

Memorandum



CITY OF DALLAS

DATE February 13, 2015

TO Members of the Budget, Finance & Audit Committee: Jerry R. Allen (Chair),
Jennifer Staubach Gates (Vice-Chair), Tennell Atkins, Sheffie Kadane, Philip T. Kingston

SUBJECT Upcoming Agenda Item: Master Agreement for Software and Related Services

The February 25, 2015 Council Agenda will include an item to establish a five-year master agreement for the purchase of various software including perpetual, fixed term, subscription and software as a service, maintenance, support and implementation services with three (3) vendors, SHI Government Solutions, Inc. (\$4,800,155), Mobile Wireless, LLC (\$231,250) and Carahsoft Technology Corporation (\$160,000), through the Department of Information Resources, State of Texas Cooperative contract for a total not to exceed amount of \$5,191,405.

This five-year agreement will allow Communication and Information Services (CIS) to continue acquiring new software products, renew annual maintenance or subscriptions on existing software and receive technical support for software titles used on the City's workstations, mobile devices and servers. This new agreement will also provide vendor implementation services such as software configuration, interface development and end user training for small scale software acquisitions.

The City uses a multitude of software solutions for business operations such as Adobe Professional to create office reports, VMWare for server and desktop virtualization, various products used for network and system security and NetMotion software used by public safety to transmit data between mobile data computers (MDCs) and system servers over a secure private network.

This action does not encumber funds; the purpose is to establish firm pricing with the manufacturer's identified preferred resellers for frequently purchased software products of which SHI Government Solutions, Inc. represents a large portion as the vendor for Adobe, VMWare and other software.

Please contact Bill Finch at 670-1890 if you have any questions.

A handwritten signature in black ink, appearing to read 'Jill Jordan'.

Jill A. Jordan, P.E.

Assistant City Manager

c: Honorable Mayor and Members of the City Council
A.C. Gonzalez, City Manager
Warren M.S. Ernst, City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Ryan S. Evans, First Assistant City Manager

Eric D. Campbell, Assistant City Manager
Mark McDaniel, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council