



## Emergency Release Policy

May 11, 2022

The following will be considered as emergencies which will warrant a power release prior to inspection:  
**Vehicular damage, storm damage, fire damage, meter damage.**

This is not an all-encompassing list but should cover the majority of the requests made.

A licensed and registered contractor, with the City of Dallas will be required to make the power release request and the structure in question will have to be **occupied or temporarily vacant due to the outage.** The registered electrical contractor will be required to obtain an electrical permit prior to or the next working day of the repair and request the inspection.

**During business hours Monday through Friday 8:00 a.m. to 4:30 p.m.:** Release request will be sent to the appropriate field inspector, office or Senior Inspector for processing. The same policy as above shall apply.

**Other than business hours Monday through Friday 4:31 P.M. until 10:00 p.m. or Saturday, Sunday and Holidays 8:00 a.m. until 10:00 p.m.:** Releases will be made through the Electrical Chiefs office via the contractor calling the City of Dallas non-emergency phone number, 311 or 214-670-3111.

**Other than business hours** releases through the Electrical Chiefs office will require a \$50.00 fee assessed to the permit.

An electrical release that requires an electrical inspector for a **same day** inspection will be obtained from the appropriate district office with a fee of \$250.00. **Same day** fees shall be paid for each inspection request between 8:00 a.m. and 2:00 p.m. before the inspection is made.

An electrical release that requires an electrical inspector for an **afterhours** inspection after business hours, or weekends has a fee of \$125.00 per hour with a minimum charge of \$300.00 and shall be paid between 8:00 a.m. and 4:00 p.m. before the inspection is made.

**Set-up** releases request will be sent to the appropriate field inspector or senior inspector for review and processing.

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