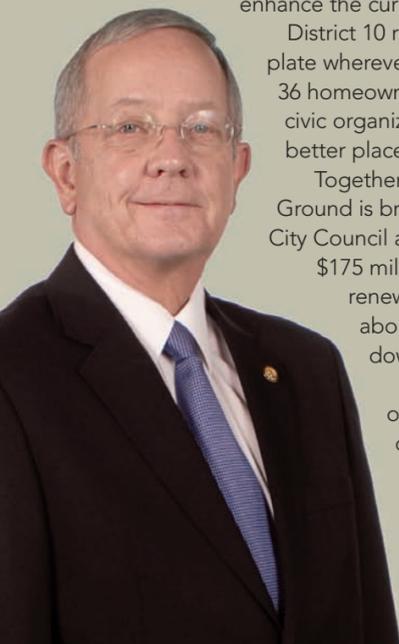


Greetings!

What makes District 10 a great place to live and raise a family? It's the people — with our "can do" attitude and community spirit, we've developed exemplary schools and unique neighborhoods.

Our neighborhoods are our best asset, so that's why I worked hard this past budget season to add resources to reinvent our Code department. We are moving from code enforcement to code compliance by providing staff with the resources and tools to help educate residents on how to bring their properties into compliance and enhance the curb appeal of our neighborhoods.



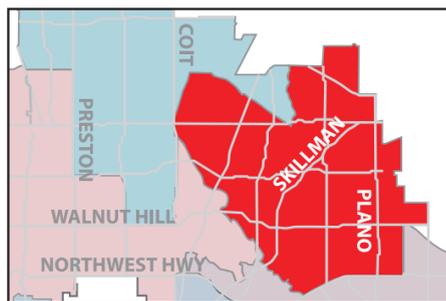
District 10 residents have always volunteered and stepped up to the plate wherever and whenever they're needed. Take, for example, the 36 homeowners' organizations, several crime-watch groups and many civic organizations whose sole purpose is making our community a better place to live, work and play.

Together, we have accomplished a lot over the past several months. Ground is broken on the \$400 million town center. And, with your help, City Council approved zoning for four additional projects representing \$175 million of redevelopment. I am also working hard to bring a renewed focus to the Skillman corridor. You'll be hearing more about that in the coming months. Most important, crime is going down citywide — we're talking double-digit declines.

I encourage you to get involved in our community. Join one of the many groups and organizations that have been a part of this great neighborhood for many years.

**Best regards,
Jerry Allen
District 10**

DISTRICT 10



Libraries:

Audelia Road, 10045 Audelia Road
214-670-1350

Forest Green, 9015 Forest Lane
214-670-1335

Recreation Centers:

Lake Highlands North,
9940 White Rock Trail
214-670-7794

Willie B. Johnson, 12225 Willowdell Drive
214-670-6182

Police Division:

Northeast: Sgt. Keitric Jones
214-670-7768



Mission: possible

Code department focuses on relationships, solutions in District 10

District 10 Code Manager



Northeast
Bob Curry
214-876-8258

"We're developing a good relationship with police, attending neighborhood watch meetings and inviting them to Code meetings."
– Bob Curry

District 10 Neighborhood Code Representative



Northeast
Sharon Benham
972-978-2067

"We have more than 900 City codes, so it's difficult for the average citizen to know them all. That's why we're here — to educate people and keep them abreast of any changes. It's a kinder, gentler approach."
– Sharon Benham

With a newly reorganized department and the addition of 20 neighborhood representatives, Dallas Code Compliance is starting to get tougher on code violations.

But that doesn't mean it's getting tough on citizens. Rather, the new neighborhood representatives are putting a face on the department by acting as liaisons between citizens and Code.

The City recently decentralized and reorganized its Code Compliance districts so that neighborhood representatives can respond more quickly to resident requests. The goal of these changes is to allow Code employees to get to know a specific area: the people and businesses, the compliant properties and the troubled areas.

Bob Curry is manager of the Northeast Division, which includes District 10. He calls the area a "very interesting, diverse area."

Code is taking a holistic approach, working together with other City departments, including Police, Streets, Sanitation and Building Inspection. This coordinated approach is crucial, as non-compliant properties frequently have other problems outside the scope of the department, such as crime, structural failure or street damage.

"We're developing a good relationship with police, attending neighborhood watch meetings and inviting them to Code meetings," Mr. Curry says. "Also, the Building Inspection and Streets departments. Sometimes historically there has been pushing the puck back and forth, which is not always helpful, and we hope to alter that."

By working together, the departments have a much better chance to solve core community problems, he adds. Managers and neighborhood representatives are making a habit of attending meetings of crime-watch

groups and homeowners associations. Mr. Curry sees cooperation with law enforcement and neighborhood groups as essential to Code Compliance's success.

One of Mr. Curry's favorite success stories, and an example of this approach, involves the Lake Highlands Volunteer in Code pilot program. Modeled after a similar police program, the Volunteer in Code program provides extensive training of volunteers who then become the eyes and ears of the community, helping increase compliance in areas with chronic code violations.

He also credits the Lake Highlands Area Improvement Association for being particularly helpful.

"It's a network of 32 individual neighborhood organizations that are very active in having vibrant neighborhoods," he explains.

Code sees a need for a more citizen-friendly approach, with an emphasis on education and the occasional helping hand. Because homeowners and business owners often do not know every ordinance that applies to their properties, a neighborhood representative will inform

The new neighborhood representatives are putting a face on the department by acting as liaisons between citizens and Code.

a noncompliant citizen of a violation, offer solutions and, if necessary, suggest resources he or she can call for help. In order to maintain clean communities, the department must have the resources to help citizens who can't comply on their own.

Community champions

The Lone Ranger had Tonto. Batman had Robin. But who can help you fight chronic crime and complex code cases?

Contact a Community Prosecutor. They work in partnership with residents, law enforcement and Code Compliance staff to develop long-term, community-based solutions to quality-of-life issues such as code and noise violations, prostitution, alcohol offenses and transient crimes. In addition to three national awards from the Department of Justice, the Community Prosecution program continues to be recognized for its ability to use creative and applicable

strategies to gain voluntary compliance with code violators, and its use of neighborhood partnerships to enact positive change in the community. Last year, the Community Prosecution team worked approximately 660 active egregious code cases, to gain compliance.

Community Prosecutors:

- Listen to community members' public safety concerns and take those concerns to the courthouse;
- Participate in neighborhood meetings that address crime and quality of life issues;
- Serve as a prosecutorial resource to law enforcement, City departments and community members; and
- Develop and implement innovative strategies to educate the public about the criminal justice system and to prevent crimes.

How can community members get involved with problem-solving efforts? Each targeted neighborhood has an A.C.T.I.O.N. team (for "All Coming Together In Our Neighborhood") that meets once a month. Contact a Community Prosecutor to learn about A.C.T.I.O.N. meeting times and locations.

Are you helping to build a Greener Dallas?



Take the first step and make a commitment to recycle by joining the City's "Too Good To Throw Away" program. In District 10, each household participating in the program is recycling an average of 31 pounds per household per month! That beats the City's goal of having each household recycling an average of 30 pounds each month. Want to join the success? Call 311 to get a Big Blue recycling cart delivered to your home.

District 10 looks



It's been a year since the City of Dallas launched www.GreenDallas.net as part of its commitment to environmental responsibility. This comprehensive site is dedicated solely to environmental issues.

Dallas is well on its way to becoming one of the greenest cities in the nation. But such an effort requires the involvement of government and residents alike in District 10.

Here are five simple ways to build a greener Dallas:

1. RECYCLE, RECYCLE, RECYCLE

Dallas offers single-stream recycling — that means no sorting. It all goes in the same Big Blue container. If you don't have yours already, then call 311 and order your recycle roll-cart today.

2. GREEN YOUR GROCERIES

Have you noticed the latest fashion accessory? It's the reusable bag. Next time you're asked "Paper or plastic?" just say "Neither." Many stores now offer their own cloth reusable bags.

3. SAVE A TREE

By paying your bills online, you'll not only save a tree, but also

time and postage. Of course, you can always make the world a little greener by planting a tree.

4. MAKE EVERY DROP COUNT

Although 70 percent of Earth's surface is covered in water, we need to conserve all that we can. Run your dishwasher and washing machine only when you've got a full load; water your lawn in the evening (less water will evaporate); take shorter showers; and turn off the faucet when brushing your teeth.

5. CLEAN THE AIR BY GREENING YOUR RIDE

Did you know you can help clean the air by doing routine maintenance on your vehicle? Inflate your tires — you'll get better gas mileage and spew fewer emissions from your tailpipe. Fuel up in the evening — the gas fumes won't bake in the Texas sun all day and cause smog/ozone. Consider carpooling, riding DART, biking to work or telecommuting.