

Memorandum



CITY OF DALLAS

DATE June 11, 2021

TO Honorable Members of the Government Performance and Financial Management Committee: Cara Mendelsohn (Chair), Jennifer S. Gates (Vice Chair), Adam Bazaldua, Adam McGough, Casey Thomas, II

SUBJECT **Dallas 365 Performance Measures**

During the June 8, 2021 meeting of the Government Performance and Financial Management committee, a request was made for a list of the performance measures that are proposed to be removed from the Dallas 365 report. Those measures are listed below.

	Strategic Priority	Department	Description
1	Economic Development	Economic Development	Percentage of businesses from low- to moderate income (LMI) census tracts connected to the B.U.I.L.D. ecosystem
2	Economic Development	Sustainable Development	Percentage of single-family permits reviewed in three days
3	Environment and Sustainability	Sanitation Services	Missed refuse and recycling collections per 10,000 collection points/service opportunities
4	Housing and Homeless Solutions	Housing & Neighborhood Revitalization	Average number of days to contract signing for Home Improvement and Preservation Program (HIPPP) applications
5	Housing and Homeless Solutions	Homeless Solutions	Percentage of individuals who exit to positive destinations through the Landlord Subsidized Leasing Program
6	Quality of Life, Arts and Culture	Animal Services	Live release rate for dogs and cats
7	Quality of Life, Arts and Culture	Library	Percentage of users who report learning a new skill through adult learning or career development programs
8	Quality of Life, Arts and Culture	Park & Recreation	Percentage of planned park visits completed by Park Rangers
9	Transportation and Infrastructure	Building Services	Percentage of work orders for emergency maintenance
10	Workforce, Education and Equity	Community Care	Percentage increase in Senior Medical Transportation Program trips
11	Workforce, Education and Equity	Economic Development	Percentage of Fresh Start clients who maintain employment for six months
12	Workforce, Education and Equity	Equity & Inclusion	Percentage of City departments participating in the Equity Indicators alignment process

DATE June 11, 2021
SUBJECT **Dallas 365 Performance Measures**

Measures may be proposed for removal or replacement for a variety of reasons including: the frequency of reporting decreased, to highlight progress on a new initiative, or having achieved the target or goal of the initiative associated with a measure. While these measures may no longer appear on the Dallas 365 report, most of them will continue to be monitored and included as part of the new quarterly performance report that will be issued beginning in FY22.

Please let me know if you need any additional information.


M. Elizabeth Reich
Chief Financial Officer

c: Honorable Mayor and Members of City Council
T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors