

Memorandum



CITY OF DALLAS

DATE June 10, 2016

TO Honorable Mayor and Members of the City Council

SUBJECT 2016 Community Survey Data

In response to questions and requests regarding the community survey briefing presented on June 1, 2016, the information below is provided for your review.

First, the following link provides electronic access to the 2016 Community Survey Final Report, raw data, tabular data, and crosstabs by Council District.

<http://dallascityhall.com/government/citymanager/CPE/Pages/Community-Survey.aspx>

In addition, below is a table that illustrates the number of respondents by Council District given a goal of surveying at least 100 households per Council District.

District	Number	Percent	District	Number	Percent
District 1	119	7.9 %	District 8	101	6.7 %
District 2	101	6.7 %	District 9	115	7.6 %
District 3	100	6.6 %	District 10	117	7.8 %
District 4	100	6.6 %	District 11	120	7.9 %
District 5	100	6.6 %	District 12	111	7.3 %
District 6	110	7.3 %	District 13	107	7.1 %
District 7	100	6.6 %	District 14	111	7.3 %
Total	730	48.3 %	Total	782	51.6 %
GRAND TOTAL		1512	100.0 %		

Finally, ETC Institute was asked to provide official comment regarding the discussion around selection of survey respondents. They have stated that "random sampling is essential to preserving the statistical validity of the survey because it eliminates bias by giving all individuals in the sample area an equal chance to be chosen to participate in the study." That said, there are other ways that we might be able to assist with surveying particular households or individuals within your district with different tools or processes.

Please let me know if you have any questions or desire to discuss additional surveying options. Thank you.

Handwritten signature of Mark McDaniel.

Mark McDaniel
Assistant City Manager

c: A.C. Gonzalez, City Manager
Christopher D. Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Ryan S. Evans, First Assistant City Manager

Eric D. Campbell, Assistant City Manager
Jill A. Jordan, P.E., Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council

Memorandum



CITY OF DALLAS

DATE June 10, 2016

TO Honorable Mayor and Members of the City Council

SUBJECT **Addendum Item # 2 & 3 Landscape Maintenance Agreement with the Department of Transportation (TxDOT) for landscape improvements along US75**

On June 15, 2016, your addendum agenda will include a request authorization for:

(1) a renewal amendment to the Municipal Maintenance Interlocal Agreement (MMA) with the Texas Department of Transportation (TxDOT) to authorize the City to continue to mow, clean, and control litter on state highway rights-of way for an additional five years; and

(2) a request authorization for a Landscape Maintenance Agreement (LMA) with TxDOT for the City to maintain the median, planters and bridge crossings related to TxDOT recommendation for landscape improvements of succulent plantings along US 75 from Spur 366 (Woodall Rodgers Freeway) to IH 635 within Texas Department of Transportation rights-of-way.

(1) MMA

The original MMA formalized the relationship between TXDOT and the City related to all aspects of maintenance on TxDOT properties within the City limits. This amendment to the existing MMA allows the City to continue to provide enhanced maintenance services along 17 TxDOT corridors for no less than five (5) years and allows the City to receive reimbursements totaling \$871K annually.

(2) LMA

Under the LMA program, TxDOT agrees to design and install landscaping on TxDOT property and the City agrees to provide maintenance, once the responsibility is turned over. Currently the City has two LMA's for the US75 project; one for the median and planters and one for bridge crossings. The proposed LMA will condense these two agreements into one new LMA for the US75 project.

Previous provisions for the landscaping and amenities package along North Central Expressway (US75) were accepted by the City Council in 1986. In that package, TxDOT and the City agreed to each pay half of the \$10.1 million amenities package which included landscaping. The vegetation planted did not survive. As a result, TxDOT began removing the vegetation. Discussions with TxDOT began in early 2008 in order to slow or halt the removals, and several options were discussed. In 2010 the City agreed to work with TxDOT to advance the Native Grass Program. Native grasses are currently installed along US75. Citizen feedback indicated that the native grasses are not aesthetically pleasing and have not held up as well during drought conditions. The City and State recognized the need to address this issue.

TxDOT recommended succulents which are more drought tolerant and aesthetically pleasing, and require no irrigation system. The proposed vegetation will consist of approximately 36,000 plants of which include several varieties of Yucca (red, white, yellow and pink blooms) and Sotol. TxDOT will fund approximately \$840K for the succulent installation. In turn, the City would agree to be responsible for all required landscape maintenance including but not limited to plant maintenance, plant replacement, weeding, trimming, and manual watering, as required, once the City takes over maintenance responsibility from TxDOT during FY2018. The typical annualized maintenance cost to City would be \$704,060 which includes the incremental future cost for the succulent maintenance of \$232,180 annually.

Committee Action

On January 11, 2016, the Quality of Life Committee endorsed this succulent option and moved the item forward for full Council consideration. Should the Council elect not to move forward with an enhanced alternative planting, the City would continue with the maintenance of the Native Grass Program until the terms of the existing LMA's run out. The LMA for the US 75 median and side planters and terminates April 24, 2017. LMA 2 for the expressway bridges from US 75 from Woodall Rodgers Freeway to IH 635 (with the exception of the bridges at Mockingbird Lane, SMU Blvd. Lovers Lane and Southwestern Blvd that are maintained by University Park) terminates in January 2018.

The proposed LMA would include the scope of work of the two current LMAs and has no specified contract term. As stated in the termination clause of the agreement, it is understood and agreed between the parties hereto that should either party fail to properly fulfill its obligations as herein outlined, the other party may terminate this agreement upon thirty days written notice. Additionally, this agreement may be terminated by mutual agreement and consent of both parties.

Please feel free to contact Dennis Ware at 671-0169 if you have questions or need additional information.



Jiff A. Jordan, P.E.
Assistant City Manager

c: A.C. Gonzalez, City Manager
Chris Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Ryan S. Evans, First Assistant City Manager
Eric D. Campbell, Assistant City Manager

Mark McDaniel, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council
Dennis Ware, Director, Street Services

Memorandum



CITY OF DALLAS

DATE: June 10, 2016

TO: Honorable Mayor and Members of the City Council

SUBJECT: **City License Applications**

Attached is a list of the most recent Dance Hall and/or Sexual Oriented Business applications received for the week of May 30 – June 03, 2016 by the Investigations Bureau Licensing Squad of the Dallas Police Department.

Please have your staff contact Sergeant Lisette Rivera, #7947 at (214) 670-4811 and/or by email at lisette.rivera@dpd.ci.dallas.tx.us should you need further information.

A handwritten signature in cursive script that reads "Eric D. Campbell".

Eric D. Campbell
Assistant City Manager

Attachment

c: A.C. Gonzalez, City Manager
Christopher D. Bowers, (I) City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Ryan S. Evans, First Assistant City Manager
Jill A. Jordan, P.E., Assistant City Manager

Mark McDaniel, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council
Chief David O. Brown, Dallas Police Department

Weekly License Application Report

May 30, 2016 - June 03, 2016

<i>BEAT</i>	<i>DIST.</i>	<i>NAME OF BUSINESS</i>	<i>ADDRESS</i>	<i>LICENSE</i>	<i>STATUS</i>	<i>LATE HOUR</i>	<i>DATE</i>	<i>APPLICANT</i>
554	6	BLISS ARCADE THEATRE CLUB	9109 JOHN CARPENTER FRWY	SOB-BOOKSTORE	NEW	NO	6/3/2016	LASSBERG, KURT
515	6	RIVIERA CLUB CABARET	1449 INWOOD ROAD	SOB-CABARET	RENEWAL	NO	6/3/2016	MANTAS, THANASI

License Definitions:

- DH - Class "A" -Dance Hall - Dancing Permitted 3 Days Or More A Week*
- DH - Class "B" Dance Hall - Dancing Permitted Less Than Three Days a Week*
- DH - Class "C" Dance Hall - Dancing Scheduled One Day At A Time*
- DH - Class "E" Dance Hall - Dancing Permitted Seven Days A Week for Persons Age 14 through Age 18 Only*
- LH - Late Hours Permit - Can Operate A Dance Hall Until 4:00*
- BH - Billiard Hall - Billiards Are Played*
- SOB - Sexually Oriented Business - Adult Arcade / Adult Book/Video Store / Adult Cabaret / Adult Adult Theater / Escort Agency / Nude Model Studio*

Memorandum



CITY OF DALLAS

DATE June 10, 2016

TO Honorable Mayor and Members of the City Council

SUBJECT Dallas Public Library Summer Meal Service and Educational Opportunities for Children

This summer 20 Dallas Public Library branches are providing free summer lunches and snacks to children and teens. Thanks to an Americorps grant received by our partner, the nonprofit hunger organization Equal Heart, the library is able to expand service from last year with help from Americorps members who help serve the boxed lunches at most of the sites. The meals are funded by the Texas Department of Agriculture's Summer Food Service Program.

Free summer lunches and/or snacks are available at these branch libraries:

- Arcadia Park, Monday-Friday, 12:15 p.m.
- Audelia Road, Monday-Friday, 1:00 p.m.
- Bachman Lake, Monday-Friday, 12:30 p.m.
- Dallas West, Monday-Friday, Noon
- Fretz Park, Tuesday-Friday, 12:15 p.m.
- Grauwylar Park, Tuesday-Friday, 4:00 p.m.
- Hampton-Illinois, Monday-Friday, 1:00 p.m.
- Highland Hills, Tuesday-Friday, 11:00 a.m.
- Kleberg-Rylie, Tuesday-Friday, Noon
- Lochwood, Tuesday-Friday, Noon
- Martin Luther King, Tuesday-Friday, 3:00 p.m.
- North Oak Cliff, Monday-Friday, 12:30 p.m.
- Park Forest, Tuesday-Friday, 11:30 a.m.
- Paul Laurence Dunbar Lancaster-Kiest, Monday-Friday, Noon
- Pleasant Grove, Monday-Friday, 11:00 a.m.
- Polk-Wisdom, Tuesday-Thursday, Noon
- Prairie Creek, Tuesday-Friday, 3:30 p.m.
- Skyline, Tuesday-Friday, Noon
- Timberglen, Tuesday-Friday, Noon
- White Rock Hills, Monday-Friday, 11:00 a.m.

No proof of need or pre-registration is required to receive the meals. The free lunch program will continue through Aug. 19. Lunch and snack times are coordinated with library programs and community activities.

Last summer, the Library served 14,750 lunches and 22,837 snacks at 11 locations. Eight branches continued meal service during the school year as afterschool “super snacks.” Nearly 9,000 afterschool meals were served in conjunction with enrichment programming.

Summer lunches are just one way the Library supports students in their out-of-school time. For the second year, the Library is partnering with Dallas ISD to implement the Summer Book Buddies tutoring program at 13 locations. Library staff and volunteers will lead students in group reading exercises and one-on-one practice using DISD’s Tutoring Toolkits. DISD purchased the kits specifically for the libraries to use with DISD students. In addition, several Dallas Park and Recreation Centers expressed interest in making reading tutoring part of their summer camps. Center staff were invited to attend Library-staff-led training on using the toolkits and group games.

Summer Book Buddies runs from June 13 to August 5 at these branch libraries:

- Audelia Road - Tuesdays - 2:00-2:40 p.m.
- Dallas West – Mondays & Fridays - 1:00-1:40 p.m.
- Forest Green – Tuesdays & Thursdays - 4:00-4:40 p.m.
- Fretz Park - Wednesdays - 11:00-11:40 a.m.
- Grauwylar Park - Tuesdays & Thursdays - 2:00-2:40 p.m.
- Hampton-Illinois - Mondays & Wednesdays - 2:00-2:40 p.m.
- Kleberg-Rylie - Wednesdays & Thursdays 2:00-2:40 p.m.
- Lakewood - Thursdays & Fridays - 11:00-11:40 a.m.
- Lochwood – Tuesdays & Thursdays - 1:00-1:40 p.m.
- Martin Luther King Jr. - Wednesdays 2:00-2:40 p.m.
- Park Forest - Tuesdays & Thursdays - 4:00-4:40 p.m.
- Paul Laurence Dunbar Lancaster-Kiest - Tuesdays & Thursdays - 1:30-2:10 p.m.
- Skyline - Thursdays - 1:00-1:40 p.m.

Dallas ISD sent the application to all its elementary schools in April and over 135 students have registered.

To combat the summer slide in other subjects beyond reading, the Library provides a series of STEAM (Science, Technology, Engineering, Arts, and Math) programs throughout the summer to engage their creativity, problem solving, deductive reasoning, and other 21st Century Skills. Thanks to a grant from The Dallas Foundation, the Library offers a slate of STEAM activities at all locations. This summer, the STEAM programs include making robots that draw, visualizing Pi using art and blocks, experimenting with Archimedes screw, and creating 3D illustrations, to name a few of the inventive but simple ways librarians help keep students’ minds sharp over the summer.

Dallas Public Library Summer Meal Service and Educational Opportunities for Children
June 10, 2016

For a complete schedule of the Library's summer activities, visit the Library's website at www.dallaslibrary.org. All the library's summer programs are also posted on the Dallas City of Learning (www.dallascityoflearning.org), where students can search by their interests to find summer fun and keep track of all their out-of-school learning.

Please contact me if you have any questions or need additional information.



Joey Zapata
Assistant City Manager

c: A.C. Gonzalez, City Manager
Christopher D. Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
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Elsa Cantu, Assistant to the City Manager – Mayor & Council

Memorandum



CITY OF DALLAS

DATE June 10, 2016

TO Honorable Mayor and Members of the City Council

SUBJECT Follow-up on Fiscal Year 2015 Single Audit for Continuum of Care Grants

On June 6, 2016, Grant Thornton, LLP presented the Budget, Finance, and Audit Committee with the results of the Fiscal Year 2015 Audit. The report included two findings related to the Housing/Community Services Department's Continuum of Care (CoC) program. The CoC are competitive grants from HUD that allow the City to provide housing assistance and supportive services to homeless individuals and families. The FY 2015 awards totaled \$2.6 million.

The auditor noted that certain forms for Reasonable Rental Rate determination and Housing Quality Standard inspection were missing for two files. In response to the auditor's findings, the Housing/Community Services Department has revised its policies and procedures to require program managers to review and verify all participant files to ensure their accuracy and completeness prior to providing any assistance to the client.

Please contact me if you have additional questions.

A handwritten signature in blue ink, appearing to read 'Alan E. Sims'.

Alan E. Sims
Chief of Neighborhood Plus

C: A.C. Gonzalez, City Manager
Christopher Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
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Elsa Cantu, Assistant to the City Manager –Mayor & Council

Memorandum



CITY OF DALLAS

DATE June 10, 2016

TO The Honorable Mayor and Members of the City Council

SUBJECT Proposed FY 2016-17 HUD Consolidated Plan Budget

The June 15th agenda includes a public hearing on the Proposed FY 2016-17 HUD Consolidated Plan Budget. The public hearing allows Council an opportunity to receive citizen comments and to discuss the proposed budget. Staff will be available to answer questions.

The remaining schedule for the Proposed FY 2016-17 HUD Consolidated Plan Budget includes final adoption at the City Council meeting on June 22nd. Council members may consider floor amendments to the budget on June 22nd prior to voting on final adoption.

Please let me know if you need additional information.

A handwritten signature in blue ink that reads "Jeanne Chipperfield".

Jeanne Chipperfield
Chief Financial Officer

c: Community Development Commission
A.C. Gonzalez, City Manager
Christopher D. Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
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Elsa Cantu, Assistant to the City Manager

Memorandum



CITY OF DALLAS

DATE June 10, 2016

TO The Honorable Mayor and Members of the City Council

SUBJECT Review and Findings for Animal Attack on May 2, 2016

A review of the sequence of events and findings for the May 2 animal attack on Antoinette Brown is attached for your review.

A dozen gaps and opportunities (noted in bolded text) have been identified and are implemented or will be implemented through the partnership that has embedded a Dallas Police Department team into Dallas Animal Services to help improve communication and the City's focus on loose dogs and animal-related attacks and injuries.

Additional staffing for on-duty animal service officers during deep nights may be considered during the FY16-17 budget development process.

We will continue to provide you with updates as well as briefings to Quality of Life & Environment Committee. Please let me know if you have questions.

A handwritten signature in black ink, appearing to read 'Joey Zapata'.

Joey Zapata
Assistant City Manager

c: A.C. Gonzalez, City Manager
Christopher Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
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May 2, 2016 Dog Attack Sequence of Events

9-1-1/3-1-1 Animal-Related Call History Involving 3307 Spring Ave.

- **9-1-1:** From July 2013 to April 2016, 9-1-1 received 1 animal-related call involving 3307 Spring.
 - September 11, 2015: 9-1-1 hang up call received at 9:01 am from 3235 Spring Ave. Patrol officers arrived at 9:04 am. Dallas Police Department (DPD) Officers at the scene observed several pit bulls loose in the area. The call was signal was changed to an animal disturbance and Dallas Animal Services (DAS) was notified via 3-1-1 dispatch, responded, and took enforcement action (Service Request (SR) #15-00420770).
- **3-1-1:** From July 2013 to April 2016, 3-1-1 received 11 calls pertaining to animals. During this time period, DAS had the following interactions with the residents:
 - September 14, 2013: Residents surrendered 6 puppies.
 - January 19, 2014: Residents surrendered 2 dogs.
 - Between January 11, 2014 and April 11, 2014, a warning notice and 2 violation notices were issued on calls for “Loose Aggressive” animals.
 - May 17, 2014: Residents surrendered 2 dogs.
 - June 29, 2014: Residents surrendered 6 puppies.
 - August 22, 2014: A verbal warning was issued for “Loose Aggressive” animal.
 - May 13, 2015: Residents surrendered 2 dogs.
 - September 11, 2015: In response to a 9-1-1 call, DPD responded and requested assistance from DAS for an animal disturbance (15-00420770).
 - DAS issued five citations and took custody of 3 dogs through owner surrender.
 - **Opportunity: Increased priority of warrants served by Dallas Marshal’s Office (DMO) for animal violations.**
 - **Since May, DMO has arrested 40 individuals with 159 animal related warrants and continue to focus enforcement in priority areas. From January through April, 17 subjects had been arrested and 69 cases cleared.**
 - **Opportunity: “Flag/link” high-priority cases and/or areas to alert responding animal service officer (ASO), coordinate multidepartment response to public safety issues.**

May 2016 Events

Rutledge St./S Trunk Ave. May 2, 2016

4:42 a.m.

- 9-1-1 received a call (from 3326 Rutledge – Jackie Humphrey) about a female begging for someone to help her.
- DPD arrived at 4:50 a.m. and requested Dallas Fire-Rescue (DFR) response for injured person.
- DFR arrived 5:03 a.m. and made patient contact at 5:04 a.m.
- Departed with victim at 5:10 a.m. to Baylor Hospital with lights/sirens (priority 1 code 3) and arrived at 5:17 a.m.
- DPD officers compiled an injured person’s report and left the scene.
- No dogs were observed in the area by DPD.

May 2, 2016 Dog Attack Sequence of Events

- **Opportunity: DPD responds as a priority 1 to all animal attack in progress calls to 9-1-1. DAS assist now required on all calls referencing animal attacks with serious bodily injury and/or bites with animals still at large.**

4:58 a.m.

- Second 9-1-1 call (from Kenneth – 2nd and Reed)
 - Mentioned that dogs chased him.
 - Attempts to lead DPD and DFR to location. DPD and DFR were already on location.

1:30 p.m.

- DPD detectives went to the hospital and learned from the medical staff that victim was in critical condition

2:30 p.m.

- DPD detectives began canvassing area and collecting information. Detectives responded to 3307 Spring Avenue. No one came to the door, no sign of dogs at the location.

11:23 p.m.

- 3-1-1 received a call indicating the dogs that had committed an attack were in the owner's backyard. The call was entered as a "Loose Owned" request by the 3-1-1 agent, SR# 16-00195138, and went into the DAS response queue based on priority for Loosed Owned SR type.
- The case was dispatched to DAS the following day at 7:50 a.m. based on the call type priority.
- Opportunity: Caller referenced a recent attack and the case could have been escalated for ASO dispatch. As stated earlier, "Flag/link" high-priority cases and/or areas to alert responding ASO, coordinate multidepartment response to public safety issues.
- **Opportunity: Take home vehicles have been approved for on-call DAS officers to improve response.**
- **Opportunity: Add additional ASO to provide extended coverage for expedited response to priority calls during the deep night hours.**

May 3, 2016

9:03 a.m.

- DAS worked SR# 16-00195138 for the "Loose Owned" call, patrolled the area and saw no loose dogs.

8:37 p.m.

- Resident called 9-1-1 to report loose dogs on Rutledge St. Three black and brown dogs.
- 9-1-1 operator called 3-1-1 and call agent created an "Animal-Urgent Assist" SR# 16-00197775 on 3319 Rutledge St.

9:51 p.m.

- Two DAS officers arrived to assist DPD per SR# 16-00197775. DPD had already been on scene and left after no loose dogs were found. DAS officers left approximately one hour later after no dogs were seen.

May 2, 2016 Dog Attack Sequence of Events

- **Opportunity: Add DAS to Computer-Aided Dispatch and radio system used by 9-1-1 for DPD and DFR. Ensure exchange or hand-off of contact information.**

May 4, 2016

3:44 a.m.

- Citizen calls 9-1-1 and operator contacts 3-1-1 dispatch at 3:47 am. Animal "Attack in Progress" (SR# 16-00197920) at Rutledge St. and S. Trunk (Rev. Spencer, being attacked by 3 pit bulls, running after him, did not bite). DPD was dispatched and arrived 4:04 am and indicated complainant said animals charged but did not bite, same dogs that have attacked people in the area, no dog sighting.
- 3-1-1 Dispatch contacts on-call ASO at 3:50 a.m. but the ASO missed the call. At 4:45 a.m. the ASO returns the call to 3-1-1 Dispatch. 3-1-1 told ASO no need to respond because DPD saw no dogs.
- **Gap: DAS policy requires escalation to supervisor when on-call ASO does not respond within 15 minutes.**
- **Opportunity: As stated above, add overnight DAS coverage for improved response.**
- **Opportunity: Assign resource to monitor calls and ensure priority calls are categorized appropriately.**

8:12 am

- 3-1-1 Dispatch date/time in Chameleon for SR# 16-00197920. Because DPD hadn't seen any dogs overnight and the ASO didn't need to respond overnight, the 3-1-1 dispatcher didn't put the call into DAS' dispatch queue until normal business hours.

9:15 am

- DAS arrives on-scene, checked the area, saw no loose or attacking dogs at this time. Closed case, unable to locate, at 9:20 am.

3:57 p.m.

- 3-1-1 caller says there was a bite on Monday and the dogs from 3307 Spring Avenue are in the backyard of the property again, and suspects that owners are hiding the animals inside the home. 3-1-1 cannot locate bite record for the location, so a new bite service request is created, SR# 16-00200003.
- **Opportunity: Analytics needed for priority response in areas with high incidence of animal attacks and injuries.**

4:24 p.m.

- Animal Service Officer responds to bite service request.
- Animal Service Officer creates "bite report" and left voice mail for caller to report bite victim information. Following protocol, the ASO will follow-up the next day.
- **Gap: Bite response between DPD and DAS needs to be coordinated, based on specific circumstances such as bite/injury severity and animal ownership.**
- **Gap: Bite reporting process between departments and agencies needs review to improve victim/data collection and reporting for bite/injury severity and animal ownership.**

May 2, 2016 Dog Attack Sequence of Events

May 5, 2016

5:23 p.m.

- DPD calls and notifies Assistant City Manager Joey Zapata, who in turn e-mails Dallas Animal Services management about animal incident at Rutledge St. and S. Trunk.

7:12 p.m.

- Code Compliance Director Kris Sweckard receives DPD injured person and incident reports as well as 9-1-1 call sheet. Forwards information to Joey Zapata and Dallas Animal Services staff.
- **Opportunity: Add severe animal attacks to executive notification process.**
- **Gap: Review and revise interdepartmental animal attack operational protocol based on severity of injury and animal ownership.**

10:07 p.m.

- As follow-up to the bite call on the prior day, DAS returns to 3307 Spring Ave and left a quarantine notice to surrender animals as a result of citizens' tips. Resident not home.
- DAS begins contacting neighbors and hospitals to find possible victim(s) and any additional information to identify dogs and victim.

May 6, 2016

- About 1 p.m., DAS meets DPD at 3307 Spring Ave. and note 8 dogs on the property. Six dogs were impounded; one was left with resident that did not match the description of the attacking dogs and one escaped. DAS issues nine citations.
- At 10 p.m., DPD met with both original callers to 9-1-1. Second caller did not observe the attack but did see the dogs running towards Spring Avenue after the attack.

May 7, 2016

- DAS officers contacted the resident for the dog that was still at-large. Resident was given a citation for failure to quarantine. DAS officers went door-to-door and patrolled neighborhood, and again on Sunday, May 8.

May 9, 2016

- DAS vehicle on patrol in the area captured the seventh dog at 3307 Spring Avenue.
- DAS serves a Serious Bodily injury warrant to the residents of 3307 Spring Avenue.

May 15, 2016

- Serious bodily injury hearing is canceled when resident at 3307 Spring Avenue surrendered ownership of the animals in custody of DAS to the City.
- Through May 31, sustained DAS patrols of the neighborhood impounded 17 additional dogs and issued 26 citations in the Rutledge Street area.

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
15-00420770

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Attack in Progress - CCS
Area: Mapsco Page Zone - 46-U
Group: Animal Services Group
Jurisdiction: City of Dallas
Input By: BECKWORTH, DEVOSHIA
Method Received: Phone
Location: 3307 SPRING AVE, DALLAS, TX 75215
Location Details:

SR #: 15-00420770
Priority: Emergency
Status: Closed
Status Date: Sep 11, 2015 11:26:00 AM
Created Date: Sep 11, 2015 9:32:48 AM
Overdue on: Sep 14, 2015 9:32:48 AM

SR Comments: IN TIME 09:32 ***46J*** SIG 21 ATTACK IN PROGRESS 6 DOGS THAT LIVE AT THE LOCATION IS RUNNING LOOSE IN STREET

Flex Notes	
Flex Note Question	Flex Note Answer
Is the animal owned?	Yes
What is the animal currently doing?	In the act of aggression (charging and attacking)
Did the incident occur within the last 1-2 hours?	No
DPD/DFD Request?	Yes
Postal Service Request?	No
School Crossing Guard Request?	No
Type of Animal?	Dog
Where was animal last observed?	FRONT
Do you know if the animal is owned?	Yes

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]			HOME [REDACTED]

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Sep 14, 2015 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Sep 12, 2015 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
INITIAL INSPECTION/ ASSESSMENT		Sep 12, 2015 4:00:00 PM		

Details

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
15-00420770
 Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE	B1557, DARBY DAWN THERESE	Sep 14, 2015 4:00:00 PM	Sep 11, 2015 11:26:00 AM	Resolved - Through Citizen Action
Details				
2 police officers were there when I arrived, all k9s were confined. Issued 5 tickets. They have til the end of the day to have the dogs at the shelter for an 11. They will keep one dog named Jr. Gave them a broc, two ids on file. (DD)				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	BECKWORTH, DEVOSHIA		Sep 11, 2015 9:37:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Sep 12, 2015 4:00:00 PM	Sep 11, 2015 9:37:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1557, DARBY DAWN THERESE	Sep 12, 2015 4:00:00 PM		
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00340724

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS
Area: Mapsco Page Zone - 46-U
Group: Animal Services Group
Jurisdiction: City of Dallas
Input By: RAINEY, CHELSEA
Method Received: Phone
Location: 3307 SPRING AVE, DALLAS, TX 75215

SR #: 14-00340724
Priority: Emergency
Status: Closed
Status Date: Aug 22, 2014 6:27:01 PM
Created Date: Aug 22, 2014 8:59:06 AM
Overdue on: Aug 25, 2014 8:59:06 AM

Location Details:

SR Comments: INTIME 859 20/8 VIC 46U [REDACTED]. 2 black pit bull and 1 pit bull and 1 brown with spots pit bull and 1 light brown pit bull

Flex Notes	
Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (growling, snapping)
DPD/DFD Request?	No
Postal Service Request?	No
School Crossing Guard Request?	No
Type of Animal?	Dog
Is the animal sick or injured?	Aggressive,Chasing People
Describe how the animal is acting.	chasing
Describe the animal.	2 black pit bull and 1 pit bull and 1 brown with spots pit bull and 1 light brown pit bull
Where was animal last observed?	roaming area
Do you know if the animal is owned?	Yes
Would you like to be contacted?	Yes
If yes, by which method?	Telephone
If other, describe what type of animal.	4 dogs

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]			HOME [REDACTED]

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Contact Customer by Telephone when the Process is Completed				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Aug 25, 2014 4:00:00 PM		

Details

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00340724
 Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Aug 23, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE	JACKSON, JOHN .	Aug 25, 2014 4:00:00 PM	Aug 22, 2014 6:26:00 PM	Resolved - Information Provided
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1557, DARBY DAWN THERESE		Aug 22, 2014 9:15:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	JACKSON, JOHN .		Aug 22, 2014 9:14:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Aug 23, 2014 4:00:00 PM	Aug 22, 2014 9:14:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1557, DARBY DAWN THERESE	Aug 23, 2014 4:00:00 PM	Aug 22, 2014 6:26:00 PM	Left Message
Details				
GAVE VERBAL WARNING				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00132314

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS	SR #: 14-00132314
Area: Mapsco Page Zone - 46-U	Priority: Emergency
Group: Animal Services Group	Status: Closed
Jurisdiction: City of Dallas	Status Date: Apr 19, 2014 9:58:00 PM
Input By: RAINEY, CHELSEA	Created Date: Apr 19, 2014 2:39:05 PM
Method Received: Phone	Overdue on: Apr 22, 2014 2:39:05 PM
Location: 3307 SPRING AVE, DALLAS, TX 75215	
Location Details:	
SR Comments: INTIME 1439 20/8 VIC 2 pit bull brown gender unknown dogs has collar 46U	

Flex Notes	
Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (growling, snapping)
DPD/DFD Request?	No
Postal Service Request?	No
School Crossing Guard Request?	No
Type of Animal?	Dog
Is the animal sick or injured?	Chasing People,Aggressive
Describe how the animal is acting.	chasing and trying to attack
Describe the animal.	2 pit bull brown gender unknown dogs has collar
Where was animal last observed?	roaming area
Would you like to be contacted?	No

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Apr 22, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Apr 20, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE	GLOVER, KAMRAN ANTOINE	Apr 22, 2014 4:00:00 PM	Apr 19, 2014 9:55:00 PM	Closed - Unable to Confirm/Locate Problem
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1549, ROGELIO ARELLANO		Apr 19, 2014 4:33:00 PM	ACKNOWLEDGE RECEIPT*
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00132314
 Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	GLOVER, KAMRAN ANTOINE		Apr 19, 2014 3:00:00 PM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Apr 20, 2014 4:00:00 PM	Apr 19, 2014 2:39:00 PM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1549, ROGELIO ARELLANO	Apr 20, 2014 4:00:00 PM	Apr 19, 2014 9:55:00 PM	Checked Area, Saw No Dog
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00120354

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS

SR #: 14-00120354

Area: Mapsco Page Zone - 46-U

Priority: Emergency

Group: Animal Services Group

Status: Closed

Jurisdiction: City of Dallas

Status Date: Apr 11, 2014 7:59:06 PM

Input By: POLLARD, SONJA

Created Date: Apr 11, 2014 10:54:37 AM

Method: Phone

Overdue on: Apr 14, 2014 10:54:37 AM

Received:

Location: 3307 SPRING AVE, DALLAS, TX 75215

Location

Details:

SR Comments: IN TIME 10:54 ***46U*** SIG 21 VIC LOOSE Citizen states the resident let there dog out from time to time. Citizen also states the can be aggressive from time to time. LARGE PITBULLS BROWN/WHITE, 2 BLACK.

Flex Notes	
Flex Note Question	Flex Note Answer
Do you own or know the owner of this animal?	Yes
What is the animal currently doing?	In the act of aggression (growling, snapping)
Is the animal sick/injured/aggressive/chasing people?	No
Type of Animal?	Dog
Is the animal loose at this time?	Yes
Where was animal last observed?	NEAR THE ABOVE LOCATION
Description of Animal, i.e, size, color, breed, gender.	LARGE PITBULLS BROWN/WHITE, 2 BLACK.
Would you like to be contacted?	No

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1565, KING SENESTER RAY		Apr 11, 2014 10:58:00 AM	ACKNOWLEDGE RECEIPT*

Details
 This Activity could not be deleted because it was either completed or printed prior to changing the Service Request Type.

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	BECKWORTH, DEVOSHIA		Apr 11, 2014 10:57:00 AM	ACKNOWLEDGE RECEIPT*

Details
 This Activity could not be deleted because it was either completed or printed prior to changing the Service Request Type.

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Apr 14, 2014 4:00:00 PM	Apr 11, 2014 10:57:00 AM	ACKNOWLEDGE RECEIPT*

Details
 This Activity could not be deleted because it was either completed or printed prior to changing the Service Request Type.

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Apr 14, 2014 4:00:00 PM		

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00120354
 Printed Date : May 12, 2016 5:01:07 PM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Apr 12, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE	B1549, ROGELIO ARELLANO	Apr 14, 2014 4:00:00 PM	Apr 11, 2014 7:59:00 PM	Resolved - Information Provided
Details				
SAW NO DOG LEFT YELLOW HANGAR				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Apr 12, 2014 4:00:00 PM	Apr 11, 2014 11:03:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO		Apr 12, 2014 4:00:00 PM		
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00020144

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS

SR #: 14-00020144

Area: Mapsco Page Zone - 46-U

Priority: Emergency

Group: Animal Services Group

Status: Closed

Jurisdiction: City of Dallas

Status Date: Jan 19, 2014 9:44:00 AM

Input By: GAMROD, GLENDA G

Created Date: Jan 19, 2014 6:00:17 AM

Method Received: Phone

Overdue on: Jan 22, 2014 6:00:17 AM

Location: 3307 SPRING AVE, DALLAS, TX 75215

Location Details:

SR Comments: IN TIME 6:00**46U**20/21/VIC***live at listed address 3 pits, 2 blk 1 brn & blk , get out every morning and chase people enroute to bus stop and school out this morning again

Flex Notes	
Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (growling, snapping)
DPD/DFD Request?	No
Type of Animal?	Dog
Describe how the animal is acting.	chase
Describe the animal.	see comments
Would you like to be contacted?	Yes
If yes, by which method?	Telephone

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]	[REDACTED]		HOME [REDACTED] HOME [REDACTED]

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Contact Customer by Telephone when the Process is Completed				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Jan 23, 2014 4:00:00 PM		

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Jan 21, 2014 4:00:00 PM		

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		Jan 31, 2014 4:00:00 PM		

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00020144
 Printed Date : May 12, 2016 5:01:07 PM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1213, RUBEN VALVERDE		Jan 19, 2014 9:24:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	JACKSON, JOHN .		Jan 19, 2014 9:32:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Jan 20, 2014 4:00:00 PM	Jan 19, 2014 6:06:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1213, RUBEN VALVERDE	Jan 20, 2014 4:00:00 PM	Jan 19, 2014 9:40:00 AM	Conflict Closed
Details				
UNFOUNDED. LEFT VIOLATION NOTICE				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Carry Over 1			Jan 19, 2014 9:31:00 AM	ACKNOWLEDGE RECEIPT*
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00018414

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS
Area: Mapsco Page Zone - 46-U
Group: Animal Services Group
Jurisdiction: City of Dallas
Input By: Harrington, Latricia
Method Received: Phone
Location: 3307 SPRING AVE, DALLAS, TX 75215

SR #: 14-00018414
Priority: Emergency
Status: Closed
Status Date: Jan 19, 2014 9:46:00 AM
Created Date: Jan 17, 2014 9:29:18 AM
Overdue on: Jan 20, 2014 9:29:18 AM

Location Details:
SR in time 09:29 ***46u*** sig 21/08 vic Citizen states that there is 2 loose black large dogs and 1 black and brown large dog,
Comments: they chase when you walk down the street.

Flex Notes	
Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (growling, snapping)
Type of Animal?	Dog
Describe how the animal is acting.	chasing when you walk down street
Describe the animal.	2 black and 1 brown and black large dogs
Where was animal last observed?	in the street
Would you like to be contacted?	No

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Jan 21, 2014 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Jan 18, 2014 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE	B1213, RUBEN VALVERDE	Jan 29, 2014 4:00:00 PM	Jan 19, 2014 9:40:00 AM	Closed - Unable to Confirm/Locate Problem

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1140, HERMAN WILSON		Jan 17, 2014 9:36:00 AM	ACKNOWLEDGE RECEIPT*

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00018414
 Printed Date : May 12, 2016 5:01:07 PM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	BECKWORTH, DEVOSHIA		Jan 17, 2014 9:36:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Jan 18, 2014 4:00:00 PM	Jan 17, 2014 9:36:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1140, HERMAN WILSON	Jan 18, 2014 4:00:00 PM	Jan 17, 2014 2:11:00 PM	
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1213, RUBEN VALVERDE	Jan 18, 2014 4:00:00 PM	Jan 19, 2014 9:40:00 AM	Left Message
Details				
UNFOUNDED. LEFT VIOLATION NOTICE				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1213, RUBEN VALVERDE		Jan 19, 2014 8:10:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	JACKSON, JOHN .		Jan 19, 2014 9:28:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Carry Over 1			Jan 19, 2014 9:28:00 AM	ACKNOWLEDGE RECEIPT*
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00016560

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose - CCS
Area: Mapsco Page Zone - 46-U
Group: Animal Services Group
Jurisdiction: City of Dallas
Input By: COPELAND, RUTH KAY
Method Received: Phone
Location: 3307 SPRING AVE, DALLAS, TX 75215

SR #: 14-00016560
Priority: Standard
Status: Closed
Status Date: Jan 18, 2014 8:33:28 AM
Created Date: Jan 16, 2014 7:05:19 AM
Overdue on: Feb 24, 2014 7:05:19 AM

Location Details:

SR Comments: Chronic problem at loc. Dogs owned at loc and are aggressive to pedestrians. ACO told ctzn next time citation will be issued.

Flex Notes	
Flex Note Question	Flex Note Answer
Type of Animal?	Dog
Where was animal last observed?	front of loc
Description of Animal, i.e, size, color, breed, gender.	1 blk w long tail, 1 blk with short tail, 1 brwn w blk spots
Would you like to be contacted?	Yes
WHEN would you like to be contacted?	In Person - At the beginning of the process
If yes, by which method?	In Person

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]	[REDACTED]		HOME [REDACTED]

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ASSIGN TO		Jan 23, 2014 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Feb 24, 2014 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Feb 6, 2014 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Manager's Coming Due SR		Feb 6, 2014 4:00:00 PM		

Details

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00016560

Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Asst. Director Coming Due SR		Feb 18, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
INITIAL INSPECTION/ASSESSMENT		Feb 6, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		Feb 24, 2014 4:00:00 PM	Jan 18, 2014 8:33:00 AM	Resolved - Information Provided
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Division Manager Coming Due		Feb 11, 2014 4:00:00 PM		
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00011747

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS

SR #: 14-00011747

Area: Mapsco Page Zone - 46-U

Priority: Emergency

Group: Animal Services Group

Status: Closed

Jurisdiction: City of Dallas

Status Date: Jan 13, 2014 8:44:30 AM

Input By: DANIEL, DEBRA L

Created Date: Jan 13, 2014 8:42:13 AM

Method Phone

Overdue on: Jan 16, 2014 8:42:13 AM

Received:

Location: 3307 SPRING AVE, DALLAS, TX 75215

Location

Details:

SR Comments: Complaining that persons at location allow aggressive dogs out and do nothing to keep dogs from chasing and trying to bite people. Says the dogs just tried to bite a lady walking down the street - wants owners cited because the dogs are a nuisance and always chase and try to bite people.

Flex Notes	
Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (growling, snapping)
DPD/DFD Request?	No
Postal Service Request?	No
School Crossing Guard Request?	No
Type of Animal?	Dog
Describe how the animal is acting.	dogs chase people - just chased a lady that had to jump up on a car to keep from being bitten
Describe the animal.	3 dogs - 2 black and 1 brown female pit bull - all dogs are aggressive
Where was animal last observed?	in the street
Would you like to be contacted?	Yes
If yes, by which method?	Telephone
<i>What is the animal currently doing?</i>	<i>In the act of aggression (growling, snapping)</i>
<i>DPD/DFD Request?</i>	<i>No</i>
<i>Postal Service Request?</i>	<i>No</i>
<i>School Crossing Guard Request?</i>	<i>No</i>
<i>Type of Animal?</i>	<i>Dog</i>
<i>Is the animal sick or injured?</i>	<i>Aggressive</i>
<i>Describe how the animal is acting.</i>	<i>chasing and tried to bite caller and caller brothers</i>
<i>Describe the animal.</i>	<i>large..2- blk one with short tail and one with long tail..mixed breeds.1 - pitt bull..brown.</i>
<i>Where was animal last observed?</i>	<i>3235 spring. dog lives at 3307 spring</i>
<i>Would you like to be contacted?</i>	<i>Yes</i>
<i>If yes, by which method?</i>	<i>Telephone</i>

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]	[REDACTED]		HOME [REDACTED]
Citizen	[REDACTED]	[REDACTED]		HOME [REDACTED] HOME [REDACTED]

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00011747
 Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Contact Customer by Telephone when the Process is Completed				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Jan 16, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Jan 14, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		Jan 25, 2014 4:00:00 PM	Jan 13, 2014 8:44:00 AM	Resolved - Information Provided
Details				
DUP TO 11710				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	JACKSON, JOHN .		Jan 13, 2014 8:44:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Jan 14, 2014 4:00:00 PM	Jan 13, 2014 8:44:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO		Jan 14, 2014 4:00:00 PM		

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00011747
 Printed Date : May 12, 2016 5:01:07 PM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Contact Customer by Telephone when the Process is Completed			Jan 13, 2014 9:05:00 AM	Contacted customer by phone
<i>Contact Customer by Telephone when the Process is Completed</i>			<i>Jan 13, 2014 9:05:00 AM</i>	<i>Contacted customer by phone</i>
Details				
in person				
<i>in person</i>				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Jan 16, 2014 4:00:00 PM		
<i>SLA DUE DATE</i>		<i>Jan 16, 2014 4:00:00 PM</i>		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Jan 14, 2014 4:00:00 PM		
<i>ERT DUE DATE</i>		<i>Jan 14, 2014 4:00:00 PM</i>		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE	B1565, KING SENESTER RAY	Jan 25, 2014 4:00:00 PM	Jan 13, 2014 9:00:00 AM	Resolved - Problem Corrected by City
<i>CLOSE CASE</i>	<i>B1565, KING SENESTER RAY</i>	<i>Jan 25, 2014 4:00:00 PM</i>	<i>Jan 13, 2014 9:00:00 AM</i>	<i>Resolved - Problem Corrected by City</i>
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1565, KING SENESTER RAY		Jan 13, 2014 8:30:00 AM	ACKNOWLEDGE RECEIPT*
<i>Dispatch Time</i>	<i>B1565, KING SENESTER RAY</i>		<i>Jan 13, 2014 8:30:00 AM</i>	<i>ACKNOWLEDGE RECEIPT*</i>
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
<i>Relief Dispatcher today is</i>				
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00011747
 Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	JACKSON, JOHN .		Jan 13, 2014 8:30:00 AM	ACKNOWLEDGE RECEIPT*
<i>Dispatcher today is</i>	<i>JACKSON, JOHN .</i>		<i>Jan 13, 2014 8:30:00 AM</i>	<i>ACKNOWLEDGE RECEIPT*</i>

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Jan 14, 2014 4:00:00 PM	Jan 13, 2014 8:29:00 AM	ACKNOWLEDGE RECEIPT*
<i>311-Dispatch</i>	<i>DISPATCHER, ANIMAL</i>	<i>Jan 14, 2014 4:00:00 PM</i>	<i>Jan 13, 2014 8:29:00 AM</i>	<i>ACKNOWLEDGE RECEIPT*</i>

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1565, KING SENESTER RAY	Jan 14, 2014 4:00:00 PM	Jan 13, 2014 9:06:00 AM	Checked Area, Saw No Dog
<i>Dispatch ACO</i>	<i>B1565, KING SENESTER RAY</i>	<i>Jan 14, 2014 4:00:00 PM</i>	<i>Jan 13, 2014 9:06:00 AM</i>	<i>Checked Area, Saw No Dog</i>

Details

NOH/ Poss no one came to the door...

NOH/ Poss no one came to the door...

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00011710

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS
Area: Mapsco Page Zone - 46-U
Group: Animal Services Group
Jurisdiction: City of Dallas
Input By: ADAMS, RHONDA
Method Received: Phone
Location: 3307 SPRING AVE, DALLAS, TX 75215
Location Details: owned dogs

SR #: 14-00011710
Priority: Emergency
Status: Closed
Status Date: Jan 13, 2014 9:37:00 AM
Created Date: Jan 13, 2014 8:28:56 AM
Overdue on: Jan 16, 2014 8:28:56 AM

SR Comments: INTIME 828 20/21 VIC 46U 3 dogs.. live at address above. owne dogs.. large..2- blk one with short tail and one with long tail..mixed breeds.1 - pitt bull..brown..dogs charging and tried to bite callers brother.

Flex Notes	
Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (growling, snapping)
DPD/DFD Request?	No
Postal Service Request?	No
School Crossing Guard Request?	No
Type of Animal?	Dog
Is the animal sick or injured?	Aggressive
Describe how the animal is acting.	chasing and tried to bite caller and caller brothers
Describe the animal.	large..2- blk one with short tail and one with long tail..mixed breeds.1 - pitt bull..brown.
Where was animal last observed?	3235 spring. dog lives at 3307 spring
Would you like to be contacted?	Yes
If yes, by which method?	Telephone

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]	[REDACTED]		HOME [REDACTED] HOME [REDACTED]

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Contact Customer by Telephone when the Process is Completed			Jan 13, 2014 9:05:00 AM	Contacted customer by phone
Contact Customer by Telephone when the Process is Completed			Jan 13, 2014 9:05:00 AM	Contacted customer by phone

Details
in person
in person

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00011710
 Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Jan 16, 2014 4:00:00 PM		
<i>SLA DUE DATE</i>		<i>Jan 16, 2014 4:00:00 PM</i>		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Jan 14, 2014 4:00:00 PM		
<i>ERT DUE DATE</i>		<i>Jan 14, 2014 4:00:00 PM</i>		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE	B1565, KING SENESTER RAY	Jan 25, 2014 4:00:00 PM	Jan 13, 2014 9:00:00 AM	Resolved - Problem Corrected by City
<i>CLOSE CASE</i>	<i>B1565, KING SENESTER RAY</i>	<i>Jan 25, 2014 4:00:00 PM</i>	<i>Jan 13, 2014 9:00:00 AM</i>	<i>Resolved - Problem Corrected by City</i>

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1565, KING SENESTER RAY		Jan 13, 2014 8:30:00 AM	ACKNOWLEDGE RECEIPT*
<i>Dispatch Time</i>	<i>B1565, KING SENESTER RAY</i>		<i>Jan 13, 2014 8:30:00 AM</i>	<i>ACKNOWLEDGE RECEIPT*</i>

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
<i>Relief Dispatcher today is</i>				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	JACKSON, JOHN .		Jan 13, 2014 8:30:00 AM	ACKNOWLEDGE RECEIPT*
<i>Dispatcher today is</i>	<i>JACKSON, JOHN .</i>		<i>Jan 13, 2014 8:30:00 AM</i>	<i>ACKNOWLEDGE RECEIPT*</i>

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Jan 14, 2014 4:00:00 PM	Jan 13, 2014 8:29:00 AM	ACKNOWLEDGE RECEIPT*
<i>311-Dispatch</i>	<i>DISPATCHER, ANIMAL</i>	<i>Jan 14, 2014 4:00:00 PM</i>	<i>Jan 13, 2014 8:29:00 AM</i>	<i>ACKNOWLEDGE RECEIPT*</i>

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00011710
 Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
				<i>RECEIPT*</i>
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1565, KING SENESTER RAY	Jan 14, 2014 4:00:00 PM	Jan 13, 2014 9:06:00 AM	Checked Area, Saw No Dog
<i>Dispatch ACO</i>	<i>B1565, KING SENESTER RAY</i>	<i>Jan 14, 2014 4:00:00 PM</i>	<i>Jan 13, 2014 9:06:00 AM</i>	<i>Checked Area, Saw No Dog</i>
Details				
NOH/ Poss no one came to the door...				
<i>NOH/ Poss no one came to the door...</i>				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00010817

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS	SR #: 14-00010817
Area: Mapsco Page Zone - 46-U	Priority: Emergency
Group: Animal Services Group	Status: Closed
Jurisdiction: City of Dallas	Status Date: Jan 12, 2014 9:25:18 AM
Input By: RAINEY, CHELSEA	Created Date: Jan 11, 2014 9:01:12 AM
Method Received: Phone	Overdue on: Jan 14, 2014 9:01:12 AM
Location: 3307 SPRING AVE, DALLAS, TX 75215	
Location Details:	
SR Comments: INTIME 901 SIG 20/8 VIC **46 U** aggressive pit bull roaming area citizen states owner of animal live s at listed address	

Flex Notes	
Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (growling, snapping)
DPD/DFD Request?	No
Postal Service Request?	No
School Crossing Guard Request?	No
Type of Animal?	Dog
Is the animal sick or injured?	Aggressive
(If yes to previous two questions, change priority to Emergency)	n/a
Describe how the animal is acting.	charging and trying to attack
Describe the animal.	pit bull brown
Where was animal last observed?	roaming front yard of the property
Would you like to be contacted?	Yes
If yes, by which method?	Telephone

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]			HOME [REDACTED]

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Contact Customer by Telephone when the Process is Completed			Jan 12, 2014 9:23:00 AM	Contacted customer by phone

Details				
in person				

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Jan 14, 2014 4:00:00 PM		

Details				

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Jan 12, 2014 4:00:00 PM		

Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
14-00010817
 Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		Jan 23, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	EUBANKS, MISTY LYNN		Jan 11, 2014 9:05:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	CLARK, MALACHI		Jan 11, 2014 9:05:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Jan 12, 2014 4:00:00 PM	Jan 11, 2014 9:03:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1565, KING SENESTER RAY	Jan 12, 2014 4:00:00 PM	Jan 12, 2014 9:24:00 AM	Left Yellow Hangar1
Details				
talked to 21 LVN for tethered,limits 7 dogs, V&R...				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1565, KING SENESTER RAY		Jan 12, 2014 7:55:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	JACKSON, JOHN .		Jan 12, 2014 8:28:00 AM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Carry Over 1			Jan 12, 2014 8:28:00 AM	ACKNOWLEDGE

Service Request Summary Report
3307 Spring Ave July 1 2013 - April 30 2016
14-00010817
Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
				RECEIPT*
Details				

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
13-00563392

Printed Date : May 12, 2016 5:01:07 PM

Type: Substandard Structure - CCS
Area: Code Compliance Sub Districts - SOUTHEASTA
Group: Code Compliance District Group
Jurisdiction: City of Dallas
Input By: USER, CWI
Method Received: Web
Location: 3307 SPRING AVE, DALLAS, TX 75215
Location Details:
SR Comments:

SR #: 13-00563392
Priority: Standard
Status: Closed
Status Date: Nov 14, 2013 3:52:09 PM
Created Date: Nov 8, 2013 2:47:48 PM
Overdue on: Nov 8, 2014 2:47:48 PM

Flex Notes	
Flex Note Question	Flex Note Answer
What type of property/building is it?	Residential
What type of structure?	Main Structure / house
What is the structure problem?	Structure needs painting
Do you have any additional comments?	ON SPRING AVENUE REPAIR/REPAINT ALL DECAYED DETERIORATED HOUSES/TRIMWORK-FASCIAS-SIDING-GARAGES-SHEDS AT 3307, 3311, 3314, 3315, 3323 HOUSE/GARAGE, 3403 AND 3404.
Would you like to be contacted?	Yes
If yes, by which method?	Email
WHEN would you like to be contacted?	Email - At the beginning of the process

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	Anonymous, Anonymous		[REDACTED]	

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ASSIGN TO	BENNETT, STEPHEN	Nov 10, 2013 4:00:00 PM	Nov 13, 2013 8:58:15 AM	ACKNOWLEDGE RECEIPT*

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Nov 10, 2014 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Nov 18, 2013 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Manager's Coming Due SR		Oct 27, 2014 4:00:00 PM		

Details

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
13-00563392

Printed Date : May 12, 2016 5:01:07 PM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Asst. Director Coming Due SR		Nov 3, 2014 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
INITIAL INSPECTION/ ASSESSMENT	Adams, James B	Nov 18, 2013 4:00:00 PM	Nov 14, 2013 3:49:00 PM	No Violation Found.
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE	Adams, James B	Nov 10, 2014 4:00:00 PM	Nov 14, 2013 3:52:00 PM	Resolved - Through Citizen Action
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Contact Customer by E-Mail at the Beginning of the Process	Adams, James B		Nov 14, 2013 3:49:00 PM	Create E-Mail
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Take Photographs	Adams, James B		Nov 14, 2013 3:49:00 PM	Attached
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SEND CUSTOMER E-MAIL at the Beginning	CITIZEN E-MAIL UPDATE			
Details				
Service Request Attachments				
Image				

Service Request Summary Report
3307 Spring Ave July 1 2013 - April 30 2016
13-00563392
Printed Date : May 12, 2016 5:01:07 PM

Image



Title:

Description:

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
 13-00416463

Printed Date : May 12, 2016 5:01:07 PM

Type: Animal - Loose Aggressive - CCS

SR #: 13-00416463

Area: Mapsco Page Zone - 46-V

Priority: Emergency

Group: Animal Services

Status: Closed

Jurisdiction: City of Dallas

Status Date: Jul 25, 2013 10:03:41 PM

Input By: GLOVER, KAMRAN ANTOINE

Created Date: Jul 25, 2013 8:51:25 PM

Method Received: Phone

Overdue on: Jul 28, 2013 8:51:25 PM

Location: 3307 SPRING AVE DALLAS TX 75215

Location Details:

SR Comments: INTIME 20:51 SIG 20/21 VIC**46V**WHITE PITTBULL TRIED TO ATTACK CITIZEN AND KILLED CITIZEN KITTEN., TORE HER PANTS LEGS, DOG LIVES AT ADDRESS ABOVE. [REDACTED]

Flex Notes	
Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (growling, snapping)
DPD/DFD Request?	No
Postal Service Request?	No
School Crossing Guard Request?	No
Type of Animal?	Dog
Is the animal sick or injured?	NO
Describe how the animal is acting.	TRIED TO ATTACK CITIZEN AND GROWLING AT CITIZEN
Describe the animal.	WHITE PITTBULL
Where was animal last observed?	STREET
Would you like to be contacted?	Yes
If yes, by which method?	Telephone

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]	[REDACTED]		HOME [REDACTED] MOB [REDACTED]

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	Jul 26, 2013 8:55:32 PM	Jul 25, 2013 9:15:00 PM	ACKNOWLEDGE RECEIPT*

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		Aug 5, 2013 8:55:32 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO	B1577, RAMSEY ANASTASIA	Jul 26, 2013 8:55:32 PM	Jul 25, 2013 10:03:00 PM	Left Yellow Hangar1

Service Request Summary Report
 3307 Spring Ave July 1 2013 - April 30 2016
13-00416463
 Printed Date : May 12, 2016 5:01:07 PM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is	THOMPSON, SUSAN Y		Jul 25, 2013 9:15:00 PM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time	B1577, RAMSEY ANASTASIA		Jul 25, 2013 9:15:00 PM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		Jul 26, 2013 8:55:32 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		Jul 28, 2013 8:55:32 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Contact Customer by Telephone when the Process is Completed				
Details				

C21-527051

CITY OF DALLAS CITATION

V15-013383



* C 2 1 5 2 7 0 5 1 0 0 0 1 *

Reason for Contact 3

Yes No

Race Known Prior to Stop?

Searched

Consensual Search

TRAFFIC NON-TRAFFIC

LAST NAME Cardoso Tapia				LOCATION OF OFFENSE 3307 Spring Ave			
FIRST NAME maria Elena				CROSS STREET Electra St			
ADDRESS Same as above				CITY Dallas			
CITY ST ZIP				TIME OF OFFENSE 10:51 AM			
EMPLOYER OR OCCUPATION				DATE OF OFFENSE 9/11/15			
BUSINESS ADDRESS				01 SPEEDING <input type="checkbox"/>			
CITY ST ZIP				02 NO VALID TEXAS DRIVER'S LICENSE <input type="checkbox"/>			
DRIVER'S LICENSE#				03 DISREGARD TRAFFIC CONTROL DEVICE <input type="checkbox"/>			
LIC. YEAR				04 SPEED OVER LIMIT VIOLATION <input type="checkbox"/>			
L.I. STATE				05 SAFETY BELT <input type="checkbox"/>			
CAR YEAR				06 SAFETY SEAT <input type="checkbox"/>			
MAKE				07 RAN STOP SIGN <input type="checkbox"/>			
MODEL				08 INSPECTION VIOLATION <input type="checkbox"/>			
TYPE				09 REGISTRATION VIOLATION <input type="checkbox"/>			
COLOR				10 IMPROPER TURN <input type="checkbox"/>			
COR. VEH. <input type="checkbox"/>				11 RAN RED LIGHT <input type="checkbox"/>			
ATTENTION - READ THIS AND SIGN BELOW. I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.				12 DEFECTIVE LIGHTS <input type="checkbox"/>			
I ATTEST THAT DEFENDANT HAS RECEIVED DUPLICATE CITATION				13 OTHER <input checked="" type="checkbox"/>			
SIGNATURE D. J. Davis				FAMILY VIOLENCE <input checked="" type="checkbox"/>			
CITATION NUMBER 51557				YES <input type="checkbox"/>			
				NO <input type="checkbox"/>			
				NOT RECORDED + OVER 16 MONTHS			
				LA Make Rott X			
				ACCIDENT INVOLVED <input type="checkbox"/>			
				X Maria Cardoso			
				NUMBER OF VIOLATIONS			

C21-527055

CITY OF DALLAS CITATION

V15-013381



Reason for Contact 3

- Yes No Race Known Prior to Stop?
- Searched
- Consensual Search
- TRAFFIC NON-TRAFFIC

LAST NAME Cardoso	Tapia				LOCATION OF OFFENSE 3307 Spring Ave	ADDRESS OF BLOCK	CITY Dallas	STATE TX	ZIP 75215	
FIRST NAME Maria Elena		M.D. WT.	JR. SR. ETC.		CROSS STREET Electra St	REGISTRATION	COUNTY	DATE OF OFFENSE 03/08/15	TIME OF OFFENSE AM	
ADDRESS Same as above					01 SPEEDING <input type="checkbox"/> SCHOOL ZONE <input type="checkbox"/> WORK ZONE <input type="checkbox"/> ALLEGED SPEED _____ MPH SPEED LIMIT _____ MPH MPH OVER LIMIT _____ MPH 02 NO VALID TEXAS DRIVER'S LICENSE <input type="checkbox"/> 03 DISREGARD TRAFFIC CONTROL DEVICE <input type="checkbox"/> 462 04 SCHOOL RESPONSIBILITY VIOLATION <input type="checkbox"/> 05 SAFETY BELT <input type="checkbox"/> 06 SAFETY SEAT <input type="checkbox"/> 07 RAIN STOP SIGN <input type="checkbox"/> 08 INSPECTION VIOLATION <input type="checkbox"/> 09 REGISTRATION VIOLATION <input type="checkbox"/> 10 IMPROPER TURN <input type="checkbox"/> 11 RAIN RED LIGHT <input type="checkbox"/> 12 DEFECTIVE LIGHTS <input type="checkbox"/> 13 OTHER <input checked="" type="checkbox"/> FAMILY VIOLENCE Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> 2011 7-4-2(2)(1) kg in a male bott y 01/08/15					
ISSUING OFFICER D. J. [Signature]					ACCIDENT INVOLVED <input type="checkbox"/>					NUMBER OF VIOLATIONS
BADGE # 01557					ATTENTION - READ THIS AND SIGN BELOW. I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.					
					x Maria CARDOSO					

Incident Report

Case Number 104044-2016	CAD Incident # 16-0833169
Report Type Incident Report	Page 1 of 2
Date / Time Occurred 5/2/2016 04:30 to 5/2/2016 04:40	Date / Time Reported 5/2/2016 04:42

Arrested Suspects	Additional Suspects	Unknown Suspects	Victims 1	Other Persons 1	Vehicles	Items	Evidence Count	Leads Count	Related Case #
<input type="checkbox"/> Hate Crime	<input type="checkbox"/> Arson Related	Arson Code	Damage Value						

Location Given By Dispatcher RUTLEDGE ST & S TRUNK AVE		Unit Number A315
Clearance Disposition	Clearance by Exception	Exceptional Clearance Date
Situation Found	Case Status	

House No. 3300	Prefix	Street Name RUTLEDGE ST	Unit No.
City DALLAS	State TEXAS	Zip 75215	County Dallas
		Beat 346	

Reporting Officer 1 SMYTHE.COLIN	Reporting Officer 1 10708	Reporting Officer 2	Reporting Officer 2 Employee Number
-------------------------------------	------------------------------	---------------------	-------------------------------------

OFFENSE

<input checked="" type="checkbox"/> Primary Offense	Offense Code INJURED PERSON- PUBLIC PROPERTY (OTHER THEN FIREARM) (NO OFFENSE)
IC Number NA-99999999-W1	Attempted/Completed Counts 1
Premise Type HIGHWAY, STREET, ALLEY ETC	# Premise Entered Family Violence NO
Criminal Activity 1	Criminal Activity 2 Offender Using NOT APPLICABLE
Gang Related NO	Drug Related NO Drug Type
Drug Endangered Child	Hate Crime NONE
MO Panel	
Entry Area N/A	Entry Method N/A Entry Point 1 N/A
Entry Point 2	Exit Point 1 N/A Exit Point 2
Target Area N/A	Property Target 1 OTHER Property Target 2
Victim Target N/A	Victim Activity NONE Time of Day LATE NIGHT- 00:00 - 07:59
Action 1 on Victim N/A	Action 2 on Victim Action 3 on Victim
Action 1 to Premises N/A	Action 2 to Premises Action 3 to Premises
Other Action 1 N/A	Other Action 2 Other Action 3
Solicited Offered 1 N/A	Solicited Offered 2 Weapon OTHER
Arson	Precipitating Circumstance Instrument Used NONE

Comments
COMP SUFFERED SERIOUS INJURY DUE TO DOG ATTACK

OTHER PERSON	Person Type REPORTING
Last Name HUMPHREY	First Name JACKIE
Nickname	Middle Name Suffix
Race BLACK	Sex FEMALE
SSN	Date of Birth
Age 66	Age Range to
Height	Weight
Driver's License #	DL State
Place of Birth	
Preferred	Home Phone
Cell Phone	Email Address

House No. 3326	Prefix	Street Name RUTLEDGE ST	Unit No.
City DALLAS	State TEXAS	Zip 75215	

Employment Information

Incident Report

Case Number 104044-2016	CAD Incident # 16-0833169
Report Type Incident Report	Page 2 of 2
Date / Time Occurred 5/2/2016 04:30 to 5/2/2016 04:40	Date / Time Reported 5/2/2016 04:42

<input type="checkbox"/> Student	Employer / School	Occupation
House No.	Prefix	Street Name
City	State	Zip
Work Phone	Hours of Employment to	Unit No.
Work Phone	Hours of Employment to	Hair Color
Eye Color	Build	Facial Hair
Ethnicity	Citizenship	Voice
		Complexion
		<input type="checkbox"/> Glasses

VICTIM	<input type="checkbox"/> Business		
Last Name BROWN	First Name ANTOINETTE	Middle Name	Suffix
Nickname	Race BLACK	Sex FEMALE	SSN
Height 5'11"	Weight 125	Driver's License #	DL State
Preferred	Home Phone	Cell Phone	Email Address

House No. 3413	Prefix	Street Name 51ST ST	Unit No.
City DALLAS	State TEXAS	Zip 75216	

<input type="checkbox"/> Student	Employer / School	Occupation
House No.	Prefix	Street Name
City	State	Zip
Work Phone	Hours of Employment to	Unit No.

Hair Color	Eye Color	Build	Resident
Citizenship	Ethnicity NON-HISPANIC	Injury YES	Injury Description SERIOUS BODILY INJURY/DOG BITES
Victim Condition CRITICAL	<input checked="" type="checkbox"/> Victim Hospitalized	Hospital Facility BAYLOR	Hospital Description
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown	Family Violence NO	Family Violence Victim Transported <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Violation of Protective Order <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Cohabitant <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		

Offense INJURED PERSON- PUBLIC PROPERTY (OTHER THEN FIREARM) (NO OFFENSE)	<input checked="" type="checkbox"/> Associated With Victim
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Narrative Information
 ON 5-2-16 AT ABOUT 4:30AM AT 3300 RUTLEDGE. THE COMP WAS ATTACKED BY APPROXIMATELY 4 TO 5 DOGS INCLUDING 2 PIT BULLS. THE DOGS CAUSED SERIOUS BODILY INJURY TO THE COMP'S RIGHT ARM, TEARING AWAY THE BACK OF HER UPPER ARM TO THE BONE, AND TO HER RIGHT LEG, WHICH WAS MISSING A LARGE CHUNK OF HER UPPER THIGH/BUTTOCKS AREA. THE COMP ALSO SUFFERED MODERATE PUNCTURES AND LACERATIONS OVER HER ENTIRE BODY DUE TO THE DOGS ATTACKING. UNKNOWN AS TO WHY THE DOGS STOPPED. NO DOGS WERE PRESENT WHEN R/OS ARRIVED. THE COMP WAS TRANSPORTED TO BAYLOR HOSPITAL BY RESCUE 44. THE COMP HAD BEEN TAKEN TO THE OPERATING ROOM INTO SURGERY AT THE TIME OF THIS REPORT.

Incident Detail Report

Data Source: Data Warehouse
 Incident Status: Closed
 Incident number: 16-0833169
 Incident Date: 5/2/2016 04:42:32
 Last Updated: 5/6/2016 10:06:04

Incident Information

Incident Type:	2Man	Alarm Level:	
Priority:	2 - Urgent	Problem:	40/01 - Other
Determinant:		Agency:	Police
Base Response#:	05022016-0085802	Jurisdiction:	Dallas Police
Confirmation#:	05022016-0422505	Division:	Southeast
Taken By:	Choi, Sonya	Battalion:	340
Response Area:	346	Response Plan:	CH3 - 2MAN
Disposition:	R - Report	Command Ch:	
Cancel Reason:		Primary TAC:	
Incident Status:	Closed	Secondary TAC:	
Certification:	P-Patrol	Delay Reason (if any):	
Longitude:	96752621	Latitude:	32766512

Incident Location

Location Name:	County:
Address:	Rutledge St / S Trunk Ave
Apartment:	Location Type:
Bulding:	Cross Street:
City, State, Zip:	Dallas TX 75215
	Map Reference:
	46-U

Supplemental Information - Person

PERSON 1

Name:	humphey jackie	Race:	Black
Gender:	Female	OLS:	TX

PERSON 2

Name:	humphrey jackie	Race:	Black
Gender:	Female	OLS:	TX

PERSON 3

OLN:	06959367	OLS:	TX
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PERSON 4

Name:	BROWN ANTOINETTE	Race:	Black
Gender:	Female	OLS:	TX
DOB:	[REDACTED]		

PERSON 5

OLN:	[REDACTED]	OLS:	TX
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Call Receipt

Caller Name:	HUMPHREY,JACKIE-CONT	Call Back Phone:	[REDACTED]
Method Received:		Caller Location:	[REDACTED]
Caller Type:			

Time Stamps

Description	Date	Time	User	Elapsed Times	Time
Phone Pickup	5/2/2016	04:42:30			
1st Key Stroke	5/2/2016	04:42:32		Received to In Queue	00:00:31
In Waiting Queue	5/2/2016	04:43:03		Call Taking	00:02:08
Call Taking Complete	5/2/2016	04:44:40	Choi, Sonya	In Queue to 1st Assign	00:00:21
1st Unit Assigned	5/2/2016	04:43:24		Call Received to 1st Assign	00:00:54
1st Unit Enroute	5/2/2016	04:43:30		Assigned to 1st Enroute	00:00:06
1st Unit Arrived	5/2/2016	04:50:16		Enroute to 1st Arrived	00:06:46
Closed	5/2/2016	07:39:28	VisiNet/MobileInterface	Incident Duration	02:56:58

Resources Assigned

Unit	Flag	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
A315	Y	04:43:24	R - Report	04:43:31		04:50:16			07:39:28	7.0	7.0	
A336	N	04:43:24	C - Cover	04:43:30		04:51:37			06:53:09	7.0	7.0	
A399	N	05:05:33	C - Cover			05:05:37			06:09:17			
A344	N	05:05:33	NP - No			05:05:35			06:09:08		7.0	

Police Action

Personnel Assigned

Unit	Name
A315	Smythe, Colin M (10708)
A336	Giles, Brian (5995)
A399	Johnson, Frank L (10683); Sanchez, Andres V (10662)
A344	Kessenich, Daniel D (10933)

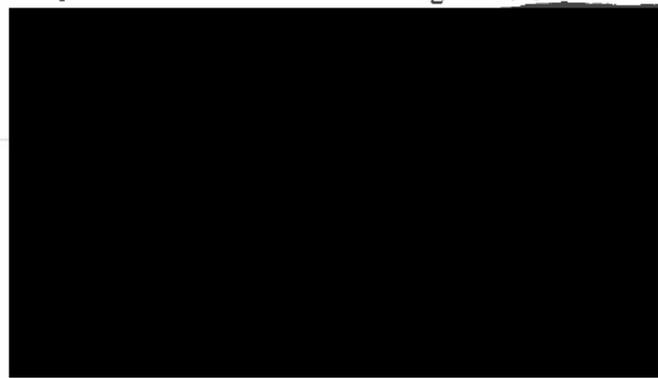
Pre-Scheduled Information
 No Pre-Scheduled Information

Transports
 No Transports Information

Transport Legs
 No Transports Information

Comments

Date	Time	User	Type	Conf.	Comments
5/2/2016	04:43:04	SC	Response		[1] FEMALE BEGGING FOR SOMEONE TO HELP HER.
5/2/2016	04:43:27	SC	Response		[2] UNK DESCRIPTION OF FEMALE. COMP HEARD THE FEMALE BEGGING FOR HELP
5/2/2016	04:43:41	SC	Response		[3] UNK IF EMS IS NEEDED
5/2/2016	04:44:40	SC	Response		[4] CONT COMP OVER THE PHONE. COMP WOULD LIKE TO KNOW IF OFFICERS FIND THE FEMALE
5/2/2016	04:52:29	RST	Response		[5] Multi-Agency Fire Incident #: 2016094798
5/2/2016	04:52:29	RST	Response		[6] A315-INJ PERSON 3300 RUTLEDGE
5/2/2016	04:53:30	037045	Response		[7] [Page] Problem changed from **A - Ambulance Request to IP - Injured Person by Fire [Shared]
5/2/2016	04:55:11	RST	Response		[8] [Notification] [Police]-PER A336 COMP WAS ATTACK BY DOG [Shared]
5/2/2016	04:56:44	RST	Response		[9] Multi-Agency Service Desk Incident #: 0045308-16
5/2/2016	04:56:45	RST	Response		[10] NOTIFY DFR OF LINE 8
5/2/2016	04:57:43	SDG	Response		[11] DFR NOTIFIED. [Shared]
5/2/2016	04:57:48	010860	Response		[12] [Page] Problem changed from IP - Injured Person to AB - Animal Bite by Fire [Shared]
5/2/2016	04:57:51	SDG	Response		[13] [Service Desk] has closed their incident [0045308-16]
5/2/2016	04:58:38	SYS	Response		[14] [Appended: 05 00 26] [1] [1] Multiple Response Areas found Response Area Choices: 312,346[Shared] [Shared]
5/2/2016	04:59:25	TNW	Response		[25] [Appended: 05 05 22] [2] Multi-Agency Fire Incident #: 2016094801
5/2/2016	04:59:31	TNW	Response		[15] [Appended: 05 00 26] [3] IN THE FIELD [Shared]
5/2/2016	04:59:52	TNW	Response		[16] [Appended: 05 00 26] [4] 4-5 DOGS ATTACKED A FEMALE WHO IS IN THE FIELD [Shared]
5/2/2016	04:59:54	SAS	Response		[17] [Appended: 05 00 26] [5] ANNOUNCED [Shared]
5/2/2016	05:00:10	TNW	Response		[18] [Appended: 05 00 26] [6] COMP STATES THAT THE DOGS ARE ATTACKING HER RIGHT NOW [Shared]
5/2/2016	05:00:17	TNW	Response		[19] [Appended: 05 00 26] [7] FEMALE SCREAMING FOR HELP [Shared]
5/2/2016	05:00:39	TNW	Response		[20] COMP IS AT THE CARWASH WILL SHOW THEM WHERE SHE IS [Shared]
5/2/2016	05:01:07	TNW	Response		[21] COMP STATES THAT THE FIELD IS NOT AT 2ND AND REED [Shared]
5/2/2016	05:01:50	TNW	Response		[22] FIRE IS AT LOCATION [Shared]
5/2/2016	05:02:04	TNW	Response		[23] WILL BE RELATED TO INCIDENT AT RUTLEDGE AND TRUNK [Shared]
5/2/2016	05:02:08	TNW	Response		[24] NFI [Shared]
5/2/2016	05:05:58	SAS	Response	Y	[26] ANOTHER CALLER... KENNETH... (214) 514-3716... 2ND AVE / REED LN --- [Shared]
5/2/2016	05:13:06	VNMINT	Response		[27] Secondary Location for A336: BAYLOR MEDICAL CENTER, 3500 GASTON AVE, Dallas, TX 75246 [Shared]
5/2/2016	05:13:23	VNMINT	Response		[28] Secondary Location for A315: BAYLOR MEDICAL CENTER, 3500 GASTON AVE, Dallas, TX 75246 [Shared]
5/2/2016	05:14:21	M1	Response		[29] Requested Case Number(s): 104044-2016 [Shared]
5/2/2016	05:41:20	AVS	Response	Y	[30] RP-----NAME: HUMPHREY, JACKIE, MAF DESCRIPTION: BLACK/FEMALE [REDACTED] \BLACK/BROWN SEX OFF: N COMM IMPED: N ORGAN DONOR: N VISA EXP: PHYSICAL ADD: 3326 RUTLEDGE ST CI/CO/ST/ZIP: DALLAS DALLAS, TEXAS, 75215-0000, UNITED STATES MAILING ADD: PO BOX 150564 CI/ST/ZIP: DALLAS, TEXAS, 75215-0000, UNITED STATES REC STATUS: ELIGIBLE ADMIN STATUS:



CARD STATUS:
 HME THR ASMT: EXP
 CARD TYPE DL # CLASS TYPE DL EXPIR
 DATE
 RESTRICTIONS: A WITH CORRECTIVE LENSES
 ENDORSEMENTS

5/2/2016	06:14:31	CMS	Response	Y	[Shared] [31] COMP AIS# BROWN, ANTOINETTE B/F 5'11 125LBS 3413 51ST ST DALLAS, TX 75241 [Shared]
5/2/2016	06:15:31	CMS	Response		[32] ENGINE 44 [Shared]
5/2/2016	06:36:35	VNMINT	Response		[33] Secondary Location for A315: SOUTHEAST SUB STATION, 725 N JIM MILLER RD, Dallas, TX 75217. [Shared]
5/2/2016	06:38:51	VNMINT	Response		[34] Secondary Location for A336: SOUTHEAST SUB STATION, 725 N JIM MILLER RD, Dallas, TX 75217. [Shared]
5/2/2016	06:41:25	VNMINT	Response		[35] [Fire] has closed their incident []

Address Changes
 No Address Changes

Priority Changes
 No Priority Changes

Alarm Level Changes
 No Alarm Level Changes

Activity Log

Date	Time	Radio	Activity	Location	Log Entry	User
5/2/2016	04:42:50		Incident Priority Change		Incident priority changed from <none> to 2 - Urgent	SC
5/2/2016	04:43:03		Incident in Waiting Queue			
5/2/2016	04:43:04		ANI/ALI Statistics		INT Insert: May 02 2016 04:42:29 / INT SendNP: May 02 2016 04:42:29 / WS RecvNP: May 02 2016 04:42:30 / WS Process May 02 2016 04:43:04	SC
5/2/2016	04:43:08		Incident in Waiting Queue			
5/2/2016	04:43:10		Timer Clear			
5/2/2016	04:43:10		Read Incident		Incident 034 was Marked as Read.	RST
5/2/2016	04:43:10		Read Comment		Comment for Incident 034 was Marked as Read.	RST
5/2/2016	04:43:10		UserAction		User clicked Exit/Save	LR
5/2/2016	04:43:24	A315	Assgn	Rutledge St / S Trunk Ave	Response Number (05022016-0085802)	RST
5/2/2016	04:43:24	A336	Assgn	Rutledge St / S Trunk Ave	Response Number (05022016-0085803)	RST
5/2/2016	04:43:30	A336	Enr	Rutledge St / S Trunk Ave	Responding From = ROSE GARDEN AVE \ LAKE JUNE RD	VNMINT
5/2/2016	04:43:31	A315	Enr	Rutledge St / S Trunk Ave	Responding From = N JIM MILLER RD \ UNNAMED STREET	VNMINT
5/2/2016	04:43:43		UserAction		User clicked Exit/Save	RST
5/2/2016	04:44:40		UserAction		User clicked Exit/Save	SC
5/2/2016	04:50:16	A315	At Scene	Rutledge St / S Trunk Ave		VNMINT
5/2/2016	04:51:37	A336	At Scene	Rutledge St / S Trunk Ave		VNMINT
5/2/2016	04:52:08		Read Comment		Comment for Incident 034 was Marked as Read.	RST
5/2/2016	04:52:29		MultiAgencyResponse		Generated Inc: Fire Inc#2016094798	RST
5/2/2016	04:52:31		UserAction		User clicked Exit/Save	LR
5/2/2016	04:53:00		Read Comment		Comment for Incident 034 was Marked as Read.	RST
5/2/2016	04:53:08		UserAction		User clicked Exit/Save	RST
5/2/2016	04:53:30		Read Comment		Comment for Incident 034 was Marked as Read.	RST
5/2/2016	04:55:11		Notify Comment		(Response Viewer)	
5/2/2016	04:56:44		MultiAgencyResponse		Generated Inc: Service Desk Inc#0045308-16	RST
5/2/2016	04:56:47		UserAction		User clicked Exit/Save	RST
5/2/2016	04:57:50		Read Comment		Comment for Incident 034 was Marked as Read.	RST
5/2/2016	05:00:18		Read Comment		Comment for Incident 034 was Marked as Read.	SAS

5/2/2016	05 01:33		UserAction		User clicked Exit/Save	SAS
5/2/2016	05 01:33		UserAction		User clicked Exit/Save	SC
5/2/2016	05 02:34		Read Comment		Comment for Incident 034 was Marked as Read.	SAS
5/2/2016	05 03:10		UserAction		User clicked Exit/Save	SAS
5/2/2016	05 05:22		Append Incident		Dispatcher Appended [16-0833199] to this incident	SAS
5/2/2016	05 05:33	A399	Assgn	Rutledge St / S Trunk Ave	Response Number (05022016-0085813)	SAS
5/2/2016	05 05:33	A344	Assgn	Rutledge St / S Trunk Ave	Response Number (05022016-0085814)	SAS
5/2/2016	05 05:35	A344	At Scene	Rutledge St / S Trunk Ave		SAS
5/2/2016	05 05:37	A399	At Scene	Rutledge St / S Trunk Ave		SAS
5/2/2016	05 05:49		Read Comment		Comment for Incident 034 was Marked as Read.	SAS
5/2/2016	05 05:58		UserAction		User clicked Exit/Save	SAS
5/2/2016	05 13:06	A336	Enr 2nd Loc	BAYLOR MEDICAL CENTER	Incident ID = 25212034, 3500 Gaston Ave 32790747, 96780631,	VNMINT
5/2/2016	05 13:25	A315	Enr 2nd Loc	BAYLOR MEDICAL CENTER	Incident ID = 25212034, 3500 Gaston Ave 32790747, 96780631,	VNMINT
5/2/2016	05 32:48		Read Comment		Comment for Incident 034 was Marked as Read.	RST
5/2/2016	05 32:55		UserAction		User clicked Exit/Save	RST
5/2/2016	05 39:59		Supplemental Information	Rutledge St / S Trunk Ave	Supplemental Person record 438284 - was added for jackie humphrey	A
5/2/2016	05 40:20		Supplemental Information	Rutledge St / S Trunk Ave	Supplemental Person record 438285 - was added for jackie humphrey	A
5/2/2016	05 40:47		Supplemental Information	Rutledge St / S Trunk Ave	Supplemental Person record 438287 - was added for	A
5/2/2016	05 43:05		Read Comment		Comment for Incident 034 was Marked as Read.	RST
5/2/2016	05 43:13		UserAction		User clicked Exit/Save	RST
5/2/2016	05 51:31		UserAction		User clicked Exit/Save	SC
5/2/2016	05 55:43		Supplemental Information	Rutledge St / S Trunk Ave	Supplemental Person record 438292 - was added for ANTOINETTE BROWN	A
5/2/2016	06 09:08	A344	Clear	Rutledge St / S Trunk Ave		VNMINT
5/2/2016	06 09:17	A399	Clear	Rutledge St / S Trunk Ave		VNMINT
5/2/2016	06 12:30		Supplemental Information	Rutledge St / S Trunk Ave	Supplemental Person record 438299 - was added for	A
5/2/2016	06 20:10		Read Comment		Comment for Incident 034 was Marked as Read.	RST
5/2/2016	06 20:22		UserAction		User clicked Exit/Save	RST
5/2/2016	06 36:35	A315	Enr 2nd Loc	BAYLOR MEDICAL CENTER	Incident ID = 25212034, 3500 Gaston Ave 32790747, 96780631,	VNMINT
5/2/2016	06 38:53	A336	Enr 2nd Loc	BAYLOR MEDICAL CENTER	Incident ID = 25212034, 3500 Gaston Ave 32790747, 96780631,	VNMINT
5/2/2016	06 53:09	A336	Clear	3500 Gaston Ave [BAYLOR MEDICAL CENTER]		VNMINT
5/2/2016	06 58:25	A315	At Scene 2nd Loc	BAYLOR MEDICAL CENTER	Incident ID = 25212034, 3500 Gaston Ave 32790747, 96780631,	VNMINT
5/2/2016	07 39:28	A315	Clear	3500 Gaston Ave [BAYLOR MEDICAL CENTER]		VNMINT
5/2/2016	07 39:28		Response Closed	Rutledge St / S Trunk Ave	Response Disposition: R - Report	VNMINT

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
5/2/2016	04:42:30	Call_Back_Phone		(214) 428-0238	(Response Viewer)	Response_Master_Incident	CAD911CT338	SC
5/2/2016	04:42:30	Address	(Blank)	3326 RUTLEDGE ST	New Entry	Response_Master_Incident	CAD911CT338	SC
5/2/2016	04:42:32	Jurisdiction		911	(Response Viewer)	Response_Master_Incident	CAD911CT338	SC
5/2/2016	04:42:32	Division		911	(Response Viewer)	Response_Master_Incident	CAD911CT338	SC
5/2/2016	04:42:32	Battalion		911	(Response Viewer)	Response_Master_Incident	CAD911CT338	SC
5/2/2016	04:42:32	Response_Area		346	(Response Viewer)	Response_Master_Incident	CAD911CT338	SC
5/2/2016	04:42:32	ResponsePlanType0		0	(Response Viewer)	Response_Master_Incident	CAD911CT338	SC

5/2/201604:42:49Jurisdiction		Dallas Police	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49Division		Southeast	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49Battalion		340	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49Response_Area		346	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49ResponsePlanType0		0	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49Jurisdiction		Dallas Police	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49Division		Southeast	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49Battalion		340	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49Response_Area		346	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:49ResponsePlanType0		0	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:50Problem		40/01 - Other	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:50Response_Plan		CH3 - 2MAN	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:50DispatchLevel		Default	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:50ResponsePlanType0		1	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:50Priority_Description		2 - Urgent	Response_Master_IncidentCAD911CT338 SC
5/2/201604:42:50Priority_Number	0	2	Response_Master_IncidentCAD911CT338 SC
5/2/201604:42:50Incident_Type		2Man	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:50Certification_Level		P-Patrol	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:42:50Caller_Name		HUMPHREY,JACKIE	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:43:00Address	(Blank)	RUTL/TRUNK	New Entry Response_Master_IncidentCAD911CT338 SC
5/2/201604:43:01Jurisdiction		Dallas Police	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:43:01Division		Southeast	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:43:01Battalion		340	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:43:01Response_Area		346	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:43:01Response_Plan		CH3 - 2MAN	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:43:01ResponsePlanType0		1	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:43:03Pickup_Map_Info		46-U	Response_Transports CAD911CT338 SC
5/2/201604:43:03Map_Info		46-U	Response_Master_IncidentCAD911CT338 SC
5/2/201604:43:03Caller_Building		2145	Polygon Response_Master_IncidentCAD911CT338 SC
5/2/201604:43:10Read Call	False	True	(Response Response_Master_IncidentCADDPDPCH0RST Viewer) 3
5/2/201604:43:10Read Comment	False	True	(Response Response_Master_IncidentCADDPDPCH0RST Viewer) 3
5/2/201604:44:08Caller_Name	HUMPHREY,JACKIE	HUMPHREY,JACKIE-CONT	(Response Response_Master_IncidentCAD911CT338 SC Viewer)
5/2/201604:52:08Read Comment	False	True	(Response Response_Master_IncidentCADDPDPCH0RST Viewer) 3
5/2/201604:53:00Read Comment	False	True	(Response Response_Master_IncidentCADDPDPCH0RST Viewer) 3
5/2/201604:53:30Read Comment	False	True	(Comment Response_Master_IncidentCADDPDPCH0RST Notification Window) 3
5/2/201604:57:50Read Comment	False	True	(Comment Response_Master_IncidentCADDPDPCH0RST Notification Window) 3
5/2/201605:00:18Read Comment	False	True	(Response Response_Master_IncidentCADDPDPCH0SAS Viewer) 3
5/2/201605:02:34Read Comment	False	True	(Response Response_Master_IncidentCADDPDPCH0SAS Viewer) 3
5/2/201605:05:49Read Comment	False	True	(Response Response_Master_IncidentCADDPDPCH0SAS Viewer) 3
5/2/201605:32:48Read Comment	False	True	(Response Response_Master_IncidentCADDPDPCH0RST Viewer) 3

5/2/2016 05:43:05	Read Comment	False	True	Viewer) (Response Response_Master_IncidentCADDPDPCH0RST Viewer)	3 3
5/2/2016 06:20:10	Read Comment	False	True	(Response Response_Master_IncidentCADDPDPCH0RST Viewer)	3 3

Custom Time Stamps
No Custom Time Stamps

Custom Data Fields
No Custom Data Fields

Attachments
No Attachment

May 2, 2016 11:23 p.m., Service Request 195138

Call came into desk 69 on May 2nd at 11:23pm and lasted 5 minutes and 49 seconds. The female caller says she was told to call if she sees those dogs that attacked that woman and they are back. She says they are out now running around loose.

311: Thank you for calling 311, my name is Joseph. How may I help you?

Caller: Yes, I was calling to (unintelligible) ya'll that those dogs came back that attacked that woman, over here on (unintelligible) last night, and they are out, they just left my back door so they are out.

311: Alight, and what is your address ma'am?

Caller: [REDACTED] (unintelligible) St.

311: can you spell that for me please?

Caller: [REDACTED]

311: They are just out running loose right now? They aren't attacking or chasing anybody?

Caller: No they are not but I was just told to call ya'll if they happen to get out because this woman, uh, I don't know if she made it or not, but they talked to me today and they said if they got out and if they was out [sic] to call ya'll, so that is what I am doing. Detective Heggins or Higgins, he the one that told me to call [sic]

311: Ma'am, can you give me a description of the dogs? Are they large, small...

Caller: They are large dogs

311: Pit bulls? Rottweilers? German Shepard?

Caller: (In background) they could be a Rottweiler mix, because they are large and dark brown and one is dark black.

Caller: did you hear my son?

311: Yes, I'm sorry, how many dogs did you say, 2 or 3?

Caller: It's about 3, sometimes more than that. I think it was 3 last night that attacked that woman.

Caller: (In background, unintelligible)

311: Ma'am, do you happen to know if those dogs are owned by anybody in the neighborhood or if they are stray dogs?

Caller: They are owned by this Hispanic guy and at night time, for some reason, I don't know if the man work at nighttime or what; but for some reason at nighttime, them [sic] dogs get out, and they be just roaming the neighborhood just messing with people.

311: You don't happen to know his address would you?

Caller: We (unintelligible) where he stay at to the detective today, but um, they went down there, they got the address, they didn't tell us, we didn't go down there and get it.

311: Ma'am, can I get your first and last name please?

Caller: [REDACTED]

311: [REDACTED], what is a good contact number for you?

Caller: [REDACTED]

311: And Ms. Humphrey, so you have something handy to write down your confirmation number with?

Caller: Yes I do...I'm ready

311: Uh, let's see here, your confirmation number is 16-00195138

Caller: ok

311: And uh, on this particular request, animal services they do prioritize them as they come in. They do try and get these closed out within 72hrs. Ms. Humphrey, is there anything else I can help you with this evening?

Caller: No, so if it is going to be that long, it might be another time before they can catch the dogs.

311: Well, ma'am, unfortunately because the dogs are not in the process of attacking somebody, um or chasing people at this time, uh they are just considered a loose owned animal, a different kind of request. And uh, they do have up to 72hrs to try get this cleared out. If you were to somehow manage to get the address of the person who these dogs belong to, you can always call 311 back with and use the service request number that I gave you, and they can update it with that person's address that way they can go directly to that person, instead of just trying to look the area around for the dogs.

Caller: (unintelligible) I'm going to call 911, since they told me to contact ya'll and ya'll would come on out here (unintelligible) this dog almost killed the woman, probably did. Almost killed the woman last night right here outside my house.

311: Well ma'am, unfortunately 911, the police department is different from Animal Services, you can call 911, they may have done something for you, they [sic] probably would have just transferred you over to 311

Caller: Ok then, thank you

311: Thank you for calling the City of Dallas 311, have a good evening.

Service Request Summary Report

16-00195138

Printed Date : May 25, 2016 8:54:46 AM

Type: Animal - Loose Owned - CCS

SR #: 16-00195138

Area: Mapsco Page Zone - 46-U

Priority: Emergency

Group: Animal Services Group

Status: Closed

Jurisdiction: City of Dallas

Status Date: May 3, 2016 9:13:22 AM

Input By: Escobedo, Joseph

Created Date: May 2, 2016 11:27:59 PM

Method Received: Phone

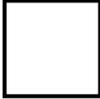
Overdue on: May 5, 2016 11:27:59 PM

Location: 3326 RUTLEDGE ST, DALLAS, TX 75215

Location Details:

SR Comments: 3 LG, ROTTWEILER MIXED DOG WHO ATTACKED A CITIZEN LAST NIGHT, WERE JUST IN THE CALLERS BACKYARD. SHE WAS TOLD BY A DPD DETECTIVE TO CALL 311.

Map of Location:



Flex Notes	
Flex Note Question	Flex Note Answer
Is the animal owned?	Yes
Type of Animal?	Dog
Is the animal loose at this time?	Yes
Where was animal last observed?	IN THE CALLERS BACK YARD
Description of Animal, i.e, size, color, breed, gender.	3 LG, ROTTWEILER MIXED DOG, BLK/BRN

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]			

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		May 5, 2016 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		May 3, 2016 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Determin if Animal is				

Service Request Summary Report

16-00195138

Printed Date : May 25, 2016 8:54:46 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Owned				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		May 5, 2016 4:00:00 PM	May 3, 2016 9:09:18 AM	Closed - Unable to Confirm/Locate Problem
Details				
Act#:A16-010351, Results:1 UNABLE TO LOCATE				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	May 3, 2016 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Clear Site		May 3, 2016 4:00:00 PM		
Details				

Service Request Summary Report

16-00195138

Printed Date : May 25, 2016 8:54:46 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO		May 3, 2016 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Arrive Site				

Details

May 3, 2016, 8:37 p.m., Service Request 197775

Call came into desk 56 on May 3rd at 8:37pm and lasted 1 minute and 36 seconds. The 9-1-1 operator says that there are 3 black /brown dogs at the vacant property across the street from this address and that there is a call for DPD to respond to the property and are / will be requesting ACO assistance.

311: Animal Dispatch, this is Wilson

911: This is Diana over at 911, I have an animal disturbance to report.

311: ok

911: The address is 3319 Rutledge St

311: Rutledge?

911: Yes

311: Ok, what is the situation?

911: Apparently there are three aggressive dogs, all a mix of black and brown color that are going up to people, trying to bite them. The caller advised that they actually bit someone yesterday. But at the moment they are just going up to people.

311: Ok. 3 of them, ok.

911: Yes, there's three of them, she said that they are at a vacant property that's across from that address.

311: mm hmm

911: and the caller did not want to be contacted or leave a name

311: Is PD going to be dispatched?

911: Yes, I do have the call in but no one has been assigned as of yet.

311: Ok, fantastic, I'll put it in.

911: Thank you,

311: You're welcome, bye

Service Request Summary Report
16-00197775

Printed Date : May 25, 2016 8:56:46 AM

Type: Animal - Urgent Assist - CCS	SR #: 16-00197775
Area: Mapsco Page Zone - 46-U	Priority: Emergency
Group: Animal Services Group	Status: Closed
Jurisdiction: City of Dallas	Status Date: May 4, 2016 7:36:27 AM
Input By: Appiah-Mensah, Wilson	Created Date: May 3, 2016 8:38:45 PM
Method Received: Phone	Overdue on: May 4, 2016 8:38:45 PM
Location: 3319 RUTLEDGE ST, DALLAS, TX 75215	

Location Details:

SR Comments: 3 aggressive dogs at the location, bit someone yesterday. the dogs are at a vacant property across the street.

Map of Location:



Flex Notes	
Flex Note Question	Flex Note Answer
What agency needs assistance?	police
What is the situation?	3 aggressive dogs at the location, bit someone yesterday
Is it critical for the animal to be picked up within the next 2 hours?	Yes
Type of animal:	dog
Number of Animals:	3
Is the animal owned?	No

Service Request Summary Report
16-00197775

Printed Date : May 25, 2016 8:56:46 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		May 4, 2016 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		May 4, 2016 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
INITIAL INSPECTION/ ASSESSMENT		May 4, 2016 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		May 4, 2016 4:00:00 PM	May 3, 2016 11:37:23 PM	Resolved - Information Provided
Details				
Act#:A16-010496, Results:1 MADE CONTACT 1 UNABLE TO LOCATE				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL			

Service Request Summary Report

16-00197775

Printed Date : May 25, 2016 8:56:46 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Clear Site				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Arrive Site	B1695, Yolanda L		May 3, 2016 9:51:00 PM	ACKNOWLEDGE RECEIPT*
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Arrive Site	B1699, Jeff Stillinger		May 3, 2016 9:51:00 PM	ACKNOWLEDGE RECEIPT*
Details				

May 4, 2016 3:46 a.m.

The first call / recording came in from 911 operator Lockhart. May 4th, 3:46 am to desk #55 and lasted 39 seconds. Operator Lockhart says they are on an open line call with a guy whom says he is being attacked by 3 pit bulls.

311: Thank you for calling Dallas 311, this is Glenda, how may I help you?

911: Hey Glenda, this is Lockhart, I'm on an open line with a gentleman stating that he was being attacked by 3 pit bulls, um I think he is fighting them away or whatever now.

311: What's the address?

911: It's at the corner of Rutledge and Trunk St. Trunk Avenue

311: You sending police?

911: Yeah, police are already on the way.

311: Do you have his phone number and name?

911: No, he doesn't have a good phone, he's on the phone, hello? But it's a disconnected phone he's calling from

311: Oh, ok, alright thank you

911: Alright, thanks

311: Bye

911: Hello?

May 4, 2016 3:50 a.m.

This call / recording is our Animal Services dispatcher making a call and leaving a message for the on call Animal Services Officer. It was made on May 4th at 3:50 am and lasted 51 seconds.

311: This is Glenda, there is an attack in progress 911 has an open line with the person yelling that someone is being attacked by a pit bull and two police officers are already in the way to Rutledge and Trunk, Its uh 3:50.

May 4, 2016 4:06 a.m.

This call / recording is from the DPD officer on the scene at Rutledge and Spring who is calling into the Animal Services dispatcher to update her on the call. It was made on May 4th at 4:06 am and lasted 4 minutes and 22 seconds. On this call it is mentioned that the Animal Services on call person is yet to respond to the page as of some 15 minutes after the page was sent out.

311: Dispatch, Glenda

DPD: Yes, this is Officer Sanchez of the Dallas Police Department, and I was calling because there is an animal disturbance here at uh, I'm at uh, 3300 of Rutledge St. and Trunk in South Dallas, so the guy didn't get attacked, I mean he did get attacked, he wasn't bit, but it's the same dogs, I don't know if um ya'll were advised, maybe about two days ago, like the exact same place and the exact same dogs.

311: and they were there, yeah they were there earlier this um, before I came in last night, they were there too.

DPD: Well, these dogs, I don't know if you heard about this but, about two nights ago, the night that it was raining, they attacked a lady and literally they almost killed her. And the bicep was missing, chunks, and I'm going uh, I've seen a lot of dog bites, but these...I've never seen anything like this. She looked like she was attacked by a shark. There's chunks of meat that were off. I mean like her left leg, we had her, she had to be transported to Baylor hospital and she was in a state of shock. I...(unintelligible) I don't even know if she made it. This, this is the type that's that bad.

311: Are the dogs confined in some way?

DPD: No we got here, we saw dogs, but, but, it's like an abandoned house and this like happened in the exact same location. So these dogs must live around here or they must be strays. I'm not sure, we asked the neighbors, and they told us they might be staying at the house behind (unintelligible) we went there and talked to the owner and they were like , no, no, there's no dogs that live here (unintelligible) they have a beware of dogs sign but she says that is just to scare away burglars and they don't have evidence of even owning dogs, we went and checked so it wasn't from them. And they, and they told us that they did have a dog but those same pit bulls killed his dog.

311: Mm, ok

DPD: So it's two pit bulls, and these, I mean, and then they there about last week about two blocks down, there's a guy, I responded to a guy that was actually bit and I did an injured persons report, uh he was actually bit, but his bite was just, I mean I could see the two, uh bite marks, but it was nothing life threatening or anything uh so these dogs I mean, I don't know what can be done about them, something needs to be done about these dogs.

311: Yeah, it sounds like they need to set traps or something, um...

DPD: Yeah, these are very, very dangerous dogs.

311: Right, so we don't have anybody in Animal control overnight and I had to call him in and I left voicemail and he hasn't returned my call.

DPD: um ok

311: but, he by himself probably couldn't do anything anyway, they're gonna [sic] probably have to set traps, would you want me to put your name and phone number on this call?

DPD: yeah, yeah, you could do that.

311: Ok, what's your name?

DPD: My name is Officer Sanchez

311: and Officer Sanchez its 469.767.5355?

DPD: Yeah, that's my special cell phone.

311: Is that ok if they call you on that?

DPD: yeah, yeah, yeah, they can call me on this number.

311: Ok, I'm going to put this information there and tell then, when they come in at 7, sounds like they are going to have to set traps out there

DPD: Yeah, I think they live at this location so I'll be (unintelligible) like the one from two nights ago was like literally it was right here, and then you say there was one this morning and now here and the guy, (unintelligible) and I tell the guy here because he lives in the (unintelligible) house. I was telling him he was very lucky because uh those dogs uh he said that they were like attacking him but he had a stick, and he was just kinda [sic] like keeping them away and they kept on attacking so he had to run inside and um. So we when we got here we saw the two dogs. They are two pit bulls.

311: What color were they by the way?

DPD: (did you see the color?) ne of them was brown, like brownish, reddish color, the other one was right behind him but it's the same dogs because its two pit bulls that are doing this.

311: Ok, I will put all this on there and I guess if they have any questions, they will call you.

DPD: ok

311: Alright, thank you.

DPD: No problem, thank you ma'am

311: Bye bye

DPD: Bye

May 4, 2016 4:45 a.m.

The 4th and 5th recordings are the ACO officer returning the PAGE request. This call was made on May 4th at 4:45am and lasted approx. 2 minutes and 57 seconds. There are two recordings for this call because the caller was put on hold momentarily (first recording is the call prior to the hold, second recording is after the hold).

311: Animal Services Dispatch...Hello?

Caller: I'm sorry, who is this?

311: This is Animal Dispatch, this is James.

Caller: Oh, hey James, this is the On call guy, um, they called me, do you know if they are still waiting for me out there?

311: Um, Glenda...hang on. Glenda actually took it. What um, what was the location, I can check because she is on a 311 call.

Caller: Um, to tell you the truth, I am not exactly sure, I think it was on Rugged or (unintelligible) you'll see, it was a DPD call

311: Ok, hang on for a minute, let me check.

Caller: ok

311: ok

311: Uh, Rogelio, I don't think there's anything you can do, the police did arrive there, they did see the dogs, uh they had this call, they had a 6 over with this AIP when I came in at 9.

ACO: at 9?

311: Yeah, I mean this is the second time.

ACO: Oh, Ok

311: Yeah, the second time. Then um, several days ago this police officer then arrived and called me, said he did see the pit bulls and several days ago they chewed a lady up really bad and she had to be taken to the hospital he doesn't even know if she made it, uh he said that it's a vacant house, the same pit bulls, and this man just did barely get away from them, but I think someone probably needs to set traps, I left the call open and put that on there but you yourself, I mean I don't know what you could've done because they weren't confined anywhere.

ACO: oh, ok, um where is it at?

311: It's on Rutledge and um, let's see, I don't remember the other street. Hold on. Rutledge and Trunk St.

ACO: Rutledge and Trunk St.?

311: Yeah, Rutledge and Trunk.

ACO: Ok, ah, you said it was in the system right?

311: Yeah, I put it in the system and I typed notes on there about what the police officer said and he even said that someone could call him and he'll explain the situation if they need to but there is nothing you could of done so I didn't call you back.

ACO: Oh, ok, that's fine, I saw the message and I was like aww man, I didn't even hear the phone, um is it on the Rutledge or on the other street?

311: Um, I don't know exactly but that is how it was put in earlier too, I think Rutledge and Trunk.

ACO: Oh, ok, I will look it up, I'll actually see if we can go out there, more or less in the morning and get em [sic] and they...I was unaware of that situation that some lady got attacked and you know we've been called out several times, maybe we can get em [sic] in the morning. (unintelligible)

311: (unintelligible) could be, but it's in there and you can call Officer Sanchez and his phone number is on there.

ACO: Ok, I'll do that, alright thank you,

311: Bye

Service Request Summary Report 16-00197920

Printed Date : May 25, 2016 8:59:03 AM

Type: Animal - Attack in Progress - CCS	SR #: 16-00197920
Area: Mapsco Page Zone - 46-U	Priority: Emergency
Group: Animal Services Group	Status: Closed
Jurisdiction: City of Dallas	Status Date: May 4, 2016 9:22:07 AM
Input By: GAMROD, GLENDA G	Created Date: May 4, 2016 3:49:23 AM
Method Received: Police/Fire Dispatch	Overdue on: May 7, 2016 3:49:23 AM
Location: RUTLEDGE ST & S TRUNK AVE, DALLAS, 75215, DALLAS, TX	

Location Details:

SR Comments: 911 on open line with caller saying 3 pits attacking him. per 911 police already en route no call back number or name.. 4:08 am officer sanchez arrived saw the pitbulls, and stated these same pits chewed up a woman really bad on another day . Traps needed vacant house. call officer sanchez 469-767-5355

Map of Location:



Flex Notes

Flex Note Question	Flex Note Answer
What is the animal currently doing?	In the act of aggression (charging and attacking)
Did the incident occur within the last 1-2 hours?	Yes
Is the animal still present?	Yes
DPD/DFD Request?	Yes

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	Sanchez, Dpd Officer			HOME 469-767-5355

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		May 7, 2016 4:00:00 PM		

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		May 5, 2016 4:00:00 PM		

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
INITIAL INSPECTION/		May 5, 2016 4:00:00 PM		

Service Request Summary Report

16-00197920

Printed Date : May 25, 2016 8:59:03 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
ASSESSMENT				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		May 7, 2016 4:00:00 PM	May 4, 2016 9:20:53 AM	Closed - Unable to Confirm/Locate Problem

Details

Act#:A16-010510, Results:DPD NO LONGER ON SITE
1 UNABLE TO LOCATE

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	May 5, 2016 4:00:00 PM		

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Clear Site		May 5, 2016 4:00:00 PM		

Details

Service Request Summary Report

16-00197920

Printed Date : May 25, 2016 8:59:03 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO		May 5, 2016 4:00:00 PM		
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Arrive Site				
Details				

May 4, 2016 3:47 p.m., Service Request 200003

Call came into desk 67 on May 4th at 3:47pm and lasted 7 minutes and 18 seconds. The citizen says that there was a BITE that occurred 2 days ago and that the dogs are out and loose again. The call taker researched for a bite call regarding the location but could NOT find an entry, so they began a bite card for the location on Spring / Rutledge.

311: Thank you for calling City of Dallas 311, my name is Ian, how may I help you?

Caller: The pound patch me through, I was supposed to be talking to someone about giving an address where some dogs ate up a lady.

311: Ok, so you mean some dogs attacked a lady?

Caller: Yes, on (unintelligible) St. here in South Dallas

311: Ok, is it happening right now or just happened?

Caller: No, it happened Monday um between 2 in the morning and 4 in the morning.

311: Ok, so someone was bit by the dogs?

Caller: Yeah, they think she in the hospital and she [sic] still fighting for her life. I don't know, the pound lady told me she was dispatching me to one of her officers, so they can come and get the dog, so I don't know how she put me back to 311.

311: Well, what I can do is report the bite incident, but are you wanting to get the dogs collected?

Caller: Yeah

311: Ok

Caller: She told me that you were going to transfer me to someone that would be back

311: Um, are the dogs loose or do they belong to someone there?

Caller: Yeah, they belong to someone there, but they are in a fence, but they get out and attack people.

311: Ok

Caller: They attacked a lady Monday morning and they almost killed her. She's still in the hospital

311: Goodness, ok

Caller: So, um I don't know what they gone do, they need to get those dogs; sometimes they take them in the house, you know they obviously hiding them right now, but I seen [sic] them in the back yard here a few minutes ago, now I don't see them. Maybe they just put them in the house.

311: What I can do is report the bite and put in a request for, to send an animals officer to investigate the attack. And what they would do, they would then proceed from there.

Caller: I think they already have it um reported because um, she's in the hospital behind it. So I don't know...

311: Do you have the address of the owner of the dogs?

Caller: Yes, its 3307 Spring St. It was a big brown one and a big black one and those dogs are always getting out and trying to attack people. Like I said, my mother has called on them on numerous occasions, but for some reason, I don't know what they do to keep them dogs, but someone needs to get them dogs or they are going to kill somebody. This lady that's in the hospital, I don't even know if she is going to die or not because her neighbor told me that she is still fighting for her life.

311: Wow, ok

Caller: So yeah, I don't know.

311: So this is at 3307 spring Ave?

Caller: Yeah, I think its spring St. It's in South Dallas, right off of 2nd and Robert B. Cullum, right in that area right there. Spring St. is what I think it is.

311: Yeah, like one over from Pine?

Caller: Yeah, yeah, that one.

311: Ok I was looking up right. I don't show an animal Bite service card for us put in yet. If you have all that information I can go ahead and put it in now.

Caller: Ok, what information do you need?

311: do you know the name of the dog's owner?

Caller: I don't know anything about these people, that's what I'm saying, they dogs just get out and attack folks so they probably attacked her, then they got away. And then when somebody finally call the police, I don't know if the police reported it to the pound or not, but it happened Monday morning. I figure they should already have it annotated. But I don't know what's going on. I just know where the dogs are and those people need to come and get them. Sometimes I even see them out running across the street, running back to the house, not only when I go that way when I see them out there.

311: Right. You said this happened Monday Morning?

Caller: Yes between 2 and 4 in the morning.

311: And the person that was attacked, was that person over 18?

Caller: Yeah, Yeah it was a grown woman.

311: OK

Caller: (I don't know what hospital she in)

311: Do you know the breed of the dogs that attacked her?

Caller: I know one is a pit, but I don't know what that other one is. The other one kind of looks like a Rott but it could be something. It could be a Rott mix or something, I don't know.

311: Ok, are these like large dogs or medium dogs?

Caller: they're big dogs, they are big and mean.

311: Ok, and what is the color of the dogs?

Caller: One is black and the other is like dark brown, I wouldn't say chocolate, I would say like a dark (unintelligible)

311: so the dogs are coming from 3307 Spring Avenue?

Caller: Yeah

311: Do you know the name of the person attacked?

Caller: I was just informed about the incident today, from a guy that actually lives on the street where the attack happened on.

311: Ok

Caller: He was telling everybody in the neighborhood to kinda watch it because those dogs attacked a woman and almost killed her and shes in the hospital.

311: Right, and what is your name please?

Caller: My name is [REDACTED]

311: Ok and your last name?

Caller: [REDACTED]

311: Ok and what is your phone number please?

Caller: [REDACTED]

311: Ok

311: I apologize, what was that number again?

Caller: [REDACTED]

311: Thank you, it didn't save for some reason, sorry about that. Alright, um let's see, I'm going to try and get this card filled out so I am going to need your help here.

Caller: ok, my phone is beeping so it is going to shut off on me

311: Ok, I'm going to try and get this done as quick [sic] as I can here

3:29

Service Request Summary Report 16-00200003

Printed Date : May 25, 2016 8:57:53 AM

Type: Animal - Bite -CCS	SR #: 16-00200003
Area: Mapsco Page Zone - 46-U	Priority: Emergency
Group: Animal Services Group	Status: Closed
Jurisdiction: City of Dallas	Status Date: May 12, 2016 10:12:59 AM
Input By: Hallett, Ian	Created Date: May 4, 2016 3:57:32 PM
Method Received: Phone	Overdue on: May 11, 2016 3:57:32 PM
Location: 3307 SPRING AVE, DALLAS, TX 75215	

Location Details:

SR Comments: citizen calling to report animal attack that occurred Monday morning 2-4 am . victim hospitalized and dogs in house .

citizen is a neighbor but doesn't know victim or owner names.

Map of Location:



Flex Notes	
Flex Note Question	Flex Note Answer
Did the animal bite break the skin?	Yes
Is the bite victim 18 years of age or older?	Yes
Is the Biting Animal Still Alive?	Yes
Biting Animal Type * (Breed)	ONE PIT BULL 2ND UNCERTAIN
Biting Animal Size *	Large
Biting Animal Color *	black and dark tan
What is the sex of the person bitten? *	Female
Date bite occurred?	MAY 02, 2016
Time of day bite occurred? (specify AM/PM) *	02:00 AM - 04:00 AM
Is the animal owned?	Yes
Is the animal confined?	Yes
Where is the animal located?	3307 spring ave
What is the Police Report Number?	unk

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Citizen	[REDACTED]	[REDACTED]		HOME [REDACTED]

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
SLA DUE DATE		May 11, 2016 4:00:00 PM		

Service Request Summary Report

16-00200003

Printed Date : May 25, 2016 8:57:53 AM

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
ERT DUE DATE		May 5, 2016 4:00:00 PM		

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
CLOSE CASE		May 11, 2016 4:00:00 PM	May 12, 2016 10:10:00 AM	Resolved - Problem Corrected by City

Details

Act#:A16-010668, Results:ASSOCATED WITH SR#16-00200003
1 WROTE REPORT

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch Time				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Relief Dispatcher today is				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatcher today is				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
311-Dispatch	DISPATCHER, ANIMAL	May 5, 2016 4:00:00 PM		

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Clear Site		May 5, 2016 4:00:00 PM		

Details

Service Request Summary Report

16-00200003

Printed Date : May 25, 2016 8:57:53 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Dispatch ACO				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Arrive Site				
Details				

5/21

10668

ANIMAL QUARANTINE NOTICE

DATE NOTICE SERVED: 5 / 5 / 16

Officer: Chimney

Mapsco 466

Badge # B1704

You, OWNER (Name of Owner or Harboree), are directed to immediately comply with rabies quarantine laws [Section 7-20 (d) of the City Code of Dallas and Article 4477-6(a) of Vernon's Texas Civil Statutes] in the manner prescribed within the appropriately checked box:

- City Animal Shelter or Veterinary Clinic Quarantine

: You are required to immediately deliver or allow an Officer to deliver the animal described below for rabies quarantine at the City Animal Shelter OR a veterinary clinic located in the City of Dallas that is operated by a State licensed veterinarian by no later than ___/___/___, ___:___ a.m./p.m. (Date and Time). You may redeem your animal at the end of the quarantine period if no other holds are required. You must tell us the name and address of the clinic your animal will be quarantine at.

If your animal is not currently vaccinated, do not have it vaccinated for rabies until completion of the quarantine period.

- Approved Home Quarantine

: You are required to quarantine the described animal at the address given below in such a manner that no person or animal may be bitten, scratched or exposed to it, and to keep it thus confined for a period of ___ days. Animal Services must be permitted to observe the animal during the quarantine period and the animal must remain quarantined until released in writing by Animal Services. (See "QUESTIONS AND ANSWERS ABOUT QUARANTINE" on reverse side.)

I HAVE READ THE ABOVE INFORMATION AND AGREE TO ABIDE BY THE TERMS AND LAWS OF ANIMAL RABIES QUARANTINE.

(Print Name) _____

X (Signature) _____

5/5/16 (Date)

Owner Information:

3307 Spring Ave Dallas TX 75215
Address City/State/Zip Home Telephone Work Telephone

Sex Date of Birth Driver's License or Other Identification

Animal Information:

K9
Species Breed Sex Size Color/Markings Name Age

Vaccination # Date of Vaccination Registration # Citation #

Veterinary Clinic Address City/State/Zip Telephone

Previous Vaccination Date Tag Number Veterinary Clinic Telephone

IF RABIES VACCINATION IS LESS THAN 30 DAYS – PREVIOUS VACCINATION:

OFFICER'S COMMENTS: multiple of your k9's were involved in a bite. please contact Rabies Investigator 214-670-8313 ASAP

LOCATION OF NOTICE LEFT: 3307 Spring Ave Dallas TX 75215

ANIMAL QUARANTINE NOTICE

DATE NOTICE SERVED: 5, 6, 16

Officer: J. LOCKHART

Mapsco #64

Badge # B1695

You, MARIA CARDOSO (Name of Owner or Harboree), are directed to immediately comply with rabies quarantine laws [Section 7-20 (d) of the City Code of Dallas and Article 4477-6(a) of Vernon's Texas Civil Statutes] in the manner prescribed within the appropriately checked box:

- City Animal Shelter or Veterinary Clinic Quarantine

: You are required to immediately deliver or allow an Officer to deliver the animal described below for rabies quarantine at the City Animal Shelter OR a veterinary clinic located in the City of Dallas that is operated by a State licensed veterinarian by no later than ___/___/___, ___:___ a.m./p.m. (Date and Time). You may redeem your animal at the end of the quarantine period if no other holds are required. You must tell us the name and address of the clinic your animal will be quarantined at.

If your animal is not currently vaccinated, do not have it vaccinated for rabies until completion of the quarantine period.

- Approved Home Quarantine

: You are required to quarantine the described animal at the address given below in such a manner that no person or animal may be bitten, scratched or exposed to it, and to keep it thus confined for a period of ___ days. Animal Services must be permitted to observe the animal during the quarantine period and the animal must remain quarantined until released in writing by Animal Services. (See "QUESTIONS AND ANSWERS ABOUT QUARANTINE" on reverse side.)

I HAVE READ THE ABOVE INFORMATION AND AGREE TO ABIDE BY THE TERMS AND LAWS OF ANIMAL RABIES QUARANTINE.

MARIA CARDOSO x MARIA CARDOSO 05-06-16
(Print Name) (Signature) (Date)

Owner Information:

3307 SPRING AVE DALLAS, TX 75216
Address City/State/Zip Home Telephone Work Telephone
F 12-6-91 9688562
Sex Date of Birth Driver's License or Other Identification

Animal Information:

K9x6 MIX BREED, MEDIUM, MF
Species Breed Sex Size Color/Markings Name Age

Vaccination # Date of Vaccination Registration # Citation #

Veterinary Clinic Address City/State/Zip Telephone

Previous Vaccination Date Tag Number Veterinary Clinic Telephone

OFFICER'S COMMENTS: IF RABIES VACCINATION IS LESS THAN 30 DAYS - PREVIOUS VACCINATION: 214-670-8313
ANY QUESTIONS CONTACT RABIES DESK 8313

LOCATION OF NOTICE LEFT: IN PERSON

C21-697843
CITY OF DALLAS CITATION



* C 2 1 6 9 7 8 4 3 0 0 0 1 *

Reason for Contact
No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

Offender Name: Cardosa Marpa		MID. INT. E JR. SR. ETC.		LOCATION OF OFFENSE (ADDRESS OF BLOCK) 3307 Spring (STREET)	(DESIGNATION) Trunk	COUNTY Dallas	ZIP 75215
Address: 3307 Spring Dallas TX 75215		RES. PH. ()	BUS. PH. ()	01 SPEEDING <input type="checkbox"/> SCHOOL ZONE WORK ZONE <input type="checkbox"/>	TIME OF OFFENSE 1313	DATE OF OFFENSE 5-6-16	BEAT 460
07 RAN STOP SIGN <input type="checkbox"/>		08 INSPECTION VIOLATION <input type="checkbox"/>	09 REGISTRATION VIOLATION <input type="checkbox"/>	10 IMPROPER TURN <input type="checkbox"/>	11 RAN RED LIGHT <input type="checkbox"/>	12 DEFECTIVE LIGHTS <input type="checkbox"/>	
03 OTHER <input type="checkbox"/>		FAMILY VIOLENCE Yes <input type="checkbox"/> No <input type="checkbox"/>		5011 7-4-2(a)(1) Fail to Register LG Pitix (CN) b/c bin			
COM. VEH. <input type="checkbox"/>		ATTENTION - READ THIS AND SIGN BELOW. I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.		ACCIDENT INVOLVED <input type="checkbox"/>		NUMBER OF VIOLATIONS 1	
DEFENDANT HAS RECEIVED DUPLICATE CITATION <input type="checkbox"/>		B 1184		X MARIA CARDOSO			

C21-697842
CITY OF DALLAS CITATION



* C 2 1 6 9 7 8 4 2 0 0 0 1 *

Reason for Contact
Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

Offender Name: Cardosa Marpa		MID. INT. E JR. SR. ETC.		LOCATION OF OFFENSE (ADDRESS OF BLOCK) 3307 Spring (STREET)	(DESIGNATION) Trunk	COUNTY Dallas	ZIP 75215
Address: 3307 Spring Ave Dallas TX 75215		RES. PH. ()	BUS. PH. ()	01 SPEEDING <input type="checkbox"/> SCHOOL ZONE WORK ZONE <input type="checkbox"/>	TIME OF OFFENSE 1313	DATE OF OFFENSE 5-6-16	BEAT 460
07 RAN STOP SIGN <input type="checkbox"/>		08 INSPECTION VIOLATION <input type="checkbox"/>	09 REGISTRATION VIOLATION <input type="checkbox"/>	10 IMPROPER TURN <input type="checkbox"/>	11 RAN RED LIGHT <input type="checkbox"/>	12 DEFECTIVE LIGHTS <input type="checkbox"/>	
03 OTHER <input type="checkbox"/>		FAMILY VIOLENCE Yes <input type="checkbox"/> No <input type="checkbox"/>		5011 7-4-2(a)(1) Fail to Register Sheep brown blk			
COM. VEH. <input type="checkbox"/>		ATTENTION - READ THIS AND SIGN BELOW. I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.		ACCIDENT INVOLVED <input type="checkbox"/>		NUMBER OF VIOLATIONS 1	
DEFENDANT HAS RECEIVED DUPLICATE CITATION <input type="checkbox"/>		B 1184		X MARIA CARDOSO			

C21-697844
CITY OF DALLAS CITATION



* C 2 1 6 9 7 8 4 4 0 0 0 1 *

Reason for Contact
Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

Offender Name: Cardosa Marpa		MID. INT. E JR. SR. ETC.		LOCATION OF OFFENSE (ADDRESS OF BLOCK) 3307 Spring (STREET)	(DESIGNATION) Trunk	COUNTY Dallas	ZIP 75215
Address: 3307 Spring Dallas TX 75215		RES. PH. ()	BUS. PH. ()	01 SPEEDING <input type="checkbox"/> SCHOOL ZONE WORK ZONE <input type="checkbox"/>	TIME OF OFFENSE 1313	DATE OF OFFENSE 5/6/16	BEAT 460
07 RAN STOP SIGN <input type="checkbox"/>		08 INSPECTION VIOLATION <input type="checkbox"/>	09 REGISTRATION VIOLATION <input type="checkbox"/>	10 IMPROPER TURN <input type="checkbox"/>	11 RAN RED LIGHT <input type="checkbox"/>	12 DEFECTIVE LIGHTS <input type="checkbox"/>	
03 OTHER <input type="checkbox"/>		FAMILY VIOLENCE Yes <input type="checkbox"/> No <input type="checkbox"/>		5011 7-4-2(a)(1) Fail to Reg LG Dobx (CF) b/c bin			
COM. VEH. <input type="checkbox"/>		ATTENTION - READ THIS AND SIGN BELOW. I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.		ACCIDENT INVOLVED <input type="checkbox"/>		NUMBER OF VIOLATIONS 1	
DEFENDANT HAS RECEIVED DUPLICATE CITATION <input type="checkbox"/>		B 1184		X MARIA CARDOSO			

Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. A16-010668

EVIDENCE _____

VALUE S _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

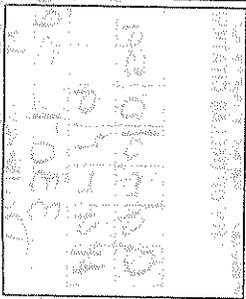
2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT



Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. A16-010668

EVIDENCE _____

VALUE S _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

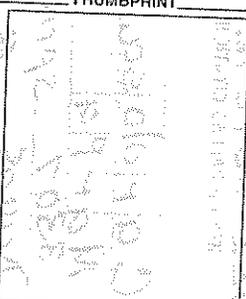
2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT



Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. _____

EVIDENCE A16010668

VALUE S _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

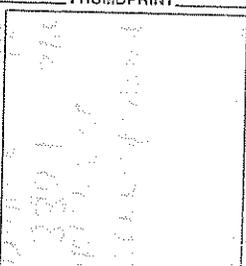
2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT



C21-697845
CITY OF DALLAS CITATION



* C 2 1 6 9 7 8 4 5 0 0 0 1 *

Reason for Contact
Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

Name: Cardosa Maria		MID. INT. E JR. SR. ETC.		LOCATION OF OFFENSE (ADDRESS OF BLOCK) (STREET) (DESIGNATION) (CITY) (STATE) (ZIP)
3307 Spring Dallas TX 75215		3307 Spring Dallas TX 75215		3307 Spring Dallas TX 75215
RES. PH. () BUS. PH. ()		SCHOOL ZONE WORK ZONE <input type="checkbox"/>		TIME OF OFFENSE BB AM <input type="checkbox"/> PM <input type="checkbox"/>
YER OCCUPATION		SPEED LIMIT: MPH		DATE OF OFFENSE 5/6/16
SS		SPEED OVER LIMIT: MPH		BEAT 46U
CITY ST ZIP		01 SPEEDING <input type="checkbox"/>		02 NO VALID TEXAS DRIVER'S LICENSE <input type="checkbox"/>
		07 RAN STOP SIGN <input type="checkbox"/>		03 DISREGARD TRAFFIC CONTROL DEVICE <input type="checkbox"/>
		08 INSPECTION VIOLATION <input type="checkbox"/>		04 RUMOR RESPONSIBILITY VIOLATION <input type="checkbox"/>
		09 REGISTRATION VIOLATION <input type="checkbox"/>		05 SAFETY BELT <input type="checkbox"/>
		10 IMPROPER TURN <input type="checkbox"/>		06 SAFETY SEAT <input type="checkbox"/>
		11 RAN RED LIGHT <input type="checkbox"/>		12 DEFECTIVE LIGHTS <input type="checkbox"/>
		13 OTHER <input type="checkbox"/>		FAMILY VIOLENCE Yes <input type="checkbox"/> No <input type="checkbox"/>
COM. VEH. <input type="checkbox"/>		5011 7-4.2(a)(1)		ATTENTION - READ THIS AND SIGN BELOW. I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.
THAT DEFENDANT HAS RECEIVED DUPLICATE CITATION Do		ACCIDENT INVOLVED <input checked="" type="checkbox"/>		NUMBER OF VIOLATIONS 3

C21-697846
CITY OF DALLAS CITATION



* C 2 1 6 9 7 8 4 6 0 0 0 1 *

Reason for Contact
Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

Name: Cardosa Maria		MID. INT. E JR. SR. ETC.		LOCATION OF OFFENSE (ADDRESS OF BLOCK) (STREET) (DESIGNATION) (CITY) (STATE) (ZIP)
3307 Spring Dallas TX 75215		3307 Spring Dallas TX 75215		3307 Spring Dallas TX 75215
RES. PH. () BUS. PH. ()		SCHOOL ZONE WORK ZONE <input type="checkbox"/>		TIME OF OFFENSE 13B AM <input type="checkbox"/> PM <input type="checkbox"/>
YER OCCUPATION		SPEED LIMIT: MPH		DATE OF OFFENSE 5/6/16
SS		SPEED OVER LIMIT: MPH		BEAT 46U
CITY ST ZIP		01 SPEEDING <input type="checkbox"/>		02 NO VALID TEXAS DRIVER'S LICENSE <input type="checkbox"/>
		07 RAN STOP SIGN <input type="checkbox"/>		03 DISREGARD TRAFFIC CONTROL DEVICE <input type="checkbox"/>
		08 INSPECTION VIOLATION <input type="checkbox"/>		04 RUMOR RESPONSIBILITY VIOLATION <input type="checkbox"/>
		09 REGISTRATION VIOLATION <input type="checkbox"/>		05 SAFETY BELT <input type="checkbox"/>
		10 IMPROPER TURN <input type="checkbox"/>		06 SAFETY SEAT <input type="checkbox"/>
		11 RAN RED LIGHT <input type="checkbox"/>		12 DEFECTIVE LIGHTS <input type="checkbox"/>
		13 OTHER <input type="checkbox"/>		FAMILY VIOLENCE Yes <input type="checkbox"/> No <input type="checkbox"/>
COM. VEH. <input type="checkbox"/>		5002 7-3.2(b)		ATTENTION - READ THIS AND SIGN BELOW. I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.
THAT DEFENDANT HAS RECEIVED DUPLICATE CITATION Do		ACCIDENT INVOLVED <input checked="" type="checkbox"/>		NUMBER OF VIOLATIONS 1

C21-697847
CITY OF DALLAS CITATION



* C 2 1 6 9 7 8 4 7 0 0 0 1 *

Reason for Contact
Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

Name: Cardosa Maria		MID. INT. E JR. SR. ETC.		LOCATION OF OFFENSE (ADDRESS OF BLOCK) (STREET) (DESIGNATION) (CITY) (STATE) (ZIP)
3307 Spring Dallas TX 75215		3307 Spring Dallas TX 75215		3307 Spring Dallas TX 75215
RES. PH. () BUS. PH. ()		SCHOOL ZONE WORK ZONE <input type="checkbox"/>		TIME OF OFFENSE 13B AM <input type="checkbox"/> PM <input type="checkbox"/>
YER OCCUPATION		SPEED LIMIT: MPH		DATE OF OFFENSE 5/6/16
SS		SPEED OVER LIMIT: MPH		BEAT 46U
CITY ST ZIP		01 SPEEDING <input type="checkbox"/>		02 NO VALID TEXAS DRIVER'S LICENSE <input type="checkbox"/>
		07 RAN STOP SIGN <input type="checkbox"/>		03 DISREGARD TRAFFIC CONTROL DEVICE <input type="checkbox"/>
		08 INSPECTION VIOLATION <input type="checkbox"/>		04 RUMOR RESPONSIBILITY VIOLATION <input type="checkbox"/>
		09 REGISTRATION VIOLATION <input type="checkbox"/>		05 SAFETY BELT <input type="checkbox"/>
		10 IMPROPER TURN <input type="checkbox"/>		06 SAFETY SEAT <input type="checkbox"/>
		11 RAN RED LIGHT <input type="checkbox"/>		12 DEFECTIVE LIGHTS <input type="checkbox"/>
		13 OTHER <input type="checkbox"/>		FAMILY VIOLENCE Yes <input type="checkbox"/> No <input type="checkbox"/>
COM. VEH. <input type="checkbox"/>		5011 7-4(a)(1)		ATTENTION - READ THIS AND SIGN BELOW. I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.
THAT DEFENDANT HAS RECEIVED DUPLICATE CITATION Do		ACCIDENT INVOLVED <input checked="" type="checkbox"/>		NUMBER OF VIOLATIONS 1

Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. A16-010668

EVIDENCE _____

VALUES _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT

Handwritten notes and lines in the bottom left section of the first form.

Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. A16-010668

EVIDENCE _____

VALUES _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT

Handwritten notes and lines in the bottom left section of the second form.

Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. A16-010668

EVIDENCE _____

VALUES _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT

Handwritten notes and lines in the bottom left section of the third form.

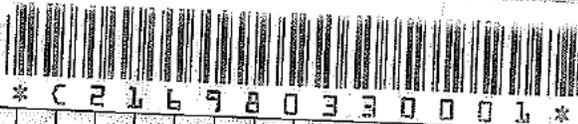
021-030034
CITY OF DALLAS CITATION



Reason for Contact 3
Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

CARDOSO		LOCATION OF OFFENSE		3307 Spring Ave		464	
MARIA		CROSS STREET		TRUNK		DALLAS 75216	
3307 Spring Ave		MID INT		E		JR SR ETC	
DALLAS TX 75216		RES PH				DATE OF OFFENSE	
		BUS PH				5-6-16	
		SPEED LIMIT		1313		TIME OF OFFENSE	
		MPH OVER LIMIT				AM PM	
		01 SPEEDING		<input type="checkbox"/> SCHOOL ZONE WORK ZONE		02 NO VALID TEXAS DRIVER'S LICENSE	
		07 RAN STOP SIGN		<input type="checkbox"/> 08 INSPECTION VIOLATION		03 DISREGARD TRAFFIC CONTROL DEVICE	
		09 OTHER		<input type="checkbox"/> FAMILY VIOLENCE		04 FRAUDULENT RESPONSIBILITY VIOLATION	
						05 SAFETY BELT	
						06 SAFETY SEAT	
						09 REGISTRATION VIOLATION	
						10 IMPROPER TURN	
						11 RAN RED LIGHT	
						12 DEFECTIVE LIGHTS	
						03 OTHER	
						7-4.9(A)(2) CONFINEMENT NOT SUFFICIENT TO PREVENT DOG ESCAPE	
AT DEFENDANT HAS RECEIVED DUPLICATE CITATION		y. Paulant		B1695		ACCIDENT INVOLVED	
						x MARIA CARDOSO	
						NUMBER OF VIOLATIONS	
						1	

021-698033
CITY OF DALLAS CITATION



Reason for Contact 3
Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

CARDOSO		LOCATION OF OFFENSE		3307 Spring Ave		464	
MARIA		CROSS STREET		TRUNK		DALLAS 75215	
3307 Spring Ave		MID INT		E		JR SR ETC	
DALLAS TX 75215		RES PH				DATE OF OFFENSE	
		BUS PH				5-6-16	
		SPEED LIMIT		1313		TIME OF OFFENSE	
		MPH OVER LIMIT				AM PM	
		01 SPEEDING		<input type="checkbox"/> SCHOOL ZONE WORK ZONE		02 NO VALID TEXAS DRIVER'S LICENSE	
		07 RAN STOP SIGN		<input type="checkbox"/> 08 INSPECTION VIOLATION		03 DISREGARD TRAFFIC CONTROL DEVICE	
		09 OTHER		<input type="checkbox"/> FAMILY VIOLENCE		04 FRAUDULENT RESPONSIBILITY VIOLATION	
						05 SAFETY BELT	
						06 SAFETY SEAT	
						09 REGISTRATION VIOLATION	
						10 IMPROPER TURN	
						11 RAN RED LIGHT	
						12 DEFECTIVE LIGHTS	
						03 OTHER	
						7-4.10(A) FAILURE TO STOP AT RED LIGHT	
AT DEFENDANT HAS RECEIVED DUPLICATE CITATION		y. Paulant		B1695		ACCIDENT INVOLVED	
						x MARIA CARDOSO	
						NUMBER OF VIOLATIONS	
						6	

021-698036
CITY OF DALLAS CITATION



Reason for Contact 3
Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
TRAFFIC NON-TRAFFIC

CARDOSO		LOCATION OF OFFENSE		3307 Spring Ave		464	
MARIA		CROSS STREET		TRUNK		DALLAS 75216	
3307 Spring Ave		MID INT		E		JR SR ETC	
DALLAS TX 75216		RES PH				DATE OF OFFENSE	
		BUS PH				5-6-16	
		SPEED LIMIT		1313		TIME OF OFFENSE	
		MPH OVER LIMIT				AM PM	
		01 SPEEDING		<input type="checkbox"/> SCHOOL ZONE WORK ZONE		02 NO VALID TEXAS DRIVER'S LICENSE	
		07 RAN STOP SIGN		<input type="checkbox"/> 08 INSPECTION VIOLATION		03 DISREGARD TRAFFIC CONTROL DEVICE	
		09 OTHER		<input type="checkbox"/> FAMILY VIOLENCE		04 FRAUDULENT RESPONSIBILITY VIOLATION	
						05 SAFETY BELT	
						06 SAFETY SEAT	
						09 REGISTRATION VIOLATION	
						10 IMPROPER TURN	
						11 RAN RED LIGHT	
						12 DEFECTIVE LIGHTS	
						03 OTHER	
						7-3.1(A) STRAY ANIMAL	
AT DEFENDANT HAS RECEIVED DUPLICATE CITATION		y. Paulant		B1695		ACCIDENT INVOLVED	
						x MARIA CARDOSO	
						NUMBER OF VIOLATIONS	
						1	

Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. _____

EVIDENCE A#16-010668

VALUE \$ _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

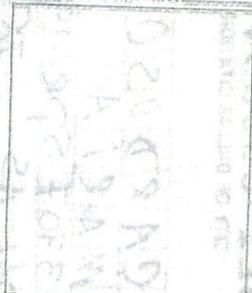
2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT

_____	

Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. _____

EVIDENCE A#16-010668

VALUE \$ _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT

_____	

Soc. Sec. No. _____
(VOLUNTARY)

DESCRIBE PREMISES _____

SERV. No. _____

EVIDENCE A#16-010668

VALUE \$ _____

TAG No. _____

WITNESS OR COMPLAINANT

1. _____

ADDRESS _____

PHONE _____

2. _____

ADDRESS _____

PHONE _____

NARRATION: _____

THUMBPRINT

_____	

INVOLVED BANUVANA MORALIS 1

021-697348

CITY OF DALLAS CITATION

Vile-Ole 110



Reason for Contact 3
 Yes No
 Race Known Prior to Stop?
 Searched
 Consensual Search
 TRAFFIC NON-TRAFFIC

CARDOSO-TAPIA					LOCATION OF OFFENSE		3307 Spring		CITY		DALLAS		
MARIA		ELENA		MID INIT	JR. SR. ETC.	ADDRESS STREET		ELECTRA		CITY		DALLAS 75215	
3307 Spring Ave					01 SPEEDING		SCHOOL ZONE <input type="checkbox"/> WORK ZONE <input type="checkbox"/>		TIME OF OFFENSE		5:15 AM		
DALLAS TX 75215					ALLEGED SPEED		MPH		02 NO VALID TEXAS DRIVER'S LICENSE		03 DISREGARD TRAFFIC CONTROL DEVICE		
CITY ST ZIP					SPEED LIMIT		MPH		04 FANGLA RESTRAINT VIOLATION		05 SAFETY BELT		
CITY ST ZIP					07 RAH STOP SIGN.		08 INSPECTION VIOLATION		09 REGISTRATION VIOLATION		10 IMPROPER TURN		
CITY ST ZIP					13 OTHER		FAMILY VIOLENCE		7-2.4(b)(1) tail light		11 RAN RED LIGHT		
CITY ST ZIP					13 OTHER		FAMILY VIOLENCE		7-2.4(b)(1) tail light		12 DEFECTIVE LIGHTS		
CITY ST ZIP					CORR. VEH.		ATTENTION - READ THIS AND SIGN BELOW I PROMISE TO APPEAR AS DIRECTED OR PAY THE FINE WITHIN 21 DAYS. I UNDERSTAND THIS IS NOT A PLEA OF GUILTY AND THAT FINE AND FEE AMOUNTS ARE SUBJECT TO CHANGE WITHOUT NOTICE.		NUMBER OF VIOLATIONS		1		
DEFENDANT HAS RECEIVED DUPLICATE CITATION					ACCIDENT INVOLVED		X MARIA CARDOSO		DEFENDANT		1		

27C B1576

Memorandum



DATE June 10, 2016

TO The Honorable Mayor and Members of the City Council

SUBJECT **Revised Agenda Item #46 on the June 15, 2016 Council Agenda – Authorize acquisition, including the exercise of eminent domain – 1 parcel**

Agenda Item #46 of the June 15, 2016 Agenda has been revised to exclude language authorizing the exercise of eminent domain. Staff has been successful in addressing an abstract of judgment that prevented previous attempts to acquire the subject property voluntarily. The need for eminent domain is no longer required.

Should you have any questions, please contact me at (214) 670-3296.



Ryan S. Evans
First Assistant City Manager

C: A.C. Gonzalez, City Manager
Christopher D. Bowers, Interim, City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Eric D. Campbell, Assistant City Manager
Jill A. Jordan, P.E., Assistant City Manager
Mark McDaniel, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
David Cossum, Director, Sustainable Development and Construction
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council

KEY FOCUS AREA: Economic Vibrancy

AGENDA DATE: June 15, 2016

COUNCIL DISTRICT(S): 4

DEPARTMENT: Sustainable Development and Construction
Public Works Department

CMO: Ryan S. Evans, 671-9837
Jill A. Jordan, P.E., 670-5299

MAPSCO: 55H

SUBJECT

Authorize acquisition, ~~including the exercise of the right of eminent domain, if such becomes necessary,~~ from Carol Arriaga a/k/a Caroline Arriaga, of approximately 6,000 square feet of land improved with a single-family dwelling located near the intersection of Pontiac Avenue and Cadillac Drive for the Cadillac Heights City Service and Maintenance Facilities Project - Not to exceed \$23,500 (\$21,500, plus closing costs and title expenses not to exceed \$2,000) - Financing: 2006 Bond Funds

BACKGROUND

This item authorizes the acquisition of approximately 6,000 square feet of land improved with a single-family dwelling located near the intersection of Pontiac Avenue and Cadillac Drive for the Cadillac Heights City Service and Maintenance Facilities Project. ~~The use of eminent domain is being pursued because the subject property is encumbered with title issues preventing the issuance of a title policy.~~ The consideration is based on an independent appraisal. The relocation benefits are estimated to be \$62,000.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

Information about this item was provided to the Economic Development Committee on May 16, 2016.

On May 25, 2016, this item was deferred by Councilmember Carolyn King Arnold.

FISCAL INFORMATION

2006 Bond Funds - \$23,500 (\$21,500, plus closing costs and title expenses not to exceed \$2,000)

OWNER

Carol Arriaga a/k/a Caroline Arriaga

MAP

Attached

Memorandum



DATE June 10, 2016

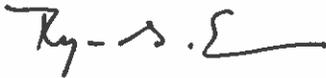
TO The Honorable Mayor and Members of the City Council

SUBJECT **Revised Agenda Item #47– June 15, 2016 Council Agenda
The Episcopal School of Dallas, Inc., and WBL Family Investments, Inc.**

Agenda Item #47 on the June 15, 2016 Council Agenda provides for the abandonment of a portion of Montwood Lane and a garbage collection and utility easement to The Episcopal School of Dallas, Inc., and WBL Family Investments, Inc., the abutting owners, containing a total of approximately 75,438 square feet of land, located near the intersection of Merrell and Midway Roads. The Grantee will provide for the dedication of approximately 36,970 square feet of land needed for right-of-way.

This item has been revised to include additional conditions which will provide for the following: 1) the completion of alley right-of-way improvements in the new dedication area, within two years of the effective date of the ordinance; and 2) continued uninterrupted Sanitation services, to abutting residences, until the new alley right-of-way improvements are completed within the dedication area.

Should you have any questions, please contact me at (214) 670-3296.



Ryan S. Evans
First Assistant City Manager

C: A.C. Gonzalez, City Manager
Christopher D. Bowers, Interim, City Attorney
Craig Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
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Mark McDaniel, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager-Mayor & Council

Memorandum



CITY OF DALLAS

DATE June 10, 2016

Honorable Members of Quality of Life & Environment Committee: Sandy Greyson
TO (Chair), Tiffinni A. Young (Vice-Chair), Rickey D. Callahan, Mark Clayton, Philip T.
Kingston, B. Adam McGough

SUBJECT Shopping Cart Enforcement

On April, 11, 2016 the Quality of Life and Environment Committee was updated on Shopping Cart Enforcement in the City of Dallas. The Committee motioned to recommend to full council a plan that would direct staff to immediately sweep, collect, and destroy carts found in right-of-way or other undesignated locations. Additionally, the Committee requested that staff look into options for cost recovery for the plan and return to Quality of Life and Environment Committee.

Attached is a draft ordinance in response to the Committee's vote, amending Section 7A-2 by adding a shopping cart definition titled "City Removal of Shopping Cart from Public Place" Section 7A-3.1.

This item will be added to the June 22, 2016 Dallas City Council Addendum.

Please contact me if you have additional questions.

A handwritten signature in black ink, appearing to read 'Joey Zapata'.

Joey Zapata
Assistant City Manager

Attachment

c: Honorable Mayor and Members of the City Council
A.C. Gonzalez, City Manager
Christopher D. Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
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Mark McDaniel, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council

**THIS IS A PRELIMINARY WORKING DRAFT FOR DISCUSSION PURPOSES,
AND IS SUBJECT TO ADDITIONAL REVISION.**

6/10/16

ORDINANCE NO. _____

An ordinance amending Chapter 7A, “Anti-Litter Regulations,” of the Dallas City Code, as amended, by amending Section 7A-2 by adding a shopping cart definition; adding a new Section 7A-3.1, “City Removal of Shopping Cart from a Public Place”; providing that a shopping cart found in a public place shall be treated as litter; providing that, upon collection from a public place, the city may immediately dispose of the shopping cart; amending Chapter 31, “Offenses – Miscellaneous,” of the Dallas City Code, as amended, by amending Section 40, “Possession and Identification of Shopping Carts”; clarifying the definition of shopping cart; deleting the labelling requirements; deleting the provision that the city of Dallas will return the shopping cart to its owner upon payment of a recovery fee; providing a penalty not to exceed \$500; providing a saving clause; providing a severability clause; and providing an effective date.

WHEREAS, the City Council finds that shopping carts thrown or deposited in public places create nuisance conditions that constitute hazards to the health, safety, and welfare of the residents of the city of Dallas and are likely to endanger persons and property of the city of Dallas; Now, Therefore,

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That Chapter 7A, “Anti-Litter Regulations,” of Section 7A-2, “Definitions,” of the Dallas City Code, as amended, is amended by adding a new Subsection (14.1) to read as follows:

“(14.1) SHOPPING CART. An object that has the same meaning as in Chapter 17 of the Texas Business and Commerce Code, as amended.”

**THIS IS A PRELIMINARY WORKING DRAFT FOR DISCUSSION PURPOSES,
AND IS SUBJECT TO ADDITIONAL REVISION.**

SECTION 2. That Chapter 7A, "Anti-Litter Regulations," of the Dallas City Code, as amended, is amended by adding a new Section 7A-3.1, "City Removal of Shopping Cart from a Public Place," to read as follows:

"SEC. 7A-3.1. CITY REMOVAL OF SHOPPING CART FROM A PUBLIC PLACE

(a) A shopping cart found by the city in a public place shall be presumed lost or abandoned, unless the shopping car has:

- (1) been reported as stolen to the Dallas Police Department within the last 30 days;
- (2) a legible name, address, and telephone number of the owner of the shopping cart; and
- (3) a legible unique identifier, such as a serial number.

(b) A shopping cart found by the city in a public place is hereby declared a public nuisance.

(c) A shopping cart found by the city in a public place shall be considered litter.

(d) Upon collection, the city may immediately dispose of the shopping cart, including recycling it, or the city may temporarily store the shopping cart before disposing of it, whichever method the director, in the director's discretion, deems appropriate. For purposes of this section, DIRECTOR is the director of the department of street services of the city of Dallas."

SECTION 3. That Section 31-40, "Possession and Identification of Shopping Carts" of Chapter 31, "Offenses – Miscellaneous," of the Dallas City Code, as amended, is amended to read as follows:

"SEC. 31-40. POSSESSION [AND IDENTIFICATION] OF SHOPPING CARTS.

(a) In this section, SHOPPING CART is an object that has the same meaning as in Chapter 17 of the Texas Business and Commerce Code, as amended [~~means any device or conveyance provided by a retail establishment for use by its customers for the transport of merchandise from the retail establishment. The term does not include a motor vehicle as defined in the Texas Transportation Code~~].

(b) A person commits an offense if he possesses a shopping cart at a location other than the premises of the retail establishment that owns the shopping cart.

**THIS IS A PRELIMINARY WORKING DRAFT FOR DISCUSSION PURPOSES,
AND IS SUBJECT TO ADDITIONAL REVISION.**

(c) It is a defense to prosecution under Subsection (b) that the person was an owner, employee, or agent of the retail establishment that owns the shopping cart and was delivering, retrieving, or returning the shopping cart to the retail establishment.

(d) A retail establishment that owns a shopping cart shall affix to the shopping cart a durable, all-weather [~~and legible~~] decal [~~identifying the name, address, and telephone number of the retail establishment. The decal must also state~~] stating the following in legible letters:

IT IS AN OFFENSE PUNISHABLE BY A FINE OF UP TO \$500 TO POSSESS THIS SHOPPING CART AT A LOCATION OTHER THAN ON THE PREMISES OF THE RETAIL ESTABLISHMENT THAT OWNS THIS SHOPPING CART.

~~[(e) A shopping cart recovered by the city of Dallas will be returned to the owner, as determined by the decal affixed to the shopping cart, upon payment to the city of a recovery fee of \$25.]”~~

SECTION 4. That, unless specifically provided otherwise by this ordinance or by state law, a person violating a provision of this ordinance is, upon conviction, punishable by a fine not to exceed \$500.

SECTION 5. That Chapters 7A and 31 of the Dallas City Code shall remain in full force and effect, save and except as amended by this ordinance.

SECTION 6. That the terms and provisions of this ordinance are severable and are governed by Section 1-4 of Chapter 1 of the Dallas City Code, as amended.

SECTION 7. That this ordinance shall take effect immediately from and after its passage and publication in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so ordained.

**THIS IS A PRELIMINARY WORKING DRAFT FOR DISCUSSION PURPOSES,
AND IS SUBJECT TO ADDITIONAL REVISION.**

APPROVED AS TO FORM:

CHRISTOPHER D. BOWERS, Interim City Attorney

By _____
Assistant City Attorney

Passed _____

DRAFT

Memorandum



CITY OF DALLAS

DATE June 10, 2016

TO Members of the Budget, Finance & Audit Committee: Jennifer S. Gates (Chair), Philip T. Kingston (Vice Chair), Erik Wilson, Rickey D. Callahan, Scott Griggs, Lee M. Kleinman

SUBJECT Tax Base Information

The attached information was requested at the Monday, June 6th Budget, Finance & Audit committee. The table lists all of the all of the categories of exemptions and reductions, including tax abatements, which are deducted from the total market value of the City's property tax base to determine the taxable value. This information is published in the City's Official Statement prepared in conjunction with general obligation bond sales.

Please let me know if you need additional information.

A handwritten signature in blue ink that reads "Jeanne Chipperfield".

Jeanne Chipperfield
Chief Financial Officer

Attachment

c: Honorable Mayor and Members of the City Council
AC Gonzalez, City Manager
Christopher D. Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
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Elsa Cantu, Assistant to the City Manager – Mayor & Council

**Market Value of Real & Business Personal Property at 1/1/15,
as determined by the appraisal districts** **\$ 130,574,355,152**

Less Exemptions/Reductions at 100% Market Value:

Residential Homestead Exemptions	\$ 8,569,801,495
Homestead Exemptions over 65	3,176,501,954
Disabled Persons Exemptions	363,748,566
Disabled Veterans Exemptions	68,761,410
Agricultural Value Loss	113,576,218
Capped Value Loss ⁽¹⁾	911,186,117
Abatements	514,157,450
Freeport Exemption	1,648,726,670
Historic Preservation Exemptions	181,046,925
Other Exemptions	9,350,341
Totally Exempt Parcels	<u>14,698,561,033</u>
Total Exemptions	\$ 30,255,418,179

2015-2016 Taxable Value of Real & Business Personal Property **\$ 100,318,936,973**

(1) Capped Value Loss represents the amount by which appraised values of residence homesteads exceed 110% of the appraised values of such residence homesteads for the prior tax year.

Note: The amount of property value that is "captured increment" in Tax Increment Financing Zones during fiscal year 2015-2016 is anticipated to be \$5,389,951,140. Ad valorem taxes generated from \$4,702,621,130 of the "captured increment" are dedicated to the Tax Increment Financing Zones. This amount is not deducted from the total taxable value above.

Memorandum



DATE June 10, 2016

TO The Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Agenda Item: Dallas Midtown Phase 1 Project in the Mall Area Redevelopment TIF District**

On June 22, 2016, City Council will be asked to consider authorizing a development agreement with Midtown Development, Inc. ("Owner") and/or its affiliates in an amount not to exceed \$36,000,000 payable from future Mall Area Redevelopment TIF District funds in consideration of Owner's completion of Dallas Midtown Phase 1, a catalyst redevelopment project that will include a minimum Owner investment of \$200,000,000 for demolition, infrastructure improvements, vertical construction, and open space assemblage on property currently addressed at 13131, 13331, 13343, and 13439 Preston Road and will both secure the public good and stimulate comprehensive redevelopment of the broader area within Tax Increment Financing Reinvestment Zone Number Twenty (Mall Area Redevelopment TIF District).

Since City Council's creation of the Mall Area Redevelopment TIF District in May 2014, staff has been in negotiations with the Owner (Beck Ventures) regarding the Owner's request for TIF funding to support the megasite redevelopment initiative targeting Valley View Center Mall and the surrounding area (commonly known as "Midtown"). In early May 2016, staff and the Owner reached agreement on terms for a proposed TIF development agreement for the Dallas Midtown Phase 1 project. On June 8, 2016, the Mall Area Redevelopment TIF District Board of Directors unanimously recommended approval of the proposed TIF development agreement in an amount not to exceed \$36,000,000 payable from future Mall Area Redevelopment TIF District funds.

On June 20, 2016, a briefing about the project and proposed TIF development agreement will also be provided to the Economic Development Committee.

BACKGROUND

Dallas Midtown Phase 1 Project:

The Dallas Midtown Phase 1 project is planned for an approximate 14-acre portion of the existing Valley View Center mall area (an approximate 115-acre super-block) generally bounded by LBJ Freeway (IH 635), Preston Road, Alpha Road, and Montfort Drive. This proposed catalyst project will not occur without TIF funding support and will remove barriers to the comprehensive redevelopment of the Montfort-IH 635 Sub-District ("Sub-District") described in

the Mall Area Redevelopment TIF District Project Plan and Reinvestment Zone Financing Plan ("Plan").

Investment of TIF funding in this catalyst project will secure, among other public benefits, the construction of quality mixed income housing, the initial assembly of public open space, significant horizontal construction of new public roads/utilities and vertical construction of new buildings in conformance with urban design standards, minority/women-owned business enterprise inclusion, and the demolition of obsolete facilities to prepare the way for comprehensive redevelopment in the Sub-District. Dallas Midtown Phase 1 will support increased density and diversified uses (e.g. housing, retail, office, entertainment, hospitality, and open space uses) in a pedestrian-oriented development pattern that will enhance economic vibrancy and quality of life in the area and provide permanent employment opportunities.

Built in 1973, the Valley View Center mall is economically and physically obsolete, impairing redevelopment in the area. The Dallas Midtown Phase 1 project is planned to include:

- unencumberance, vacation, environmental remediation, and demolition of the existing in-line mall (including the AMC theater), the former JC Penney anchor building, the former Dillard's anchor building, and the appurtenant parking structure;
- extensive site work (e.g. excavation; placement of fill; grading);
- infrastructure improvements (e.g. construction of new roads and utilities) necessary to prepare four (4) new blocks for the construction of new vertical improvements on those blocks;
- construction of new vertical improvements totaling approximately 897,550 gross square feet (excluding parking structures) of space in a mixed use configuration, including:
 - movie theater (approximately 48,900 gross square feet; approximately 10 screens; approximately 1,000 seats)
 - retail/restaurant/entertainment space (approximately 251,700 gross square feet)
 - office space (approximately 76,900 gross square feet)
 - multi-family rental residential units (approximately 359,910 gross square feet; approximately 310 units, 20% of which will be restricted as affordable according to the District's mixed income housing requirements)
 - full-service hotel (approximately 160,140 gross square feet; approximately 204 rooms)
- construction of integrated parking structures (4 multi-level structures totaling approximately 2,400 spaces);
- construction of open space totaling approximately 30,000 square feet (privately owned; privately maintained; publicly accessible); and
- conveyance by dedication to the City of two (2) tracts of real property (totaling approximately 4,134 square feet) for potential future use as public

open space, subject to City securing additional real property for potential future use as public open space from the adjacent land owner to the west.

The anticipated total cost of Dallas Midtown Phase 1, including costs expended to date, is approximately \$350 million, comprised of the following components: (i) land acquisition costs of approximately \$60 million and (ii) development (horizontal and vertical) costs of approximately \$290 million. The Owner's project scope, as it relates to the proposed TIF development agreement, includes a minimum required private investment in development (horizontal and vertical) costs of \$200 million.

In addition to the timely completion of the above site work and improvements, the disbursement of TIF funding shall be subject to the following requirements:

- **Affordable Housing:** Owner shall reserve 20% (approximately 62 units) of the 310 units in the multi-family residential component included in Dallas Midtown Phase 1 as affordable according to the District's mixed income housing requirements (including a mix of affordable units by type and a spatial dispersion of affordable units within the development).
- **Business Inclusion and Development:** In addition to complying with a Business Inclusion and Development ("BID") goal of 25% for the TIF reimbursable improvements (hard construction costs only), Owner shall make a good faith effort to achieve a goal of certified minority/women-owned business enterprise (M/WBE) participation for the private improvements (hard construction costs only) of 15% of total private expenditures and meet all reporting requirements for each.
- **Urban Design Review:** The project has undergone extensive design review with the City Design Studio/Urban Design Peer Review Panel ("UDPRP"). Following reviews on March 20, May 8, and October 23, 2015, the UDPRP made design recommendations for various components of the project. On November 9, 2015, the Owner provided an UDPRP response and an updated drawings submittal to the City Design Studio. On November 12, 2015, City Design Studio indicated that the materials provided by the Owner satisfied the requirement for design review related to the Owner's application for TIF funding assistance for Dallas Midtown Phase 1. For each component of Dallas Midtown Phase 1, Owner shall also be required to submit a set of permit drawings to the City Design Studio for internal review at or before the time of permit submittal to ensure substantial conformance with the UDPRP recommendations and responses.

TIF funding will be used for (i) environmental remediation and demolition (net of salvage value)--\$1,000,000; (ii) public infrastructure improvements (e.g. roads, utilities, and streetscape)--\$19,000,000; (iii) an economic development grant to secure the public benefit that arises from accommodating high density development in an urban form and providing public open space, both of which

have a sub-district-wide benefit--\$4,000,000; and (iv) an economic development grant to secure the public benefit of including high quality affordable housing in an area of opportunity--\$12,000,000. Expenditures may be shifted from one TIF-eligible sub-category to another as long as the total amount of TIF funding does not exceed \$36,000,000 and as long as the total amount of the economic development grant portion does not exceed \$18,000,000. No TIF funding will be disbursed until all conditions of the development agreement have been satisfied by Owner and only if and when TIF funds are available. No TIF funding will be available on an "up front" basis.

The project meets TIF Grant Program Guidelines as a new development that will promote within the District: (a) development and diversification of the economy, (b) elimination of unemployment and underemployment, (c) development/expansion of residential, transportation, business, and commercial activity, (d) high density development in an urban form, (e) public open space, and (f) high quality mixed income housing. The project is not financially viable without the TIF grant.

Mall Area Redevelopment TIF District:

The Mall Area Redevelopment TIF District was created by City Council in May 2014 to stimulate private investment and sustain the orderly redevelopment and revitalization of the Valley View Center Mall area and the Southwest Center Mall area, two commercial core assets of the City.

As allowed by Chapter 311 of the Texas Tax Code ("TIF Act"), the District comprises two non-contiguous sub-districts: (1) the Montfort-IH 635 Sub-District for the Valley View Center Mall area and (2) the Westmoreland-IH 20 Sub-District for the Southwest Center Mall area.

The Montfort-IH 635 Sub-District is generally bounded by Alpha Road, Preston Road, Noel Road, and Interstate Highway 635 (LBJ Freeway). The Montfort-IH 635 Sub-District encompasses approximately 174 acres, not including rights-of-way. The Montfort-IH 635 Sub-District was recommended by and is consistent with the City's adopted Valley View-Galleria Area Plan (May 2013) and serves a long-term funding tool to help implement the shared vision for the area by further leveraging other implementation tools (PD 887 form-based zoning district and Thoroughfare Plan) enacted by City Council in 2013 (and amended in 2015 and 2016).

The Westmoreland-IH 20 Sub-District is generally bounded by Westmoreland Road, Camp Wisdom Road, Highway 67 (Marvin D. Love Freeway), and Interstate Highway 20 (LBJ Freeway). The Westmoreland-IH 20 Sub-District encompasses approximately 97 acres, not including rights-of-way. The Westmoreland-IH 20 Sub-District was recommended by and is consistent with the City-sponsored Advisory Services Panel report entitled "Southwest Center

Mall” published by the Urban Land Institute (2009) and serves as a long-term funding tool to help implement many of the report’s recommendations over time.

Originally, the Valley View Center Mall and the Southwest Center Mall were created by complex configurations of super-blocks, private land ownership, and reciprocal easement agreements that bound multiple owners together. Over the last decade as market conditions have shifted significantly, these same configurations have heavily burdened each mall area, making redevelopment and revitalization extremely challenging without public participation.

With the assistance of the Mall Area Redevelopment TIF District, each mall area is to be reconfigured over time into a traditional pattern of public streets, public open space, public infrastructure, and smaller parcels of private land ownership, thereby setting the stage for incremental redevelopment that is flexible to meet market and community needs.

The City’s participation in the District is scheduled as follows: 0% in 2015; 90% from 2016 through 2042; 75% in 2043; and 55% in 2044. Dallas County’s participation (authorized by the Commissioners Court in August 2015) is scheduled to begin on January 1, 2020, subject to Valley View Center Mall (excluding Sears and the existing theater) being demolished by the same date, by providing 55% of its increment for either 20 years, until the County’s total net present value contribution reaches \$21.6 million (using a discount rate of 4%), or the City of Dallas terminates the District, whichever comes first.

For its 30-year term, the District’s Plan forecasts planned private development projects and public expenditures necessary to support the private investment. The City of Dallas will contribute up to \$384.6 million in total dollars (\$160.9 million NPV 2014 dollars) to the District. Dallas County will contribute up to \$46.7 million in total dollars (\$21.6 million NPV 2014 dollars) to the District. The District’s total budget is approximately \$431.4 million (\$182.5 million NPV 2014 dollars).

When the Mall Area Redevelopment TIF District was created by City Council in 2014, it was set up to facilitate tax increment revenue sharing from the Montfort-IH 635 Sub-District in order to jump start redevelopment activity in the Westmoreland-IH 20 Sub-District. Pursuant to the District’s Plan, ten percent (10%) of the annual tax increment generated by the Montfort-IH 635 Sub-District (less payment of annual administrative expenses) will be transferred to the Westmoreland-IH 20 Sub-District to help facilitate the revitalization and redevelopment of the Southwest Center Mall area. It is estimated that up to \$39.2 million will be transferred to the Westmoreland-IH 20 Sub-District over the term of the District. It is estimated that approximately \$4.3 million will be specifically generated by the Dallas Midtown Phase 1 project and transferred to the Westmoreland-IH 20 Sub-District over the remaining 25-26 years of the District’s term.

Under the authority of the TIF Act, the District's Project Plan Improvements consists of a program of administration and implementation, public infrastructure improvements, economic development grants, and land acquisition/assembly for public open space, which is intended to stimulate private investment in the area to occur earlier and to a much greater extent than would occur solely through private investment in the reasonably foreseeable future.

With City and County participation, the cumulative increased real property value in the District is estimated to reach approximately \$4.2 billion during the life of the District, including approximately \$3.75 billion in increased taxable real property value attributable to new private investment and \$471 million in increased taxable real property value attributable to property appreciation.

Over the 30-year life of the District, the planned private development program includes:

- approximately 9,000 new residential units
- approximately 900,000 square feet of new retail space
- approximately 4,000,000 square feet of new office space
- approximately 1,000 new hotel rooms

Should you have any questions, please contact me at (214) 670-3296.



Ryan S. Evans
First Assistant City Manager

C: A.C. Gonzalez, City Manager
Christopher D. Bowers, Interim City Attorney
Craig D. Kinton, City Auditor
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Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Karl Zavitkovsky, Director, Office of Economic Development
J. Hammond Perot, Assistant Director, Office of Economic Development
Elsa Cantu, Assistant to the City Manager-Mayor & Council