FY 2019-20 and FY 2020-21 Budget Overview

City Council Briefing June 18, 2019

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Overview

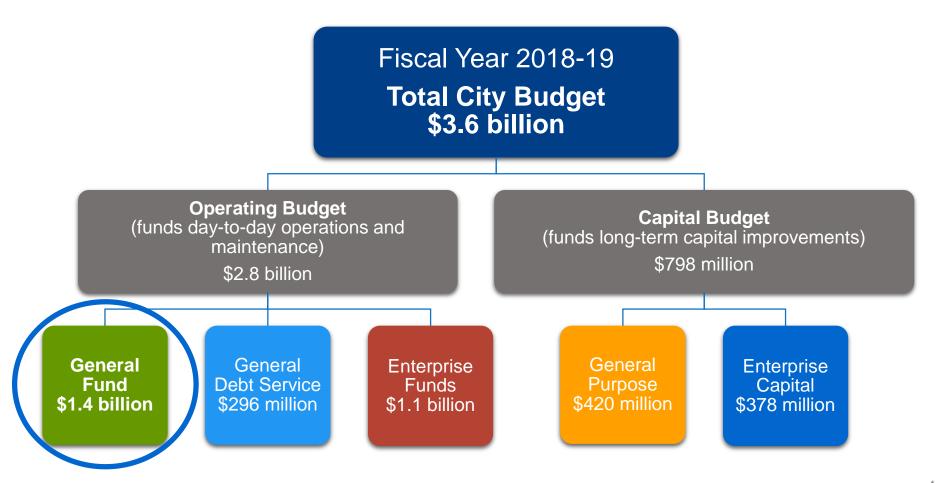
- Review background for biennial budget for FY 2018-19 (FY19) and FY 2019-20 (FY20)
- Discuss City Council and community engagement considerations
- Discuss factors that may affect General Fund revenues and expenses
- Discuss Enterprise Fund preliminary fee changes
- Review budget development schedule



Background—Budget Process

- City Manager recommended balanced budget on 8/14/18 for the FY19 and FY20 biennial
- City Council made amendments and adopted the FY19 annual budget on 9/18/18 totaling \$3.6B
- Current fiscal year began 10/1/18 and runs through 9/30/19
 - Staff are currently implementing programs and services funded in City Council-approved budget
 - Financial status is reported to GPFM committee each month in the Budget Accountability Report (BAR)

Background—FY19 Adopted Budget



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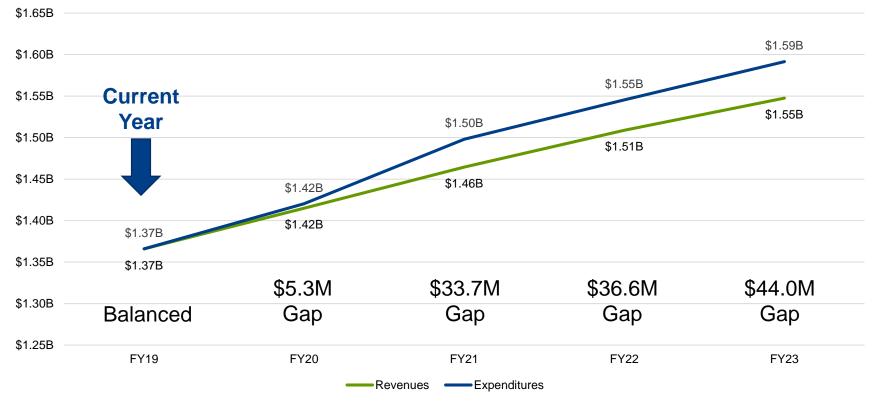
Background—Biennial Budget

- Budget development process is already underway for next budget recommendation
- Biennial budget will roll forward one year and include updates for FY20 and additional recommendations for FY21
- City Manager will recommend balanced biennial budget to City Council on 8/13/19
 - Although General Fund for FY20 planned year was balanced when presented, a City Council amendment to increase police and fire pay resulted in a structural imbalance for FY20
- Per state law, City Council will adopt only FY20



Background—Five-Year Forecast







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City Council and Community Engagement Considerations

City Council Planning Session

- City Council identified priorities and set policy direction at annual planning session on 2/20/19
- City Council members' top 10 preferences for initiatives are detailed on the next slide
- These priorities will be considered during budget development over the next two months

City Council Planning Session

| FY19 | FY20 | Initiative | | |
|------|------|--|--|--|
| 8 | 6 | Housing/affordable and mixed-income housing development/programs to improve city's housing stock | | |
| 6 | 7 | Parks and recreation/youth activities | | |
| 7 | 5 | Develop contractor accountability guidelines | | |
| 4 | 7 | Develop tax relief and spending control strategy | | |
| 8 | 2 | Economic development/targeted economic development programs | | |
| 6 | 2 | Grocery store/strategy to eliminate food deserts in southern Dallas | | |
| 6 | 2 | Equity/equity programs/equity review of all policies | | |
| 3 | 3 | Implement homeless encampment site reclamation program | | |
| 1 | 5 | Develop gentrification mitigation strategy | | |
| 2 | 4 | Launch Civic Innovation Lab/small business innovation hub | | |



- Several initiatives are used to engage residents and gather input on the community's needs for the budget
 - Biannual Community Survey
 - Public hearings at City Council meetings
 - Budget community engagement meetings
 - Online budget survey
 - City Council memberhosted Town Hall meetings



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- ETC Institute is a national leader in market research for local governments and has been engaged by the City to conduct the biannual Community Survey
- <u>2018 survey</u> used random sampling to produce results that are statistically significant at the 95% confidence level, with a +/- 2.6% margin of error (overall)
- 2018 survey sample size was 1,442 completed surveys, with at least 100 in each City Council district

- Summary and conclusions presented by ETC Institute on 5/2/18:
 - Residents have a positive perception of the City
 - 72% rated the overall quality of life as "excellent" or "good"; only 4% gave a rating of "poor"
 - Overall satisfaction with City services is 9% above the national average for large U.S. cities
 - Dallas is setting the standard for customer service among large U.S. cities
 - Top priorities for residents were:
 - Infrastructure maintenance
 - Police services
 - Code enforcement



Importance-Satisfaction Assessment Matrix

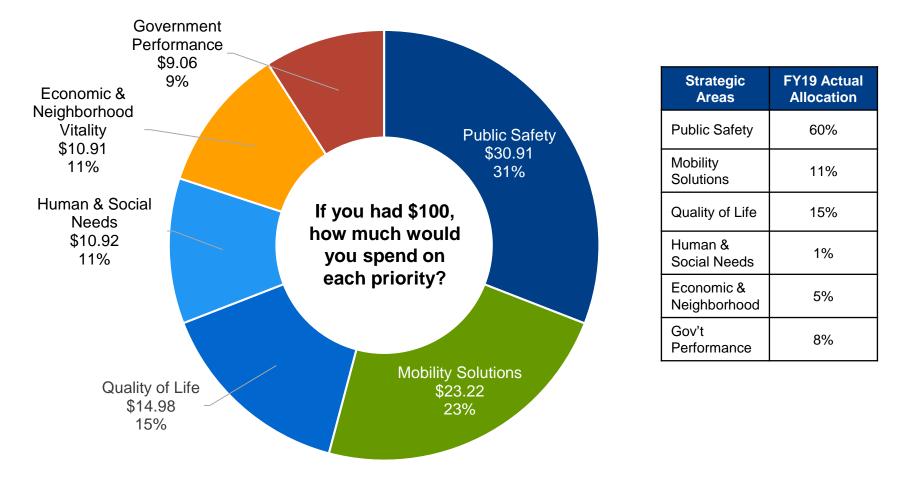
| | mean importance | | | | | | | |
|--------------------|---|--|--|--|--|--|--|--|
| | Exceeded Expectations lower importance/higher satisfaction | Continued Emphasis higher importance/higher satisfaction | | | | | | |
| atisfaction Rating | Dallas Love Field Airport。 Fire services● Public library services● Arts and cultural programs/facilities Sewer services● Solid waste services● Parks & Recreation system● | Ambulance/emergency medical services Drinking water Police services • | | | | | | |
| sfacti | Public information services • _ • • • • • • • • • • • • • • • • • | Police services • Folice servi | | | | | | |
| Satis | Customer service provided by city employees | • Traffic signal timing | | | | | | |
| | Land use, planning and zoning • | Neighborhood code enforcement | | | | | | |
| | Less Important lower importance/lower satisfaction | Maintenance of infrastructure • Opportunities for Improvement higher importance/lower satisfaction | | | | | | |
| | Lower Importance Importai | nce Rating Higher Importance | | | | | | |
| So | Source: ETC Institute (2018) | | | | | | | |

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- Three public hearings are held before City Council each year: March, May, and August
 - Historically, these are poorly attended with only two speakers at all three meetings last year and no speakers thus far this year
- Additional meetings and a survey are conducted each spring to give residents another means of providing input
- During spring 2019, approximately 1,000 residents participated in the budget development process
 - An informal budget survey available March 11-31
 - 848 online and 60 paper responses
 - Not statistically significant
 - 14 community meetings
 - Livestreamed meetings online and on City cable channel
 - Conducted one set of meetings in Spanish
 - 89 attendees and 303 livestream views
- Results of the survey and engagement meeting exercises are included on following slides







| What City services are most important to you? (choose up to three) | | | | |
|--|-------|--|--|--|
| Police services | 67.7% | | | |
| Repairing and maintaining streets | 52.5% | | | |
| Fire services | 30.3% | | | |

| Thinking about all City services, what sentence do you agree with most? | | | | |
|---|-------|--|--|--|
| I prefer to lower taxes, even if it means cutting City services. | 21.1% | | | |
| I prefer to keep taxes and City services about the same. | 56.2% | | | |
| I prefer to raise taxes to allow the City to offer more services. | 22.7% | | | |



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- City Council members typically host Budget Town Hall meetings each August and seek resident input on the City Manager's recommended budget
- Staff will be available to support City Council members at these meetings from August 15-29
- Traditional (in-person) and/or virtual meetings may be scheduled
 - Virtual meetings historically reach more residents
- City Council members should submit dates/times/locations for August Budget Town Hall meetings by July 3

Factors That May Impact General Fund Revenue

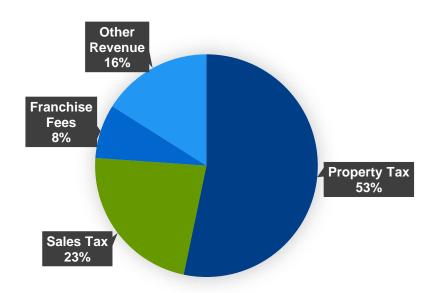
65/Older or Disabled Property Tax Exemption

- Property tax exemptions reduce a property owner's liability but also reduce revenues that come to the City to support services
- On 6/12/19, City Council approved an increase of the 65/older or disabled person exemption from \$90,000 to \$100,000
 - \$3.4M projected revenue foregone for this exemption
- City's 20% homestead exemption remains the same, as approved by City Council on 4/13/88, which is maximum allowed by state law
- In the current year, all partial and total exemptions reduced City revenue by \$280.1M (\$36.9B value exempt from being taxed)



FY20 and FY21 Budget Development

- Budget development for FY20 and future years must consider two significant factors affecting General Fund revenues:
 - Economic condition
 - State legislation
- These will impact the two largest revenues:
 - Property tax
 - Sales tax



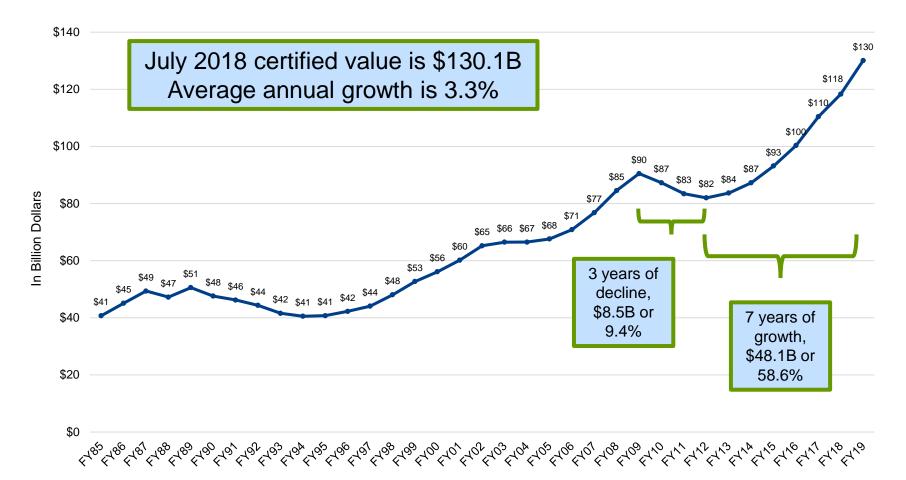


Economic Forecast

- Since 76% of General Fund revenue is property tax (53%) and sales tax (23%), independent consultant is used to provide an economic forecast
- TXP Consulting provided forecasts in June 2018 and again in June 2019
 - National outlook—positive national growth now, but slowing next year
 - Regional outlook—continued overall growth, but slowing for both retail and real estate
- Next slides provide historical context of property tax and sales tax through economic cycles

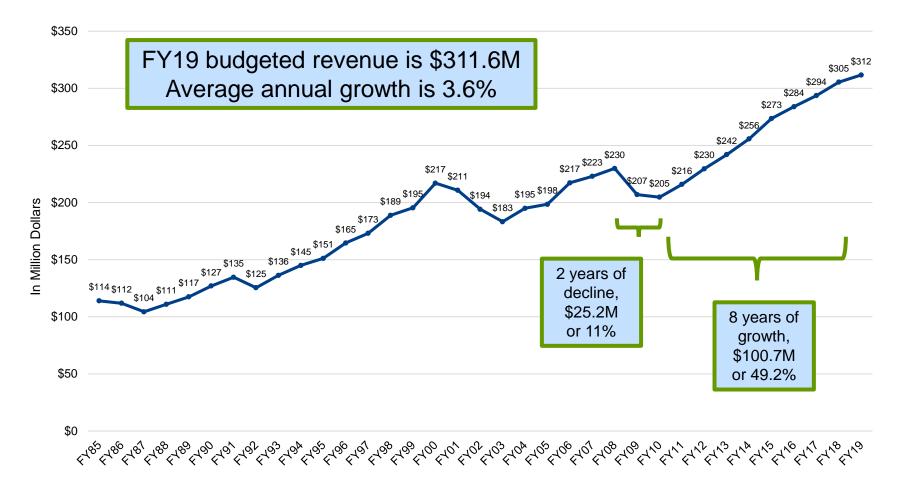


Property Tax Base Value (FY85–FY19)





Sales Tax Revenue (FY85–FY19)



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Economic Forecast

| Fiscal Year | | Property Tax Values | Sales Tax Revenue |
|-------------|---------------------|---------------------|-------------------|
| FY17 | Actual | 10.0% | 3.4% |
| FY18 | | 7.2% | 4.0% |
| FY19 | | 9.9% | 3.0% |
| FY20 | Consultant Forecast | 9.6% | 2.1% |
| FY21 | | 7.6% | 2.4% |
| FY22 | | 5.8% | 2.5% |
| FY23 | | 3.8% | 2.5% |
| FY24 | | 2.3% | 2.6% |

Notes:

- TXP Consulting uses a regression analytics model to forecast with a 95% confidence level
- FY19 sales tax is based on six months actual



- Texas Property Tax Reform and Transparency Act of 2019 (SB2) will cap the City's ability to grow property tax revenue at 3.5% instead of 8% without seeking voter approval
 - Applies to reappraisals for the General Fund
 - Continues to exclude revenue needed to pay voterapproved debt
 - Growth from new construction does not count against the cap

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- Exceeding the 3.5% cap is allowed, but requires an election on the November uniform election date
- City Council must adopt the budget before it adopts the tax rate
- City Council must adopt the tax rate no later than the 71st day before the November uniform election date (mid- to late August)

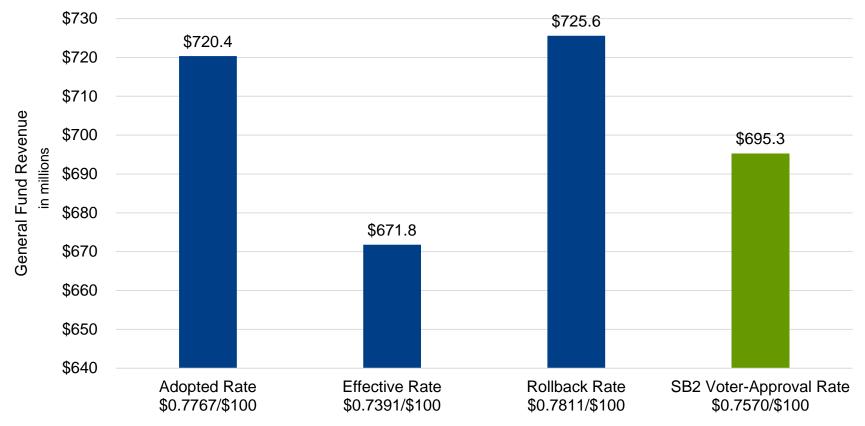




- SB2 will not affect FY20 but will affect FY21 (effective date 1/1/20)
 - Although property tax values are forecast to grow 7.6% for FY21, City will likely be unable to take advantage of all growth without voter approval
 - City may be required to reduce the property tax rate to avoid exceeding revenue cap
- If SB2 had been in effect September 2018, \$25.1M in revenue and expense reductions would have been required to balance FY19 budget



Tax Rate Scenarios for FY19



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Legislative Change: HB1525 and HB2153

- Sales tax collections have historically applied to "brick and mortar" stores, not online sales
- Supreme Court decision in South Dakota v. Wayfair, Inc. (6/21/18) determined states may charge tax on purchases from out-of-state sellers, even if the seller does not have a physical presence in the state
- Many of the largest online retailers, including Amazon, already voluntarily collect Texas sales and use taxes



Legislative Change: HB1525 and HB2153

- Effective 10/1/19, out-of-state internet retailers with at least \$500K in Texas sales in the prior 12 months will be required to collect and remit local sales and use taxes, per HB1525
- HB2153 provides options for retailers to calculate taxes using:
 - The combined rate of all applicable local taxes OR
 - A single local use tax rate equal to the average of all local tax rates in Texas in the prior fiscal year
- FY20 planned budget already included an adjustment in anticipation of this change in state law, and the TXP forecast also considered the impact



- Companies that provide both telecommunications and cable TV services are exempt from paying the lesser of:
 - Telecommunications right-of-way (ROW) fees (fixed rate per access line)
 - Cable TV franchise fees (5% of gross receipts)
- All cable TV providers currently serving Dallas also provide telecommunications services and pay both fees
- Based on SB1152, Time Warner Cable (Spectrum) and Grande Communications may be exempt from telecommunications ROW fees, and AT&T and Frontier Communications (Verizon) may be exempt from cable TV franchise fees
- An effective date of 1/1/20 will reduce revenue for both years of the upcoming biennial
 - FY20 = \$6.6M decrease
 - FY21 = \$9M decrease (total)



- Effective 6/1/19, the City will no longer operate its red-light camera program or issue citations for violations based on a photographic enforcement system
- Legislative change will reduce revenue
 - FY19 (current year) = \$1M net decrease
 - FY20 = \$2.4M net decrease
 - Decrease \$7.5M revenue and \$5.1M expense

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Factors That May Impact General Fund Expenses

Equity in Budget Development

- FY20 budget process will begin to consider opportunities to provide resources and services that address historical and systemic practices and policies that have produced inequitable conditions in our community
- Equity will be considered when allocating new resources throughout FY20 budget process
 - All General Fund departments have considered equity when requesting additional funds to enhance services and when offering reductions
 - Eight departments will receive additional review related to the allocation of existing departmental resources
- City Manager's recommended budget presented on 8/13/19 will highlight these efforts



Strategic Priorities

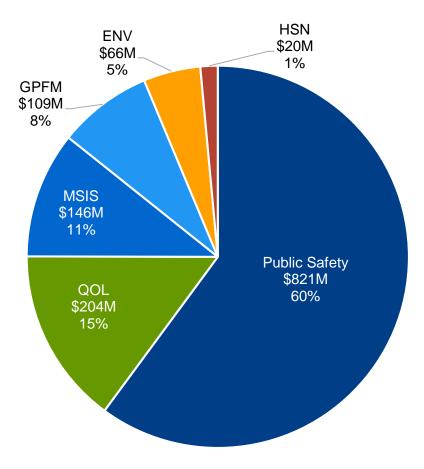
General Fund expenses align to six strategic priorities:

- 1. <u>Public Safety</u> (PS)—Enhance the welfare and general protection of residents, visitors, and businesses in Dallas
- 2. <u>Mobility Solutions, Infrastructure, and Sustainability</u> (MSIS)—Design, build, and maintain the underlying structures necessary to support Dallas' residents
- 3. <u>Economic and Neighborhood Vitality</u> (ENV)—Strengthen and grow the business community while planning and strengthening the long-term vitality of Dallas neighborhoods by expanding housing options and creating job opportunities
- 4. <u>Human and Social Needs</u> (HSN)—Provide services and programs to meet basic human needs by focusing on prevention or resolution of systemic problems
- 5. <u>Quality of Life</u> (QOL)—Provide opportunities that enhance the standard of health, comfort, and happiness of Dallas residents
- 6. <u>Government Performance and Financial Management</u> (GPFM)—Ensure that internal operations are conducted in a manner that promotes our core values of empathy, ethics, excellence, and equity



Strategic Priorities

- Public safety has been the City's top priority
- 60% of the General Fund pays for police, fire, ambulances, courts, and other public safety programs
 - DPD and DFR together total \$781.2M (57.2%) of General Fund



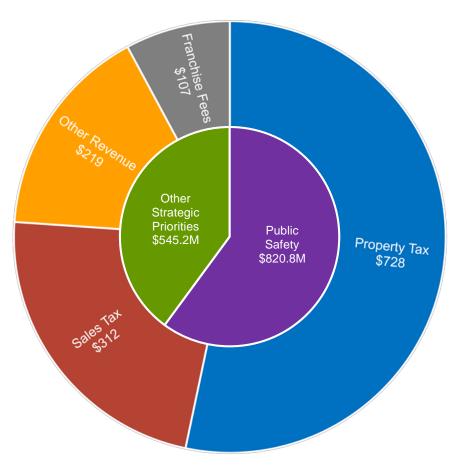


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Strategic Priorities

- It takes 100% of our property tax and almost 30% of sales tax to pay just for public safety
- Recruitment and retention of first responders is a key priority for the upcoming budget
 - Meet & Confer negotiations are underway
 - Cost for FY20 and future years not yet known
- Balancing public safety needs with other needs of the City will be a challenge especially when revenue caps go into effect









Personnel Costs

- \$995.8M or about 73% of the General Fund is spent on employee compensation including pay, pension, health benefits, worker's compensation, etc.
- This cost is necessary for 5,393 uniform and 5,576 civilian positions to provide a vast array of services including police, fire, code, streets, parks, libraries, animal services, courts, cultural arts, etc.
- Current initiatives could affect these costs:
 - HR is completing a comprehensive study of the City's position classification and compensation systems
 - DPD is conducting a uniform staffing study
 - Meet & Confer negotiations are underway



Personnel Costs

- City wages have not kept up with market pay
- To address pay equity for lower-paid positions, City has made adjustments to entry level pay over the last few years
 - Current minimum pay is \$11.50 per hour
 - An increase to \$15.00 per hour would affect 1,470 employees (933 General Fund) and have a cost impact of \$5.7M (\$3.9M General Fund)
- Employee health and life insurance plans are being reviewed to determine if changes are warranted
 - Considering a tiered premium model for health benefits based on pay to benefit lower-paid employees



Other Expense Drivers

- Fleet Management Study results were briefed to City Council on 12/5/18 and identified 1,911 vehicles eligible for replacement this year at a cost of \$142M
 - \$300M in replacement needs over next five years
 - FY20 budget will increase funding for fleet replacement but still address this issue through a phased approach
- City Council approved a one-year consultant contract on 5/22/19 for a security assessment of City facilities and development of a Citywide security strategy



Other Expense Drivers

- FY20 budget will include funding to address the Drivers of Poverty with a focus on reducing and/or eliminating barriers to work
 - City Council amendment to the FY20 CDBG budget on 5/15/19 prioritized spending federal grant funds on Community Courts and using City General Fund to address the Drivers of Poverty
- Investments in technology will continue to be a part of the upcoming budget to replace/update existing systems and seek opportunities to improve efficiencies



Other Expense Drivers

- Recommendations from current and upcoming plans/studies may affect the budget during the FY20 and FY21 biennial
 - Comprehensive Environmental and Climate Action Plan
 - Comprehensive Housing Policy
 - Cultural Arts Plan
 - Dallas 2030
 - Economic Development Strategic Plan
 - Mobility Strategic Plan



Enterprise Fund Preliminary Fee Changes

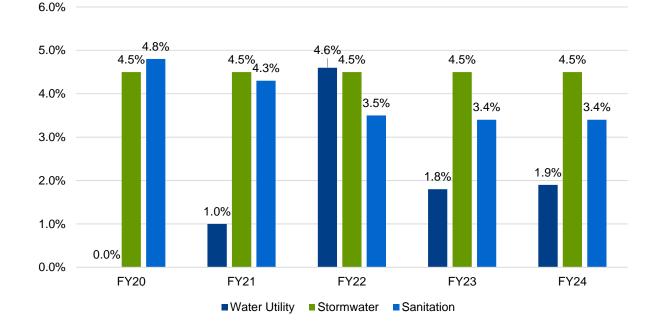
Enterprise Fund Fees

- Dallas Water Utilities' retail cost of service study and settlement of Sabine River Authority litigation resulted in no rate increase until FY21
 - Future increases primarily driven by capital investment in water/wastewater system including pipeline replacement, infrastructure maintenance, and Elm Fork WTP water quality improvements
- Stormwater fee increase is primarily due to "pay-asyou-go" capital projects and neighborhood drainage maintenance
- Sanitation residential fee increase is primarily driven by personnel cost, living wage increase for temporary labor, fleet, and fuel costs



Enterprise Fund Fees

- Preliminary update for Enterprise Fund fees is provided below
- Amounts listed may change to account for additional expenses still under consideration and/or service delivery changes



Rates and Fees Outlook

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Enterprise Fund Fees

| Projection for Monthly Residential Utilities Bill as of June 18, 2019 | | | | | | | | |
|---|---------|----------|----------|----------|----------|----------|----------|--|
| | FY18 | FY19 | FY20* | FY21 | FY22 | FY23 | FY24 | |
| Water & Wastewater | \$67.12 | \$65.30 | \$62.62 | \$63.25 | \$66.16 | \$67.35 | \$68.63 | |
| Stormwater | \$7.09 | \$7.41 | \$7.74 | \$8.09 | \$8.46 | \$8.84 | \$9.23 | |
| Sanitation | \$25.18 | \$27.29 | \$28.60 | \$29.83 | \$30.87 | \$31.91 | \$33.01 | |
| Total Utilities Bill | \$99.39 | \$100.00 | \$98.96 | \$101.17 | \$105.48 | \$108.09 | \$110.87 | |
| | | | | | | | | |
| Increase | - | \$0.61 | \$(1.04) | \$2.20 | \$4.31 | \$2.61 | \$2.78 | |
| Percent Change | - | 0.6% | -1.0% | 2.2% | 4.3% | 2.5% | 2.6% | |
| 5-Year Average Annual Change | - | - | - | - | - | 1.7% | 2.1% | |

*Reduction in winter months average



Budget Development Schedule

Budget Development Schedule

| | Date | Event—City Council and Community |
|--|--------------|--|
| | February 20 | City Council planning session |
| | March 11-31 | Budget engagement meetings and informal survey |
| | March 27 | Budget public hearing |
| | May 8 | Budget public hearing |
| | June 18 | Budget Workshop |
| | July 3 | City Council submits dates/times/locations for August budget Town Hall meetings |
| | August 13 | Budget Workshop: City Manager's Recommended Budget |
| | August 15-29 | Budget Town Hall meetings |
| | August 21 | Budget Workshop |
| | August 26 | Budget Workshop: Consider budget amendments (straw votes anticipated) |



Budget Development Schedule

| Date | Event—City Council and Community | | | | | |
|--------------|---|--|--|--|--|--|
| August 28 | Budget public hearing | | | | | |
| September 4 | Budget Workshop: Consider amendments and adopt budget on first reading Tax rate public hearing #1 (if needed) | | | | | |
| September 10 | Budget Workshop (optional) | | | | | |
| September 11 | Tax rate public hearing #2 (if needed) | | | | | |
| September 18 | Budget Workshop: Adopt budget on second reading, adopt tax rate, and approve other budget-related items | | | | | |
| October 1 | Begin FY20 | | | | | |



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