

Memorandum



CITY OF DALLAS

DATE October 20, 2025

TO Honorable Members of the Transportation and Infrastructure Committee

SUBJECT **Septic to Sewer Assistance Program Re-Launch**

The ***Septic to Sewer Assistance Program*** will re-launch on December 15, 2025, and continue to assist eligible residential properties in the geographic areas that were previously authorized. The program will provide for the cost of converting a single-family residential property from on-site sewer facilities (OSSF) or septic systems to the public wastewater (sanitary sewer) system.

As a reminder, on June 28, 2023, City Council authorized the City Manager to implement the American Rescue Plan Act (ARPA) Residential Septic Tank Program. The program was set up to provide grants to install plumbing and complete eligible home repair activities required to connect to the public sanitary sewer mains being installed as part of the extension of new, residential water and wastewater services.

Eligible residential properties will continue to be restricted to the geographic areas previously authorized. Based on average costs of service provided to date, the eligible grant will be up to \$25,000. As part of this program, the City will also be offering water conservation services and educating residents on the Lead & Copper Service Line Inventory. Residential property owners that decline to participate will be responsible for any future connections to the City's public sanitary sewer system.

Staff will contact and advise homeowners in the approved geographic areas of their eligibility to participate in the program. The City will contract with licensed plumbers to decommission OSSF or septic systems and install the plumbing required to connect to the public sanitary sewer system for eligible homeowners. A webpage with program details can be located at bit.ly/DWUSepticToSewer. The application acceptance process will begin December 15, 2025. Direct marketing and outreach to approximately 200 eligible residential properties will be aligned with the completion of public sanitary sewer system extensions and will include:

- Door hangers
- Direct mail
- Community/Neighborhood meetings

The timing for connection of eligible homeowners to the City's sanitary sewer mains is dependent on the completion of installed wastewater mains which are ongoing and estimated to be complete in fiscal year 2027. Therefore, the anticipated completion date for the Septic to Sewer Assistance Program is fiscal year 2028. There will be an item on the November 12, 2025 City Council agenda, confirming the Septic to Sewer Assistance

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Program and authorizing the use of \$935,000 from funding allocated to the General Fund from Dallas Water Utilities to be used for underserved areas.

If you have questions about this program, please contact Sarah Standifer, Director of Dallas Water Utilities, at sarah.standifer@dallas.gov.

Service First, Now!



Dev Rastogi, P.E.
Assistant City Manager

c: Kimberly Bizer Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dominique Artis, Chief of Public Safety
Dev Rastogi, Assistant City Manager

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
Directors and Assistant Directors