

# Memorandum



CITY OF DALLAS

DATE October 2, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Dockless Vehicle Program Update**

At the request of Mayor Johnson, you will be briefed on the status of the dockless vehicle program on Wednesday, October 7, 2020.

As previously communicated, the Department of Transportation temporarily halted the dockless vehicle program to address public safety concerns, particularly in the Central Business District (CBD). The Council Members representing the CBD and leaders from the Public Improvement Districts (PID) in Uptown, Downtown, and Deep Ellum, expressed concerns about misuse of dockless scooters by users and more specifically, the documented use of scooters in and around criminal activity. In addition, Department of Transportation staff have been made aware of continued noncompliance from several of the operators as it relates to hours of operation, vehicle identification numbers, and slow zones in certain segments of the CBD.

During this re-evaluation period, staff has continued discussions with community stakeholders and dockless vehicle operators to determine a way forward to allow the safe use of scooters again. Potential changes to the future *temporary* permit include expanded curfew areas with shorter hours of operation and restricted deployment areas. Staff is also working in coordination with the PIDs to identify and implement docking areas for scooters to help manage overcrowding. Other measures being undertaken will be discussed in the briefing.

City staff is committed to the implementation of multi-modal forms of transportation, while recognizing that public safety must take precedence.

Please feel free to contact me should you have any questions.

A handwritten signature in blue ink, appearing to read 'Majed Al-Ghafry'.

Majed Al-Ghafry, P.E.  
Assistant City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager

Jon Fortune, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors