

Memorandum



CITY OF DALLAS

DATE November 10, 2025

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Dallas Fire-Rescue's Department Public Safety Dashboard – October 2025**

Dallas Fire-Rescue (DFR) had 24,541 dispatched incidents for October, an increase from 23,470 in September. As you are aware, DFR has a stated goal of achieving 90% of the metrics for EMS response within 9 minutes and Structure Fire Response within 5:20. However, DFR did not reach this goal for EMS (87%) and Fire response (89%).

We had six significant fires in October, up from the three we had in September. Inspection activity decreased from September (3,962 to 3,652). Our rescue unit hours of utilization (UHU) decreased to 35.3% for Frontline units.

We currently have 180 recruits in various stages of training who are scheduled to be assigned to the field between November 2025 and June 2026. For your quick reference, you can access DFR's Dashboard using the following link: [DFR Executive Summary for October 2025](#)

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Fire Chief Justin Ball at justin.ball@dallasfire.gov.

Service First, Now!

Dominique Artis
Chief of Public Safety
[Attachment]

c: Kimberly Bizzor Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dev Rastogi, Assistant City Manager

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: October 2025

241,225

Total 911 DFR Incidents
Incidentes totales de 911 DFR

87%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

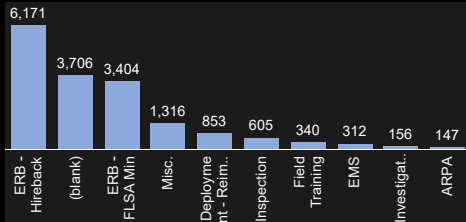
43%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

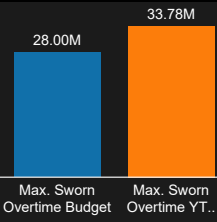
89%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

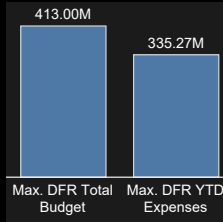
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



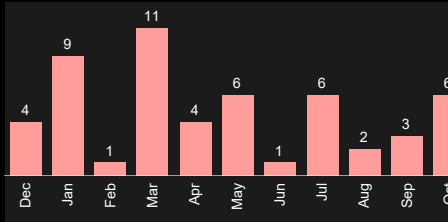
Sworn Overtime Porpuesto de Horas Extras



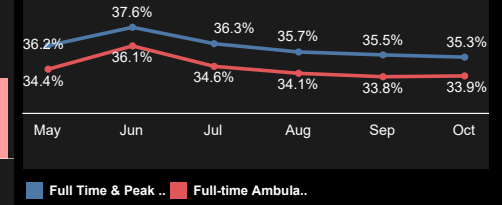
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

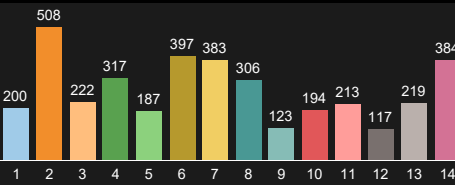


Sworn Staffing & Hiring Categorías de Personal

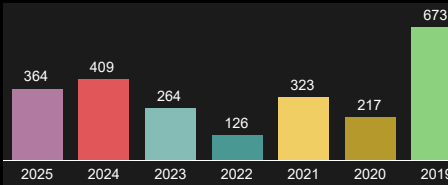
	2023	2024	2025
EMS & Emergency Respo..	1,625	1,675	1,790
Dispatch Comms & GIS	60	65	67
Fire Prevention & Inspecti..	88	112	121
Training & Recruitment	210	293	261
Arson Investigation EOD	26	24	23
Aircraft Rescue Fire Fight..	45	45	45
Total Staff	2,054	2,214	2,307

Number of Frontline Paramedics	929
Total Number of Active Paramedics	1,842

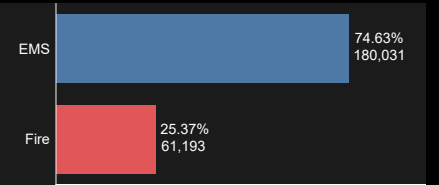
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



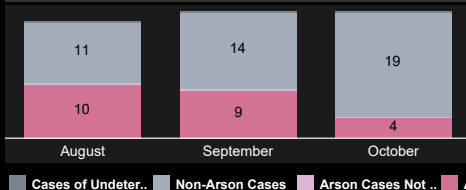
Smoke Detector Installs Instalaciones de Alarma de Humo



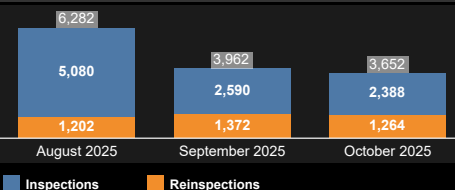
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigations Case Breakdown Investigaciones de Indendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Status	Date Available	Current Head Count
In Progress	November 2025	49
	April 2026	25
	December 2026	19
	February 2026	26
	January 2026	29
	June 2026	32
Expected Total Head Count		180

Fleet Status Estatus de la Flota

Apparatus	Capaci..	Current	Repair	Order	Reserv..
Engine	58	58	14	16	0
Rescue	47	47	14	10	6
Squad	6	6	0	0	0
Truck	23	23	10	2	3

*Orders are deliveries expected by end of CY23

*Squads make up apparatus deficits

* YTD-Exp - Do Not Include Encumbrances. The dashboard was created by the Office of Data Analytics and Business Intelligence.

Memorandum



CITY OF DALLAS

DATE November 10, 2025

Honorable Mayor and Members of the City Council

TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Dallas Police Department Public Safety Dashboards – October 2025**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In October 2025 YTD, Violent Crime was -12.7% with -988 crimes year to date, compared to October 2024 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Chief of Police, Daniel C. Comeaux, at daniel.comeaux@dallaspolice.gov.

Please contact me if you have any questions or need additional information.

Service First, Now!

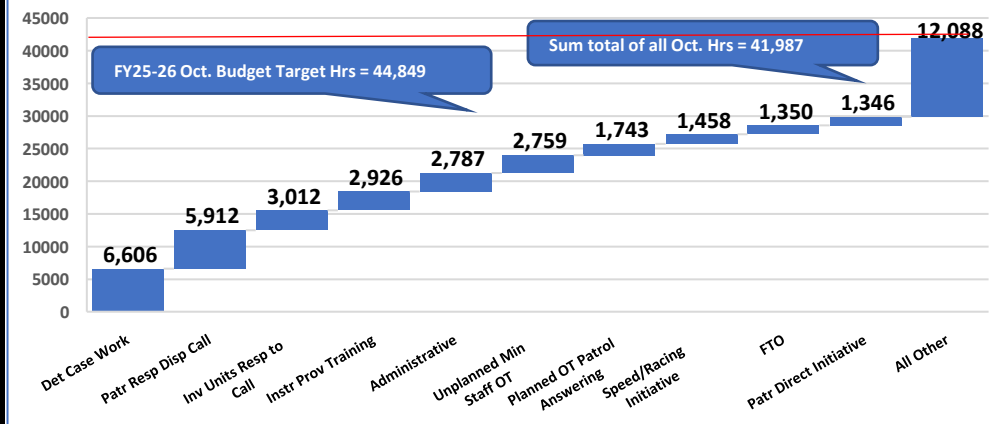
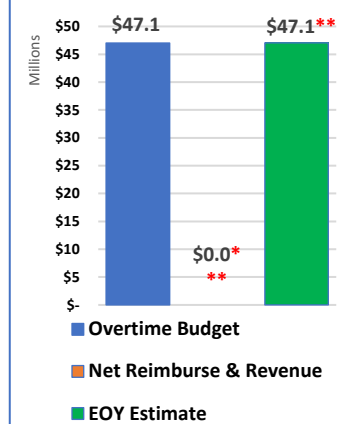
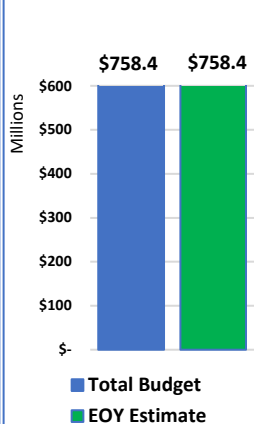
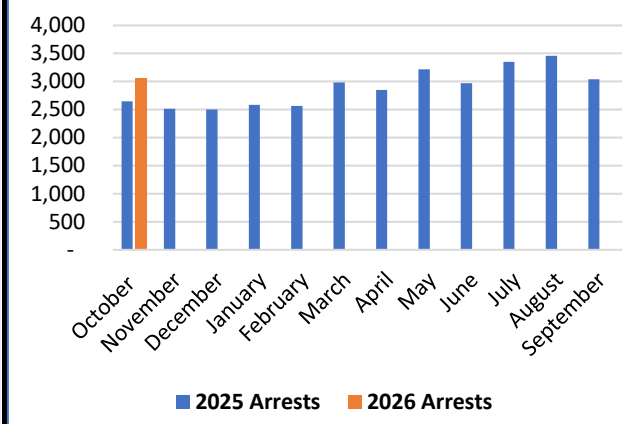
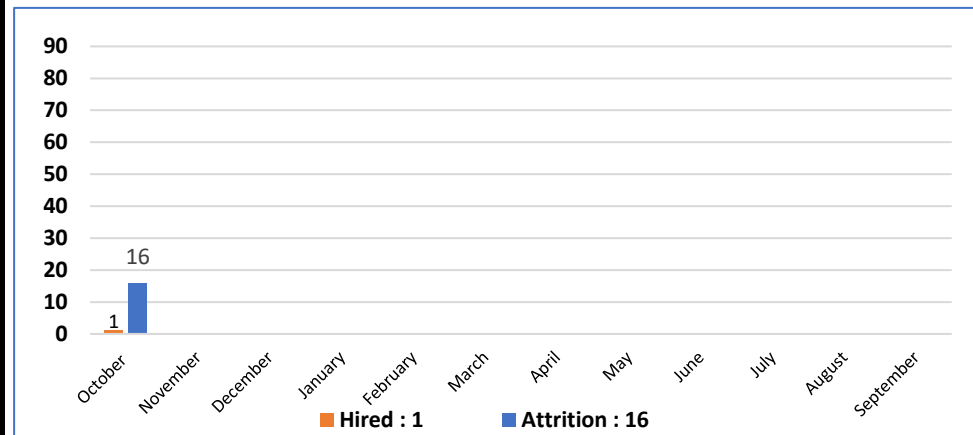


Dominique Artis
Chief of Public Safety
[Attachment]

c: Kimberly Bizar Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dev Rastogi, Assistant City Manager

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
Directors and Assistant Directors

Dallas Police Department Dashboard Oct 2025

FY25-26 BUDGET				CRIME REPORTING*****																	
Oct Top 10 OT Activity Codes (By Hrs.)*				Sworn Overtime		Total Budget		Total Arrests		Year to Date Crime (NIBRS) January 1, 2025 - Oct 31, 2025											
 FY25-26 Oct. Budget Target Hrs = 44,849 Sum total of all Oct. Hrs = 41,987 12,088 6,606 5,912 3,012 2,926 2,787 2,759 1,743 1,458 1,350 1,346 Det Case Work Patr Resp Disp Call Inv Units Resp to Call Instr Prov Training Administrative Unplanned Min Staff OT Planned OT Patrol Answering Speed/Racing Initiative FTO Patr Direct Initiative All Other				 \$47.1 \$0.0* \$47.1** Overtime Budget Net Reimburse & Revenue EOY Estimate		 \$758.4 \$758.4 Total Budget EOY Estimate		 2025 Arrests 2026 Arrests		Person						Offense	2025	2024	Count DIFF	% Change	Clearance Rate
					Assault Offenses	19,556	21,759	-2,203	-10.1%		62.9%										
					Agg Assault FV	1,352	1,439	-87	-6.0%		-										
					Simple Assault FV	8,016	8,286	-270	-3.3%		-										
					Homicide Offenses	155	199	-44	-22.1%		72.6%										
					Murder & Nonnegligent Manslaughter	116	155	-39	-25.2%		-										
					Human Trafficking	22	83	-61	-73.5%		85.0%										
					Kidnapping / Abduction	174	168	6	3.6%		83.4%										
					Sex Offenses	521	608	-87	-14.3%		62.2%										
					Sub-Total	20,428	22,817	-2,389	-10.5%	63.2%											
					Property	Arson	115	130	-15	-11.5%	19.1%										
						Bribery	2	2	0	0.0%	100.0%										
						Burglary / Breaking & Entering	4,448	4,983	-535	-10.7%	8.8%										
						Counterfeiting / Forgery	118	170	-52	-30.6%	18.6%										
						Destruction / Vandalism	6,507	7,381	-874	-11.8%	11.8%										
						Embezzlement	174	144	30	20.8%	21.8%										
						Extortion / Blackmail	59	17	42	-	1.7%										
						Fraud	2,538	2,296	242	10.5%	45.1%										
						Larceny / Theft	19,998	20,762	-764	-3.7%	7.1%										
						Motor Vehicle Theft	9,376	12,329	-2,953	-24.0%	9.5%										
						Robbery	1,698	1,891	-193	-10.2%	31.9%										
						Stolen Property Offenses	577	689	-112	-16.3%	95.8%										
					Sub-Total	45,610	50,794	-5,184	-10.2%	12.7%											
					Society	Animal Cruelty	121	126	-5	-4.0%	19.8%										
						Drug / Narcotics	8,741	9,363	-622	-6.6%	65.4%										
						Gambling	68	75	-7	-9.3%	33.8%										
						Pornography / Obscene Material	77	68	9	13.2%	42.9%										
						Prostitution Offenses	226	328	-102	-31.1%	93.8%										
						Weapon Law Violations	1,756	1,812	-56	-3.1%	65.6%										
						Sub-Total	10,989	11,772	-783	-6.7%	65.1%										
						Total	77,027	85,383	-8,356	-9.8%	32.9%										
										COMMUNICATIONS											
										911 Call Center Information											
				Complaint Type		2025 YTD	2024 YTD	% Change		911 Calls MTD	Oct Avg Answer	Oct Service Level									
				Investigations Completed		238	234	1.7%		140,058	3 seconds	96.88%									
				Use of Force Complaints Received		62	59	5.1%													
				Investigations Over 180 Days *****																	
				Active Investigations		3	Awaiting Chief of Police Hearing		2	911 Operator Staffing											
				Investigation suspended		4	Awaiting Bureau Chief Hearing		1	Trainee	Operator	Actual	Authorized								
				Awaiting Corrective Action		5	Total		15	4	105	109	130								
FY 25-26 Hiring and Attrition				FY25-26 Hiring Goal : 350		Top 911 Calls				Oct Reports											
 Hired : 1 Attrition : 16				 350 1 Goal Hired YTD		Type	Calls YTD	October-2025	October-2024	Expeditor Reports		DORS Reports									
						Major Disturbance	81,596	7,916	8,916	1,525		2,329									
						Other Incidents	45,337	4,790	4,822	Dispatched Calls and Response Time											
						Other Escalated	51,695	5,159	5,382	Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls						
						Suspicious Person	18,863	1,861	2,201	Oct-25	10.44	106.35	260.74	294.27	38,645						
						Minor Accident	8,751	931	1,109	YTD 2025	10.95	95.91	265.25	296.40	389,318						
						Business Alarm	14,037	1,201	1,560	Oct-24	13.08	135.83	410.79	429.02	43,353						
						Major Accident	17,059	1,927	1,893	YTD 2024	11.36	102.69	306.90	328.23	423,512						
						Loud Music	16,445	1,682	2,140												
						Burg Motor Veh	1,013	90	112												
						Crisis Intervention	10,127	925	1,151												
						911 Hang-up	2,761	242	305												

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23’s YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21. Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension IAD Investigations Over 200 Days updated to 180 Days to match industry standard, beginning March 2025.

Dallas Police Department Racing / Speeding Dashboard Oct 2025

Racing / Speeding Operational Activity

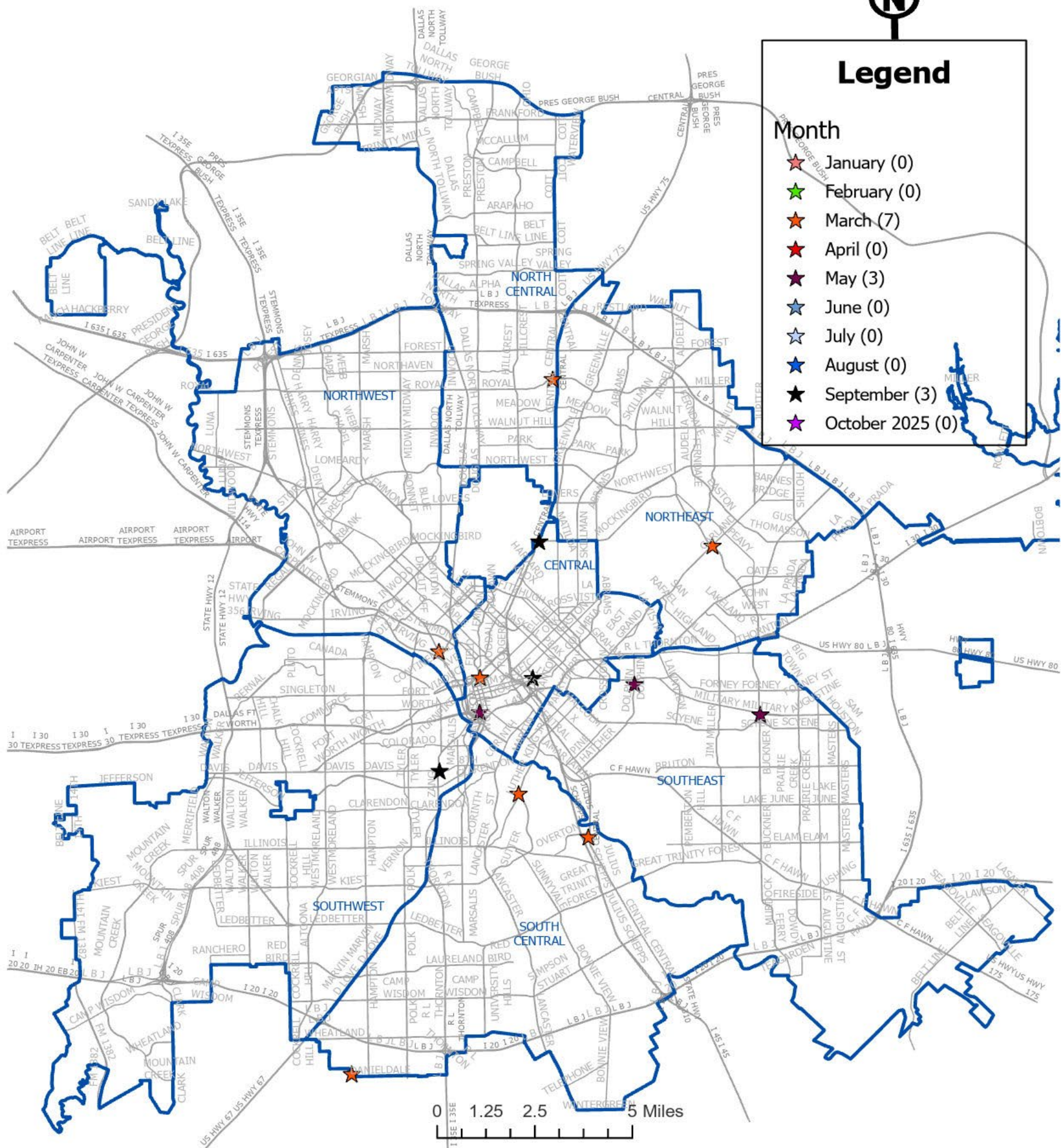
Sep-25

Takeover Locations



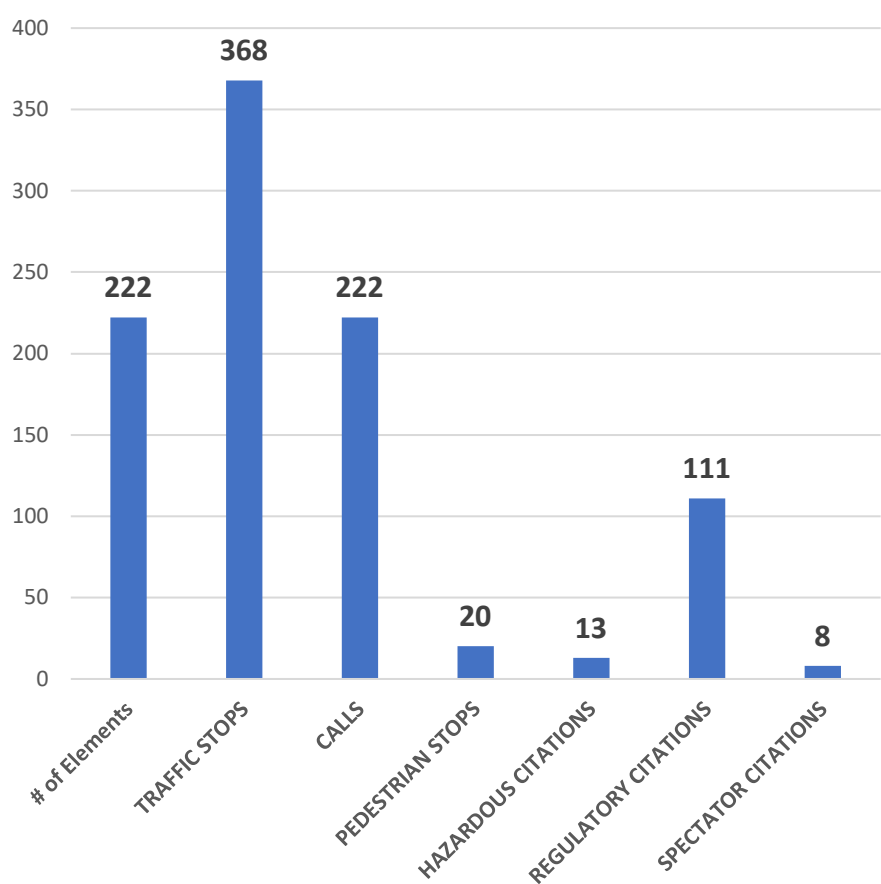
Month

- January (0)
- February (0)
- March (7)
- April (0)
- May (3)
- June (0)
- July (0)
- August (0)
- September (3)
- October 2025 (0)

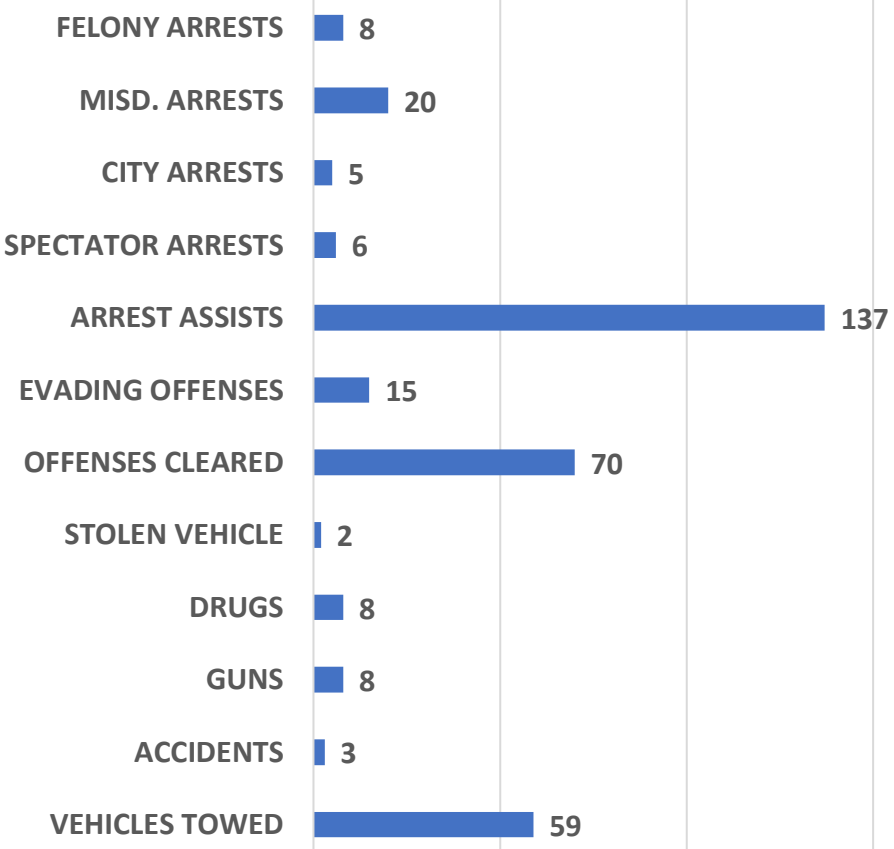


Date/Time: 11/4/2025 8:58 AM

Elements, Traffic Stops, Calls. 58's, Ped Stops, and Citations

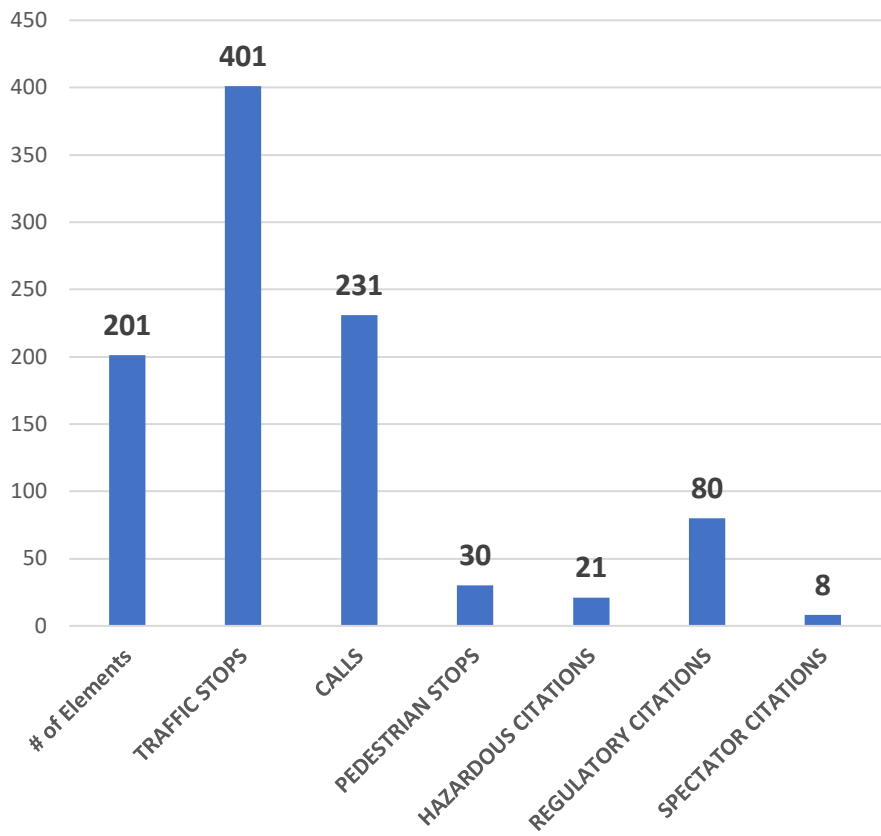


Other Related Actions

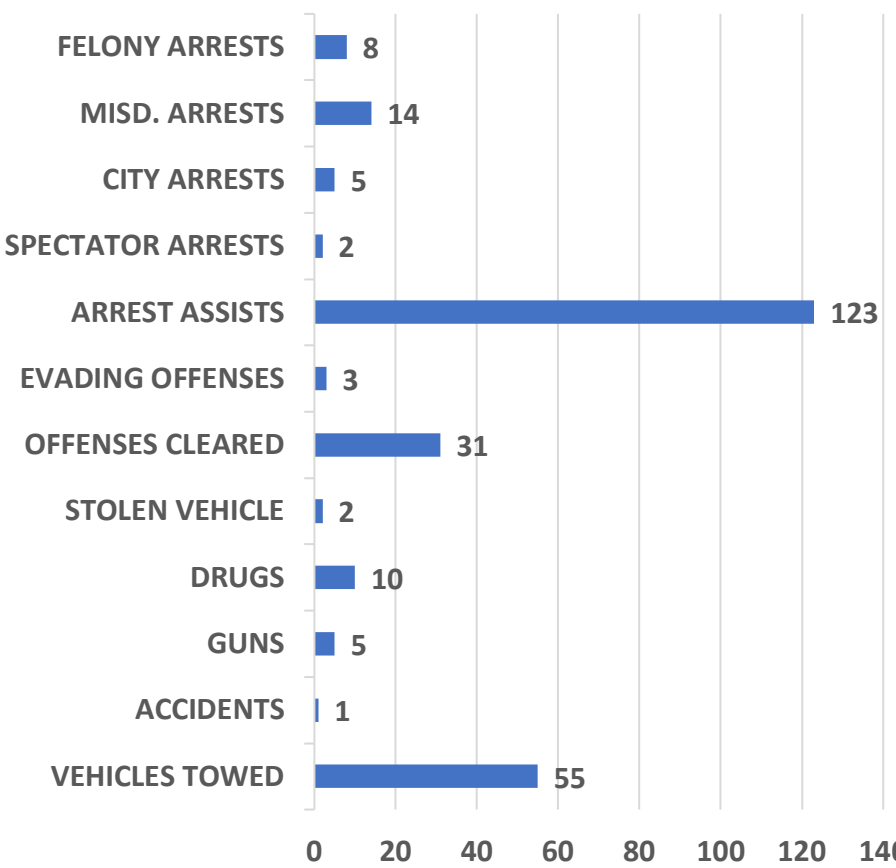


Oct-25

Elements, Traffic Stops, Calls. 58's, Ped Stops, and Citations



Other Related Actions



Take Over locations- October - No Takeovers.

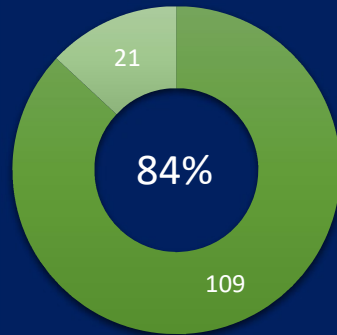
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

Takeovers YTD - 13

9-1-1 Communications Dashboard October 2025

911 Call Analyst: 105
 Trainees: 4
 Total: 109
 Total Authorized: 130



Service Level
October

96.88%

YTD Level
Jan -Oct, 2025

96.12%

Average Answer Time
October

:03

Total 9-1-1 Calls
October

140,058

Call Analyst in Training

4

Call Analyst in
Background

4

Service Level Comparison

Month	FY'25	FY'25	FY'24
October	96.88%	92.94%	94.70%
November		94.17%	95.10%
December		94.51%	92.21%
January		97.00%	94.39%
February		97.02%	92.23%
March		94.09%	92.94%
April		96.57%	94.15%
May		95.84%	82.61%
June		97.14%	88.04%
July		94.77%	93.69%
August		96.51%	94.86%
September		95.03%	91.13%
FY' Service Level	96.88%	95.47%	92.01%

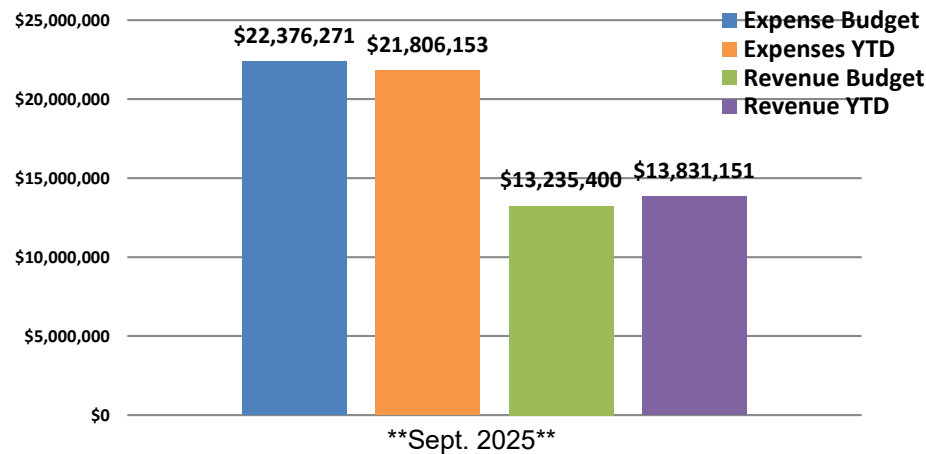
Total Emergency Calls

Month	FY'26	FY'25	FY'24
October	140,058	147,765	153,609
November		141,967	138,000
December		148,109	145,062
January		132,629	140,401
February		122,754	135,117
March		149,236	148,588
April		140,388	149,403
May		150,324	173,916
June		143,169	157,962
July		146,956	157,965
August		143,365	155,863
September		143,561	152,205

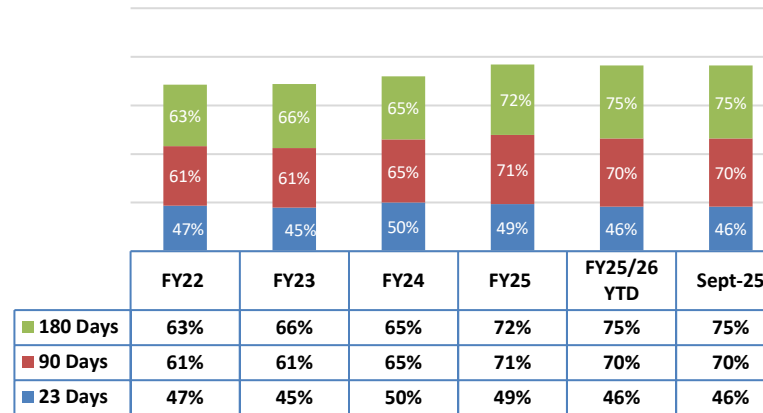
FY'25 Total 1,710,223 vs. FY'24 Total 1,808,091 = 5.41% decrease

Dallas Municipal Court and Dallas Marshals Office: Month Ending October 2025

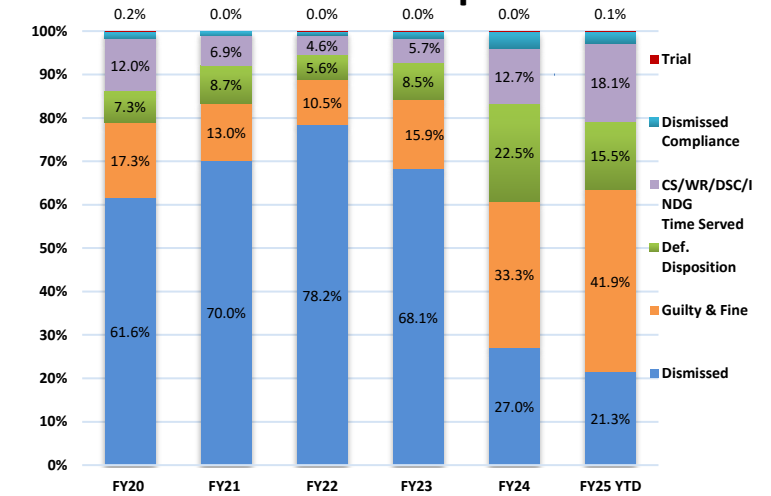
Municipal Court Budget



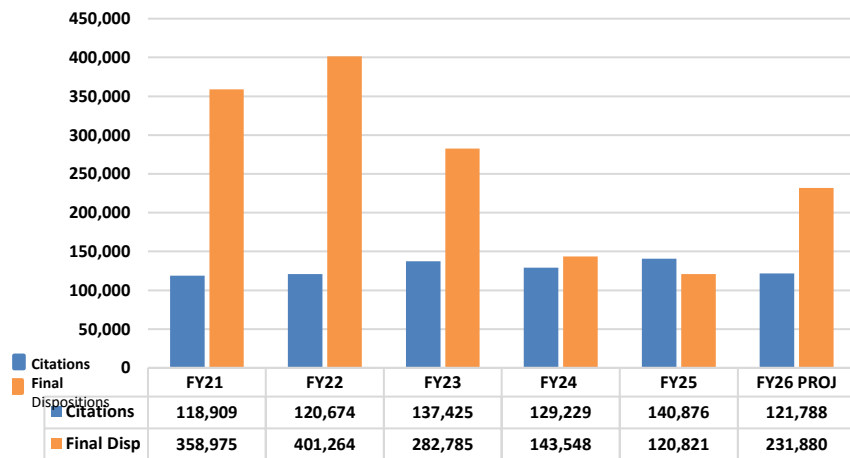
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



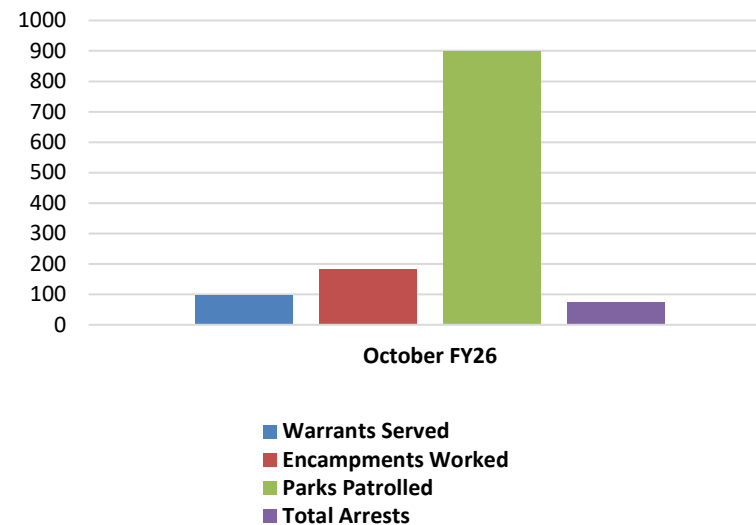
Courthouse Dispositions



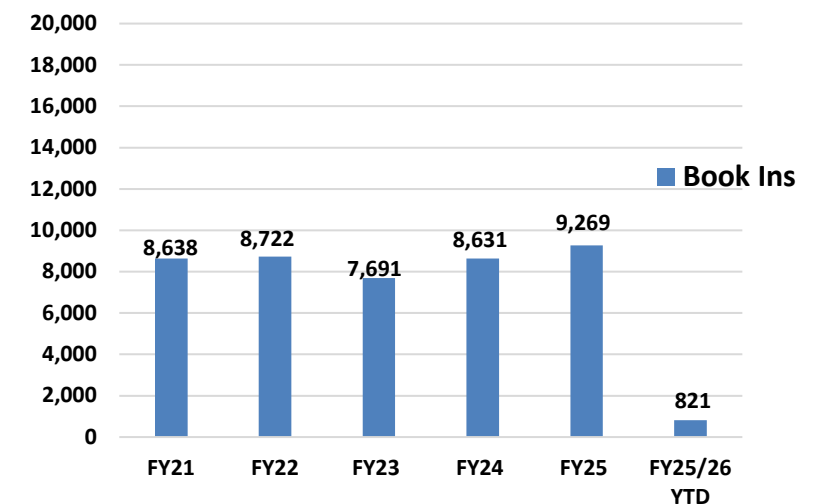
Citation Count & Final Dispositions



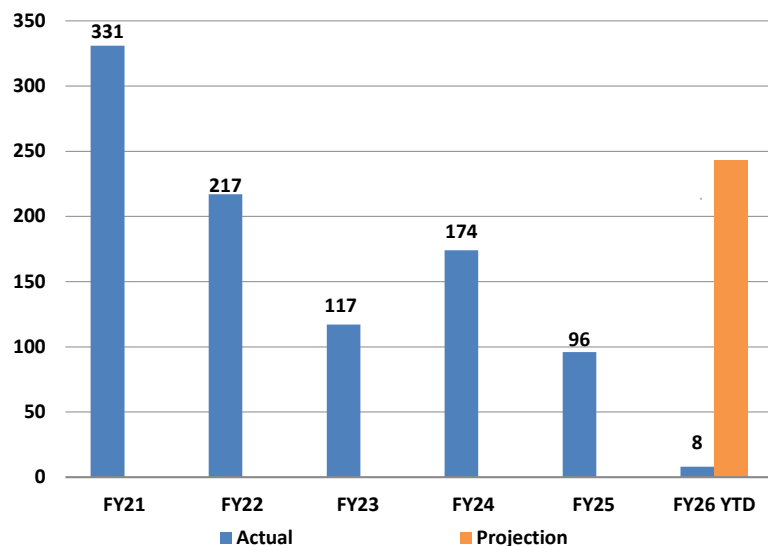
Marshal's Enforcement Activity



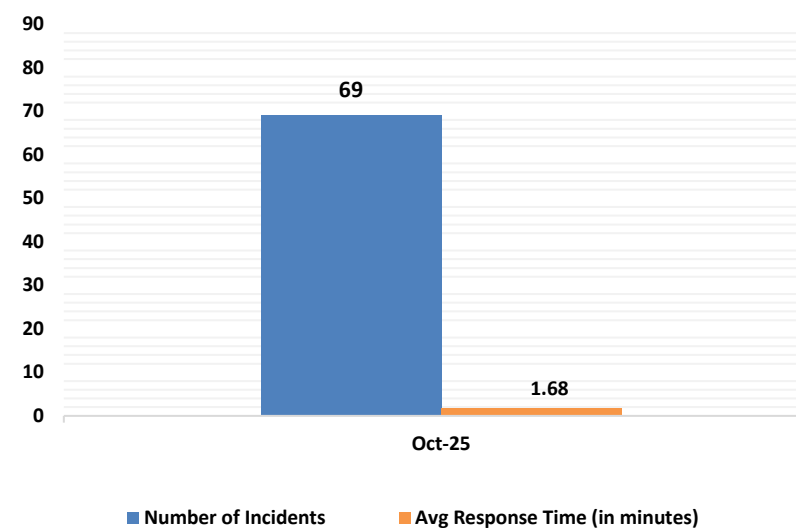
City Detention Center Book-Ins



Environmental Cases Filed



Security Incidents and Response Time



Sobering Center Performance

