



City of Dallas

Office of Community Police Oversight

**Government Performance
and Financial Management
February 24, 2025**

Michele Andre, Director – Police Monitor
Office of Community Police Oversight
City of Dallas

Presentation Overview



- Background and Mission
- OCPO Responsibilities
- Meet the Staff
- Budget Summary
- Performance Metrics



Office Hours: Monday – Friday 8:00 a.m. – 5:00 p.m.
1500 Marilla St., 5th Floor, Dallas, TX 75201
Email: OCPO@dallas.gov
24/7 Complaint Line: 214-671-8283
dallascityhall.com

Complaint Form

To start an administrative complaint against a Dallas Police Officer, please complete this form and submit it to the Office of Community Police Oversight (OCPO) via email, mail or in person. The OCPO is NOT part of the Dallas Police Department. Your complaint can be anonymous. By telling us about your experience, you help us better serve you and your community.

First Name and Last Name (optional):	Date:	
Address (optional):	Date of Birth:	
City:	State:	Zip Code:
Phone (optional):	Email (optional):	

What happened? Describe your experience with the Dallas Police Department. (If you require additional space for your written statement, please utilize the writing section provided on the back of the form.)

Where did it happen? Incident Date/Time:

Is a summons or arrest associated with the incident? ☐ Yes ☐ No ☐ I don't know

Are you interested in mediation? ☐ Yes ☐ No
Mediation is an informal alternative to our traditional investigative process. Mediation allows the parties to meet and discuss their views of the case; clear up misunderstandings; identify underlying interests and concerns; find areas of agreement; and identify creative solutions. Mediation is a cooperative, voluntary process requiring the participation of all parties and representatives.

Do you know the identification of the officer(s)? ☐ Yes ☐ No
If yes, please list their Name and Badge Number:

Were there witnesses? ☐ Yes ☐ No (If yes, please list Name, Email and Phone Number):



Background and Mission



BACKGROUND

The Office of Community Police Oversight (OCPO) was established on April 24, 2019, by the Dallas City Council through Ordinance No. [31192](#), as part of Article XXII, Chapter 2 of the Dallas City Code. The primary purpose of the OCPO is to provide support and technical assistance to the Community Police Oversight Board (CPOB), formerly known as the Civilian Review Board. The OCPO helps the CPOB ensure that complaints against officers of the Dallas Police Department (DPD) are investigated thoroughly and transparently. Additionally, the OCPO reviews and independently investigates allegations of misconduct to foster trust between the community, the City of Dallas, and the DPD.

OUR MISSION

The mission of OCPO is to ensure civilian complaints are reviewed impartially to enhance the transparency and trust between the City of Dallas, the Dallas Police Department, and the community.



OCPO Responsibilities



To achieve its mission, the OCPO undertakes the following key functions:

- Provides functional support to the Board and aids the Board in promoting transparency and accountability, fostering positive community relationships with the Dallas Police Department.
- Accepts commendations and complaints filed by members of the public.
- Monitors external administrative complaint investigations conducted by the Internal Affairs Division against Dallas police officers.
- Conducts independent investigations, of complaints against Dallas police officers following the conclusion of an Internal Affairs investigation, when necessary.
- Monitors the Dallas Police Department's investigation of a critical incident involving a Dallas police officer.
- Establishes priorities and direction for community engagement and communication through procedures and strategies designed to increase awareness of the Board.

The office functions as an advisory to the Chief of Police and the City Manager.



Meet the Staff



Michele Andre
Director - Police Monitor



Waldir Guerrero
Communication Advisor



Greg Huff
Special Investigator



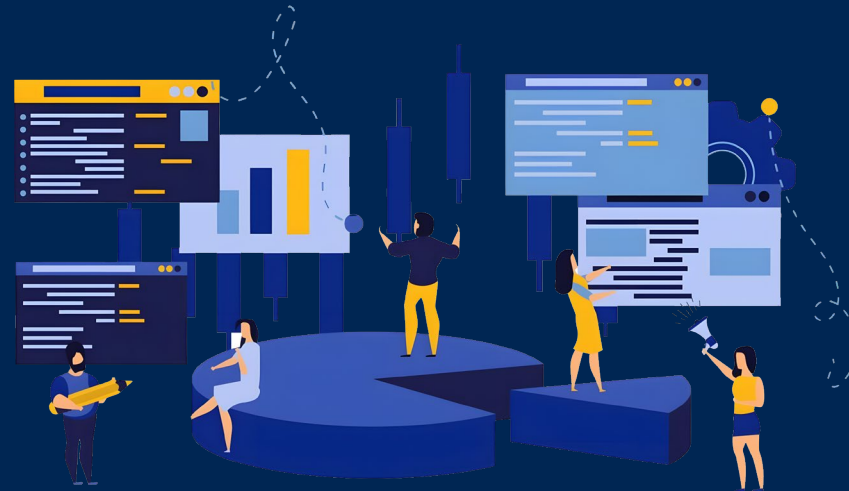
Siara Montoya Obasuyi
Policy Analyst



Alma Perez
Sr. Outreach Specialist



Budget Summary



Positions Overview



Positions	FY 2024-25 Budget	FY 2025-26 Planned
General Fund	6	6
Grant, Trust, and Other Funds	0	0
Total	6	6



Total Budget – All Funds



Service	FY 2024-25 Budget	FY 2025-26 Budget
General Fund	\$706,614	\$731,655
Grant Fund	\$0.00	\$0.00
Total	\$706,614	\$731,655



Budget Summary by Service



Service	FY 2023-24 Actual	FY 2024-25 Adopted Budget	FY 2024-25 Forecast*	FY 2025-26 Planned Budget
Office of Community Police Oversight	\$561,577	\$706,614	\$706,614	\$731,655
Expense Total	\$561,577	\$706,614	\$706,614	\$731,655

*January 2025 Forecast



Operating Expense and Revenue



Service/Division	FY 2023-24 Actual	FY 2024-25 Adopted Budget	FY 2024-25 Forecast*	FY 2025-26 Planned Budget
Personnel Services	\$416,524	\$551,109	\$562,815	\$573,147
Supplies - Materials	\$16,235	\$30,583	\$22,424	\$30,583
Contractual – Other Services	\$161,288	\$124,922	\$121,374	\$127,925
Department Expense Total	\$594,048	\$706,614	\$706,614	\$731,655
Department Revenue Total	\$0.00	\$0.00	\$0.00	\$0.00

*January 2025 forecast



Performance



Performance Metrics



Measure	FY 2024-25 Actual*	FY 2024-25 Target	FY 2025-26 Target
Complaint resolution rate (DPD and OCPO)	67.6%	70.0%	70.0%
Number of public events	28	25	25
*Number of community, outreach & engagement events in majority Black and Hispanic neighborhoods	12	12	12
Percentage of Community Police Oversight Board independent investigations completed	100%	85.0%	85.0%

*January 2025 actuals



Questions?



City of Dallas

Office of Community Police Oversight

**Government Performance
and Financial Management
February 24, 2025**

Michele Andre, Director – Police Monitor
Office of Community Police Oversight
City of Dallas