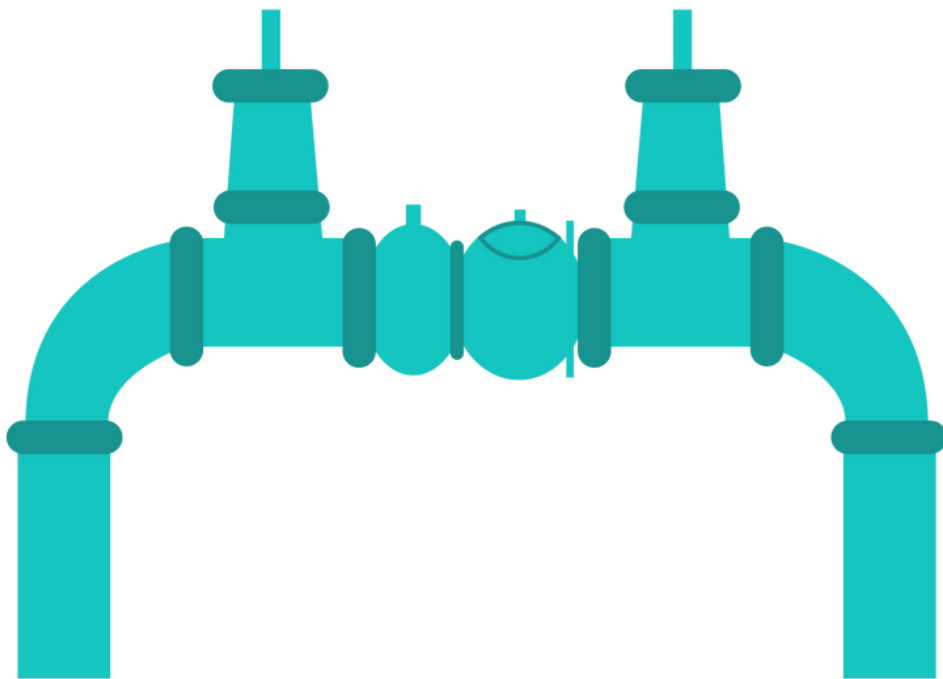




City of Dallas

# WATER QUALITY DIVISION

## CROSS CONNECTION CONTROL BACKFLOW PREVENTION PROGRAM



## **ABOUT THE PROGRAM**

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The City of Dallas Water Utilities established a cross connection control and backflow prevention program to ensure water quality. A cross connection is a physical connection between drinkable water and a liquid or gas that could make water unsafe to drink. Backflow is water flowing opposite of its intended direction, either from a loss of pressure in the supply lines or an increase in pressure on the customer's side.

## **WHY IT'S REQUIRED**

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Under the requirements of the City of Dallas Chapter 49, Sec. 49-29 and 30 Texas Administrative Code 290.44, you are required to have the backflow device tested annually to ensure that it is functioning correctly, preventing a cross connection or backflow event.

# STEPS TO FOLLOW

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Please have your backflow device tested by a certified backflow tester that is registered with the City of Dallas. Request your tester upload the test form to the City of Dallas using our SwiftComply online portal at [www.bftester.com/dallastx](http://www.bftester.com/dallastx).

If you have any questions regarding the Cross Connection Control and Backflow Prevention Program, please contact the Backflow Inspections group by emailing [DWUBackflowInspections@dallas.gov](mailto:DWUBackflowInspections@dallas.gov) or calling (214) 670-0910.

## LEARN MORE

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For additional information about the Cross Connection Control Backflow Prevention Program, visit the website [bit.ly/BackflowPreventionProgram](http://bit.ly/BackflowPreventionProgram) (link is case sensitive) or scan the QR code.



# **CROSS CONNECTION CONTROL BACKFLOW PREVENTION PROGRAM**

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**dallas water utilities**  
**city of dallas**