

Memorandum



CITY OF DALLAS

DATE June 11, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – June 10, 2021**

New Updates

Encampment Outreach Partnership & Resolution Schedule June 3rd, 2021

OHS Street Outreach team continues to engage with the unsheltered residents at designated encampment sites as part of an ongoing outreach effort in partnership with area providers. This partnership addresses a range of issues including; securing IDs, placement on the Housing Priority List (HPL) if they qualify, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and breaking down the stigma around shelter through open conversations. This week, the following sites in District 7 will be addressed through this collaboration:

- 2600 Hickory street
- 2600 Louise avenue
- 2600 Dawson avenue

Today, an encampment in the Ferguson/Woodmeadow area was removed in partnership with the Dallas Police Department, following safety concerns. Due to the amount of rain, OHS was not able to have the site fenced or roadblocks established to curtail the flow of traffic into the site today. This will be done early next week once the ground has dried out. DPD will assist OHS in daily site checks to ensure no returning unsheltered residents. Once the site has been hardened, the site checks will continue on a weekly basis, slowly scaling back to OHS-only site checks with DPD flagged as needed.

Please see the attached schedule for homeless encampment cleaning the weeks of June 7th – June 11th and June 14th – June 18th (weather permitting). Please note that these will be for debris removal and outreach only with the exception of one site on Parks Department land, which is grounds for removal as a health and safety hazard.

The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the dashboard using the link below and feel free sharing this tool with residents:

<https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073>

Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

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City Manager's Corner

25 Library Staff members processed 1,300 laptops in just 4 days! It takes a village to process 1,300 new laptops for circulation and thanks to CARES Act funding the Dallas Public Library will begin circulating laptop bundles on June 15. As of June 8, 2021, Library card holders have been able to place requests for a laptop bundle. It took the combined efforts of 25 staff pulled from their regular positions in the Central Library to create a powerful team to unpack the laptops, process them and repack them in their new travel bags, complete with a mouse and a hotspot! These laptops have the Microsoft Office applications to help fully connect library customers to the digital world and they check out for 30 days. The mountain of empty boxes for recycling filled multiple dumpsters and the staff worked up a sweat getting it all done in just 4 days. A few of our staff members are in the attached pictures, but a huge thanks goes out to all 25 for their dedication to this project to bridge part of the digital divide in Dallas.

Survey for Local Solid Waste Management Plan Update

The Department of Sanitation Services, in partnership with the Office of Environmental Quality and Sustainability, is updating Dallas' Local Solid Waste Management Plan (LSWMP) and needs your constituents' input! An online survey is available at DallasZeroWaste.com for residents and businesses to provide input about the City's solid waste and recycling programs as well as future opportunities to reduce waste destined for the landfill. The survey will be available in English and Spanish until Friday, July 2, 2021. The June utility bill insert promoting this survey in English and Spanish is attached for your use.

The 2011-2060 LSWMP was adopted by the Dallas City Council in February 2013 to identify policies, programs and infrastructure that would be needed to manage solid waste and recyclable materials generated in the City over the next 50 years. Many changes have occurred since the plan was adopted and the LSWMP Update will reassess the City's needs and provide short-term and long-term strategies to help meet the City's environmental and sustainability goals. For more information about the LSWMP Update and the City's environmental and sustainability goals, please visit DallasZeroWaste.com.

Sample Social Media Post: "The City needs your input on Dallas' solid waste and recycling programs to inform decisions about future opportunities to reduce waste destined for the landfill. Learn more and take the survey at <https://DallasZeroWaste.com>."

Should you have question or concerns, please contact Tim Oliver, Interim Director for Sanitation Services.

Arts in the Park features African music and dance

Experience African drumming and traditional dances at Arts in the Park. This family-friendly cultural fest is Saturday, June 12 from 9 to 11 a.m. Arts in the Park will be held at the intersection of Northaven Trail and Edgemere. Event sponsors are the Office of Arts and

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Culture, Dallas Park and Recreation Department, SHOP, Smoothie King and Friends of Northaven Trail. Should you have questions or concerns, please contact John Jenkins, Director for Parks and Recreation.

[Dallas wins Wyland National Mayor's Challenge for third time](#)

The City of Dallas has once again been named the most “water wise” large city in the United States. Dallas won in the 600,000+ population category of the 2021 Annual Wyland National Mayor’s Challenge for Water Conservation. In its category, Dallas bested No. 2 Houston, TX, No. 3 San Diego, No. 4 Los Angeles, and No. 5 New York. This is the third time that Dallas has won the annual month-long public awareness campaign to promote drought resiliency and water quality.

The challenge is presented by the Wyland Foundation and Toyota, with support from the U.S Environmental Protection Agency, the National League of Cities, The Toro Company, Hobie Surf Shops, and Petal Soaps. The City of Dallas Office of Environmental Quality helped promote the 2021 challenge to Dallas residents.

The annual challenge was created by marine-life artist Wyland, who founded the Wyland Foundation in 1993. For more information, visit mywaterpledge.com.

[End Violence Rally](#)

Urban specialists has reached out to several organizations in Dallas including Youth Advocates, (who are responsible for violence intervention programming in Dallas) to participate in a rally in front of Jack Evans Police Headquarters on June 17, 2021 at 4:00 p.m. Urban Specialists is a national organization focused on eliminating the culture of violence in Urban America to advance positive change and peace in disadvantaged communities. They use their power of influence to transform values and ideas, instituting positive beliefs and behaviors in which citizens are empowered to end victimhood and take control of their own lives and their own neighborhoods to end the cycles of violence and poverty plaguing our communities. This is a call to community members to take an active role in reducing the violence in Dallas within their communities. There will be several organizations present and the event is expected to attract media attention. The Office of Integrated Public Safety conducted a coordination meeting with the Urban Specialists, Youth Advocates and DPD on June 9, 2021 to ensure the rally will be organized, cooperative and peaceful.

[DAL Pop Up Vaccination Site](#)

City employees, friends and family are invited to Love Field's Pop-Up Vaccination Site. All three vaccines are available, and registration is not required. Offered for a limited time for 7 days a week between the hours of 5:00am – 1:00pm and 1:00pm – 11:00pm at Dallas Lovefield Airport 8008 Herb Kelleher Way, Dallas, TX 75235. Two locations: One by TSA check point and the second on the second floor outside of arrivals. All three types of vaccine will be available (1st shot, 2nd shot, or 1 and done). Should you have questions

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or concerns, please contact Mark Duebner, Director for Aviation. Additional information can be found on the Dallas Love Field [website](#).

[Dr. David Woody, President and CEO of The Bridge, Named Most Inspiring Leader of 2021](#)

Dr. David Woody, III, President and CEO of The Bridge Homeless Recovery Center, has been awarded the honor of Most Inspiring Leader of 2021 by the Dallas Business Journal. As a long-time OHS partner, we are excited for Dr. Woody and can attest to his inspirational qualities as a leader. Please join us in congratulating him on this award! You can read the full article [here](#). Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

[Immigrant Heritage Month](#)

In addition to celebrating Pride, June is National Immigrant Heritage month – an opportunity for Americans to celebrate and reflect on immigrants’ profound contributions to the United States.

To celebrate Welcoming Communities and Immigrant Affairs Division is asking Dallasites to share their immigration stories that can be featured on the Dallas Welcoming Communities and Immigrant Affairs social media channels. To share your immigrant heritage story – fill out the form here: <http://bit.ly/DallasIHM2021>

Graphics are attached. Should you have questions or concerns, please contact Christina da Silva Welcoming Communities and Immigrant Affairs Division Officer.

[New Procurement Opportunities](#)

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City’s [electronic bid portal](#):

Project Number	Project Title
CIZ1992	Street Reconstruction Group 17-4007, by Public Works
CIZ1993	Alley Reconstruction Group No. 17-1003, by Public Works
CIZ1994	Street Reconstruction Group No. 17-10005, by Public Works
BD21-00016574	Waterous Pump Parts, Repair Services, and Apparatus Towing

We are also pleased to share the latest [Procurement Quarterly](#), listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

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Look Ahead

City Council Briefings

June 16, 2021

- Budget Workshop – FY 2021-22 and FY 2022-23 Biennial Budget Discussion
- Update of the City's Sidewalk Master Plan and Sidewalk Project Prioritization Process

Media Inquiries

As of June 7, 2021, the City has received media requests from various news outlets regarding the following topics:

- Residents Evacuate Central Dallas Condominiums Following Gas Leak
- WFAA 8 Highlights the RIGHT Care Team
- Fire Destroys North Dallas Home Following Lightning Strike
- DFR Responds to Spike in High Water Calls During Storms
- DFR Talks Safety Tips During Flood-Like Conditions
- DPD Overtime
- HB 1925
- The DHA Rental Assistance Program

Please see the attached document compiling information provided to media outlets, during the period from June 1 – June 7, 2021, for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



F.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution (Cleaning) Schedule June 10th, 2021

LOCATION	
June 7 th – June 11 th	June 14 th – June 18 th
1600 Baylor Street	1500 South Harwood Street
1800 South Blvd	I35 @ Continental Ave
1700 Chestnut Street	I30 @ Munger Ave
2nd Avenue	I30 @ Peak Street
2500 Dawson Ave	Henry St. @ Taylor St.
2700 Taylor Street	I30 @ Haskell Ave
Ross Avenue & 45	Haskell @ Central
30 & Buckner Blvd	35/Stemmons at Mockingbird Lane
12790 Merit Drive	35/Stemmons at Medical District Drive
3434 Forest Lane	Forest Lane @ N Central Expy
1900 North Stemmons	
3200 Tres Logos	
Bonnie view Rd @ I-20	

Encampment Resolution (Removal) Schedule June 10th, 2021

LOCATION
June 7 th – June 11 th
6646 E Lovers Ln

WE NEED YOUR INPUT ON DALLAS' LOCAL SOLID WASTE MANAGEMENT PLAN

Learn more and take the survey online at

DALLASZEROWASTE.COM



Your input is important and will be used to inform decisions about Dallas' solid waste and recycling programs as well as future opportunities to reduce waste destined for the landfill.



Sanitation

FY20-21#51



NECESITAMOS TU OPINIÓN ACERCA DEL PLAN LOCAL DE ADMINISTRACIÓN DE DESPERDICIOS SÓLIDOS DE DALLAS

Encuentra más información y realiza la encuesta en línea en:

DALLASZEROWASTE.COM



Tu opinión es importante y la usaremos para tomar decisiones informadas acerca de los programas de desperdicios sólidos y reciclaje de Dallas, así como también para futuras oportunidades para reducir la cantidad de desperdicios que terminan en el vertedero.



Sanitation



CELEBRATING IMMIGRANT HERITAGE MONTH

Do you have a story of
you or your family immigrating
to the United States?

The Office of Equity and Inclusion
Welcoming Communities and Immigrant Affairs Division
wants to celebrate you!

Submit your story by visiting
bit.ly/DallasIHM2021



CELEBREMOS EL MES DE LA HERENCIA DEL INMIGRANTE

¿Tienes una historia de inmigración a EE.UU.
propia o de algún familiar?

¡La Oficina de Equidad e Inclusión, División de Acogida
a las Comunidades y Asuntos de Inmigrantes
quiere celebrar tu herencia!

Envíanos tu historia a través de
bit.ly/DallasIHM2021



Ciudad de Dallas





 Hotspot
Mobile
WiFi
Device
DALLAS PUBLIC LIBRARY


PROTESTING VIOLENCE! TAKE A STAND!

Stand in Solidarity against the Violence in our Communities.
Join us and the parents who've lost their child to senseless
violence. Enough is Enough. If not **US** then who?

Thursday, June 17th @ 4pm
Jack Evans Dallas Police Headquarters
1400 Botham Jean Blvd. Dallas, Tx 75215

FOR MORE INFORMATION CALL (469) 650-1594

Communications, Outreach & Marketing

Media Requests

June 1 – 7, 2021

June 1, 2021 – Univision (Erika Torres): Asking about whether the Dallas Police Department has gone over in their overtime budget

City's Response: The Dallas Police Department is forecast to spend \$34.7 million on overtime by the end of the current fiscal year, which is September 30, 2021. This is approximately \$1.6 million, or 5 percent, more than spent on overtime last fiscal year. Through the end of April, DPD has spent \$19.7 million, approximately \$2 million more than spent through the first seven months of last fiscal year. Where applicable, approximately \$4.7 million of DPD's overtime expense will be reimbursed primarily from FEMA for COVID vaccination efforts.

DPD

OT Budget OT Expense 4/30 OT Actual or Forecast 9/30

FY 2019-20

26,497,894 17,754,456 33,134,326

FY 2020-21

17,284,425 19,732,128 34,741,563

June 3, 2021 – Dallas Morning News (Praveena Somasundaram): Asking about HB 1925, which would make camping in an unapproved public place a Class C misdemeanor across Texas

City's response: While public camping in the City of Dallas has never been legal, OHS does not support the criminalization of said act. Data on this and similar measures nationally do not show a correlation between enforcement of a camping ban and improvement in the lives of unsheltered citizens. Fortunately, we are working on a new approach to encampment resolution that we believe to be more sustainable. Not only will it work in partnership with area providers but it will also offer a clearer path to housing. Addressing the intent by the State that this measure lead not to arrests but to increased resource connectivity for unsheltered residents, OHS is pleased to actively partner with the Office of Integrated Public Safety Solutions and the new City of Dallas Sobering Center to provide assistance to individuals in need of supportive and behavioral health services and direct them away from the criminal Justice System. Please know that all interactions will continue to respect CDC COVID-19 guidelines per the current encampment resolution memo.

June 4, 2021 - Univision 23 (Marysol Gonzalez): Reached out with the following questions about DHA rental assistance "Is there a number people can call on this? For those who have not internet or access

to a computer?”

City's response: The City of Dallas has set up a dedicated number to help those without internet access, 214-670-8416 and additionally, persons needing help may visit any Dallas Public Library or visit DHA's office on Hampton Road during office hours for assistance.

DHA has also told us that in order to ensure rent relief assistance is distributed by the December 31, 2021 program deadline, our application process is primarily electronic. However, it is also mobile-friendly. Applicants can take pictures of the necessary documentation, and apply using their cellphone or tablet. We also have a bot, Grace, who can provide assistance on our website, as well as support form for additional help.

June 4, 2021 - La Poderosa y La Voz (Adriana Amaya): Reached out with the following questions about DHA rental assistance “I would love to interview a Spanish speaker about the emergency rental assistance in both of our radio stations 540am La Poderosa and 1360am La Voz.”

The interview will air during our public affairs show named Tu Comunidad con Adriana Sat. at 12:30noon.

We can tape the interview Wed, Thur. or Friday. Please let me know what times could work for you?

City's Response: Adriana was provided a Spanish speaking interview through DHA and the interview aired at noon Saturday, June 5.



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: June 1st – 7th, 2021.

Tuesday, June 1st: WFAA 8 (Lourdes Vazquez) and NBC 5/Telemundo (Abigail de Vera) - Can you provide information on a gas leak at 5400 Martel Ave incident# 2021135376? Can you provide information on how many people have been evacuated?

City Response - At 16:25 DFR units were assigned to a 911 call for a gas leak after a construction crew hit a gas line near a condominium complex at 5414 Martel Avenue, near Mockingbird and Interstate 75.

Out of an abundance of caution, approximately 6 units on the lower floor of one of the buildings was evacuated until Atmos technicians can make the needed repairs to the line.

Thankfully, only one of the units had occupants inside when crews visited. There is no indication that these people will be out for the evening, but they will work with property management to arrange for living accommodations if needed.

Wednesday, June 2nd: WFAA 8 (Malini Basu) – FROM AN INTERVIEW REQUEST THAT ORIGINATED ON MAY 26TH REQUESTING TO) Interview the RIGHT Care Team about the service they offer and how it impacts those with behavioral health disorders.

City Response – Set her up with a June 2nd 11:00 a.m. interview with representatives from DFR, DPD, Parkland Hospital and the North Texas Behavioral Health Authority. It aired the following day, and can be viewed at this link:

<https://www.wfaa.com/video/news/health/dallas-right-care-team-says-mental-health-calls-have-spiked-since-the-pandemic/287-b7b3bbf6-ac10-42f2-b9ec-8ac22dc45f99>

Sunday, June 6th: CBS 11 (Katherine Williams) - Due to weather, we wanted to know how many house fire calls were made last night?

Would you also information on the house fire that took place at 15000 block of Wild Vine Dr?

City Response - Wildvine was the only fire we responded to, and the details are as follows:

On Saturday, June 5th, Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at a home, located at 15150 Wildvine Drive, in far North Dallas.

When firefighters arrived at the one-story residence they observed flames coming from the roof of the home. The fire was well into its advanced stages when units arrived; and despite the best efforts of first responders, the home suffered a total loss.

Thankfully, the family who lived there was not home when the fire occurred, so there were no injuries to report of. They also were able to arrange for alternate living accommodations on their own, so the American Red Cross was not notified.

Investigators determined that the fire was of natural causes and began as the result of a lightning strike.

Sunday, June 6th: Fox 4 (Gillian Hughes), NBC 5 (Claire Cardona) and Univision 23 (Nathalie Palacios) - Checking in to see if you know the number of high water/person trapped calls DFR responded to overnight?

And do you also have any info about an incident in which a man drove into a drainage canal around midnight in the 11000 block of a Harry Hines.

City Response - DFR responded to 16 High Water/water Rescue incidents from 10 p.m. (6/5) - 8:00 a.m. (6/6). Information on the Harry Hines incident goes as follows:

On Sunday, June 6th, at 12:09 a.m., Dallas Fire-Rescue units responded to a 911 call for a "High Water Incident" after a customer from a business, located at 11044 Harry Hines Boulevard, drove their vehicle (an SUV or Minivan) into a drainage canal next to the location.

According to reports, the vehicle was being pushed up against the pillars of a bridge by approximately 3 - 4 feet of moving water. It's unclear exactly how first responders were able to rescue the occupant of the vehicle, but it did not require the use of a boat.

The occupant was not taken to the hospital by DFR. Accident details and any follow-up questions should be directed to DPD.

Sunday, June 6th: WFAA 8 (Lourdes Vazquez) - Can you provide information on a water rescue yesterday at L B J Serv Rd / Hillcrest Rd?

City Response - On Saturday, June 5th, at 23:49, Dallas Fire-Rescue units were dispatched to a Water Rescue near the Watermark Community Church, on the 7200 block of LBJ Freeway.

There were reportedly multiple vehicles stranded, with at least 4 people in the water, along the service road. While 3 of them were able to make it to safety on their own, there was one who had to be rescued from their vehicle. They were taken to a local hospital for undisclosed reasons for evaluation.

Monday, June 7th: WFAA 8 (Alex Rozier) – We're doing a flooding story as the rain continues, and a woman got swept away in her vehicle. I'm curious if one of your people at Station 34 may have 10 minutes to talk with me about things to avoid or look out for as drivers drive in potentially dangerous flood-like conditions.

City Response – Set him up with an interview with the Swift Water Rescue Team Lieutenant which can be viewed at the following link:

<https://www.wfaa.com/article/weather/severe-weather/dallas-water-rescue-team-tips-driving-safely-heavy-rain-flash-flooding/287-b9f700d8-4c59-470d-afd9-028b6e5f64fc>