



Dear District 13 Neighbors,

As we enjoy the beautiful spring weather and get ready for summer, I want to take a moment to share a few updates and provide helpful information for District 13 constituents. As always, please contact my office should you have questions about any items in this newsletter, or if we can assist you with other City business. I value the input so many of you have shared, and enjoy hearing from you.

Northaven Trail Update and Ribbon Cutting

The Northaven Trail is 85% complete at this time, and if all plans stay on-track, staff expects trail construction will be completed by November 2019. Several incomplete sections exist, as we wait for ONCOR to complete their fence at the Tollway Substation, which is expected by the end of May so trail installation may continue.

HAWK signal installation will begin in early summer and is expected to be fully installed by the trail's November completion date. HAWK is a special signal used to help control trail traffic by stopping vehicular traffic, enabling pedestrians and cyclists to safely cross major thoroughfares. A good example of a HAWK signal is at Abrams Road for the Lake Highlands Trail if you're interested in checking out one in person. All HAWK signals are tied into the City's signal system.

All of the trail's Phase 2A is in D13, while Phases 2B/2C encompasses parts of D13 and D6, and Phase 1B (the bridge over Central Expressway) is partially in D10 and D11. To better understand the parameters of each phase, please refer to [this trail map](#). The contractor is working to complete 2B/2C right now in time for the **May 18 Ribbon Cutting event**. I hope you'll join me and Councilmembers Kleinman and Narvaez on May 18 at 10:00 am. We'll gather at Joe's Creek and Rosser Road (i.e. west side of Rosser Rd, ~11129 Rosser Rd on ONCOR property) for light refreshments and brief remarks to mark this great occasion. As soon as the contractor completes 2B/2C work, the focus will return to Phase 2A to address any incomplete areas by its expected November 2019 completion date.



All photos were taken looking East to West along the Northaven Trail, Phase 2A section

Text to 9-1-1 Service Now Available

Text to 9-1-1 is a new service enhancement that provides citizens with an alternate method to contact 9-1-1, when calling is not possible. Wireless customers will be able to send a text (up to 140 characters) to 9-1-1 with their police or fire emergencies. It is stressed that calling 9-1-1 is always the fastest and preferred method, as there are limitations when texting to 9-1-1. More information can be found in this briefing before the Public Safety Committee about the new initiative: https://dallascityhall.com/government/Council%20Meeting%20Documents/pscj_4_text-to-911_combined_032519.pdf

Receive Text Updates About Your Service Request

Did you know Dallas' 311 Customer Service Department now has the ability to send SMS text message updates related to service requests? You can let the agent know you would like to receive text message updates when submitting your request. Or be sure to select "opt in" by selecting the text message box and providing a valid cell phone number when submitting your service request online or when using the OurDallas mobile app. Standard text messages rates and data usage apply.

D13 Public Works and Transportation Projects Update

A staff update on the latest Major Capital Improvement Projects in District 13 can be [found here](#)

D13 Dallas Water Utilities Projects Update

A staff update on the latest Dallas Water Utilities projects in District 13 can be [viewed here](#)

New City Auditor Selected

On March 27, the Mayor and City Council appointed Mark Swann as the City's new Auditor; his effective start was May 1. Mr. Swann brings a wealth of audit experience, most recently as Chief Audit Executive for the Metropolitan Government of Nashville and Davidson County in Tennessee. You can read more about the search process and Mr. Swann's career history in [this press release](#)

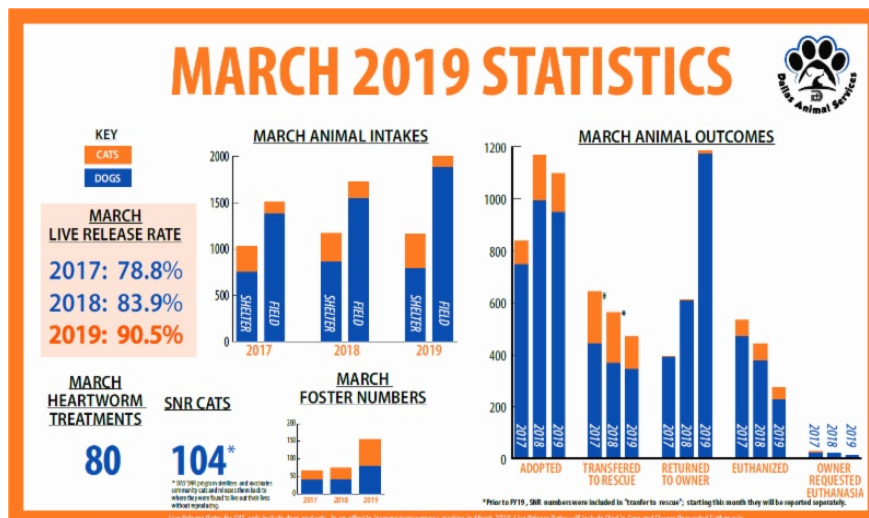


Mark Swann, new City Auditor

City Department Spotlight: Dallas Animal Services

Dallas Animal Services has been in the local and national news recently, and for all the right reasons. DAS is thrilled to see the impact of its 'Dallas90' campaign. Dallas90 Shelter Service System is a community engagement effort born from the belief that DAS can lead the nation in innovative and compassionate care for animals, while achieving a sustainable 90% live-release rate.

In December, DAS achieved the first 90% live-release rate in its history, and repeated the achievement in January, February, and March! The Dallas90 campaign has helped to increase adoptions, volunteers, fosters, and overall visitors. The department said it could not achieve this success without the help of the community and DAS rescue partners; every animal adopted, fostered, and rescued has helped DAS to reach this important milestone. DAS extends its appreciation to the community and thanks you for your continued support. The below graph shares key data from the DAS March report:



More great DAS news was announced April 17 when the department won the Petco Innovation Showdown, a Shark Tank-style competition where three finalists pitched their innovative ideas worthy of investments from nine of the country's leading animal-welfare foundations. DAS' Dallas90 received the largest investment - an award of \$200,000. Hundreds of shelters submitted

innovative ideas, but the City's life-saving Dallas90 Shelter Service System app impressed the panel and sparked the imagination of shelters across the country. The app will improve customer service and streamline the adoption, surrender, and foster processes within the shelter, making it easier than ever to assist DAS customers.

You can read more about the app, DAS, and its successes in this recent Dallas Morning News article: <https://www.dallasnews.com/opinion/commentary/2019/04/26/new-dallas-animal-shelter-app-could-save-dogs-like-roger>

Office of Emergency Management Spring Newsletter

Always filled with helpful tips and information, please read and share the latest news from the Office of Emergency Management. [This edition](#) of the OEM quarterly newsletter includes helpful info to best prepare for potential severe weather, as well as news on the Wireless Emergency Alert System, among other topics.

Reminder of May 4 Election

As a friendly reminder, several local elected positions are on the Saturday, May 4 ballot including electing a new Mayor, DISD Trustees, and all Council seats, among others. Dallas County administers all elections for the City of Dallas and DISD. For your voting precinct location and all other details regarding Saturday's election (including a new feature that displays anticipated wait time at polling sites to better plan), please visit the Dallas County Elections website:

www.dallascountyvotes.org

Active Senior Adult Programs

There are many physical, cognitive, and social benefits when senior citizens participate in recreational activities. Sparking creativity, enhancing critical thinking, boosting energy and improving motor skills are just a few of the benefits seniors will find when they stay active. The Dallas Park and Recreation Department is committed to enhancing the quality of lives of active seniors and adults over the age of 55 by providing recreation and leisure activities to complement your lifestyle. [This helpful flyer](#) shares more about the City's Active Senior and Adult Program, and the below website provides more detail on the department's offerings:

<http://dallasparks.org/453/Senior-Programs>

Helpful Information for D13 Senior Citizens

The Spring 2019 *senioraffairsdallas* Newsletter is now available on the City's Senior Services website. The newsletter and website offer many helpful tips and services that are available to area seniors:

<https://dallascityhall.com/departments/community-care/Pages/seniorservices.aspx>

Should you have any questions or would like to learn more about offerings available to D13 seniors, please contact Ana Camacho Rodriguez, Manager of the City's Office of Community Care and Senior Services at 214-670-4218 or ana.camacho@dallascityhall.com

Teen Driver Safety Fair

Did you know the number one cause of death for teenagers is car crashes? The City of Dallas and AAA Texas want to change that, and will host a Driver Safety Fair for teenagers on Saturday, May 18 at City Hall. At this free event, young drivers will learn the tips and tools needed to help keep them

safe, as well as developing safe driving habits. The fair will also offer free refreshments, door prizes, guest speakers, and a distracted driving simulator you can try. More details may be viewed on [this flyer](#)

Dallas Zoo

Be sure to check out the awesome adventure, 'Dinos at the Dallas Zoo' for a limited time April 5 - September 2. See the Dallas Zoo transformed into an exotic jungle featuring over 20 larger-than-life dinosaurs waiting for you to discover them. Explore the prehistoric world, hunt for fossils, operate robotic dinosaurs, and learn how today's Dallas Zoo animals relate and compare to creatures long gone. Currently, Dallas Zoo is offering a 10% off discount for annual memberships. More details on all Zoo events and membership can be found on their website:

<https://www.dallaszoo.com/>



My grandsons recently enjoying the Dinos event at the Dallas Zoo

Dallas Arboretum

It's the perfect time of year to visit the Dallas Arboretum, as Dallas Blooms is in full gear. Plenty of specials are offered throughout the week from seniors discounts to Buy One Get One Free entries. There are also popular lakeside music events throughout the spring and summer. You can learn more about all the Arboretum has to offer by visiting their website: www.dallasarboretum.org

I hope you and your families get out to enjoy all of what Dallas has to offer this time of year. My office is here to help District 13 constituents navigate the City and help provide assistance when needed. Please don't hesitate to contact us if we can be of assistance. Happy Spring!

Thank you,
Jennifer

Jennifer S Gates
Councilmember



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