

# Memorandum



CITY OF DALLAS

DATE March 5, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Emergency Home Repair Program Update**

On February 24, 2021, the Dallas City Council allocated \$2M in funding for the Emergency Home Repair Program (EHRP). This memo provides an update on the program that is being administered by the Department of Housing & Neighborhood Revitalization (Housing).

On February 25<sup>th</sup>, 2021 Housing launched the EHRP rebate portion of the program. Residents of Dallas who are under 80% of Area Median Income and had damage caused by the 2021 Texas Severe Winter Storm and who paid a professional contractor to repair the damage are eligible for up to \$10,000 in reimbursement of service.

On February 25, 2021 Housing started receiving proposals from nonprofit program administrators of the EHRP. Volunteers of America (VOA) applied for and will receive \$1M to serve approximately 100 people in areas that are most affected. As the Storm hit the entirety of Dallas, Housing worked with the Office of Equity and Inclusion and the Office of Data Analytics and Business Intelligence to assess available data that could be used to inform outreach. By using the CDC Social Vulnerability Index and layering data related to the storm, a list of prioritized zip codes that could be determined to be most at risk was produced. VOA will use this list of zip codes to prioritize applicants as they apply until they exhaust their resources.

VOA will begin taking applications on March 8<sup>th</sup>, 2021. Residents of Dallas who are under 80% of Area Median Income and had damage caused by the 2021 Texas Severe Winter Storm who need to have their home repaired are eligible for a grant up to \$10,000.

Outreach for this program will be done through direct email and phone calls to people who inquired with the City for assistance and social media. For information on how to apply please go to [www.dallashousingpolicy.com](http://www.dallashousingpolicy.com) and click Emergency Home Repair Program.

Housing is still accepting applications to administer EHRP and will work with qualified organizations as they apply to get them set up in a timely manner.

The timeline below summarizes the RFA solicitation review and approval process followed by next steps:

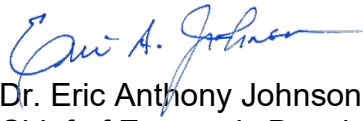
Dates	Actions
February 23rd	RFA Posted – Housing Policy Task Force outreach

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February 24th	Council Approved Program
February 25 <sup>th</sup>	Received first proposal, scored and awarded
March 8 <sup>th</sup>	Launch of Volunteers of America program

We recognize that the need is greater than funding will allow, but we believe that distributing these funds to organizations with a history of home repair and through the rebate program we will maximize the opportunity to assist as many residents as the funding will allow.

Should you have any questions, please contact David Noguera, Director, Department of Housing and Revitalization at (214) 670-3619 or [David.Noguera@dallascityhall.com](mailto:David.Noguera@dallascityhall.com).



**Dr. Eric Anthony Johnson**  
Chief of Economic Development & Neighborhood Services

cc: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager  
Joey Zapata, Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors