

Memorandum



CITY OF DALLAS

DATE December 9, 2025

TO Honorable Chair and Members of the Housing and Homelessness Solutions Committee

SUBJECT **Upcoming Agenda Item 25-2159A: December 10, 2025 Sole Source to Housing Forward for \$10,000,000 Street to Home Phase 2**

The purpose of this memorandum is to brief the Housing and Homelessness Solutions Committee (HHSC) on upcoming agenda item 25-2159A for a one-year \$10,000,000 contract to Housing Forward as a sole source for the coordination of the Street to Home (STH) Phase 2. The City of Dallas funds will accelerate diversion and rehousing efforts by providing financial assistance in the form of rental assistance and paid utilities to persons experiencing homelessness for 425+ individuals from existing shelters. This phase will turn over beds and clear the way for law enforcement and outreach to bring more people inside, and move individuals out of shelters and into stable housing through the local Continuum of Care (CoC).

City of Dallas – Proposed Budget

Cost Category	Budget
Rental Assistance <i>Rental, Security Deposit, and Utilities assistance for up to 12 months</i>	\$6,595,000.00
Supportive Services <i>Housing Stability Case Managers providing supportive services</i>	\$2,333,959.00
Administrative <i>(Split w/ subrecipients)</i>	\$1,071,041.00
TOTAL PROJECT BUDGET	\$10,000,000.00

Service Category Description

Rental Assistance helps cover the gap between households' income and housing costs for individuals exiting homelessness to regain self-sufficiency through connections to services and employment. Rental assistance eligible costs include rent, utilities, and security deposits. Each household is required to contribute 30% of their income towards rent and utilities. All units must meet rent reasonableness and housing quality standards.

Case Management services will help individuals and families access an appropriate exit pathway based on their unique needs, preferences, and financial resources, address issues that may impede access to housing, negotiate lease agreements with landlords, and provide connections to supportive services for families and individuals. Case Managers assist clients with the support they need to achieve ongoing self-sufficiency and housing stability. Eligible activities for case management include assessment of homeless persons to identify and connect them to the needed supportive services,

identifying and assisting them in surmounting barriers to housing, and providing support in maintaining housing throughout their time with the program.

Administration covers overall program management, compliance, coordination, monitoring, and evaluation. To effectively and efficiently scale pathways out of homelessness, Housing Forward is the fiscal agent and subcontracts with 8 service providers in the community to deliver Street to Home interventions, extending the workforce and efforts launched under Phase 1. The current service providers contracted for these services include Austin Street Center, Catholic Charities Dallas, The Stewpot, Family Gateway, Harmony CDC, Salvation Army Dallas, The Bridge, and Under 1 Roof. With Housing Forward as the fiscal agent, there is flexibility for additional subcontractors to be added.

BACKGROUND

The STH efforts are led by Housing Forward and designed to move 1000+ individuals into stable housing, treatment, and recovery through diversion, and rehousing efforts, utilizing public and private investments of \$28 million. The City of Dallas \$10 million contract will serve 425+ individuals.

The City of Dallas previously invested in Street to Home Phase 1 (phase 1) with a total of \$5 million ARPA and ARPA Redevelopment in February and May of 2025 which served 250 individuals. STH Phase 1 raised over \$20M in public and private investments serving 1,190 individuals with stable living, treatment, and recovery. The overall Phase 1 leveraged this funding to add capacity to the homeless response system between July 2024, and October 2025, reaching over 7,000 people with different services and support.

The Safe in the City Initiative intersects with STH and per Dallas Police Department (DPD) data, crime overall is down 26% in Downtown Dallas since January 2025 to present day, and violence experienced by people facing homelessness is down by 40% as compared to the same timeframe for the prior year.

STH aligns with the City of Dallas' requirement per Texas Penal Code Section 48.05 to reduce encampments and homelessness, being done through the provision of diversion and rehousing exits from existing shelters to turn over beds and clear the way for law enforcement and outreach to bring more people inside.

The Continuum of Care Board (CoC) recognizes Housing Forward (formerly Metro Dallas Homeless Alliance), a 501(c)3 nonprofit organization founded in 2002 to address homelessness in Dallas and Collin Counties, as the lead agency to operate the CoC and support year-round planning activities through a memorandum of understanding with the CoC Board, as recognized by the United States Department of Housing and Urban Development (HUD). Through the Street to Home (STH) Initiative, City of Dallas has engaged in coordinating pathways off the streets for individuals living outside, including those with severe mental health and addiction issues, while working to eliminate street

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sleeping in Downtown Dallas. As part of the plan to sustain the rehousing capacity and enhance the efforts of the STH, Housing Forward has served as the Project Lead for this Initiative and will now do so for the STH Phase 2 Initiative

If you have any questions or would like additional information, please contact myself or the Director of the Office of Housing and Community Development, Thor Erickson, Thor.Erickson@Dallas.gov.

Service First, Now!



M. Elizabeth (Liz) Cedillo-Pereira
Assistant City Manager

Kimberly Bizer Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dominique Artis, Chief of Public Safety

Dev Rastogi, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
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