

Memorandum



CITY OF DALLAS

DATE April 13, 2026

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Dallas Police Department Public Safety Dashboards – March 2026**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In March 2026 YTD, Violent Crime was -10.5% with -197 crimes year to date, compared to March 2025 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Chief of Police, Daniel C. Comeaux, at daniel.comeaux@dallaspolice.gov.

Service First, Now!

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis
Chief of Public Safety
[Attachment]

cc: Kimberly Bizer Tolbert, City Manager
Tammy Palomino, City Attorney
Mamatha Sparks, City Auditor (I)
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dev Rastogi, Assistant City Manager

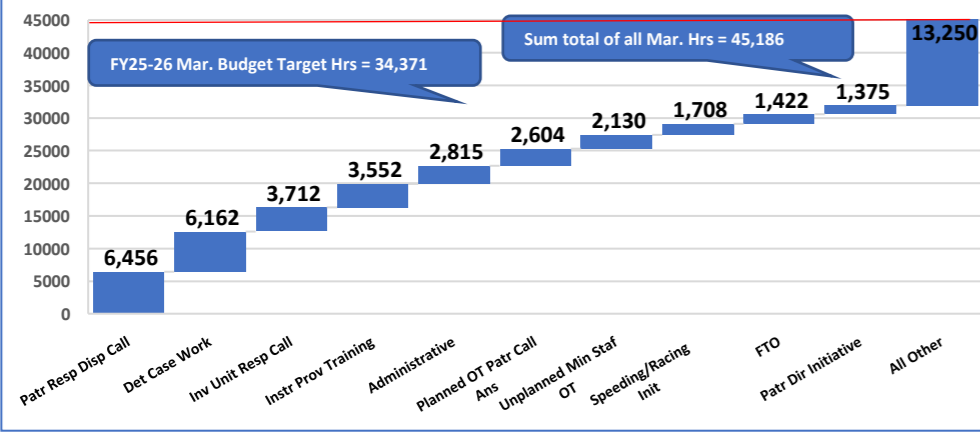
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
Directors and Assistant Directors

Dallas Police Department Dashboard March 2026

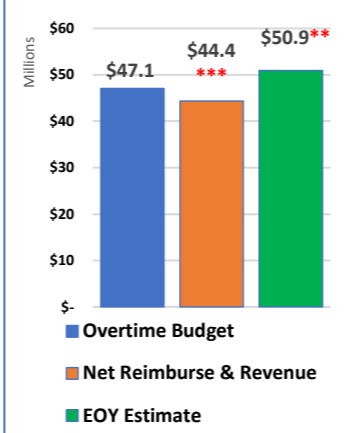
FY25-26 BUDGET

CRIME REPORTING *****

March Top 10 OT Activity Codes (By Hrs.)*



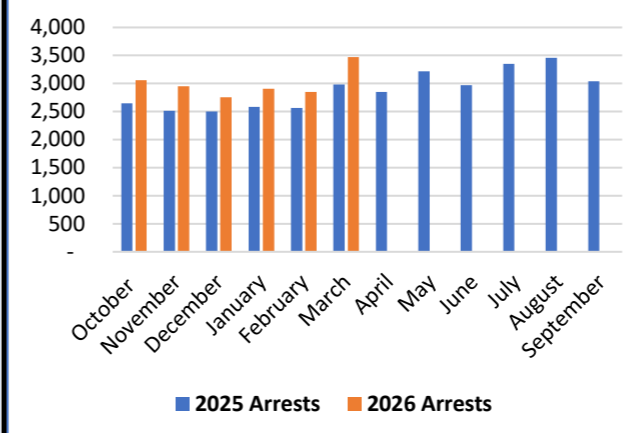
Sworn Overtime



Total Budget



Total Arrests



**Year to Date Crime (NIBRS)
January 1, 2026 - Mar 31, 2026**

Offense	2026	2025	Count DIFF	% Change	Clearance Rate
Person					
Assault Offenses	5,563	5,509	54	1.0%	63.1%
Agg Assault FV	354	392	-38	-9.7%	-
Simple Assault FV	2,416	2,212	204	9.2%	-
Homicide Offenses	46	39	7	17.9%	59.1%
Murder & Nonnegligent Manslaughter	36	32	4	12.5%	-
Human Trafficking	10	3	7	233.3%	40.0%
Kidnapping / Abduction	60	44	16	36.4%	67.3%
Sex Offenses	146	158	-12	-7.6%	61.0%
Sub-Total	5,825	5,753	72	1.3%	63.0%
Property					
Arson	37	31	6	19.4%	2.7%
Bribery	1	-	1	#DIV/0!	100.0%
Burglary / Breaking & Entering	1,110	1,289	-179	-13.9%	12.6%
Counterfeiting / Forgery	39	25	14	56.0%	30.8%
Destruction / Vandalism	1,791	1,892	-101	-5.3%	13.3%
Embezzlement	32	55	-23	-41.8%	43.8%
Extortion / Blackmail	18	14	4	-	5.6%
Fraud	709	721	-12	-1.7%	53.9%
Larceny / Theft	5,956	5,719	237	4.1%	6.9%
Motor Vehicle Theft	2,262	3,098	-836	-27.0%	10.0%
Robbery	402	486	-84	-17.3%	31.3%
Stolen Property Offenses	137	196	-59	-30.1%	104.4%
Sub-Total	12,494	13,526	-1,032	-7.6%	13.6%
Society					
Animal Cruelty	29	32	-3	-9.4%	6.9%
Drug / Narcotics	3,301	2,043	1,258	61.6%	67.7%
Gambling	16	20	-4	-20.0%	18.8%
Pornography / Obscene Material	46	26	20	76.9%	37.0%
Prostitution Offenses	64	73	-9	-12.3%	89.1%
Weapon Law Violations	593	459	134	29.2%	62.7%
Sub-Total	4,049	2,653	1,396	52.6%	66.4%
Total	22,368	21,932	436	2.0%	35.4%

SWORN STAFFING AND HIRING FISCAL YEAR****

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	FY 25-26 YTD	FY 24-25 YTD	FY 23-24 YTD
CBD	106	119	91
Central	198	192	158
NE	297	295	278
SE	265	258	241
SW	289	252	241
NW	239	247	222
NC	214	206	183
SC	269	254	244
Nuisance Abatement	7	7	7
Community Affairs (NPO)	7	17	103
Right Care	16	20	22
Patrol Total	1,907	1,867	1,790
Support	127	127	168
Administrative	186	189	196
Investigations	544	543	513
Tactical and Special Ops	316	296	286
Trainees	271	258	168
Total	3,351	3,280	3,121

Division	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD	11.24%	-3.53%	22.03%	13.37%	4.47	15.25
CE	-5.71%	-0.78%	-2.08%	4.48%	6.32	35.92
NE	-10.12%	-2.12%	10.86%	5.70%	8.10	65.23
SE	10.77%	-8.22%	5.74%	7.25%	9.68	110.46
SW	5.53%	-9.13%	5.06%	1.94%	9.89	82.70
NW	-4.02%	-7.92%	-9.49%	-8.42%	8.33	53.09
NC	-3.85%	-19.63%	-8.18%	-10.73%	8.28	42.07
SC	9.46%	-10.03%	12.23%	9.84%	8.96	68.34

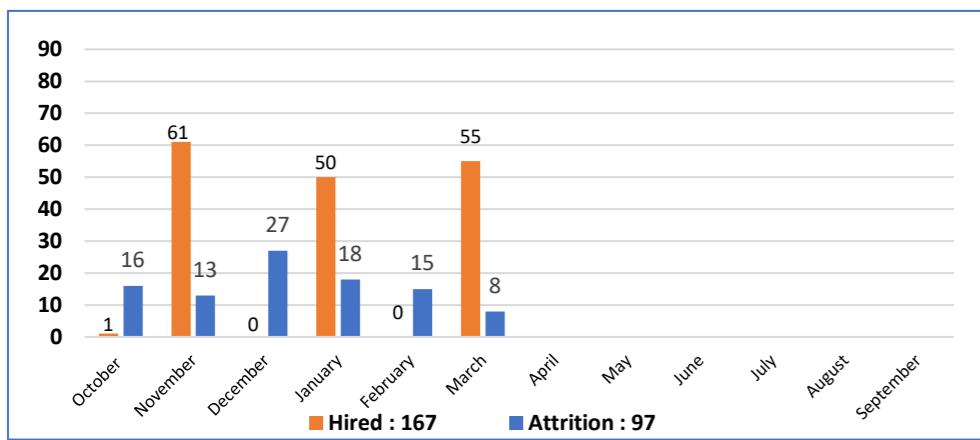
INTERNAL AFFAIRS*****

Complaint Type	2026 YTD	2025 YTD	% Change
Investigations Completed	36	72	-50.0%
Use of Force Complaints Received	21	18	16.7%
Investigations Over 180 Days *****			
Active Investigations	5	Awaiting Chief of Police Hearing	1
Investigation suspended	5	Awaiting Bureau Chief Hearing	6
Awaiting Corrective Action	6	Total	23

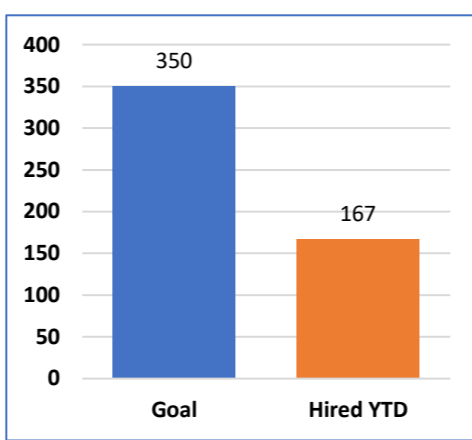
COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Mar Avg Answer	Mar Service Level	
138,267	2 seconds	94.64%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
4	105	109	128

FY 25-26 Hiring and Attrition



FY25-26 Hiring Goal : 350



Top 911 Calls

Type	Calls YTD	March-2026	March-2025
Major Disturbance	20,845	7,670	8,412
Other Incidents *****	14,800	5,649	4,348
Other Escalated *****	13,389	4,884	5,508
Suspicious Person	4,651	1,746	2,041
Minor Accident	2,371	850	1,004
Business Alarm	3,186	1,189	1,613
Major Accident	4,821	1,817	1,788
Loud Music	4,115	1,710	1,947
Burg Motor Veh	262	103	81
Crisis Intervention	2,750	1,014	1,052
911 Hang-up	692	247	291

March Reports

Expeditor Reports		DORS Reports			
1,546		2,668			
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Mar-26	8.45	61.41	111.59	127.09	38,469
YTD 2026	8.56	65.52	116.06	134.48	104,143
Mar-25	11.67	112.84	322.02	330.49	41,298
YTD 2025	11.62	100.57	269.74	294.55	110,547

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY25's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

**** Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

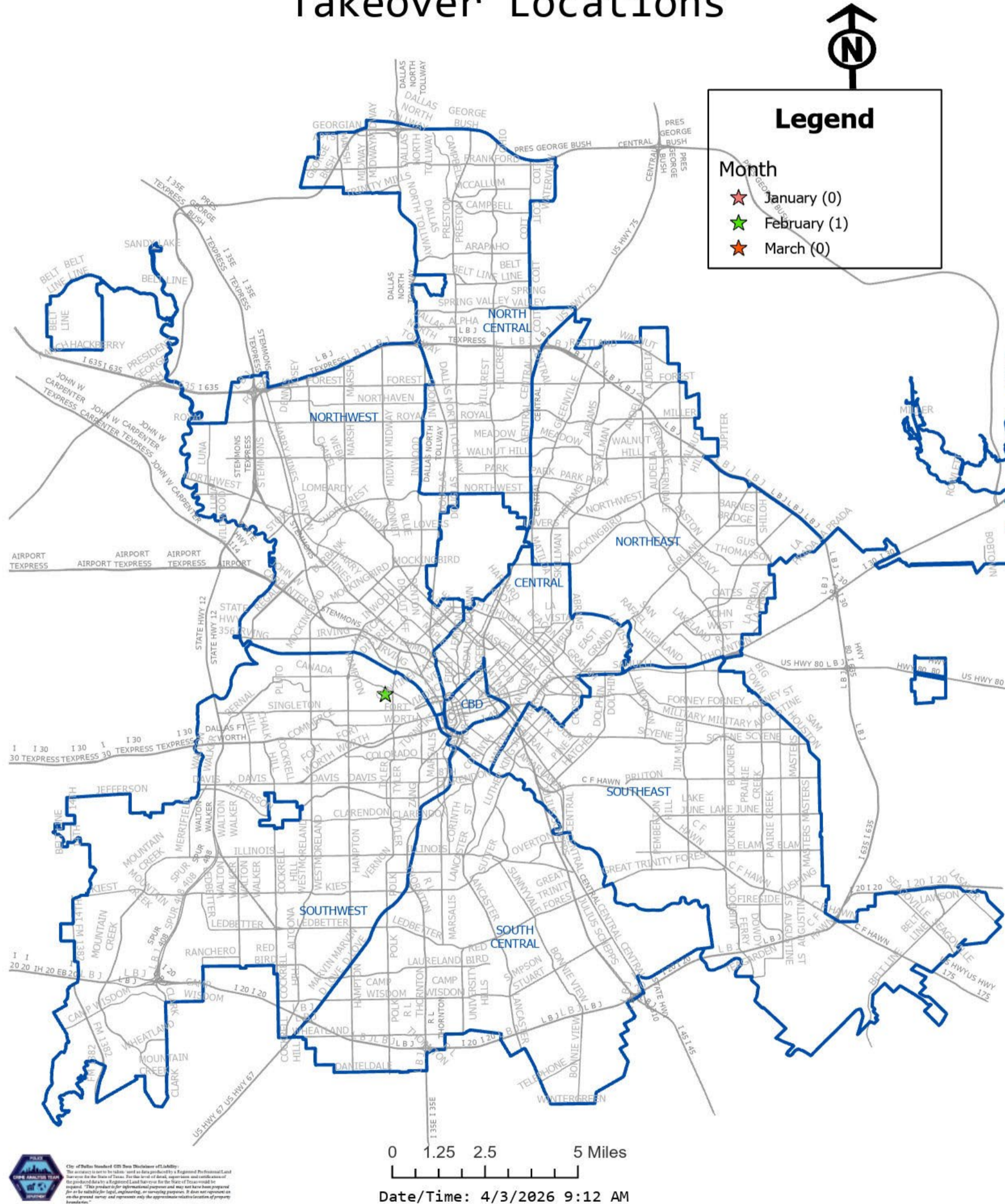
***** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

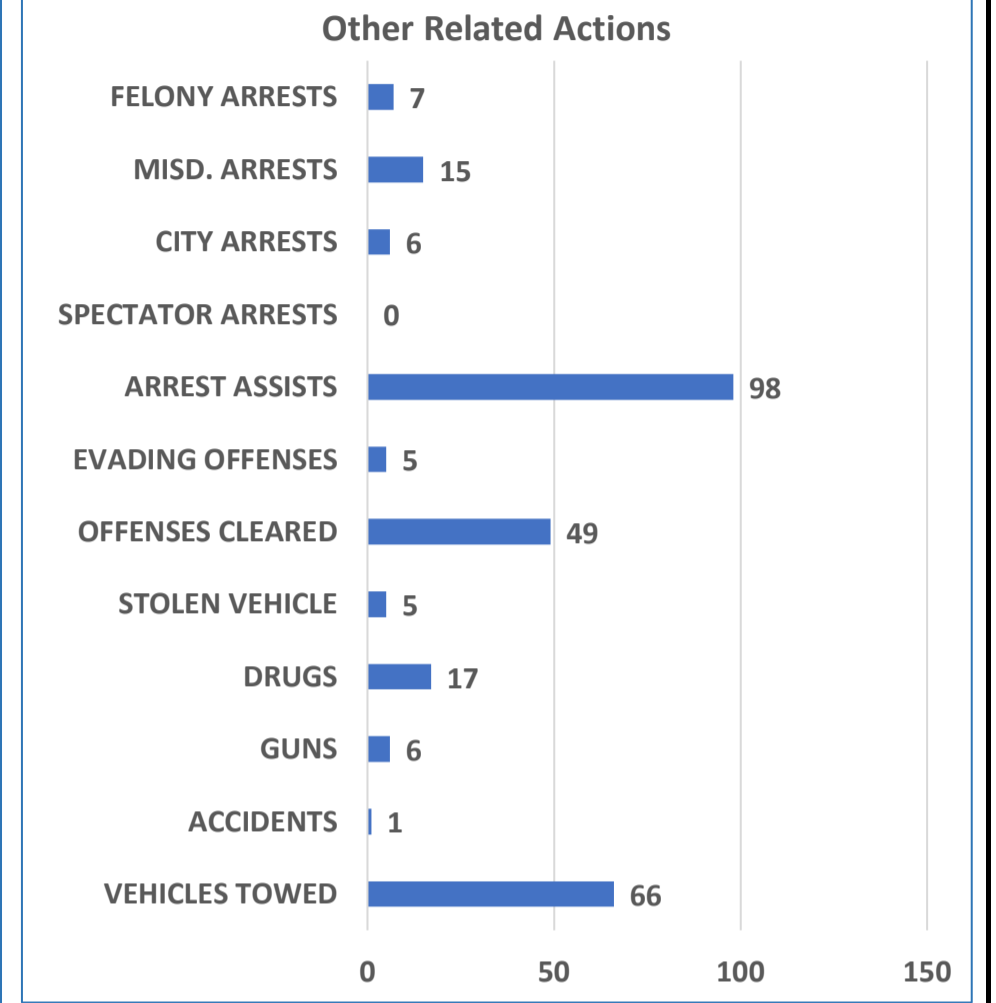
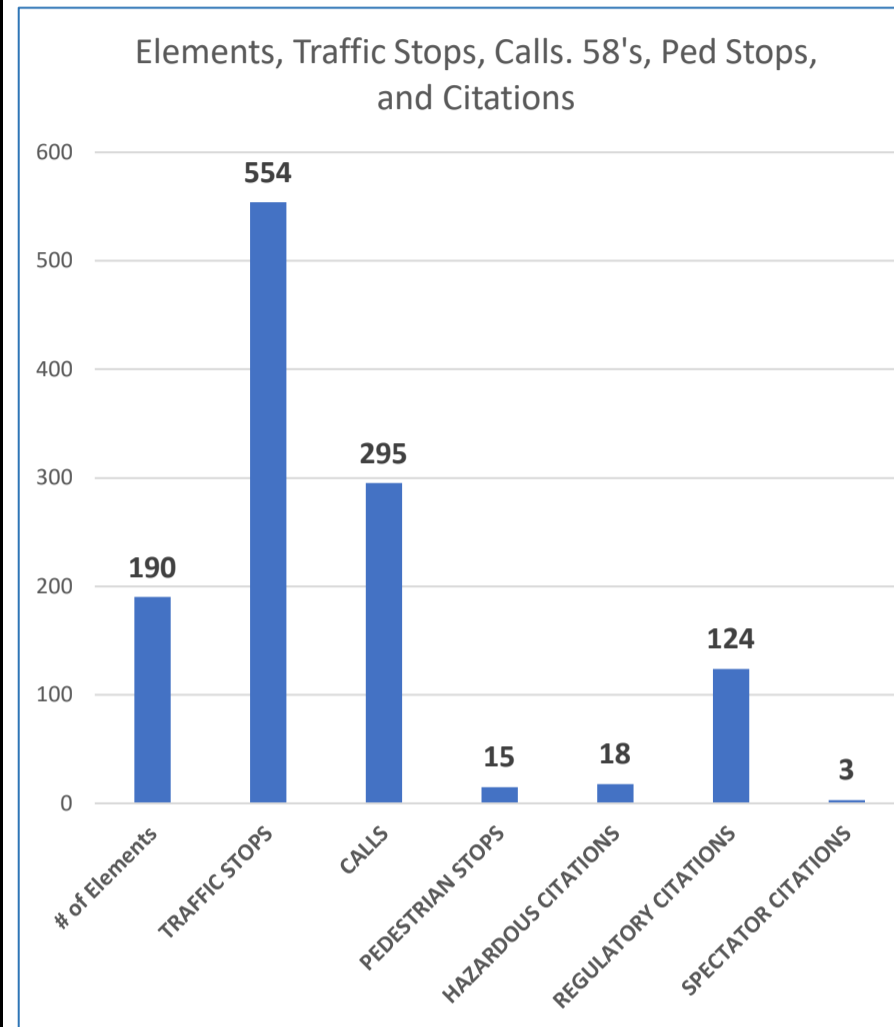
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension IAD Investigations Over 200 Days updated to 180 Days to match industry standard, beginning March 2025.

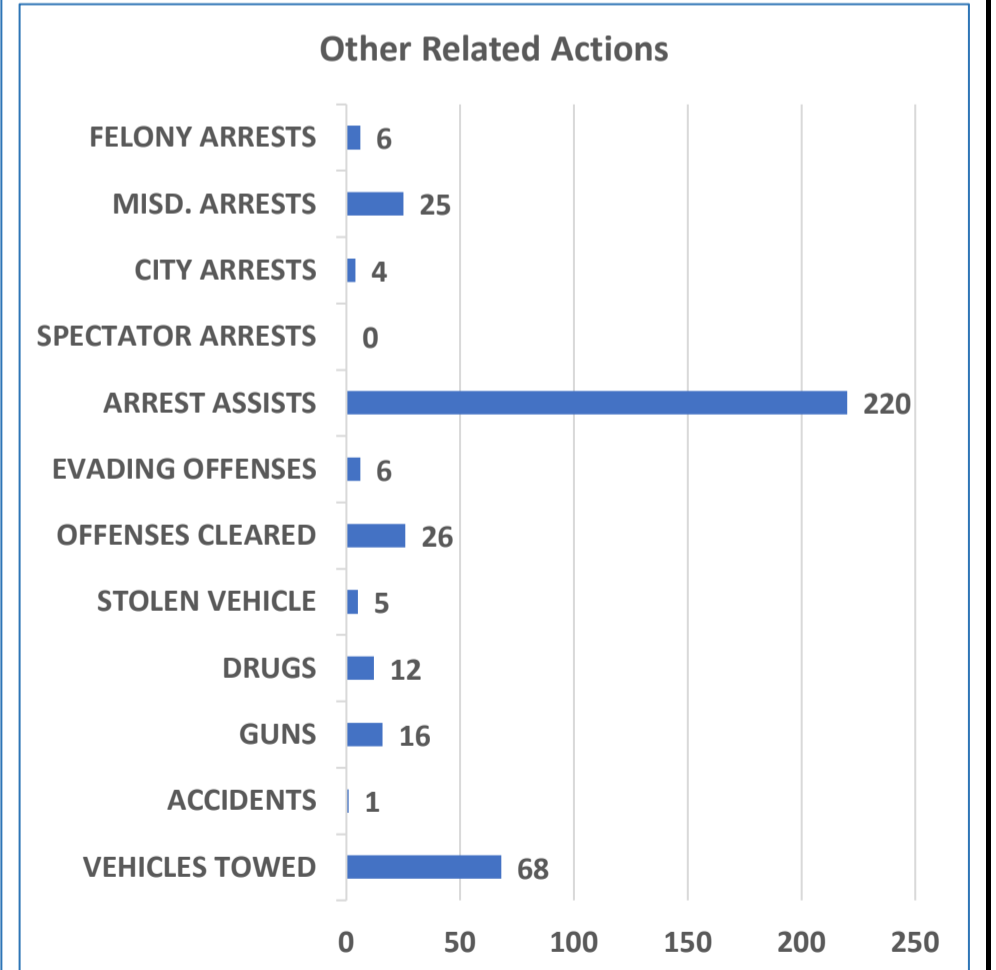
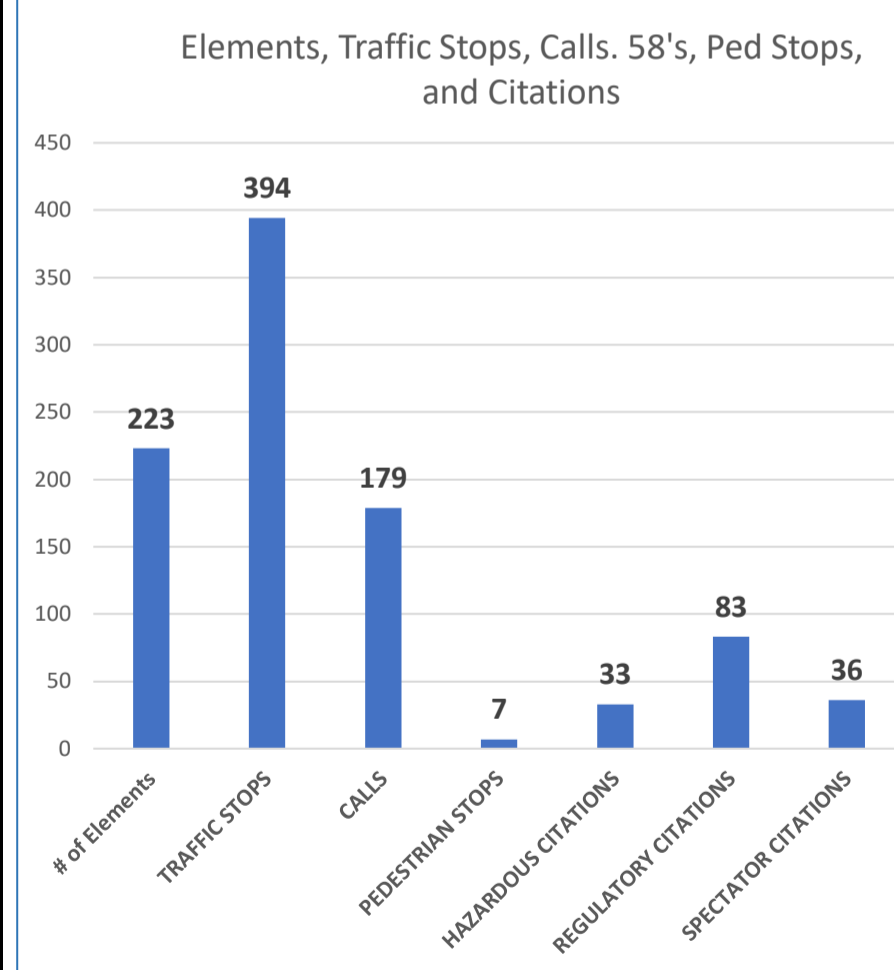
Takeover Locations



Mar-26



Feb-26



Take Over locations- March - No Takeovers

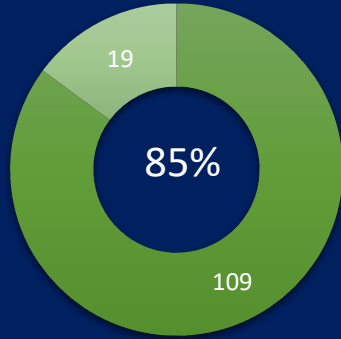
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

Takeovers YTD - 1

9-1-1 Communications Dashboard March 2026

911 Call Analyst: 105
 Trainees: 4
 Total - 109
 Total Authorized - 128



Service Level March	YTD Level March
94.64%	96.84%
Average Answer Time March	Total 9-1-1 Calls March
:02	138,267
Call Analyst in Training	Call Analyst in Background
4	13

Service Level Comparison			
Month	FY'26	FY'25	FY'24
October	96.88%	92.94%	94.70%
November	97.14%	94.17%	95.10%
December	96.95%	94.51%	92.21%
January	98.02%	97.00%	94.39%
February	98.19%	97.02%	92.23%
March	94.64%	94.09%	92.94%
April		96.57%	94.15%
May		95.84%	82.61%
June		97.14%	88.04%
July		94.77%	93.69%
August		96.51%	94.86%
September		95.03%	91.13%
FY' Service Level	96.97%	95.47%	92.01%

Total Emergency Calls			
Month	FY'26	FY'25	FY'24
October	140,058	147,765	153,609
November	131,895	141,967	138,000
December	130,538	148,109	145,062
January	125,354	132,629	140,401
February	117,145	122,754	135,117
March	138,267	149,236	148,588
April		140,388	149,403
May		150,324	173,916
June		143,169	157,962
July		146,956	157,965
August		143,365	155,863
September		143,561	152,205

FY'25 Total 1,710,223 vs. FY'24 Total 1,808,091 = 5.41% decrease

Memorandum



CITY OF DALLAS

DATE April 13, 2026

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard - March 2026**

Dallas Fire-Rescue (DFR) had 24,407 dispatched incidents in March, up from 21,937 in February. As you are aware, DFR has a stated goal of achieving 90% of EMS response metrics within 9 minutes and Structure Fire Response within 5:20. However, DFR did not meet this goal for EMS (88%) and Fire response (80%).

We had seven (7) significant fires in March, the same as in February. Inspection activity increased from February (4,828 to 6,179). Our rescue unit hours of utilization (UHU) numbers decreased to 34.4% for Frontline units.

We currently have 101 recruits at various stages of training, scheduled for assignment to the field between April 2026 and February 2027. For your quick reference, you can access DFR's Dashboard using the following link:

[DFR Executive Summary for March 2026.](#)

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Fire Chief Justin Ball at justin.ball@dallasfire.gov.

Service First, Now!

A handwritten signature in blue ink that reads "Dominique Artis".

Dominique Artis

Chief of Public Safety
[Attachment]

cc: Kimberly Bizzor Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
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Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: March 2026



24,407

Total 911 DFR Incidents
Incidentes totales de 911 DFR

88%

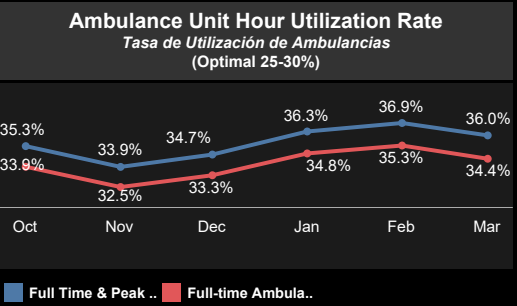
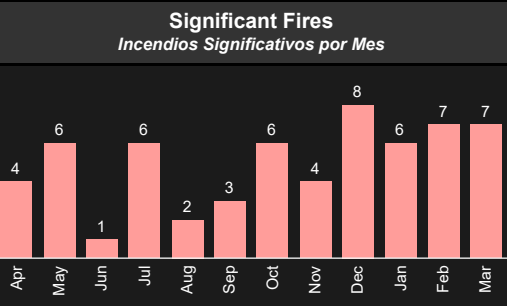
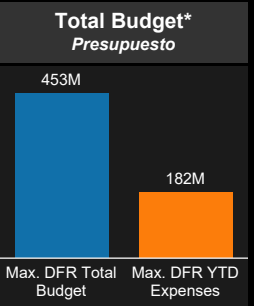
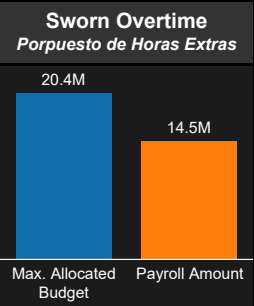
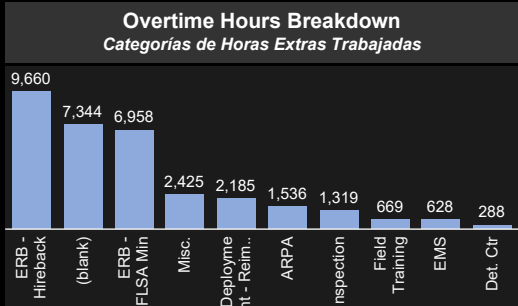
Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

43%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

80%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

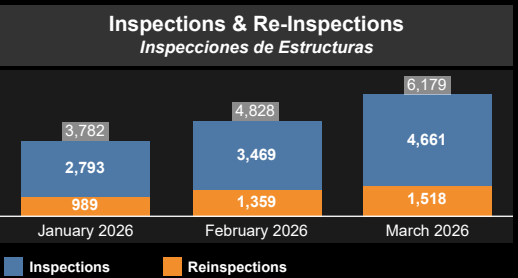
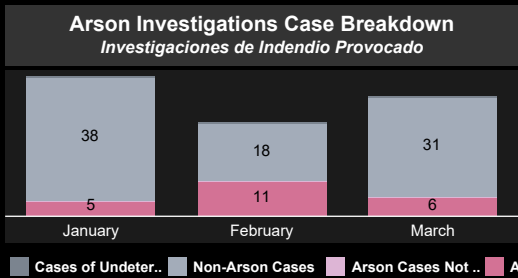
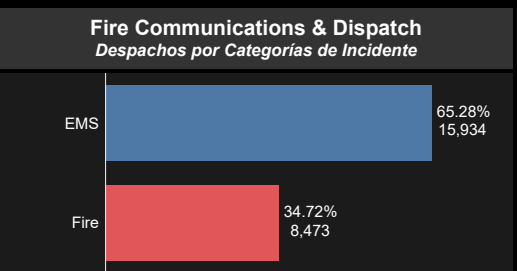
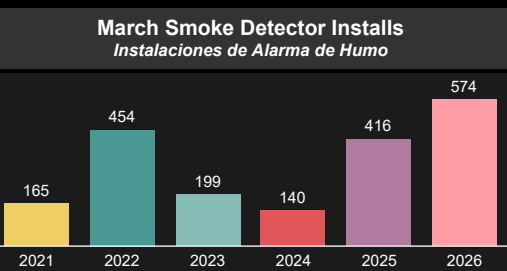
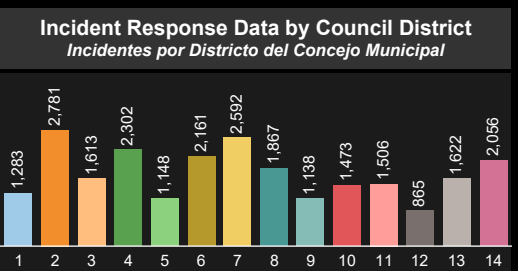


Sworn Staffing & Hiring

Categorías de Personal

	Mar 2024	Mar 2025	Mar 2026
EMS & Emergency Respo..	1,646	1,754	1,823
Dispatch Comms & GIS	68	66	76
Fire Prevention & Inspecti..	112	112	115
Training & Recruitment	305	293	193
Arson Investigation EOD	24	23	27
Aircraft Rescue Fire Fight..	45	43	45
Total Staff	2,200	2,291	2,279

Number of Frontline Paramedics	925
Total Number of Active Paramedics	1,887



Academy Breakdown

Información de la Academia

Status	Date Available	Current Head Count
In Progress	April 2026	21
	June 2026	28
	October 2026	29
	December 2026	16
	February 2027	17
Expected Total Head Count		101

Fleet Status

Estatus de la Flota

Apparatus	Capaci..	Current	Repair	Order	Reserv..
Engine	58	58	14	16	0
Rescue	47	47	16	10	5
Squad	6	6	3	0	3
Truck	23	23	9	2	4

*Orders are deliveries expected by end of CY23
*Squads make up apparatus deficits

* YTD-Exp - Do Not Include Encumbrances, and will not include the previous month. The dashboard was created by the Office of Data Analytics and Business Intelligence.



Dallas Public Safety: Executive View Community Engagement Dashboard

Seguridad Pública de Dallas: Panel de Participación de la Comunidad



1,009

RIGHT Care Calls for Service
March 2026
*Llamadas al equipo de atención
RIGHT*

49.4%

RIGHT Care Response to Mental
Health Calls
March 2026
*Respuesta del equipo de atención
RIGHT a las llamadas de salud
mental*

15

City Action Strike Team
Interventions
March 2026
*Intervenciones de "City Action Strike
Team"*

-16.4%

Victims of Gun Crime
March 2026
*Victimas de delitos con armas de
fuego*

36.0%

Streetlights Utilizing LED
March 2026
Farolas que utilizan LED

188

Crisis Intervention Cases
March 2026
Llamadas para intervención de crisis

Month **March**

Year **2026**

Area **Service Divisions**

All Areas

Map Legend
Leyenda de mapa

High-Risk Area

High-Risk Catchment

Right Care Team Call
for Service

Crisis Intervention
Team Call for Service

MEDIC1 Teams Call
for Service

City Action Strike
Team Intervention

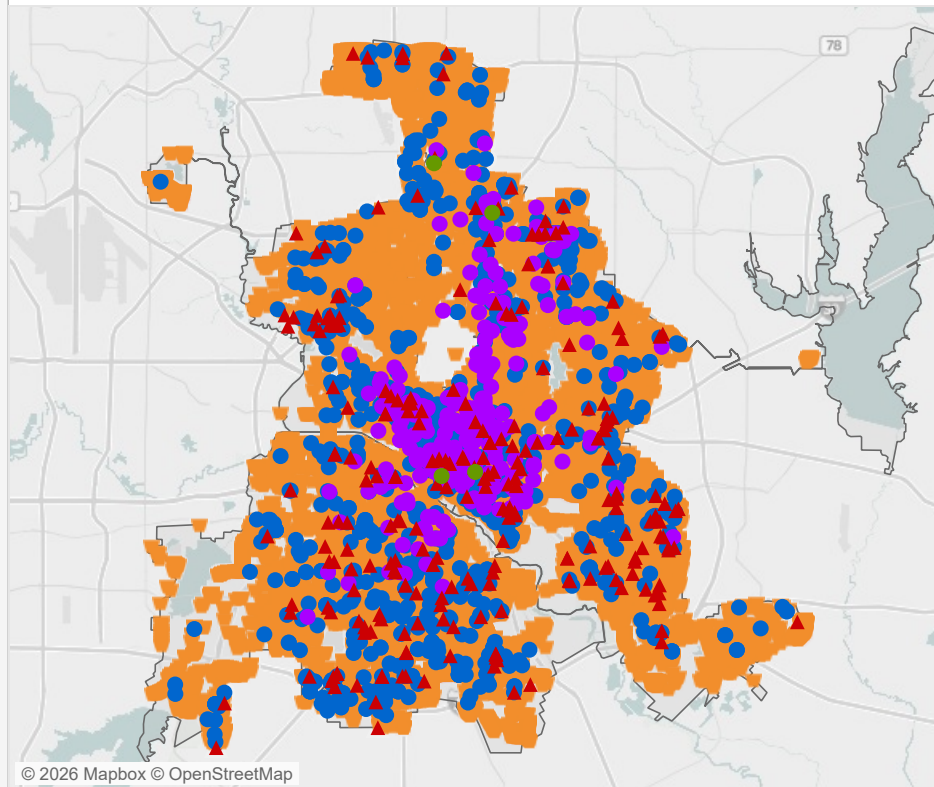
LED Streetlight

Violent Gun Crime



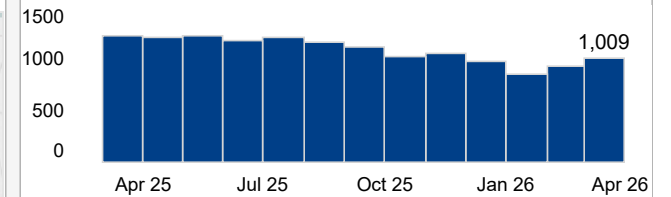
Service Divisions Map

Mapa de las Divisiones de Servicios



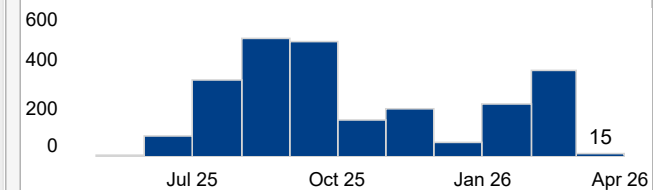
RIGHT Care Calls for Service

Llamadas al equipo de atención RIGHT



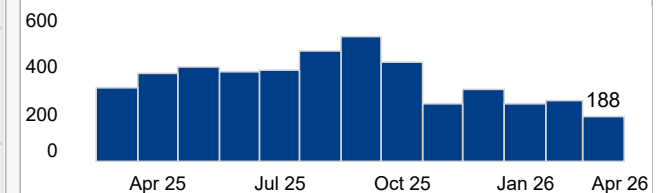
City Action Strike Team Interventions

Intervenciones de "City Action Strike Team"



Crisis Intervention Team Cases

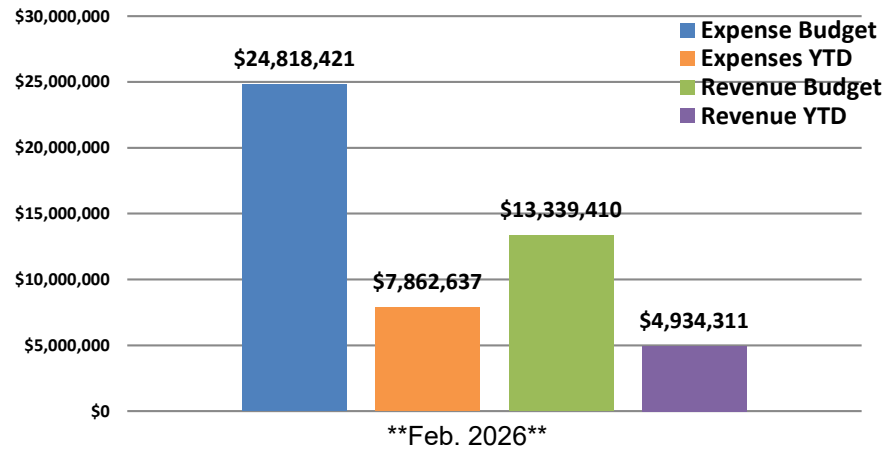
Llamadas para intervención de crisis



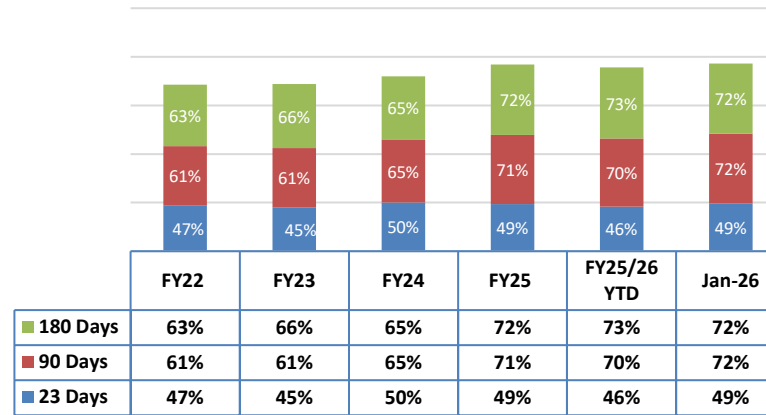
Calls for service are collected from the Computer Aided Dispatch (CAD) system and was updated on April 5, 2026. Gun Crimes and Crisis Intervention Cases are collected from RMS and was updated on April 5, 2026 and April 5, 2026. CAST interventions are collected from internal logs, and was updated on March 17, 2026. Streetlight LED utilization data is collected from ONCOR and was updated on December 31, 1969. Dashboard was created by the Office of Data Analytics and Business Intelligence.

Dallas Municipal Court and Dallas Marshals Office: Month Ending March 2026

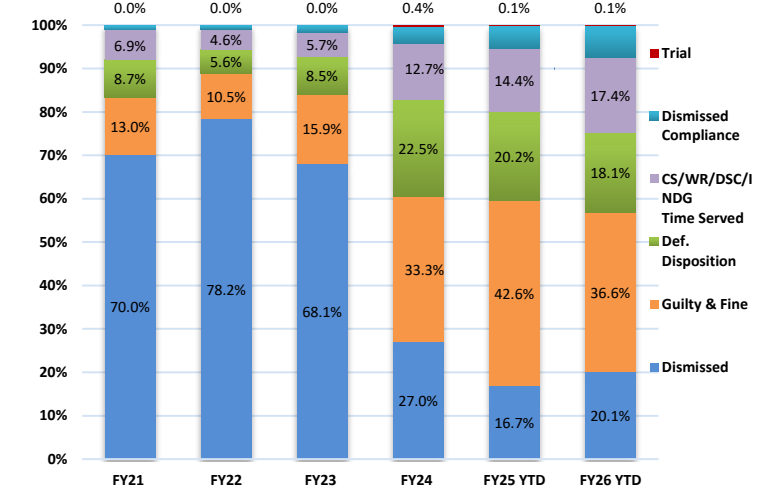
Municipal Court Budget



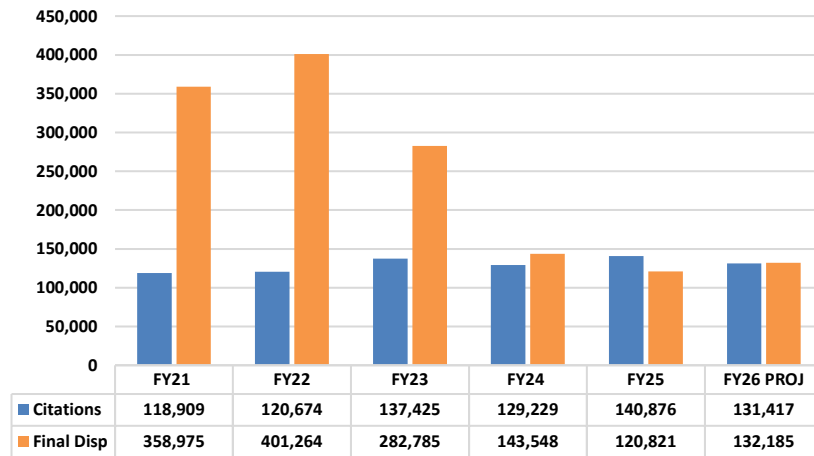
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



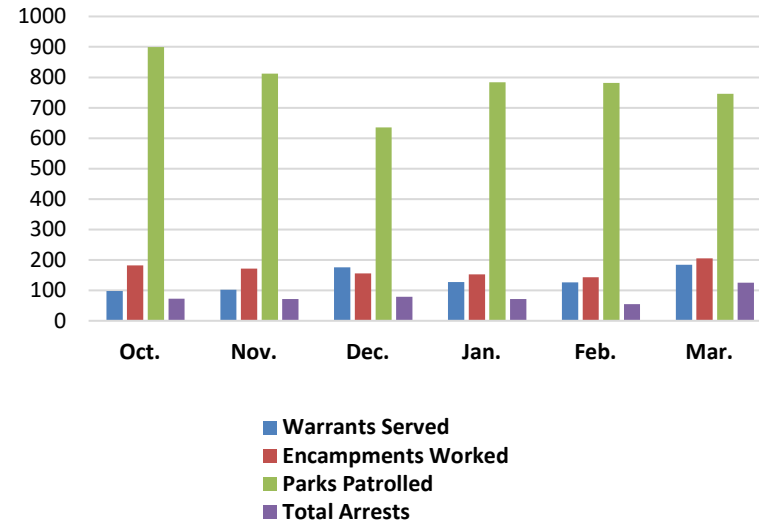
Courthouse Dispositions



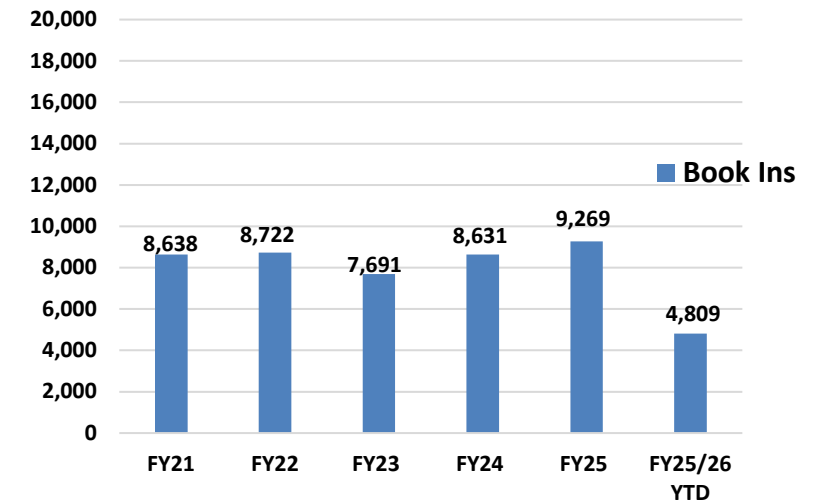
Citation Count & Final Dispositions



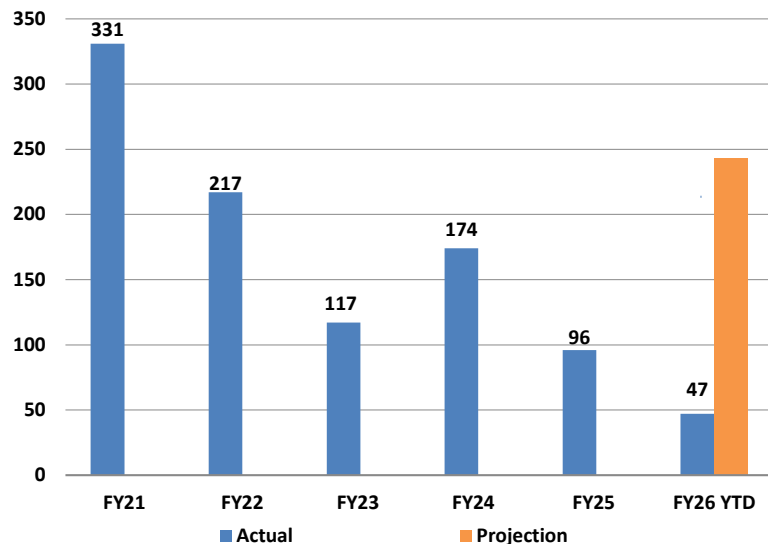
Marshal's Enforcement Activity



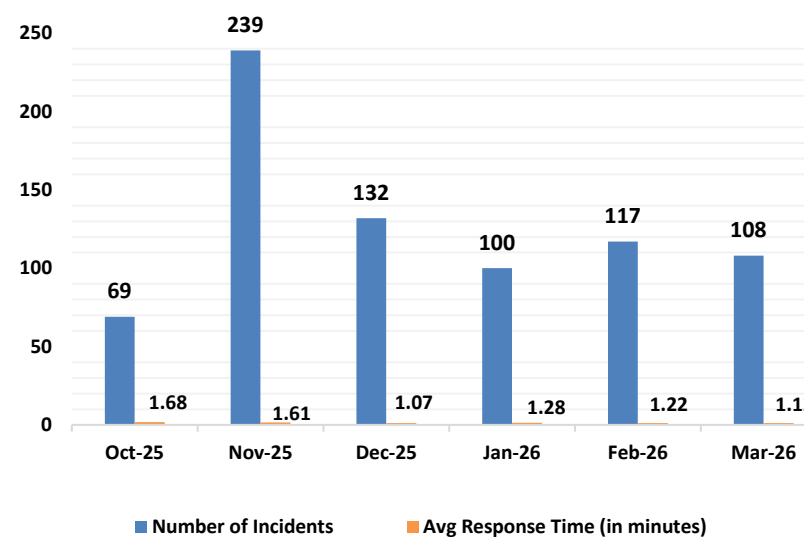
City Detention Center Book-Ins



Environmental Cases Filed



Security Incidents and Response Time



Sobering Center Performance

