

Memorandum



CITY OF DALLAS

DATE October 9, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Office of Community Care City Council Agenda Items**

The following Office of Community Care (OCC) item will be considered by City Council on the October 13, 2020 Agenda:

Item Number 20-1446: Authorize the first of two, one-year renewal options to the interlocal agreement with Texas A&M University Health Science Center dba Texas A&M University College of Dentistry to administer the Clinical Dental Care Services Program, by providing dental health services to seniors 60 and older residing in the city of Dallas for the period of October 1, 2020 – September 30, 2021 – Not to exceed \$250,000.00 – Financing: General Fund

Background

Dental care for low-income seniors and seniors on fixed income is often not affordable for these seniors. Medicare does not typically cover dental care services for seniors. Providers of dental services to low-income seniors state that they frequently encounter patients who have not been seen by a dentist in over 20 years, resulting in severe dental disease. The Senior Dental Program is likely the only option for many Dallas residents and the Dallas County Health and Human Services does not offer these services.

The lack of proper dental care can lead to other health issues and advancing age puts our senior residents at risk for oral health conditions. In addition to dental health, dental care appointments provide an opportunity to identify signs of other health issues in patients such as high blood pressure, diabetes and heart disease. In cases like these, the Clinical Dental Care Services Program provider, Texas A&M College of Dentistry (TAMCOD), is able to refer patients for low-cost medical services near the dental clinics.

Contractor

Texas A&M University Health Science Center dba Texas A&M University College of Dentistry (TAMCOD) is contracted to provide basic dental health services, including exams, cleanings, fluoride treatment, sealants, fillings, extractions, root canals, treatment for infections, oral health education and partial and full dentures to seniors aged 60 and older residing within the city of Dallas. Dental services will be provided at North Dallas Shared Ministries Clinic (NDSM) located at 2875 Merrell Road, Dallas, Texas 75229 and Agape Clinic (Agape) located at 4104 Junius Street, Dallas, Texas 75246. Beginning in the last quarter of the contract period, Texas A&M University College of Dentistry will begin providing dental services at a new location, South Dallas Dental Clinic (South Dallas) at Hatcher Station Village, 4542 Scyene Road, Dallas, Texas 75210. This will increase the capacity to serve more seniors with the three locations geographically distributed for seniors to access clinical dental services. NDSM is convenient and

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accessible for patients from northwest Dallas including Love Field, Stemmons Corridor, and West Dallas communities. Agape is convenient and accessible for patients from East Dallas, and the South Dallas location will be convenient and accessible for patients from the South Dallas, Fair Park, Pleasant Grove and East Oak Cliff communities. These locations are accessible by public transit including buses and light rail stations.

TAMCOD’s mission is to improve the oral health of Texans and shape the future of dentistry by (1) developing exemplary clinicians, educators, and scientists; (2) caring for the needs of a diverse community, and (3) serving as a leader in health professions education, and seeking innovations in science, education, and health care delivery.

Performance measures and targets for FY19-20 are included below. The COVID-19 pandemic created significant barriers to service delivery for the program, which has experienced periods of closure, a period of emergency only service, and has been forced to operate substantially below capacity in order to promote safety and social distancing.

| <i>PERFORMANCE MEASURES</i> | <i>GOALS</i> | <i>AMENDED</i> | <i>OUTCOMES (THROUGH 8/31/2020)</i> |
|------------------------------------|--------------|----------------|---|
| <i>Unduplicated seniors served</i> | 1.170 | 800 | 531 |
| <i>Patient visits</i> | 2.049 | 1,000 | 596 |
| <i>Dental procedures provided</i> | 5,123 | 2,500 | 1,482 |

On October 23, 2019, City Council authorized a one-year Interlocal Agreement, with two one-year renewal options, with Texas A&M University Health Science Center dba Texas A&M University College of Dentistry by Resolution No. 19-1655.

Budget

The budget for this program (Clinical Dental Care Services) is \$250,000.00 – Funding provided through the City of Dallas Operating Budget (General Funds).

Should you have any questions or concerns, please contact myself or Jessica Galleshaw, Director of Office of Community Care.

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Kimberly Bizer Tolbert

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors