



Emergency Release Policy

May 11, 2022

The following will be considered as emergencies which will warrant a power release prior to inspection:
Vehicular damage, storm damage, fire damage, meter damage.

This is not an all-encompassing list but should cover the majority of the requests made.

A licensed and registered contractor, with the City of Dallas will be required to make the power release request and the structure in question will have to be **occupied or temporarily vacant due to the outage.** The registered electrical contractor will be required to obtain an electrical permit prior to or the next working day of the repair and request the inspection.

During business hours Monday through Friday 8:00 a.m. to 4:30 p.m.: Release request will be sent to the appropriate field inspector, office or Senior Inspector for processing. The same policy as above shall apply.

Other than business hours Monday through Friday 4:31 P.M. until 10:00 p.m. or Saturday, Sunday and Holidays 8:00 a.m. until 10:00 p.m.: Releases will be made through the Electrical Chiefs office via the contractor calling the City of Dallas non-emergency phone number, 311 or 214-670-3111.

Other than business hours releases through the Electrical Chiefs office will require a \$50.00 fee assessed to the permit.

An electrical release that requires an electrical inspector for a **same day** inspection will be obtained from the appropriate district office with a fee of \$250.00. **Same day** fees shall be paid for each inspection request between 8:00 a.m. and 2:00 p.m. before the inspection is made.

An electrical release that requires an electrical inspector for an **afterhours** inspection after business hours, or weekends has a fee of \$125.00 per hour with a minimum charge of \$300.00 and shall be paid between 8:00 a.m. and 4:00 p.m. before the inspection is made.

Set-up releases request will be sent to the appropriate field inspector or senior inspector for review and processing.

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