

# Memorandum



CITY OF DALLAS

DATE February 26, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Laundry Services for Residents Impacted by Winter Storm**

The Mayor and City Council Office has partnered with Matthew 25: Ministries (M2M) and Tide Loads of Hope to offer laundry services to residents impacted by the severe winter weather this past week. Dallas residents can drop off two (2) loads of laundry that M2M will wash, dry and fold. Residents are notified when their laundry is finished within 24 hours. The goal of this service is to provide short-term relief to vulnerable residents who may still be without water or otherwise impacted by the storm. A social media infographic is attached.

For additional information on this partnership, please see [Matthew 25: Ministries](#) and the [Tide Loads of Hope program](#).

This effort was made possible with the support of partner departments – Welcoming Communities, Community Care, Office of Emergency Management and Park and Recreation.

Should you have any questions or comments, please contact me at 214.670.5682 or [carrie.prysock@dallascityhall.com](mailto:carrie.prysock@dallascityhall.com).

A handwritten signature in black ink that reads "Carrie Prysock".

Carrie Rogers  
Director  
Mayor and City Council Office

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors

**Tide** loads of hope™

Matthew 25 Ministries



City of Dallas



# FREE LAUNDRY SERVICE SERVICIO DE LAVANDERIA GRATIS

*Drop-off/Bajar ó dejar algo*

LITERACY ACHIEVES 6329  
RIDGECREST RD.,  
DALLAS 75231

FEB. 26-27  
10 A.M. - 5 P.M.

BACHMAN RECREATION CENTER  
2750 BACHMAN DR.,  
DALLAS 75220

FEB. 28-MAR. 2  
9 A.M. - 5 P.M.

OPEN TO ALL DALLAS RESIDENTS, NO ID REQUIRED  
ABIERTO A TODOS LOS RESIDENTES DE DALLAS, NO SE REQUIERE IDENTIFICACIÓN

DALLASCITYHALL.COM