



City of Dallas

NEW HOME WATER & WASTEWATER INSTALLATION

Step-By-Step Guide For Single-Family Residential New Construction



Each Symbol Below Represents The Roles That Are Responsible For Each Step In The Process



APPLICANT/GC ROLE

As the Application or GC, you start the process, submit applications, pay fees and monitor progress.



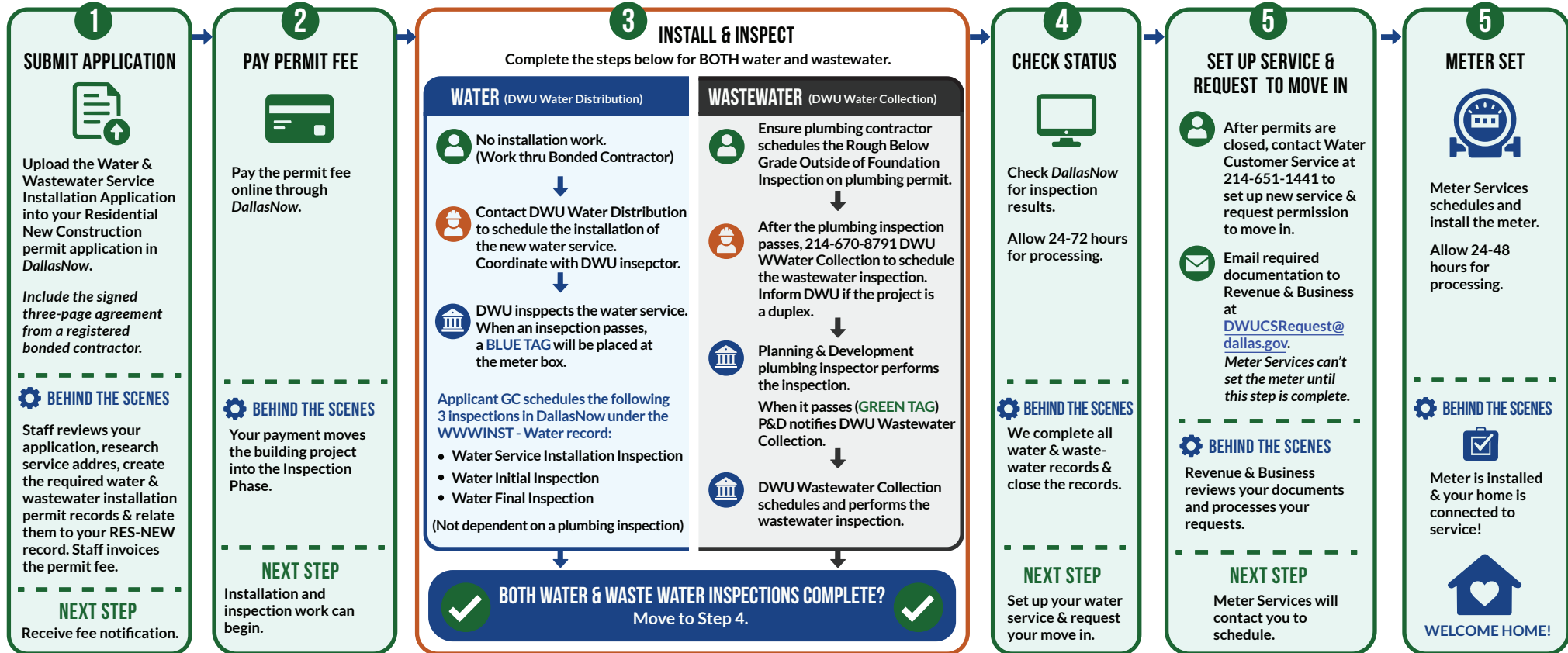
BONDED CONTRACTOR ROLE

As the Bonded Contractor, you install the service lines (water and wastewater) and schedule the required DWU inspections.



CITY - P&D / DWU ROLE

As the City (Planning & Development or Dallas Water Utilities), we review, inspect, process and complete the permit and meter set.



SOURCES & RESOURCES



Water & Wastewater Service Installation Application

<https://bit.ly/RES-Forms>



DWU Information for Developers (Water/Wastewater Process)

<https://bit.ly/DWUWWDevelopers>



DallasNow Information & Guides

<https://dallas.gov/DallasNow>



Water & Wastewater Service Installation / Bonded Contractor Information

email: BIWaterWastewater@Dallas.gov



NEED HELP?
Call: 311

P&D: 214-948-4392
Water Dist.: 214-670-8460
WW Collections: 214-670-8791

Note: This guide is for single-family residential new construction projects only. Processes & requirement may vary for other project types.