



City of Dallas

**Department of
Development Services:
Monthly Technology Update,
Hiring, and Residential Review**

**Government Performance &
Financial Management Committee
April 25, 2022**

Will Munding, Executive in Residence
Development Services
City of Dallas

Presentation Overview



- Technology
- Hiring Review
- Residential Permit Delays





- **ProjectDox – Permitting Software**
 - Operating problems during the upgrade are improving.
 - User Acceptance Testing is underway. If successful it should conclude from City side next week.
 - Establishing a training regimen scheduled next week for internal and external participants.
 - Roll out late May or early June.





- **Posse Replacement – Land Management System**
 - Retaining IT consultant Gartner to assist in negotiation and implementation of the final contract.
 - Target contract date – late May 2022



Hiring Review



- Of the 41 positions in February 2022, 23 have been filled.

	PRIORITY 1	PRIORITY 2	PRIORITY 3	PRIORITY 4	TOTAL OPEN POSITIONS
Open positions as of: FEBRUARY 17, 2022	5	5	17	14	41
Open positions as of: APRIL 14, 2022	2	5	6	5	18
Positions Filled	3	0	11	9	23 total filled



Residential Permit Delays



- Development Services received 290 more residential permit applications during the first Quarter of 2022 than the final Quarter of 2021.

	1 ST QUARTER 2022			
	Jan	Feb	Mar	Total
SFR	181	357	217	755

	4 TH QUARTER 2021			
	OCT	NOV	DEC	Total
SFR	196	101	168	465

DIFFERENCE OF 290



Residential Permit Delays



- This effectively adds over a month's worth of additional permit applications into our first Quarter process.
- It will likely cause our permit approval times to increase to 10 to 12 weeks from our target of 6 to 8 weeks.





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