



DISTRICT 4 NEWSLETTER

DEPUTY MAYOR PRO TEM CAROLYN KING ARNOLD

From the desk of DMPT Arnold

Vol. 1, No. 8/April 2024

April 8, 2024 was historic and more for all who came out to the D3-D4 Solar-Bration held in Kiest Park. The event exceeded our expectations. Many thanks to everyone who came out to enjoy sharing this event with others in the park; to enjoy the good food and especially to enjoy the spectacular solar eclipse. Whether you were a Solar-Bration supporter or observer you helped to make this once-in-a-lifetime event a success! Thank you!

Deputy Mayor Pro Tem Carolyn King Arnold

Townhall for Districts 3 & 4

A Townhall meeting for residents of Dallas Districts 3 & 4 will begin at 6:30 p.m., Wed., April 17 at the Kiest Park Recreation Center, 3081 S. Hampton Rd.

In this meeting, you can learn about the long-range plans for growth in the City of Dallas and how those plans will effect your Dallas neighborhood.

Everyone is invited. We hope to see you there.

Learn more at
[Dallas.gov/forwarddallas](https://dallas.gov/forwarddallas)

Questions?

District 3 CPC Commissioner
Darrell.Herbert@dallas.gov

District 4 CPC Commissioner
Tom.Forsyth@dallas.gov

Crime in D4

Deputy Mayor Pro Tem Carolyn King Arnold

District 4 Crime Statistics

Reported through April 9

Crime Category	Month to Date	Last year Month to Date	Year to Date	Year to Date Last Year
Crime Against Person				
Assault Offenses	53	76	584	743
Homicide Offenses	1	1	11	9
Human Trafficking	0	0	0	0
Kidnapping/Abduction	0	0	0	4
Sex Offenses	0	2	10	22
Crime Against Person Total:	54	79	605	778
Crime Against Property				
Arson	0	0	2	4
Bribery	0	0	0	0
Burglary/Breaking & Entering (Business)	3	6	60	69
Burglary/Breaking & Entering (Residential)	7	4	47	70
Counterfeiting/Forgery	0	0	1	2
Destruction/Damage/Vandalism of Property	14	19	185	189
Embezzlement	0	0	2	3
Extortion/Blackmail	0	0	0	0
Fraud Offenses	2	5	35	38
Larceny/Theft Offenses	24	28	257	282
Motor Vehicle Theft	20	22	251	292
Robbery (Business & Individual)	4	3	57	46
Stolen Property Offenses	2	3	21	27
Crime Against Property Total:	76	90	918	922
Crime Against Society				
Animal Cruelty	1	0	4	2
Drug/Narcotic Violations	26	33	321	311
Gambling Offenses	0	0	1	1
Pornography/Obscene Material	0	0	0	1
Prostitution Offenses	0	0	0	0
Weapon Law Violations	6	10	70	87
Crime Against Society Total:	33	43	396	402
Overall Crime Totals:	163	212	1,919	2,102

Statistics were compiled by the Dallas Police Dept.

Coming Soon



FORWARD DALLAS

TOWNHALL FOR DISTRICTS 3 & 4

FORWARD DALLAS TOWNHALL

Wednesday, April 17

Kiest Park Rec Center
3081 S. Hampton Rd.
Dallas, TX 75224

6:30 p.m.

LEARN MORE AT
DALLAS.GOV/FOWARDDALLAS

QUESTIONS?
District 3 CPC Commissioner
Darrell.Herbert@dallas.gov | District 4 CPC Commissioner
Tom.Forsyth@dallas.gov

Come out and learn about the ForwardDallas plan and, in particular, learn how it impacts upon future development in the Dallas neighborhoods where you live!

ForwardDallas is a long-range future land use vision that guides how and where the city grows over the coming decades and describes how to achieve that vision. The plan serves as a guide to inform future policy makers on zoning decisions and actions on land use and development.



Celebrate Earth Day
in District 4
10 a.m. - 12 noon
Friday, April 19
Kiest Park

Have you received a ticket for any of these pet care violations?

- Loose animal
- Spay/neuter
- Rabies vaccine
- Mandatory microchip

If so, don't miss your opportunity to fix your tickets!

Come learn about options to fix your tickets and schedule your pet for free spay/neuter, microchip and vaccinations.



Scan this QR code or visit <https://bit.ly/dallaspethelp> to pre-register

You only need to attend ONE of these events. You are not required to bring your pet to this event. Must arrive by 10:30 a.m. to receive services for in-person events, 6 p.m. for virtual events. If you require a reasonable accommodation or interpretation services, please contact the Office of Equity and Inclusion 48 hours prior to the event at (945) 269-6811.

In-person dates:

- April 13 at 10 a.m.
Fruitdale Community Center
4408 Vandervort Dr, Dallas, TX 75216
- April 27 at 10 a.m.
Fireside Recreation Center
8601 Fireside, Dallas, TX 75217

Virtual dates:

- To attend a virtual session, scan this QR code or visit <https://bit.ly/fixyourticket2> at 6 p.m. on one of the below dates:
- April 4
 - April 16
 - April 30
 - May 7



Something New!

Dallas Go!

New Platform to pay Water Utilities and other City of Dallas bills



Here's how customers can get started with DallasGo:

If customers do not have access to their previous online account information:

- Customers may send an email to dallasgo@dallas.gov to request their account information. When sending this email, customers should provide their name, service address and phone number and a DWU representative will contact them to provide assistance. When providing assistance, DWU representatives will never request any financial information.

Creating a DallasGo profile:

- AutoPay customers who used the previous online platform should have received an email from customerservice@paymentus.com about setting up their DallasGo profile and should follow the activation instructions using the link provided in the email.
- As a security measure, customer financial information was not transferred from the previous system to DallasGo. Customers who were making automatic payments on the previous system and wish to continue making convenient automatic payments must re-enroll in AutoPay after activating their DallasGo profile.
- Customers who did not receive an email or didn't have a previous online account can register at dallas.gov/DallasGo using their service address and water account number.
- Customers who prefer not to use the new online platform can continue to make payments by mail, by phone, in person at Dallas City Hall, at an authorized pay station or the drop box outside City Hall in the driveway between Young Street and Canton Street.

For further assistance:

- If customers have additional questions about creating a DallasGo profile, they may send an email to dallasgo@dallas.gov with their name, service address, account number (if available) and phone number. A DWU representative will contact them to provide assistance. Customers may also call DWU Customer Service at 214-651-1441 between 8 a.m. and 5 p.m., Monday through Friday.

Note: Dallas Water Utilities is not applying late fees and there will be no water service interruptions during the transition to DallasGo.

Learn more about DallasGo by viewing a video introducing the new payment platform at bit.ly/IntroducingDallasGo or visiting dallas.gov/DallasGo to view Frequently Asked Questions.



DallasGO!



DallasGo es la nueva plataforma en línea para pagar facturas de los Servicios de Agua (DWU) y de otros servicios de la Ciudad de Dallas.

Para empezar a utilizar DallasGo, los clientes pueden hacer lo siguiente:

Si los clientes no tienen acceso a la información de su cuenta en línea anterior:

- Los clientes pueden enviar un correo electrónico a dallasgo@dallas.gov para solicitar la información de su cuenta. Al enviar este correo electrónico, los clientes deben proporcionar su nombre, dirección de servicio y número de teléfono y un representante de DWU se comunicará con ellos para ayudarles. Al brindar asistencia, los representantes de DWU nunca solicitarán ninguna información financiera.

Crear un perfil de DallasGo:

- Los clientes que utilizaron la plataforma en línea anterior para hacer pagos automáticos deben haber recibido un correo electrónico de customerservice@paymentus.com sobre la configuración de su perfil DallasGo y deben seguir las instrucciones de activación utilizando el enlace proporcionado en el correo electrónico.
- Como medida de seguridad, la información financiera de los clientes no fue transferida del sistema anterior a DallasGo. Los clientes que hacían pagos automáticos en el sistema anterior y desean continuar haciendo pagos automáticos convenientes deben volver a inscribirse para esta opción después de activar su perfil de DallasGo.
- Los clientes que no recibieron un correo electrónico o que no tenían una cuenta en línea previa pueden registrarse en dallas.gov/DallasGo usando su dirección de servicio y su número de cuenta de agua.
- Los clientes que prefieran no utilizar la nueva plataforma en línea pueden continuar haciendo pagos por correo, por teléfono, en persona en la Alcaldía de Dallas, en una estación de pago autorizada o en el buzón fuera de la Alcaldía entre las calles Young Street y Canton Street.

Si necesitan ayuda adicional:

- Si los clientes tienen preguntas adicionales sobre la creación de un perfil de DallasGo, pueden enviar un correo electrónico a dallasgo@dallas.gov con su nombre, dirección de servicio, número de cuenta (si está disponible) y número de teléfono. Un representante de DWU se comunicará con ellos para brindarles ayuda. Los clientes también pueden llamar a Servicios de Agua de Dallas al 214-651-1441 entre las 8 a.m. y las 5 p.m., de lunes a viernes.

Aviso: Servicios de Agua de Dallas no aplicará cargos por pagos atrasados y no habrá interrupciones en el servicio de agua durante la transición a la nueva plataforma DallasGo.

Para más información sobre DallasGo, pueden ver un video presentando la nueva plataforma en bit.ly/PresentandoDallasGo o pueden visitar el sitio web dallas.gov/DallasGo para ver preguntas frecuentes.



D4 Happenings

Construction in The Bottom Neighborhood



Southern Gateway Deck Park Construction Water Utilities Work on Ewing Ave.



Builders Roundtable Meeting



THE BUILDERS ROUNDTABLE
BUILDING & GROWING SOUTHERN DALLAS!
"Get Qualified to Become A Homeowner with Equity"

Host:
Reverend Dr. Mittle Muse, Jr.

HONORARY GUESTS SPEAKERS

Carotyn King Arnold
Deputy Mayor Pro Tem
Dallas City Council Member

Darwin Wade
Assistant Director
City of Dallas Housing

DATE:
Tuesday, March 19, 2024

TIME:
6:30PM - 8:30 PM

LOCATION:
Smith Chapel AME Church
2406 Childs Street, Dallas, TX 75203

REGISTER:

TOPIC: CITY HOUSING INITIATIVES

- Developers
- Lenders
- Homebuyers
- Credit Repair

More Information: 214.629.4039 or 214.212.2927



Solarbration 2024



Reminders

- City Council Meetings each Wednesday @ 9 a.m. - City Hall Council Chambers - Public Welcome
- Public Meetings are available online - <https://dallascityhall.com/Pages/default.aspx>

District 4 Contacts

- **Cindy Hall, council liaison**
email: cindy.hall@dallas.gov
214-629-8507 (cell)
214-671-0781 (office)
 - **Dr. Tonya Solis, policy analyst**
email: t.solismosby@dallas.gov
469-704-5484 (cell)
214-671-8524 (office)
 - **Phil Foster, council assistant**
email: phil.foster@dallas.gov
469-416-9624 (cell)
214-671-9347 (office)
- **Office Email:** district 4@dallas.gov
 - **City Hall Office:** 1500 Marilla St., 5FN, Dallas, TX 75201, 214-670-0781
 - **Community Office:** Beckley-Saner Recreation Center, 114 W. Hobson, 214-243-1527



Doing More in D4 in 2024