to a packed house. Our partners filled 38 out of 40 available seats!



Our goal is to offer several outreach opportunities each month. Our next Lunch and Learn is scheduled for September 30th at our training facility, and the Engineering group will discuss best practices for "Construction Management." Click the link below to register. Seats are limited!

[Register Here](#)

Plumbing Inspectors Continue Education

On August 25th, our Development Services Department Plumbing Inspectors partnered with industry professionals by participating in this

year's continuing education session. The Texas State Board of Plumbing Examiners requires all licensed Plumbing Inspectors to participate in an annual continuing professional education program. The annual training ensures our Inspectors understand the latest Board Rules and Laws, while confirming licensing credentials are maintained. This curriculum sets a high standard of professional development and demonstrates the State's and the City's commitment to excellence.



Electronic Plan Submittal Training

Development Services upgraded our electronic plan review software in early August, and provided Saturday training classes for all of our customers. Staff trained approximately 50 people at the Development Services Training Center during the months of August and September. We want to ensure all customers are familiar with the software, so we're creating a schedule to offer the training classes on a monthly basis.



DSD Outreach

On August 16th, the Development Services leadership team was invited to speak at Downtown Dallas, Inc's Board of Governors meeting. The team shared new and ongoing initiatives and answered questions regarding future plans for the department. One of our goals is to build relationships within the Dallas community to create a safe, sustainable Dallas. We'd love to partner with your organization to find ways we can be of service!





If you'd like to partner with Development Services for outreach or other opportunities, please contact Robyn Gerard, Sr. Public Information Officer, at robyn.gerard@dallas.gov.

Follow us on our socials!



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