

KEY FOCUS AREA: E-Gov

AGENDA DATE: January 27, 2016

COUNCIL DISTRICT(S): All

DEPARTMENT: Business Development & Procurement Services
Housing/Community Services

CMO: Jeanne Chipperfield, 670-7804
Alan Sims, Chief of Neighborhood Plus, 670-1611

MAPSCO: N/A

SUBJECT

Authorize the first twelve-month renewal option to the service contract to provide labor and materials for minor home repairs through the People Helping People Program administered by the Housing/Community Services Department – Miko Trucking, Inc. – Not to exceed \$155,292 – Financing: 2015-16 Community Development Block Grant Funds (subject to appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

This service contract will continue to provide labor and materials for minor home repairs through the People Helping People (PHP) Program. The PHP Program is designed to help low-income, elderly (62 or older) and disabled residents receive minor exterior home repairs. Available funds will serve households that meet low-income level guidelines established by the U.S. Department of Housing and Urban Development (HUD). It is estimated that each repair will average \$900.00 per household based on previous history of the program, however each household is allowed a maximum of \$5,000.00. The contracted vendor will be a supplement to volunteers, and will be used when special expertise is required. The goal of this year’s program is to assist approximately 200 households utilizing grant funds.

BACKGROUND (Continued)

Once a home is verified as meeting the guidelines of the program, a Housing/Community Services Inspector is sent out to the home to assess the work to be done. The inspector then provides a work write up to the contractor to execute the repairs. Some examples of repairs provided under this program are:

- Roofing install/repair
- Repair porches and steps
- Painting exterior
- Install/repair ramps and handrails
- Remove unsafe garages and sheds

This renewal option meets the wage floor rate of \$10.37 approved by City Council on November 10, 2015 by Resolution No. 15-2141.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On January 26, 2011, City Council authorized the twelve month renewal option to provide labor for minor home repairs for the People Helping People Program for the period January 27, 2011 through January 26, 2012, by Resolution No. 11-0261.

On April 25, 2012, City Council authorized a one-year service contract, with a one-year renewal option, for general home repairs under the People Helping People Program administered by Housing/Community Services by Resolution No. 12-1167.

On April 24, 2013, City Council authorized Supplemental Agreement No. 1 to exercise the one-year contract renewal for general home repairs under the People Helping People Program administered by Housing/Community Services by Resolution No. 13-0698.

On November 12, 2014, City Council authorized a one-year service contract, with two one-year renewal options, to provide labor and materials for minor home repairs through the People Helping People Program administered by the Housing/Community Services Department by Resolution No. 14-1874.

Information about this item will be provided to the Budget, Finance and Audit Committee on January 19, 2016.

FISCAL INFORMATION

\$155,292.00 – 2015-16 Community Development Block Grant Funds (subject to appropriations)

ETHNIC COMPOSITION

Miko Trucking, Inc.

White Female	0	White Male	0
Black Female	0	Black Male	11
Hispanic Female	3	Hispanic Male	21
Other Female	0	Other Male	0

OWNER

Miko Trucking, Inc.

Michael Robinson, President

BUSINESS INCLUSION AND DEVELOPMENT PLAN SUMMARY

PROJECT: Authorize the first twelve-month renewal option to the service contract to provide labor and materials for minor home repairs through the People Helping People Program administered by the Housing/Community Services Department – Miko Trucking, Inc. – Not to exceed \$155,292 – Financing: 2015-16 Community Development Block Grant Funds (subject to appropriations)

Miko Trucking, Inc. is a local, non-minority firm, has signed the "Business Inclusion & Development" documentation, and proposes to use their own workforce.

PROJECT CATEGORY: Other Services

LOCAL/NON-LOCAL CONTRACT SUMMARY

	<u>Amount</u>	<u>Percent</u>
Total local contracts	\$155,292.00	100.00%
Total non-local contracts	\$0.00	0.00%
TOTAL CONTRACT	\$155,292.00	100.00%

LOCAL/NON-LOCAL M/WBE PARTICIPATION

Local Contractors / Sub-Contractors

None

Non-Local Contractors / Sub-Contractors

None

TOTAL M/WBE CONTRACT PARTICIPATION

	<u>Local</u>	<u>Percent</u>	<u>Local & Non-Local</u>	<u>Percent</u>
African American	\$0.00	0.00%	\$0.00	0.00%
Hispanic American	\$0.00	0.00%	\$0.00	0.00%
Asian American	\$0.00	0.00%	\$0.00	0.00%
Native American	\$0.00	0.00%	\$0.00	0.00%
WBE	\$0.00	0.00%	\$0.00	0.00%
Total	\$0.00	0.00%	\$0.00	0.00%

January 27, 2016

WHEREAS, on January 26, 2011, City Council authorized the twelve month renewal option to provide labor for minor home repairs for the People Helping People Program for the period January 27, 2011 through January 26, 2012, by Resolution No. 11-0261; and,

WHEREAS, on April 25, 2012, City Council authorized a one-year service contract, with a one-year renewal option, for general home repairs under the People Helping People Program administered by Housing/Community Services by Resolution No. 12-1167; and,

WHEREAS, on April 24, 2013, City Council authorized Supplemental Agreement No. 1 to exercise the one-year contract renewal for general home repairs under the People Helping People Program administered by Housing/Community Services by Resolution No. 13-0698; and,

WHEREAS, on November 12, 2014, City Council authorized a one-year service contract, with two one-year renewal options, to provide labor and materials for minor home repairs through the People Helping People Program administered by the Housing/Community Services Department by Resolution No. 14-1874;

NOW, THEREFORE,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

Section 1. That the City Manager is authorized to execute the first of two twelve month renewal options to the service contract with Miko Trucking, Inc. (VS0000010476) to provide labor and materials for minor home repairs through the People Helping People Program administered by the Housing/Community Services Department, in an amount not to exceed \$155,292.00, upon approval as to form by the City Attorney. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to Miko Trucking, Inc. shall be based only on the amount of the services directed to be performed by the City and properly performed by Miko Trucking, Inc. under the contract.

Section 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$155,292.00 (subject to appropriations) from Service Contract number BE1604.

Section 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.

KEY FOCUS AREA: E-Gov

AGENDA DATE: January 27, 2016

COUNCIL DISTRICT(S): All

DEPARTMENT: Business Development & Procurement Services
Water Utilities

CMO: Jeanne Chipperfield, 670-7804
Mark McDaniel, 670-3256

MAPSCO: N/A

SUBJECT

Authorize a three-year service contract for maintenance, support, parts and hardware for the supervisory control and data acquisition systems at three water treatment plants and two wastewater treatment plants - CDM Smith, Inc., most advantageous proposer of three - Not to exceed \$2,397,350 - Financing: Water Utilities Current Funds (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

This service contract will provide as needed maintenance, support, parts and hardware for the supervisory control and data acquisition (SCADA) systems at Water Utilities' three water treatment plants and two wastewater treatment plants. The SCADA systems located at these five locations allow for automated control of plant functions, data logging and regulatory reporting of plant operations. These systems have been installed over the past ten years and require periodic maintenance. Maintenance includes patches, updates, technical and customer service support to ensure compliance with state or federal requirements.

Water Utilities provides water and wastewater service to approximately 2.4 million customers in the Dallas service area of approximately 700 square miles.

BACKGROUND (Continued)

A seven member committee from the following departments reviewed and evaluated the proposals:

- Trinity Watershed Management (1)
- Water Utilities (2)
- Communication and Information Services (2)
- Business Development and Procurement Services (2)*

*Business Development and Procurement Services evaluated cost and Business Inclusion and Development Plan.

The successful proposer was selected by the committee on the basis of demonstrated competence and qualifications under the following criteria:

- Cost 30%
- Capability and Expertise 20%
- Technical Match 20%
- Business Inclusion and Development Plan 15%
- Overall Approach 15%

As part of the solicitation process and in an effort to increase competition, Business Development and Procurement Services (BDPS) used its procurement system to send out 623 email bid notifications to vendors registered under respective commodities. To further increase competition, BDPS uses historical solicitation information, the internet, and vendor contact information obtained from user departments to contact additional vendors by phone. Additionally, in an effort to secure more bids, notifications were sent by the BDPS' ResourceLink Team (RLT) to 25 chambers of commerce, the DFW Minority Business Council and the Women's Business Council – Southwest, to ensure maximum vendor outreach.

The recommended vendor meets the wage floor rate of \$10.37 approved by City Council on November 10, 2015 by Resolution No. 15-2141.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On August 8, 2012, City Council authorized a three-year service contract for maintenance and support for the supervisory control and data acquisition systems at five water and wastewater treatment plants by Resolution No. 12-1881.

On January 14, 2015, City Council authorized an increase to the service contract for maintenance and support for the supervisory control and data acquisition systems at five water and wastewater treatment plants by Resolution No. 15-0110.

Information about this item will be provided to the Budget, Finance and Audit Committee on January 19, 2016.

FISCAL INFORMATION

\$2,397,350.00 - Water Utilities Current Funds (subject to annual appropriations)

M/WBE INFORMATION

- 95 - Vendors contacted
- 95 - No response
- 0 - Response (Bid)
- 0 - Response (No bid)
- 0 - Successful

623 - M/WBE and Non-M/WBE vendors were contacted

The recommended awardee has fulfilled the good faith requirements set forth in the Business Inclusion and Development (BID) Plan adopted by Council Resolution No. 08-2826 as amended.

ETHNIC COMPOSITION

CDM Smith, Inc.

White Male	42	White Female	10
Black Male	3	Black Female	4
Hispanic Male	4	Hispanic Female	1
Other Male	19	Other Female	4

PROPOSAL INFORMATION

The following proposals were received from solicitation number BUZ1513 and opened on July 22, 2015. This service contract is being awarded in its entirety to the most advantageous proposer.

*Denotes successful proposer

<u>Proposers</u>	<u>Address</u>	<u>Score</u>	<u>Amount</u>
*CDM Smith, Inc.	8140 Walnut Hill Lane Suite 1000 Dallas, TX 75231	92%	\$2,397,350.00
Signature Automation, LLC	14679 Midway Road Suite 205 Addison, TX 75001	87%	\$2,544,200.00

PROPOSAL INFORMATION (Continued)

<u>Proposers</u>	<u>Address</u>	<u>Score</u>	<u>Amount</u>
Prime Controls, LP	1725 Lakepointe Drive Lewisville, TX 75057	81%	\$2,437,380.00

OWNER

CDM Smith, Inc.

Tim Wall, President
Douglas Varner, Vice President

BUSINESS INCLUSION AND DEVELOPMENT PLAN SUMMARY

PROJECT: Authorize a three-year service contract for maintenance, support, parts and hardware for the supervisory control and data acquisition systems at three water treatment plants and two wastewater treatment plants - CDM Smith, Inc., most advantageous proposer of three - Not to exceed \$2,397,350 - Financing: Water Utilities Current Funds (subject to annual appropriations)

CDM Smith, Inc. is a local, non-minority firm, has signed the "Business Inclusion & Development" documentation, and proposes to use their own workforce.

PROJECT CATEGORY: Other Services

LOCAL/NON-LOCAL CONTRACT SUMMARY

	<u>Amount</u>	<u>Percent</u>
Total local contracts	\$2,397,350.00	100.00%
Total non-local contracts	\$0.00	0.00%
TOTAL CONTRACT	\$2,397,350.00	100.00%

LOCAL/NON-LOCAL M/WBE PARTICIPATION

Local Contractors / Sub-Contractors

None

Non-Local Contractors / Sub-Contractors

None

TOTAL M/WBE CONTRACT PARTICIPATION

	<u>Local</u>	<u>Percent</u>	<u>Local & Non-Local</u>	<u>Percent</u>
African American	\$0.00	0.00%	\$0.00	0.00%
Hispanic American	\$0.00	0.00%	\$0.00	0.00%
Asian American	\$0.00	0.00%	\$0.00	0.00%
Native American	\$0.00	0.00%	\$0.00	0.00%
WBE	\$0.00	0.00%	\$0.00	0.00%
Total	<u>\$0.00</u>	<u>0.00%</u>	<u>\$0.00</u>	<u>0.00%</u>

January 27, 2016

WHEREAS, on August 8, 2012, City Council authorized a three-year service contract for maintenance and support for the supervisory control and data acquisition systems at five water and wastewater treatment plants by Resolution No. 12-1881; and,

WHEREAS, on January 14, 2015, City Council authorized an increase to the service contract for maintenance and support for the supervisory control and data acquisition systems at five water and wastewater treatment plants in the amount of \$388,750.00, from \$1,555,000.00 to \$1,943,750.00, by Resolution No. 15-0110;

NOW, THEREFORE,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

Section 1. That the City Manager is authorized to execute a service contract with CDM Smith, Inc. (089614) for maintenance, support, parts and hardware for the supervisory control and data acquisition systems at three water treatment plants and two wastewater treatment plants for a term of three years in an amount not to exceed \$2,397,350.00, upon approval as to form by the City Attorney. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to CDM Smith, Inc. shall be based only on the amount of the services directed to be performed by the City and properly performed by CDM Smith, Inc. under the contract.

Section 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$2,397,350.00 (subject to annual appropriations) from Service Contract number BUZ1513.

Section 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.

KEY FOCUS AREA: Clean, Healthy Environment

AGENDA DATE: January 27, 2016

COUNCIL DISTRICT(S): All

DEPARTMENT: Business Development & Procurement Services
Aviation
Equipment & Building Services
Park & Recreation
Police
Sanitation Services
Water Utilities

CMO: Jeanne Chipperfield, 670-7804
Ryan S. Evans, 671-9837
Jill A. Jordan, P.E., 670-5299
Willis Winters, 670-4071
Eric Campbell, 670-3255
Joey Zapata, 670-3009
Mark McDaniel, 670-3256

MAPSCO: N/A

SUBJECT

Authorize a three-year service contract for the removal and disposal of waste collected in sand traps, grease traps, interceptors and septic tanks - Stericycle Environmental Solutions, Inc. in the amount of \$819,002 and Liquid Environmental Solutions of Texas, LLC in the amount of \$39,895, lowest responsible bidders of two - Total not to exceed \$858,897 - Financing: Current Funds (\$401,591), Aviation Current Funds (\$369,879), Sanitation Current Funds (\$72,584) and Water Utilities Current Funds (\$14,843) (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

This service contract will provide for the removal and disposal of waste collected in sand traps, grease traps, interceptors and septic tanks throughout the City. State law requires the City to operate holding tanks or “traps” to collect contaminated water, grease run-off and other debris from specific drains citywide. The traps range in size from 25 gallons to 14,000 gallons. The waste collected in these traps is prohibited from being discharged into the sanitary sewer system.

BACKGROUND (Continued)

This contract provides for servicing of sand traps found in vehicle and equipment wash bays throughout the City, grease traps associated with commercial kitchens such as Bahama Beach Water Park, Love Field restaurant facilities, and Fair Park venues, interceptors for the pre-treatment of stormwater found at Sanitation transfer stations, and septic tanks found at older City facilities.

This contract also provides for servicing as needed and emergency cleaning of the sand traps, grease traps, interceptors and septic tanks. They are cleaned and the waste is properly disposed of per State laws and regulations.

As part of the solicitation process and in an effort to increase competition, Business Development and Procurement Services used its procurement system to send out 758 email bid notifications to vendors registered under respective commodities. To further increase competition, Business Development and Procurement Services uses historical solicitation information, the internet, and vendor contact information obtained from user departments to contact additional vendors by phone. Additionally, in an effort to secure more bids, notifications were sent by the Business Development and Procurement Services' ResourceLINK Team (RLT) to 25 chambers of commerce, the DFW Minority Business Council and the Women's Business Council – Southwest, to ensure maximum vendor outreach.

The recommended vendor meets the wage floor rate of \$10.37 approved by City Council on November 10, 2015 by Resolution No. 15-2141.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On December 12, 2012, City Council authorized a three-year service contract for the removal and disposal of waste collected in sand traps, grease traps, interceptors and septic tanks by Resolution No. 12-2967.

Information about this item will be provided to the Budget, Finance and Audit Committee on January 19, 2016.

FISCAL INFORMATION

\$401,591.00 - Current Funds (subject to annual appropriations)

\$369,879.00 - Aviation Current Funds (subject to annual appropriations)

\$ 72,584.00 - Sanitation Current Funds (subject to annual appropriations)

\$ 14,843.00 - Water Utilities Current Funds (subject to annual appropriations)

M/WBE INFORMATION

183 - Vendors contacted
183 - No response
0 - Response (Bid)
0 - Response (No bid)
0 - Successful

758 M/WBE and Non-M/WBE vendors were contacted

The recommended awardees have fulfilled the requirements set forth in the Business Inclusion and Development (BID) Plan adopted by Council Resolution No. 08-2826 as amended.

ETHNIC COMPOSITION

Stericycle Environmental Solutions, Inc.

White Male	4	White Female	1
Black Male	8	Black Female	0
Hispanic Male	4	Hispanic Female	0
Other Male	1	Other Female	1

Liquid Environmental Solutions of Texas, LLC

White Male	191	White Female	43
Black Male	131	Black Female	21
Hispanic Male	114	Hispanic Female	25
Other Male	20	Other Female	14

BID INFORMATION

The following bids were received for solicitation number BP1514 and were opened on October 30, 2015. This service contract is being awarded to the lowest responsive and responsible bidders by group.

*Denotes successful bidders

<u>Bidders</u>	<u>Address</u>	<u>Amount of Bid</u>
*Stericycle Environmental Solutions, Inc.	2131 Progressive Dr. Dallas, TX 75212	Group 1 - \$352,931.00 Group 2 - \$466,071.00 Group 3 - \$ 53,552.00
*Liquid Environmental Solutions of Texas, LLC	7651 Esters Blvd. Suite 200 Dallas, TX 75063	Group 1 - No Bid Group 2 - \$488,911.00 Group 3 - \$ 39,895.00

OWNERS

Stericycle Environmental Solutions, Inc.

Charles A. Alutto, President
John Simpson, Vice President

Liquid Environmental Solutions of Texas, LLC

Alan Viterbi, President
Patrick J. Reilly, Vice President
William Bergastrom, Treasurer

BUSINESS INCLUSION AND DEVELOPMENT PLAN SUMMARY

PROJECT: Authorize a three-year service contract for the removal and disposal of waste collected in sand traps, grease traps, interceptors and septic tanks - Stericycle Environmental Solutions, Inc. in the amount of \$819,002 and Liquid Environmental Solutions of Texas, LLC in the amount of \$39,895, lowest responsible bidders of two - Total not to exceed \$858,897 - Financing: Current Funds (\$401,591), Aviation Current Funds (\$369,879), Sanitation Current Funds (\$72,584) and Water Utilities Current Funds (\$14,843) (subject to annual appropriations)

Stericycle Environmental Solutions, Inc. and Liquid Environmental Solutions of Texas, LLC., are local, non-minority firms have signed the "Business Inclusion & Development" documentation, and propose to use their own workforces.

PROJECT CATEGORY: Other Services

LOCAL/NON-LOCAL CONTRACT SUMMARY

	<u>Amount</u>	<u>Percent</u>
Total local contracts	\$858,897.00	100.00%
Total non-local contracts	\$0.00	0.00%
TOTAL CONTRACT	\$858,897.00	100.00%

LOCAL/NON-LOCAL M/WBE PARTICIPATION

Local Contractors / Sub-Contractors

None

Non-Local Contractors / Sub-Contractors

None

TOTAL M/WBE CONTRACT PARTICIPATION

	<u>Local</u>	<u>Percent</u>	<u>Local & Non-Local</u>	<u>Percent</u>
African American	\$0.00	0.00%	\$0.00	0.00%
Hispanic American	\$0.00	0.00%	\$0.00	0.00%
Asian American	\$0.00	0.00%	\$0.00	0.00%
Native American	\$0.00	0.00%	\$0.00	0.00%
WBE	\$0.00	0.00%	\$0.00	0.00%
Total	\$0.00	0.00%	\$0.00	0.00%

January 27, 2016

WHEREAS, on December 12, 2012, City Council authorized a three-year service contract for the removal and disposal of waste collected in sand traps, grease traps, interceptors and septic tanks by Resolution No. 12-2967; and,

WHEREAS, on December 7, 2015, Administrative Action Nos. 15-7246 and 15-7334 authorized extension of the service contract for three months from December 12, 2015 to March 10, 2016;

NOW, THEREFORE,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS

Section 1. That the City Manager is authorized to execute a service contract with Stericycle Environmental Solutions, Inc. (VS90420) in the amount of \$819,002.00 and Liquid Environmental Solutions of Texas, LLC (246988) in the amount of \$39,895.00 for the removal and disposal of waste collected in sand traps, grease traps, interceptors and septic tanks for a term of three years in a total amount not to exceed \$858,897.00, upon approval as to form by the City Attorney. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to Stericycle Environmental Solutions, Inc. and Liquid Environmental Solutions of Texas, LLC shall be based only on the amount of the services directed to be performed by the City and properly performed by Stericycle Environmental Solutions, Inc. and Liquid Environmental Solutions of Texas, LLC under the contract.

Section 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$858,897.00 (subject to annual appropriations) from Service Contract number BP1514.

Section 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.

AGENDA ITEM # 10

KEY FOCUS AREA: Culture, Arts and Recreation and Educational Enhancements

AGENDA DATE: January 27, 2016

COUNCIL DISTRICT(S): 2

DEPARTMENT: Business Development & Procurement Services
Convention and Event Services

CMO: Jeanne Chipperfield, 670-7804
Ryan S. Evans, 671-9837

MAPSCO: 45P

SUBJECT

Authorize the purchase of mobile/folding stage equipment and accessories for the Kay Bailey Hutchinson Convention Center Dallas - Sico America, Inc. through the National Intergovernmental Purchasing Alliance Company - Not to exceed \$1,153,260 - Financing: Convention and Event Services Capital Construction Funds

BACKGROUND

This action will allow for the purchase of mobile/folding stage equipment and accessories for the Kay Bailey Hutchinson Convention Center Dallas (KBHCCD). This equipment will expand and upgrade the existing 20 year old stage equipment which serves as an essential function for events and conventions being held at the KBHCCD. This brand of stage riser will be used in conjunction with the existing stage risers and will allow for the purchase of additional mobile/folding stage equipment such as:

- 680 - 4' x 8' stage decking
- 50 - 2 and 3 step risers
- 20 - 6 step articulated risers with wheels and guardrails
- 430 - various height drapes
- 270 - various height guard rails

The National Intergovernmental Purchasing Alliance Company (NIPA) conforms to the requirements of Texas Statutes that are applicable for competitive bids and proposals, in accordance with the Interlocal Cooperation Act, Chapter 791, Texas Government Code. In addition, NIPA receives bids from manufacturers and dealers throughout the United States.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

Information about this item will be provided to the Budget, Finance and Audit Committee on January 19, 2016.

FISCAL INFORMATION

\$1,153,260.00 - Convention and Event Services Capital Construction Funds

ETHNIC COMPOSITION

Sico America, Inc.

White Male	104	White Female	30
Black Male	16	Black Female	0
Hispanic Male	6	Hispanic Female	1
Other Male	22	Other Female	2

OWNER

Sico America, Inc.

Ken Steinbauer, President
Pam Johnson, Vice President
Keith Dahlen, Secretary

January 27, 2016

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

Section 1. That the purchase of mobile/folding stage equipment and accessories for the Kay Bailey Hutchison Convention Center Dallas is authorized with Sico America, Inc. (VS86700) through the National Intergovernmental Purchasing Alliance in an amount not to exceed \$1,153,260.00.

Section 2. That the Purchasing Agent is authorized, upon appropriate requisition, to issue a purchase order for mobile/folding stage equipment and accessories for the Kay Bailey Hutchison Convention Center Dallas. If a formal contract is required for this purchase instead of a purchase order, the City Manager is authorized to execute the contract upon approval as to form by the City Attorney.

Section 3. That the Chief Financial Officer is hereby authorized to disburse funds from the following appropriation in an amount not to exceed \$1,153,260.00:

<u>Fund</u>	<u>Dept</u>	<u>Unit</u>	<u>Object</u>	<u>Amount</u>	<u>Encumbrance</u>
0082	CCT	W056	4710	\$1,153,260.00	POCCT123283

Section 4. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.

KEY FOCUS AREA:	E-Gov
AGENDA DATE:	January 27, 2016
COUNCIL DISTRICT(S):	All
DEPARTMENT:	Business Development & Procurement Services Communication and Information Services
CMO:	Jeanne Chipperfield, 670-7804 Mark McDaniel, 670-3256
MAPSCO:	N/A

SUBJECT

Authorize supplemental agreement no. 6 to increase the service contract for upgrades to the Citizen Request Management System - Motorola Solutions, Inc. - Not to exceed \$114,000, from \$1,912,853 to \$2,026,853 - Financing: Current Funds

BACKGROUND

This increase will allow for upgrades to the existing Citizen Request Management System (CRMS). CRMS is used to log, document, route and track service requests for non-emergency services submitted to 311 by citizens via telephone or the City's website.

The updated version of CRMS will include a number of features and functions which significantly improves ease of use and enhanced ad-hoc reporting capabilities.

Improvements provided by this upgrade include:

- Improved functionality in electronically submitting service requests, photographs and service request status for mobile users
- Enhanced data file administration
- Allow the City to send service outage announcements via social media networks such as Facebook and Twitter

Upgrading the current CRMS software will enhance the manner in which service requests are logged, documented and routed. Most importantly, this upgrade will provide significant enhancements to the City's efforts in effectively responding to and resolving service requests.

During FY 14-15, approximately 52,000 service requests were entered via the City's website and approximately 28,000 service requests were entered via the City's mobile application.

BACKGROUND (Continued)

This supplemental meets the wage floor rate of \$10.37 approved by City Council on November 10, 2015 by Resolution No. 15-2141.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On June 27, 2012, City Council authorized a five-year service contract for maintenance, support and upgrades for the Citizen Request Management System by Resolution No. 12-1713.

Information about this item will be provided to the Budget, Finance and Audit Committee on January 19, 2016.

FISCAL INFORMATION

\$114,000.00 - Current Funds

ETHNIC COMPOSITION

Motorola Solutions, Inc.

White Male	3,239	White Female	962
Black Male	227	Black Female	120
Hispanic Male	349	Hispanic Female	161
Other Male	706	Other Female	297

OWNER

Motorola Solutions, Inc.

Gregory Q. Brown, Chairman
Gino A. Bonanotte, Executive Vice President

January 27, 2016

WHEREAS, on June 27, 2012, City Council authorized a five-year service contract for maintenance, support and upgrades for the Citizen Request Management System by Resolution No. 12-1713; and,

WHEREAS, on January 23, 2013, Administrative Action No. 13-5122 authorized supplemental agreement no.1 to the service contract with Motorola Solutions, Inc. to expand the original scope of effort for the service request purge process to include a requirement; and,

WHEREAS, on May 15, 2014, Administrative Action No. 14-6101 authorized supplemental agreement no. 2 to the service contract with Motorola Solutions, Inc. to add photo blocking in the citizen 311 mobile application; and,

WHEREAS, on December 15, 2014, Administrative Action No. 14-7246 authorized supplemental agreement no.3 to the service contract with Motorola Solutions, Inc. to add professional services to create an interface between the Citizen Request Management System (CRMS) and the chameleon software used at the Dallas Animal Shelter; and,

WHEREAS, on March 23, 2015, Administrative Action No. 15-5622 authorized supplemental agreement no.4 to the service contract with Motorola Solutions, Inc. to add Cognos reports and training for the Citizen Request Management System (CRMS); and,

WHEREAS, on April 23, 2015, Administrative Action No. 15-5970 authorized supplemental agreement no.5 to the service contract with Motorola Solutions, Inc. to add application enhancements to the Citizen Request Management System (CRMS);

NOW, THEREFORE,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

Section 1. That following approval as to form by the City Attorney, the City Manager is hereby authorized to execute supplemental agreement no. 6 to increase the service contract for upgrades to the Citizen Request Management System with Motorola Solutions, Inc. (033581) in the amount of \$114,000.00, increasing the contract from \$1,912,853.00 to \$2,026,853.00.

January 27, 2016

Section 2. That the Chief Financial Officer is hereby authorized to disburse funds from the following appropriation in an amount not to exceed \$114,000.00:

<u>Fund</u>	<u>Dept</u>	<u>Unit</u>	<u>Object</u>	<u>Amount</u>	<u>FY</u>	<u>Encumbrance</u>
0198	DSV	1665	3070	\$114,000.00	2016	CTDSV16CRMSV4

Section 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.