

Memorandum



CITY OF DALLAS

DATE May 26, 2026

TO Honorable Mayor and Members of the City Council

SUBJECT **June 10, 2026, City Council Agenda Item #26-1688A: Authorize a one-year master subscription and service agreement for internet-based electronic payment services – Govolution, LLC**

This memorandum proposes a one-year extension of the Govolution, LLC sole source master subscription and service agreement for internet-based electronic payment services for the City Controller’s Office from June 12, 2026, through June 11, 2027, in an estimated amount of \$824,749.00; General Fund (\$60,286.00), Sanitation Operation Fund (\$764,463.00).

Govolution, LLC had been providing internet-based electronic payment services to the city through its relationship with Bank of America, under the service name "Payment Collection Gateway". On October 1, 2025, Bank of America formally notified the city of the termination of this service, effective December 15, 2025. On December 12, 2025, Administrative Action No. 25-6670 authorized a six-month master subscription agreement to maintain internet-based electronic payment services with Govolution, LLC. The purpose of this agreement was to continue to provide the same services without interruption to city departments.

This sole source agreement will continue to provide internet-based payment services as a “payment collection gateway” to several City departments to collect fees for various services performed including disposal services, court fines and fees, ambulance billings, and lobbyist registration fees while the City Controller’s Office issues requests for proposals to replace this contract with the goal of centralizing payment services.

A breakdown of estimated amounts collected and the estimated fees by department are outlined below:

Department	Estimated Dollar Volume	Estimated Cost
City Secretary’s Office	\$15,961	\$394.00
Dallas Fire Rescue	\$1,305,016	\$23,552.00
Dallas Municipal Court	\$2,010,145	\$25,718.00
Dallas PD- Records Unit	\$295,391	\$10,622.00
Sanitation Services	\$46,475,916	\$555,592.00

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Sanitation Services- Landfill	\$6,968,065	\$208,871.00
Estimated Total	\$57,070,494	\$824,749.00

If you have any questions, please contact Sheri Kowalski, City Controller, at sheri.kowalski@dallas.gov, or Jenny Kerzman, Assistant Director – Treasury at jenny.kerzman@dallas.gov, City Controller’s Office.

Service First, Now!



Jack Ireland
Chief Financial Officer

- c: Kimberly Bizzor Tolbert, City Manager
Bertram Vandenberg, City Attorney (I)
Mamatha Sparks, City Auditor (I)
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dominique Artis, Chief of Public Safety
- Dev Rastogi, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Robin Bentley, Assistant City Manager
Ahmad Goree, Chief of Staff to the City Manager
John Johnson, Chief of Real Estate
Directors and Assistant Directors