



City of Dallas

Department of Development Services: Update

**Government Performance &
Financial Management Committee
March 28, 2022**

Will Munding, Executive in Residence
Development Services
City of Dallas

Presentation Overview



- New Single Family Metrics
- Technology
- Hiring Review



Single Family Permits



	FY 20	FY 21	FY 22/ 6 MONTHS
Permits Submitted	1,976	2,639	1,161
Permits Approved/Issued	1,422	2,100	1,030



Performance Targets



	Prescreen	First Review	Final
New Single Family	5 Days	15 Days	42 Days (6 Weeks)



Performance Metrics – New Single Family Permits



Calendar Year

	1 ST QUARTER 2021			
	Jan	Feb	Mar	Total
New Permits Issued	225	158	258	641
August Time to Issue (Days)	112	140	87	(Avg) 113

	1 ST QUARTER 2022			
	Jan	Feb	Mar	Total
New Permits Issued	155	146	240	541
August Time to Issue (Days)	48	42	35	(Avg) 42





- **Project Dox – Permitting Software**
 - System experiencing problems during upgrade and transition to cloud based process.
 - Preview Testing Underway
 - User Acceptance Test (UAT) should begin next week.
 - Training will follow – Internal and External
 - Roll out targeted Late May





- **Posse Replacement – Land Management System**
 - Weekly meeting engaged in finalizing Statement of Work.
 - Retaining IT consultant Gartner to assist in negotiation and implementation of the final contract.
 - Target contract date – May 2022



Hiring Review



- Building Official search progressing
- Filling Vacant Positions – improving process
- HR Staff working well with Building Service Staff.





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