

Memorandum



CITY OF DALLAS

DATE August, 24, 2026

Honorable Members of the Finance Committee: Chad West (Chair), Kathy Stewart, (Vice Chair), Zarin Gracey, Maxie Johnson, Jesse Moreno, Jaime Resendez, Gay Donnell Willis

SUBJECT **September 9, 2026, City Council Agenda Items: 26-2678A and 26-2677A — Next Generation 9-1-1 ESInet Modernization and Citywide Compute Device Acquisition**

This memorandum provides advance detail on upcoming City Council agenda items from the Department of Information and Technology Services (ITS) for review by the Finance Committee on August 24, 2026. Each item is summarized below.

File No. 26-2678A — Supplemental Agreement No. 1 with AT&T Enterprises, LLC for Next Generation 9-1-1 ESInet Services

This item authorizes Supplemental Agreement No. 1 with AT&T Enterprises, LLC to maintain and modernize the City's Next Generation 9-1-1 Emergency Services IP Network (ESInet). The agreement extends services through August 10, 2031, and increases funding by \$10,351,125, bringing the total contract value to \$20,311,452.12. ESInet is the backbone of the City's emergency call handling. It supports location-based call routing, redundant network pathways, enhanced cybersecurity protections, and multimedia intake (including Text-to-911, images, and video) strengthening system reliability and situational awareness for public safety response.

Services were procured through the Texas Department of Information Resources (DIR) cooperative purchasing program, consistent with the City's original Next Generation 9-1-1 authorizations (Resolution No. 20-0130, January 8, 2020; Resolution No. 21-1258, August 11, 2021). Funding is available through the 9-1-1 System Operations Fund, subject to annual appropriations. Staff recommends approval and authorization to execute the agreement.

File No. 26-2677A — GTS Acquisition of Computer Hardware, Accessories, and Related Services

This item authorizes a one-year cooperative agreement with GTS Technology Solutions, Inc., procured through the Texas Department of Information Resources (DIR), to acquire computer equipment, accessories, and associated services. The agreement supports ongoing maintenance, refresh, and modernization of the City's compute devices, carries an estimated not to exceed value of \$9,326,753.13, and expires one year after Council approval. We anticipate continued price increases for this type of equipment due to market memory and supply chain shortages. The devices procured through this

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agreement include desktops, laptops, screens, and general accessories that are assigned to city staff. Funding is available through Data Services and Master Lease funds. Staff recommends approval and authorization to execute the agreement. This item does not include equipment that may be acquired as part of the data center migration project. Those items will be purchased via separate agreements and funding.

If you have any questions, please contact Jeffrey Stoval, Chief Information Officer at jeffrey.stoval@dallas.gov

Service First, Now!



Dev Rastogi

Assistant City Manager

c: Kimberly Bizzor Tolbert, City Manager
Bertram Vandenberg, City Attorney (I)
Rory Galter, City Auditor (I)
Biliera Johnson, City Secretary
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Baron Eliason, Inspector General (I)
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M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
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Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
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