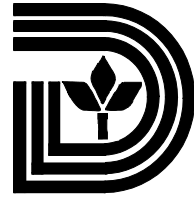


# Memorandum



CITY OF DALLAS

DATE April 23, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Agenda Item #50, April 28, 2021 – Supplemental Agreement No. 1 to the service contract with Sigma Surveillance, Inc. for services related to the Dallas Police Department’s (DPD) Real Time Crime Center (RTCC)**

On behalf of DPD and the Information and Technology Services Department, Procurement Services requests the City Council’s approval of an amendment to an existing contract in order to support DPD’s Real Time Crime Center.

The proposed amendment will be Supplemental Agreement No. 1 to the Sigma services contract awarded by City Council in September 2019, by Resolution No. 19-1407. The amendment will convert the originally awarded indefinite delivery, indefinite quantity method to a fixed price, not to exceed contract. Such change in structure ensures compliance with the Texas Local Government Code’s change order provisions.

This amendment will also reallocate \$1,457,109.25 from the purchase of cameras to be used instead for services required for the RTCC. Because of the re-allocation within the existing contract spending authority, this item is listed as having no cost consideration.

The originally planned video monitoring center will now be combined with the existing Fusion Center at Jack Evans Police Headquarters. By combining both centers, DPD will create one integrated RTCC, which will serve as the central hub for DPD Video One and Fusion Center Divisions for monitoring cameras and gathering information for criminal investigations. The RTCC will allow for a more collaborative effort in gathering, analyzing, and sharing information critical to investigations. Officers will now be provided with a single and comprehensive report that will include both video and social media intelligence on criminal activity.

Approval of the contract amendment will continue the substantial progress made in standing up the RTCC. The first phase of buildout for the RTCC, including receipt of all hardware, installation, and software configuration, will be completed by the end of the April 2021. In addition, 18 Senior Criminal Intelligence Analysts have been hired for the center and have been training alongside existing Dallas Fusion Center personnel for the last three months. Two additional individuals have completed the background process and are awaiting chain-of-command sign-off. One final analyst position remains to be filled.

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Should you have any questions, please contact me.

Thank you for your consideration.



**Jon Fortune**  
Assistant City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors