



March 6, 2018

**Atmos Energy is on Track for its Pipeline Replacement and Service Restorations in Northwest Dallas.**

We've turned a 12 month project, under a typical construction plan, into an approximately three week project. This is possible because Atmos Energy's 120 crews and contractors are working 24/7 in the 1.5 mile area affected by the planned outage. We are moving quickly, and it involves many steps to replace an entire distribution system.

**For Residents**

See the step-by-step information sheet that is going to customers.

**Today's Progress**

As of today, Atmos Energy has restored service to 164 homes that were evacuated prior to the March 1 planned outage. When natural gas restoration is available, residents will be contacted directly by Atmos Energy. Customers can also track restoration efforts by using the mobile-friendly interactive map located at [www.atmosenergy.com/alerts](http://www.atmosenergy.com/alerts). You will see restoration in waves throughout the area as we continue to work to provide safe and reliable natural gas service to these affected residents.

**Resident Support**

Information Centers

While crews are working in the neighborhood, Atmos Energy employees are assisting customers at the two Information Centers. Walnut Hill Recreation Center and Bachman Hill Recreation Center are operating smoothly with limited lines and providing assistance to affected customers. As a reminder, customers must present proof of residency and identification.

Neighborhood Outreach

We'd like to thank the residents for their outpouring of support during this inconvenience. Your acts of kindness for our crews do not go unnoticed as they continue to work 24/7 in your neighborhood.