

# Dallas 2024-2025 Shared Dockless Vehicle Operating Authority Permit Application

## Q+A Session – April 17, 2024 – Updated

- 1. Can the City disclose who is on the evaluation panel? What departments or entities do they represent?**

Answer: The evaluation panel has not yet been finalized; however, it is expected that it will consist of a combination of staff from several departments to provide an array of perspectives.

- 2. How do you intend to notify bidders of the City's decision? Will both the selected operator(s) and those not selected be notified at the same time? If so, how?**

Answer: The City will publish the scores of each evaluated application via a City Manager's Memo (Friday Memo). This memo is anticipated to be published on May 10.

- 3. Can the City clarify how the demonstration will factor into application scoring? What scoring criteria will be used during the demonstration?**

Answer: The demonstrations will be used to verify certain claims made in the application. If it is determined that any claims in the application are not demonstrated, it could impact the score.

- 4. Will there be an opportunity to extend this contract based on program success?**

Answer: Per SEC. 43-163 of the Dallas City Code, permits expire one year from the date it is issued. At this time, Program Staff do not anticipate offering automatic renewals of the permit, and instead would conduct another call for permit applications in a year for the 2025-2026 permit cycle. This is subject to change in the future.

- 5. Attachment D requests documentary evidence of payment of ad valorem taxes on property within the City to be used in connection with our service. We lease our warehouse and do not own any property within the City. Will the City accept a copy of our Dallas lease for this documentation?**

Answer: Operators who do not own and have never owned property in the City of Dallas should provide a document titled Attachment D that states that the Operator does not and has never owned property in the City of Dallas.

- 6. Does a cover and/or table of contents count towards the 40-page limit?**

Answer: Yes.

- 7. Does a cover letter count towards the 40-page limit?**

Answer: Yes.

- 8. Are appendices counted as part of the 40-page limit?**

Answer: The required attachments listed in items c. through i. on page 4 of the application document are not included in the 40-page limit.

- 9. Does the City anticipate bringing Mandatory Parking Zones to areas throughout the City in addition to the MPZ in Deep Ellum?**

Answer: At this time, we are not considering any other Mandatory Parking Zones, though this is subject to change.

**10. Who is responsible for locating, funding, and installing parking corrals around the City?**

Answer: The City is responsible for locating, funding, and installing parking corrals, however, we welcome location suggestions from our operators.

**11. The regulations note "Operators shall maintain a staffed operations center and customer service center in the City of Dallas." Can the City clarify what qualifies as a customer service center?**

Answer: A "customer service center" is intended to refer to any place with staff that provide for customer needs and customer service.

**12. Are any of the fees in the Micromobility program per ride? We are asking because we see in documents that there is a fee of \$0.2 per ride, but we are not sure if that's correct.**

Answer: This is correct. Permitted operators are charged \$0.20 per ride, which is invoiced to the operator at the end of every month for payment.

**13. Would a proposed events calendar count towards the 40-page limit?**

Answer: There is no requirement in the application for a proposed events calendar; however, if included, this would still count towards the 40-page limit.

**14. How does the City intend to evaluate applications received from the same company or subsidiaries operating under different names? Would such applicants be eligible for one or two permits?**

Answer: If two operators provide the same entity formation documents that are required to be provided with applications as Appendix A, they should seemingly be treated as one operator or company. Staff will seek a legal opinion from the City attorneys on this matter if a situation such as this arises before making a final ruling.