

Financial Assistance for Water Bills

Customers can apply for funds to pay their water bills through **Texas Utility Help**. The State of Texas is offering financial assistance with water bills to qualified, low-income homeowners and renters.

Qualified customer accounts may receive payments up to the total amount due to avoid disconnection, to reconnect service or to pay a current or future bill.

Dallas Water Utilities (DWU) customers should call Customer Service at 214-651-1441, Monday – Friday, 8 a.m. – 5 p.m., to notify DWU after they have applied for the program and for more information on next steps.

The Texas Department of Housing and Community Affairs administers the Low-Income Household Water Assistance Program.

TO APPLY VISIT:

texasutilityhelp.com

or call

1-855-566-2057

*Monday through Friday
from 8 a.m. – 6 p.m.*

Assistance is available in multiple languages.



Dallas Water Utilities