

Memorandum



CITY OF DALLAS

DATE December 9, 2024

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno
Gay Donnell Willis

SUBJECT **Dallas Police Department Public Safety Dashboard for November 2024**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In November 2024 YTD, Violent Crime was -8.5% with -774 crimes year to date, compared to November 2023 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Executive Assistant Chief Michael Igo at michael.igo@dallaspolice.gov.

Please contact me if you have any questions or need additional information.

Service First, Now!

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis
Chief of Public Safety (I)
[Attachment]

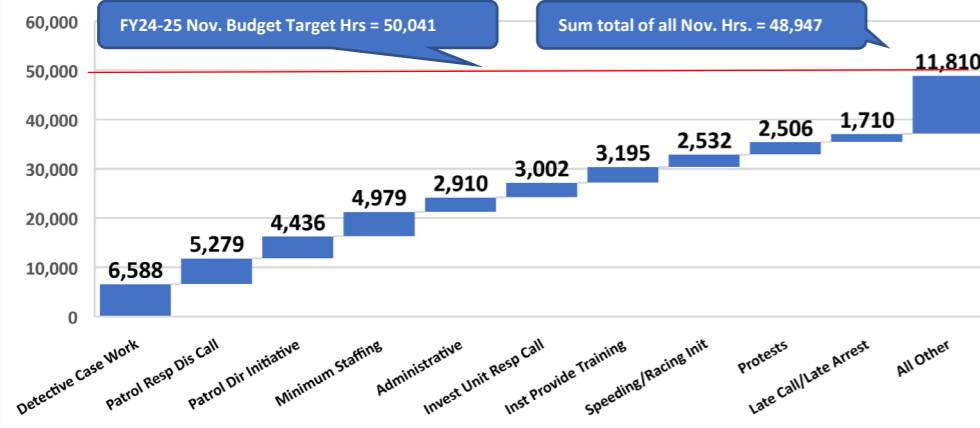
c: Kimberly Bizzor Tolbert, City Manager (I)
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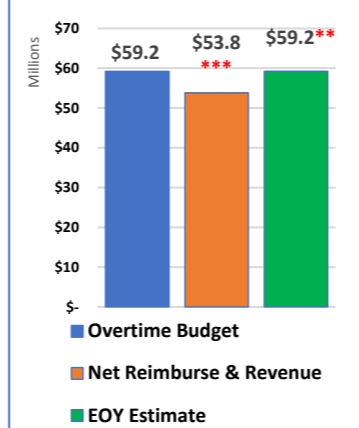
Dallas Police Department Dashboard Nov 2024

FY24-25 BUDGET

October Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

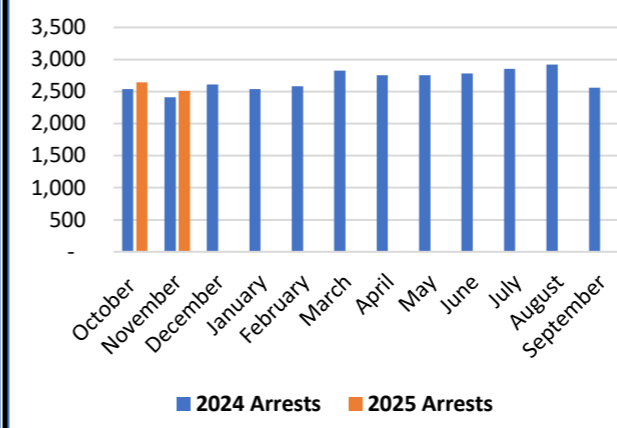


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS) January 1, 2024 - November 30, 2024

Offense	2024	2023	Count DIFF	% Change	Clearance Rate
Person					
Assault Offenses	23,431	24,077	-646	-2.7%	59.0%
Agg Assault FV	1,534	1,541	-7	-0.5%	-
Simple Assault FV	9,049	9,078	-29	-0.3%	-
Homicide Offenses	205	261	-56	-21.5%	76.3%
Murder & Nonnegligent Manslaughter	161	223	-62	-27.8%	-
Human Trafficking	77	59	18	30.5%	56.2%
Kidnapping / Abduction	177	167	10	6.0%	73.7%
Sex Offenses	608	764	-156	-20.4%	58.6%
Sub-Total	24,498	25,328	-830	-3.3%	59.3%
Property					
Arson	135	128	7	5.5%	8.2%
Bribery	4	2	2	100.0%	75%
Burglary / Breaking & Entering	5,340	5,663	-323	-5.7%	7.8%
Counterfeiting / Forgery	164	233	-69	-29.6%	12.8%
Destruction / Vandalism	7,995	9,131	-1,136	-12.4%	10.9%
Embezzlement	127	269	-142	-52.8%	18.9%
Extortion / Blackmail	16	44	-28	-	18.8%
Fraud	2,353	2,359	-6	-0.3%	49.2%
Larceny / Theft	22,335	26,308	-3,973	-15.1%	5.7%
Motor Vehicle Theft	13,405	17,141	-3,736	-21.8%	6.7%
Robbery	2,079	2,151	-72	-3.3%	26.0%
Stolen Property Offenses	756	792	-36	-4.5%	97.2%
Sub-Total	54,709	64,221	-9,512	-14.8%	10.9%
Society					
Animal Cruelty	125	88	37	42.0%	24.8%
Drug / Narcotics	10,080	9,364	716	7.6%	63.1%
Gambling	79	78	1	1.3%	26.6%
Pornography / Obscene Material	62	62	0	0.0%	53.2%
Prostitution Offenses	359	562	-203	-36.1%	77.2%
Weapon Law Violations	1,983	2,105	-122	-5.8%	69.0%
Sub-Total	12,688	12,259	429	3.5%	63.7%
Total	91,895	101,808	-9,913	-9.7%	30.4%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 24-25 YTD	FY 23-24 YTD	FY 22-23 YTD
CBD	96	91	89
Central	156	158	168
NE	271	278	274
SE	238	241	256
SW	242	241	241
NW	220	222	228
NC	185	183	193
SC	243	244	238
Nuisance Abatement	7	7	9
Community Affairs (NPO)	86	103	102
Right Care	22	22	23
Patrol Total	1,766	1,790	1,818
Support	129	168	119
Administrative	206	196	182
Investigations	527	513	500
Tactical and Special Ops	304	286	275
Trainees	203	168	164
Total	3,135	3,121	3,058

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division			Response time		
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	7.12%	-18.69%	-27.27%	-10.22%	7.77	44.96
NE	-1.60%	-17.18%	-20.34%	-12.48%	10.78	161.26
SE	-10.68%	-16.96%	-15.87%	-7.32%	14.95	193.17
SW	-4.77%	-5.58%	-17.39%	-5.41%	12.10	80.00
NW	-2.19%	-10.33%	-14.26%	-7.73%	9.26	55.97
NC	3.75%	-21.96%	-26.53%	-15.30%	10.55	68.75
SC	-7.41%	-12.07%	-23.50%	-10.72%	12.90	105.36

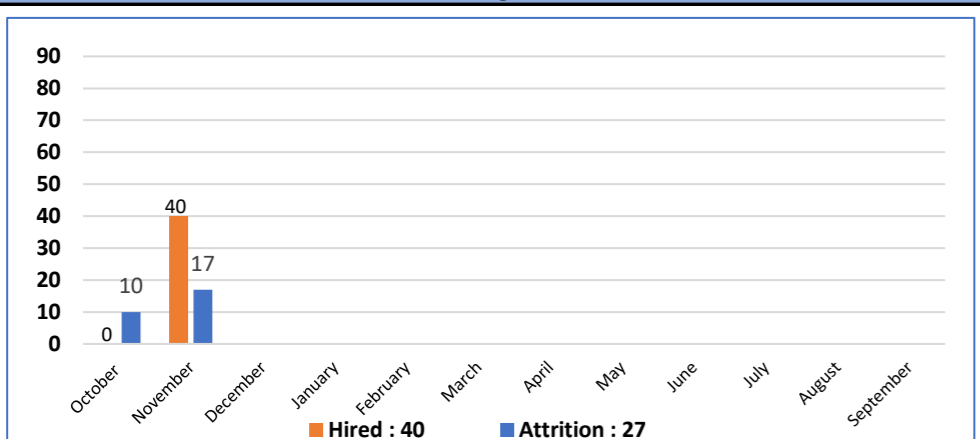
INTERNAL AFFAIRS*****

Complaint Type	2024 YTD	2023 YTD	% Change
Investigations Completed	255	229	11.4%
Use of Force Complaints Received	61	69	-11.6%
Investigations Over 200 Days *****			
Active Investigations	31	Awaiting Chief of Police Hearing	5
Investigation suspended	11	Awaiting Bureau Chief Hearing	5
Awaiting Corrective Action	4	Total	56

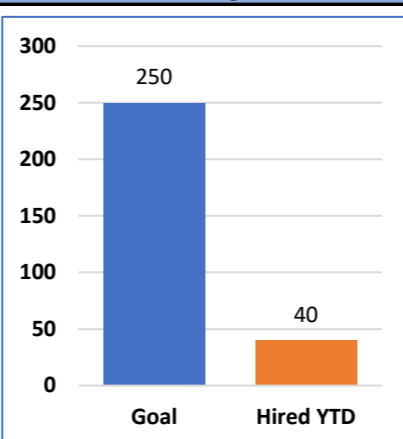
COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Nov Avg Answer	Nov Service Level	
141,967	3 Seconds	94.17%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
21	87	108	130

FY 24-25 Hiring and Attrition



FY24-25 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	November-2024	November-2023
Major Disturbance	95,734	8,140	8,176
Other Incidents *****	51,271	4,340	3,848
Other Escalated *****	56,520	4,728	4,695
Suspicious Person	22,889	2,040	1,884
Minor Accident	13,041	1,002	1,976
Business Alarm	17,041	1,405	1,421
Major Accident	18,250	1,671	1,625
Loud Music	21,286	2,015	1,714
Burg Motor Veh	1,134	95	118
Crisis Intervention	12,036	1,017	955
911 Hang-up	3,599	289	313

November Reports

Expeditor Reports		DORS Reports			
1,824		2,176			
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Nov-24	11.98	119.73	360.34	389.32	39,578
YTD 2024	11.42	103.64	311.71	345.89	463,090
Nov-23	10.90	91.39	291.44	318.45	41,160
YTD 2023	11.43	108.40	577.77	613.75	497,006

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

***** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

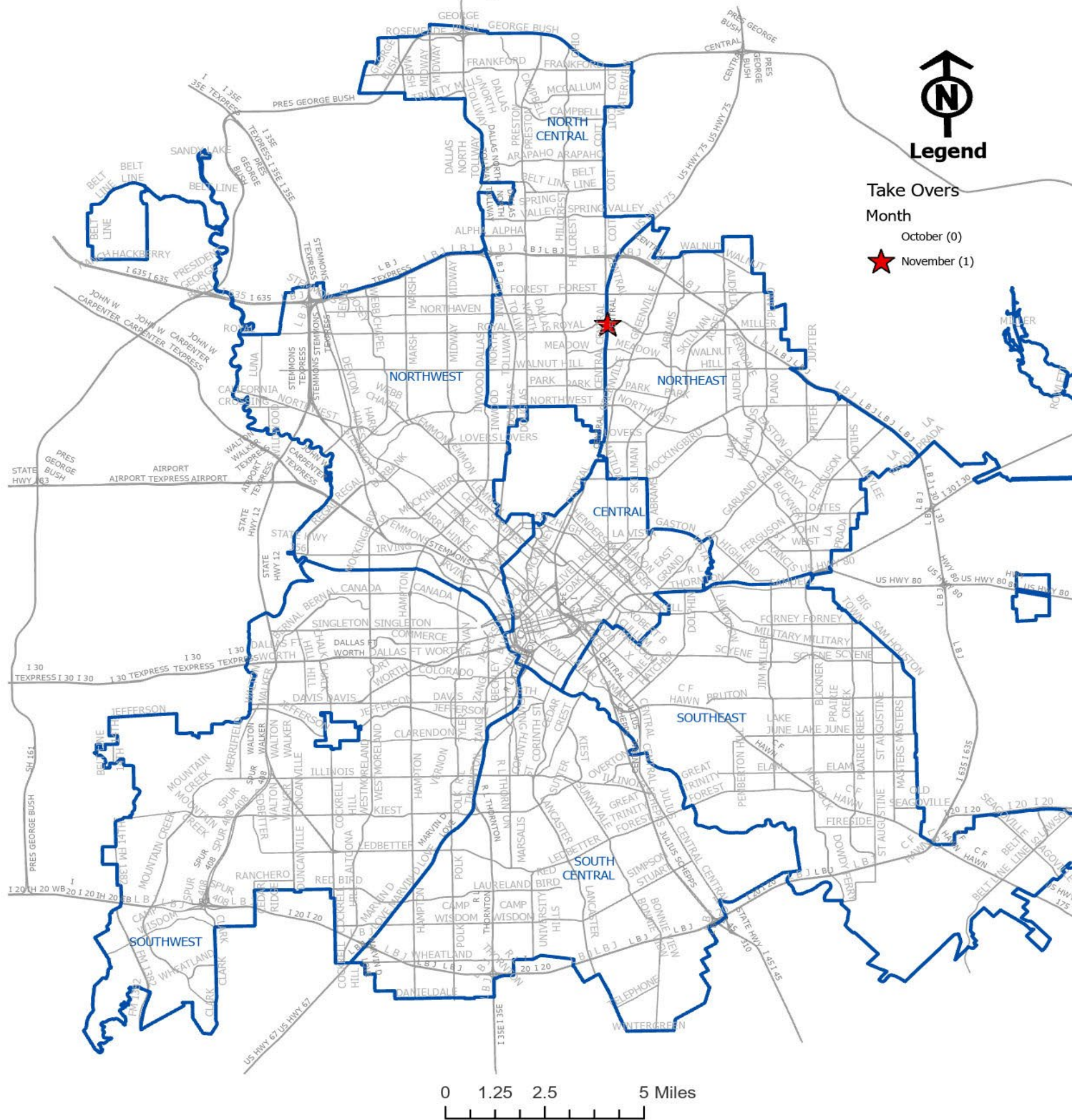
***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

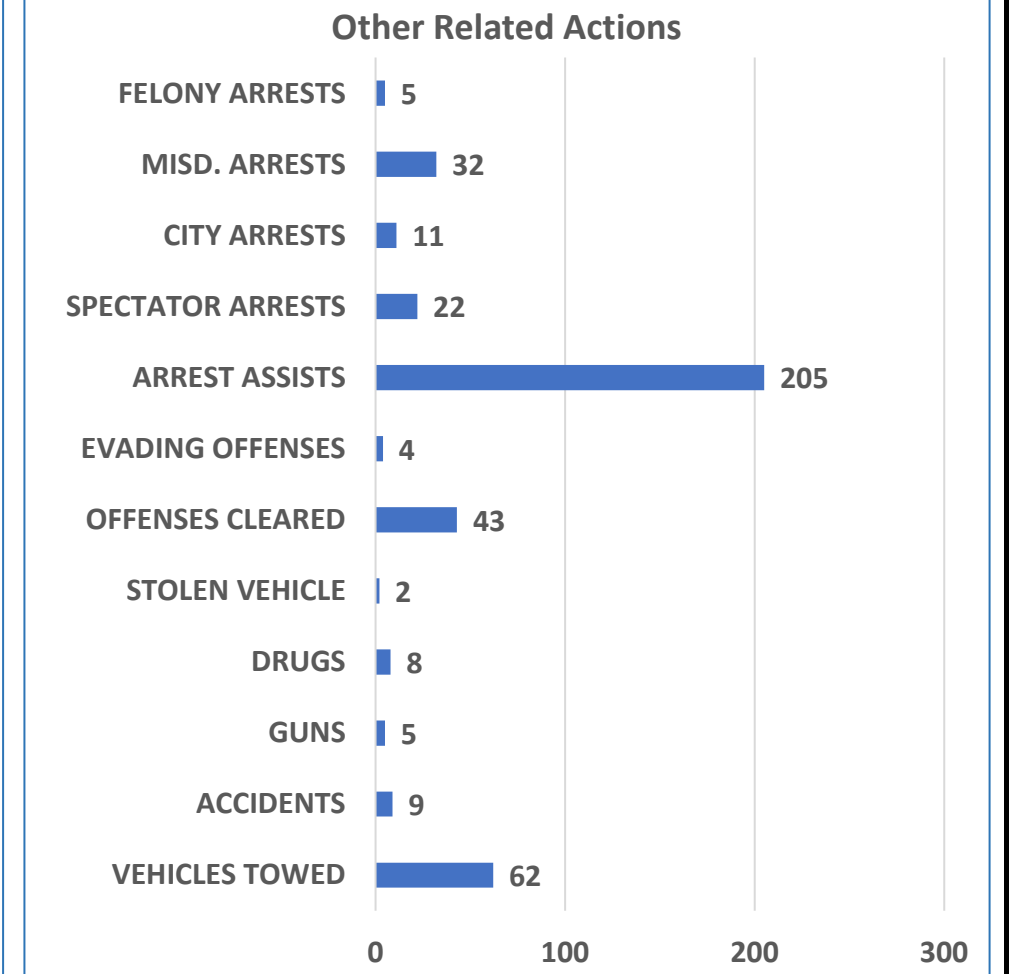
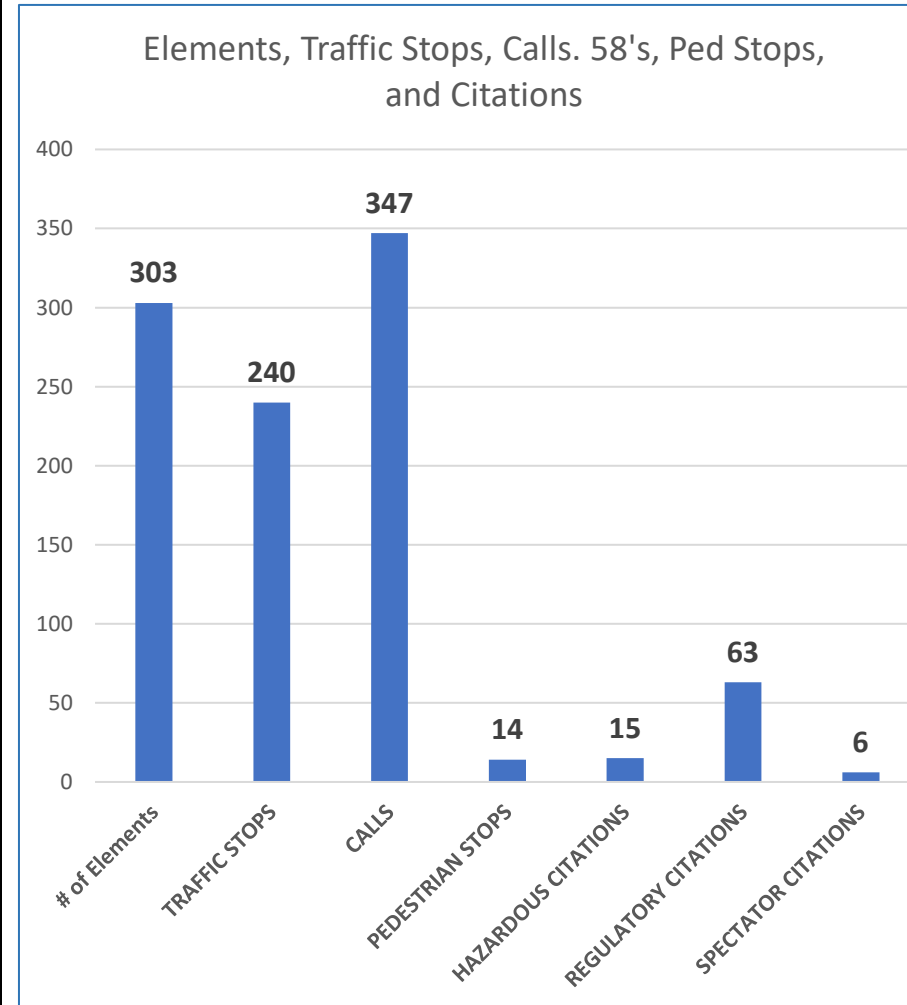
Racing / Speeding Operational Activity

Takeover Locations

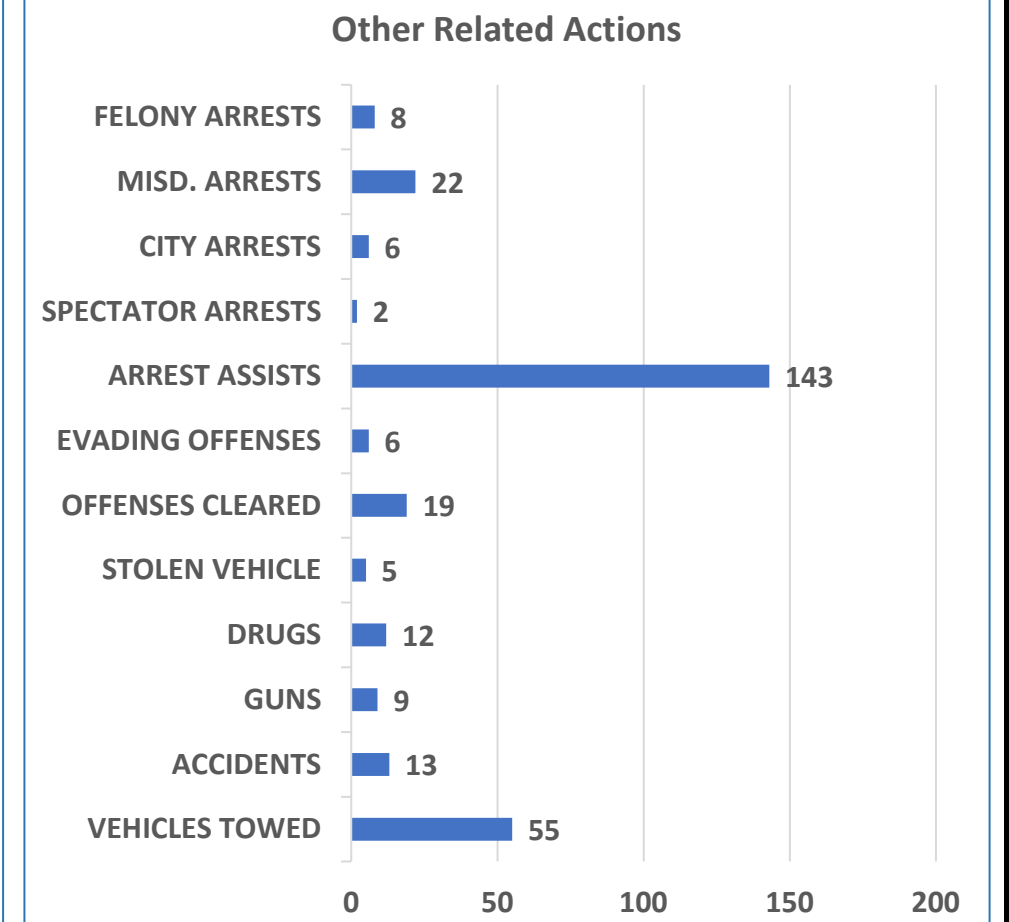
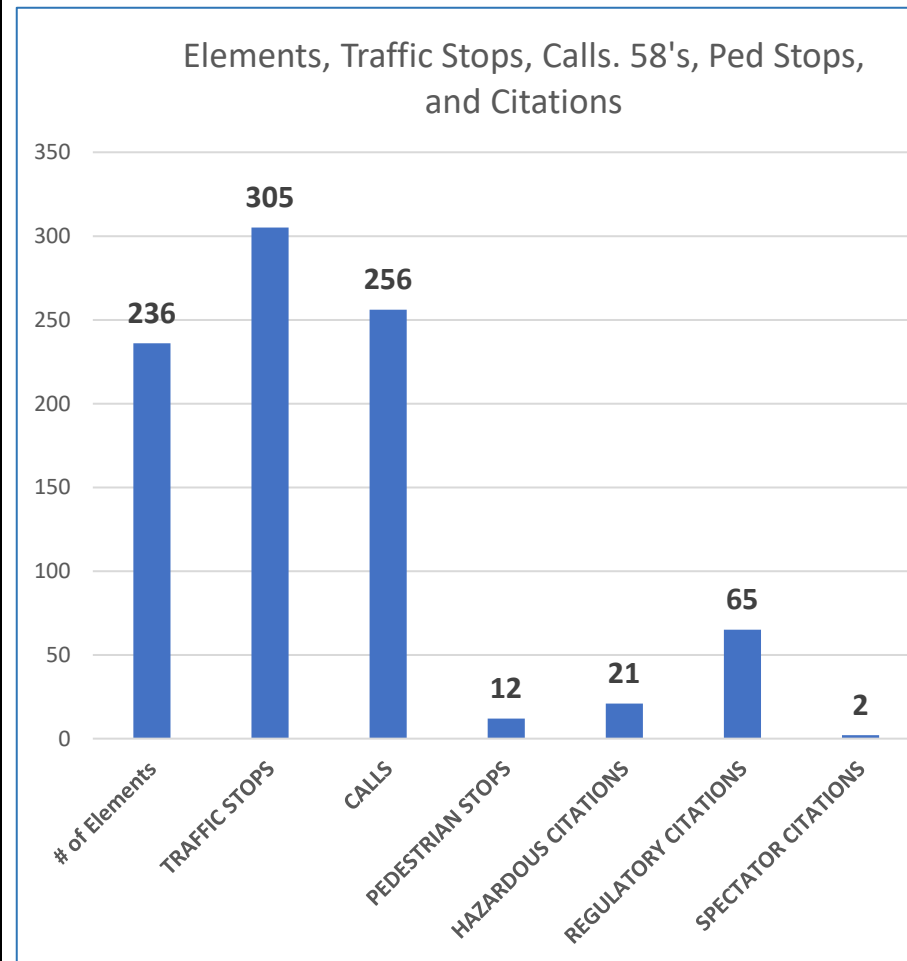


Date/Time: 12/6/2024 1:32 PM

Nov-24



Oct-24



Take Over locations-

1 intersection takeover on 11/10/24 that occurred at US-75 Service Rd NB and Royal Ln.

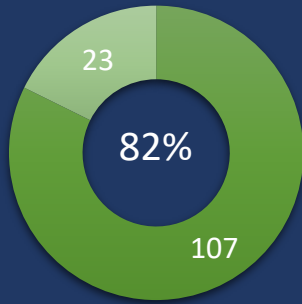
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Takeovers YTD - 6

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard November 2024

911 Call Analyst: 87
 Trainees: 21
 Total: 108
 Total Authorized: 130



Service Level November	YTD Level Jan 1- Nov 30, 2024
94.17%	91.72%
Average Answer Time November	Total 9-1-1 Calls November
:03	141,967
Call Analyst in Training	Call Analyst in Background
20	6

Service Level Comparison			
Month	FY'25	FY'24	FY'23
October	92.94%	94.70%	98.40%
November	94.17%	95.10%	98.58%
December		92.21%	97.84%
January		94.39%	98.25%
February		92.23%	98.25%
March		92.94%	97.05%
April		94.15%	94.23%
May		82.61%	75.04%
June		88.04%	91.12%
July		93.69%	93.10%
August		94.86%	95.96%
September		91.13%	92.16%
FY' Service Level	93.27%	92.01%	93.62%
Total Emergency Calls			
Month	FY'25	FY'24	FY'23
October	147,765	153,609	152,305
November	141,967	138,000	139,556
December		145,062	153,187
January		140,401	146,772
February		135,117	137,468
March		148,588	162,022
April		149,403	162,761
May		173,916	195,513
June		157,962	183,954
July		157,965	174,320
August		155,863	159,472
September		152,205	154,748

FY' 24 Total 1,809,091 FY' 23 Total 1,922,078 = 5.88% decrease

Memorandum



CITY OF DALLAS

DATE December 9, 2024

TO Honorable Members of the Public Safety Committee
Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard for November 2024**

Dallas Fire-Rescue (DFR) had 22,293 dispatched incidents for the month of November, which represents a decrease of from the 24,163 in October. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. While we again reached a success rate of 92% for the Structure Fire response metric, DFR failed to reach the EMS response goal with a rate of 87% - though that was up 1% from October. We will continue to analyze data and adjust resources and strategies as necessary to achieve our target goals.

We had 0 significant fires for the month of November, down from the 9 we had in October. Inspection activity increased from October (4,576 from 4,024). Our rescue unit hours of utilization (UHU) numbers decreased to 32.3% for Frontline units.

We currently have a total of 218 recruits in various stages of Training that are scheduled to be assigned to the field between November 2024 and August 2025.

For your quick reference, you can access DFR's Dashboard using the following link:
https://dallascitydata.dallascityhall.com/#/views/DFRDashboardwithExecutiveSummary_DRAFT/DFREXECUTIVESUMMARYFORMONTHENDING?:iid=1&:refresh=yes

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact interim Fire Chief Justin Ball at justin.ball@dallasfire.gov.

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis
Chief of Public Safety (I)
[Attachment]

c: Kimberly Bizzor Tolbert, City Manager (I)
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Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors



DFR Executive Summary for Month Ending: November 2024



262,566

Total 911 DFR Incidents
Incidentes totales de 911 DFR

87%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

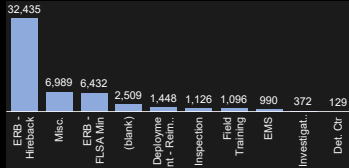
42%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

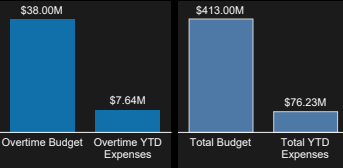
92%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

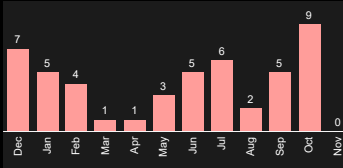
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



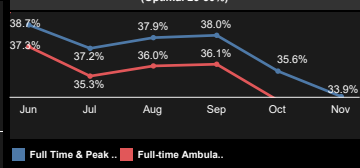
Sworn Overtime Porpuesto de Horas Extras



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

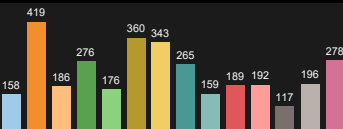


Sworn Staffing & Hiring Categorías de Personal

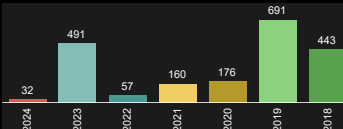
	2022	2023	2024
EMS & Emergency Respo..	1,615	1,802	1,719
Dispatch Comms & GIS	61	87	87
Fire Prevention & Inspecti..	93	111	111
Training & Recruitment	186	262	274
Arson Investigation EOD	26	26	24
Aircraft Rescue Fire Fight..	45	43	44
Total Staff	2,026	2,111	2,230

Number of Frontline Paramedics: 873
Total Number of Active Paramedics: 1,719

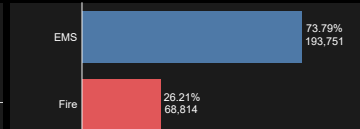
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



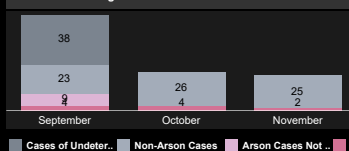
Smoke Detector Installs Instalaciones de Alarma de Humo



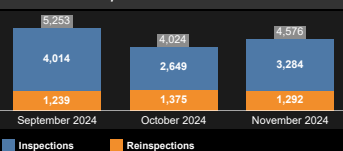
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigations Case Breakdown Investigaciones de Indendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Status	Date Available	Current Head Count
In Progress	November 2024	41
	February 2025	61
	April 2025	56
	August 2025	60
Expected Total Head Count		218

Fleet Status Estatus de la Flota

Apparatus	Capaci..	Current	Repair	Order	Reserv..
Engine	58	58	14	4	2
Rescue	47	47	17	13	1
Squad	6	6	0	0	2
Truck	23	23	7	2	4

*Orders are deliveries expected by end of CY23
*Squads make up apparatus deficits

* YTD-Exp - Do Not Include Encumbrances. The dashboard was created by the Office of Data Analytics and Business Intelligence.