

# Memorandum



DATE January 12, 2026

CITY OF DALLAS

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Dallas Police Department – Safe Program Updates**

These are the programs the Dallas Police Department are utilizing for the execution of duties to accomplish its mission of keeping citizens safe, reducing crime, and ensuring Dallas is the largest safe city.

- 911 Call Taking and Dispatch
- Operational Support
- Asset Management
- Budget and Grants Management
- Community Engagement
- Crimes Against Persons Investigations
- Criminal Intelligence
- Detention Services
- Employee Relations and Wellness
- Environmental Compliance
- Evidence and Property Management
- Evidence Collection and Analysis
- Facilities
- First Offender Program
- General Investigations
- Legal Services
- Love Field Security
- Neighborhood Nuisance Abatement
- Office of the Chief of Police
- Open Records
- Patrol Call Response
- Patrol Crime Response
- Patrol Property Crimes
- Patrol Task Forces
- Procurement and Contract Management
- Professional Standards
- Public Information and Communications
- Reports and Records
- Research and Development
- RIGHT Care

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- School Resource Officers
- Special Investigations
- Special Operations
- Special Victims Investigations
- Tactical Investigations
- Tactical Operations (SWAT, Traffic)
- Talent Acquisition
- Technology
- Training
- Violent Crime Reduction
- Youth and Family Investigations

Should you have questions or require additional information, please contact Daniel C. Comeaux, Chief of Police, at [daniel.comeaux@dallaspolice.gov](mailto:daniel.comeaux@dallaspolice.gov)

Service First, Now!



Dominique Artis  
Chief of Public Safety

c: Kimberly Bizer Tolbert, City Manager  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Bilierae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Baron Eliason, Inspector General (I)  
Dev Rastogi, Assistant City Manager

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SUBJECT **Dallas Fire-Rescue Department – Safe Program Updates**

Please accept this memorandum as a representation of the Dallas Fire-Rescue (DFR) programs delivering impactful services while maintaining alignment with strategies under the City of Dallas' Safe Foundational Pillar.

These programs and related costs have compartmentalized our approach to data specific decisions and effective resource allocation. Performance measures associated with each program will be scrutinized to ensure the highest priority services are utilized to address the most vital needs of the community. DFR public safety services are provided through the programs listed below:

- Communications
- Emergency Medical Services (EMS)
- Equipment Maintenance and Management
- Financial - Budget, Grant Management & Procurement
- Financial - HR & Payroll
- Fire Administration & Support
- Fire and Rescue Services
- Fire Investigation
- Fire Prevention Education, Inspection, and Community Outreach
- Fire Station and Environmental Management
- Firefighter Recruitment and Retention
- Mental Health and Wellness; First Responder Mental Health
- Intervention
- Special Operations
- Supply Warehouse
- Training and Development

Together these programs establish those critical services required to obtain our strategic goals. Program inventories, service metrics, and stakeholder feedback demand accountability for effectiveness of services provided.

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Should you have questions or concerns, please contact Fire Chief Justin Ball at [justin.ball@dallasfire.gov](mailto:justin.ball@dallasfire.gov).

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SUBJECT **Dallas Municipal Court & Detention Services – Safe Program Updates**

This memorandum outlines the services that are provided through the Municipal Court and Detention Services. The Dallas Municipal Court and Detention Services, governed by State Law and Local Rules, is dedicated to delivering quality services while aligning with the City of Dallas Safe Foundational Pillar.

These programs include the oversight of the courts' administrative functions, managing the City Detention Center, the safety of crossing of grade school children at intersections commuting to school, and ensuring the fair and impartial administration of justice. The related costs have cataloged our services to data specific decisions and effective resource allocation. Performance measures associated with each program will be analyzed to ensure the highest priority services are utilized to address the most vital needs of the community.

- Accounting and Finance Services
- Adjudication Services
- Building City Security and Parking Management
- Court Collections
- Court Management Services
- Courtroom Operations
- Dallas County-City Jail MOU Agreement
- Detention Services
- Homeless Action Response Team
- Illegal Dumping Enforcement
- Park Enforcement Program
- Public Inebriated Sobering Diversion Program
- Records Processing
- School Crossing Guard Liaison
- Warrant Execution and Processing

Together these programs establish those critical services required to obtain our strategic goals and commitment to maintain a transparent, respectful, and professional atmosphere in court proceedings. Program inventories, service metrics, and stakeholder feedback demand accountability for effectiveness of services provided.

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Should you have questions or concerns, please contact Director Greg Nelson at [Gregory.nelson@dallas.gov](mailto:Gregory.nelson@dallas.gov).

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Chief of Public Safety

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SUBJECT **Office of Emergency Management and Crisis Response (EMCR) – Safe Program Updates**

This memorandum provides an overview of the Office of Emergency Management and Crisis Response (EMCR) programs delivering core public safety, preparedness, and crisis response services in alignment with the City of Dallas' Safe Foundational Pillar.

EMCR programs and associated costs are structured to support data-informed decision-making, coordinated operations, and efficient deployment of City resources before, during, and after emergencies and community crises. Performance measures tied to each program are used to ensure services are targeted toward the City's highest-risk and highest-impact needs. EMCR services are delivered through the programs listed below:

- Executive Department Support
- CAST (City Action Strike Team)
- Crisis Response Unit
- Emergency Management Operations

Collectively, these programs provide the City's enterprise-level emergency management capability, coordinated interdepartmental crisis response, executive oversight, and operational accountability necessary to protect life, property, and community stability. Program inventories, service metrics, and stakeholder feedback are used to evaluate effectiveness and guide continuous improvement.

Should you have questions or require additional information, please contact Kevin Oden, Director of Emergency Management and Crisis Response, at [kevin.oden@dallas.gov](mailto:kevin.oden@dallas.gov).

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Dominique Artis  
Chief of Public Safety

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SUBJECT **Office of Emergency Management and Crisis Response (EMCR) – Safe Program Updates**  
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