

April 2025 Shared Dockless Vehicle Program Rules Changes - Summary

Updated: 4/29/2025

This document summarizes the proposed changes to the Shared Dockless Vehicle Program Rules that were brought to a Public Hearing on April 29, 2025.

Document Legend:

- ~~Previous program rule text to be deleted~~
- Program rule to be being added
- Program rules text (no changes)
- *Explanation for the proposed changes*

Section 4 – Fleet Size and Distribution.

- A. At the start of the authority permit operation, the maximum number of units that may be deployed under each operating authority permit is 500, unless the operator is continuing to operate from the previous permit cycle and has been granted a deployment increase under Section 4(C) under the previous permit, then the maximum number of units that may be deployed is the maximum under the previous permit.

Change rule language to be compatible with operators re-applying for the next year's permit while maintaining vehicle deployment increases earned via Section 4(C) of the Program Rules.

- C. The maximum number of units that an operator may deploy can increase by up to 250 additional units every ~~three~~ two months within the authority permit operation period, provided the operator is in good standing and the deployed units meet the following criteria:

1. The average number of trips per vehicle per day is greater than or equal to 1.5 in the Central Dallas Deployment Zone; and
2. The average number of incidents per operator per day is less than or equal to eight.

Increase the frequency of vehicle increase opportunities to allow operators to meet ridership demand more quickly.

- D. Notwithstanding Section 4(C), ~~1,250~~ 2,500 units is the maximum number of units that an operator can deploy at any time, including if the operator and City ~~allow for the permit to automatically~~ renew for the next permit cycle.

Increase the total amount of vehicles an operator may earn through vehicle increases to increase the total number of available units in the city to increase vehicle availability and accessibility.

Change rule language for renewal to be compatible with operators re-applying for the next year's permit while maintaining vehicle deployment increases earned via Section 4(C) of the Program Rules.

[...]

F. Operators shall rebalance their deployed shared dockless vehicle units to meet the following distribution requirements:

[...]

2. A maximum of ~~25%~~ 35% of an operator's total number of permitted shared dockless vehicle units shall be deployed in the Central Dallas Deployment Zone (Exhibit B) at any given time.
 - i. Program staff may implement a one-time pilot per permit cycle to increase the maximum percentage of an operator's total number of permitted vehicles allowed in the Central Dallas Deployment Zone ~~from 25% to up to 35%~~ by up to 10% with the director's approval for 45 days.
 - ii. A successful pilot includes: if the average number of trips per vehicle per day is greater or equal to 1.5, and the operator remains in good standing. A successful pilot may result in staff recommending a program rules amendment.

All operators met the requirements for a successful pilot laid out in part ii above, so staff recommended that the permanent percentage of vehicles that can be deployed in the Central Dallas Deployment Zone be increased to match previous pilot conditions.

Pilot deployment requirements will be amended in case of future desired deployment pilots in the Central Dallas Deployment Zone.

K. **Special Events Provision.** The director has the authority to temporarily increase the allowed fleet size and amend the CDDZ deployment cap prior to and during special events by up to two times the currently permitted units.

1. Operators must request such a temporary fleet increase at least 45 days before the start of said event. Operators may request the temporary fleet increase for up to for up to 60 days with one 30-day renewal option. Operators shall provide City staff with event-specific operations plans, which should detail timing of fleet scale up and ramp down and any additional staffing. The Director may accept the proposal as submitted or accept an amended proposal.
2. Use of the temporary special events provision shall be posted on the Dockless Vehicles website and communicated to the Micromobility Working Group upon application

- approval.
3. All compliance and ridership metrics still apply during the temporary fleet increase.

This provision will allow operators and staff to better serve large special events such as the Texas State Fair, and upcoming FIFA World Cup. The TPW Director will approve or deny any requests filed.