

Dallas Development Services Department Performance Goals FY2024-2025			2024			2025									
Metrics	Goal	FY23-24	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YTD
<b># of Commercial Plan Review Submittals</b>															
Commercial New	N/A	195	5												5
Commercial Additions	N/A	191	16												16
Commerical Remodels	N/A	2,746	318												318
Express Plan Review (Q-Team)	N/A	478	100												100
<b>Average # of Days for Initial Review</b>															
New Commercial/Remodels	15 Days	8	3												3
Express Plan Review (Q-Team)	10 Days	4	3												3
<b>Average # of Days Commercial Re-Submitted Reviews</b>															
New Commercial/Remodels	7 Days	8	6												6
Express Plan Review (Q-Team)	5 Days	1	1												1
<b># of Commercial Plan Review Re-Submittals</b>															
All Commercial Projects	N/A	1,567	192												192
<b># of Residential Plan Review Submittals</b>															
Residential New Homes	N/A	2,051	175												175
Residential Additions	N/A	1,228	100												100
Residential Remodels	N/A	4,350	385												385
Rapid Single-Family VIP (RSVP)	N/A	529	52												52
<b>Average # of Days for Initial Review</b>															
Residential New Homes/Additions	10 Days	1	8												8
<b>Average # of Days Residential Re-Submitted Reviews</b>															
Residential New Homes	5 Days	2	4												4
<b># of Residential Plan Review Re-Submittals</b>															
All Residential Projects	N/A	1,019	121												121
<b>Residential Reviews in Zip Codes: 75210, 75216, 75215</b>															
# of Submittals	N/A	682	53												53
# of Plans Reviewed	N/A	813	23												23
Average # of Days for Initial Review	10 Days	2	5												5
<b>Average # of Days for Prescreen Completeness Review</b>															







# of Irrigation Submittals	N/A	<b>318</b>	177													<b>177</b>
# of Irrigation Plans Reviewed	N/A	<b>325</b>	177													<b>177</b>
Average # of Days for Initial Review	15 Days	<b>2</b>	2													<b>2</b>
<b>Health</b>																
# of Submittals	N/A	<b>1,471</b>	36													<b>36</b>
Number of Plans Reviewed	N/A	<b>492</b>	58													<b>58</b>
Average # of Days for Initial Review	15 Days	<b>10</b>	10													<b>10</b>
# of Plans Reviewed by 3rd Party	N/A	<b>22</b>	32													<b>32</b>
<b>Zoning Verification Letter</b>																
# of Submittals	N/A	<b>711</b>	95													<b>95</b>
Number of letters Issued	N/A	<b>603</b>	84													<b>84</b>
Average # of Days to Review	15 Days	<b>2</b>	2													<b>2</b>
<b>Parking Agreements</b>																
# of Submittals	N/A	<b>93</b>	6													<b>6</b>
Number of Reviews	N/A	<b>92</b>	5													<b>5</b>
Average # of Days to Review	15 Days	<b>7</b>	7													<b>7</b>
<b>Letter of Determinations</b>																
# of Submittals	N/A	<b>221</b>	14													<b>14</b>
Number of letters Issued	N/A	<b>218</b>	13													<b>13</b>
Average # of Days to Review	15 Days	<b>3</b>	2													<b>2</b>

*\* Note: Development Services utilizes multiple permitting software platforms and publishes the most accurate information when sharing its performance goals.*

*\*\* Note: Numbers reported were not tracked for the whole fiscal year.*

**Together we are planning and building a better Dallas for all!**