

Memorandum



CITY OF DALLAS

DATE February 12, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – February 11, 2021**

New Updates

[New Director Announcement](#)

Christine Crossley will join the City as the Director of the Office of Homeless Solutions (OHS) on March 3. Christine was previously the Division Director for the Catholic Community Services in Seattle Washington. She directed the largest rental subsidy and homeless services program, Housing and Essential Needs, in Washington State, for King County, the Low-Income Fare Transit program, and a Shallow Rent Subsidy pilot program, overseeing an annual budget of \$22M+ and 2,000 clients.

Christine has successfully advocated on behalf of the homeless and extremely low-income at the state and local level for several years. She guided her team and clients through a smooth transition to COVID-19 remote work procedures and co-managed a dedicated hotel for COVID-19 at-risk clients moving from congregate shelter. She has a history of collaborating with city and state-level coalitions and clients to successfully highlight the need for policies prioritizing and protecting the homeless and extremely low-income. Please join me in welcoming Christine to the City of Dallas! Her start date is March 3, 2021. Please click [here](#) to view the full memorandum about this appointment provided to the City Council today.

[City Manager's Corner](#)

Maura Pothier began her career with the City in October 2018 as the Assistant Director of Disbursements. She has a Master of Public Administration degree and spent most of her career at Baylor Healthcare system as the Director of Finance for the Research Institute, Accountable Care Organization and Information Services. Prior to Baylor she was the budget director for the Medicaid program for the state of Massachusetts. Maura has been an invaluable resource on the City's transition to WorkDay and proven herself to be a true servant leader! Maura and her team are amazingly supportive and responsive – nothing falls through the cracks with her. Her continued commitment to improvement makes her this week's pick for employee of the week. Congratulations, Maura! Keep up the good work.

[Dallas Animal Services \(DAS\) Launching Be Dallas90 Campaign Website](#)

DAS is launching a supplemental Dallas90 campaign website (www.BeDallas90.org), which showcase their lifesaving #Dallas90 community outreach campaign which is designed to generate public support of DAS' effort to find positive outcomes for all healthy and behaviorally sound pets. The new site will [link](#) to and from the existing DAS or main City of Dallas website. It is interactive, mobile friendly, easy to navigate, and highlights

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DAS' core programs and services, lifesaving statistics and ways for citizens to get involved and help save more pet lives. [View the Be Dallas90 site here.](#)

[COM Menu of Services Update](#)

We continue to make progress with the delivery of services through the revamped Communications, Outreach and Marketing Department(COM). Recently, MCC staff received information on the growing Menu of Services offered by COM, including a library of templates and minimum turnaround times for new requests – which require department director approval. Please view [Communication Outreach & Marketing - Resources - Home](#) for available options. For new requests, please complete a [COM Project/Service Request Form](#). If you have any questions please contact Communications, Outreach & Marketing director Catherine Cuellar at COMREQUEST@DALLASCITYHALL.COM.

[COM Storefront is Now Open!](#)

The COM Storefront in the City Store is open for COVID-19 PPE, decals, yard signs, and other collateral to be picked up by appointment only. Once you complete and submit an [order form](#), a COM staff member will contact you to schedule your order pickup at the City Store. Order pickups are available between 10 a.m. and 4 p.m. on Mondays, Wednesdays, or Fridays. If you have questions please contact Communications, Outreach & Marketing Director Catherine Cuellar at media@dallascityhall.com.

[2020 Annual Report Microsite](#)

The Office of Communication, Outreach and Marketing along with Information Technology Services (ITS) have been working in conjunction with the City Manager's Office to create the City's 2020 Annual Report microsite. The annual report is a digital, comprehensive overview of the City's accomplishments from 2020 across all City departments and specifically highlights how City employees went above and beyond to provide essential services during the COVID-19 pandemic. The compilation of these accomplishments can be viewed on the City's website at:

<https://dallascityhall.com/government/AnnualReport/Pages/default.aspx>.

If you have any questions, please contact Kimberly Bizer Tolbert, Chief of Staff at k.bizortolbert@dallascityhall.com.

[American Bar Association's Racial Equity Panel will feature Two City of Dallas Executives](#)

We are thrilled to announce Chhunny Chhean, Director of the Office of Procurement Services, will be moderating a panel for the American Bar Association's Virtual Midyear Meeting on February 18. Under the State and Local Government Section, Ms. Chhean will moderate a Racial Equity & Social Justice Panel. We are also proud to announce Liz Cedillo-Pereira, Chief of Equity and Inclusion, will be among the speakers featured on the panel. Interested parties may register to attend [here](#). Should you have any questions, contact Chhunny Chhean, Director, Office of Procurement Services at chhunny.chhean@dallascityhall.com or Liz Cedillo-Pereira, Chief of Equity & Inclusion at liz.cedillopereira@dallascityhall.com

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[Dallas Love Field Recognized by the Airports Council International-World's "Voice of the Customer" Initiative](#)

Dallas Love Field and the Department of Aviation received another honor from the Airports Council International; this time earning recognition in ACI-World's "Voice of the Customer" Initiative. This initiative awards airports that show a commitment to prioritizing customers and ensuring their voices were heard during the COVID-19 pandemic. Love Field ensured that survey gathering for the ACI Airport Service Quality program was able to continue in a safe manner and collected information from their many social outlets. Changes were continuously made from the input to provide a superior customer experience.

The airport won the 2018 and 2019 Airport Service Quality Award for North American Airports that serve between 15-25 million passengers per year. Should you have any questions, please contact the Director of Aviation, Mark Duebner at mark.duebner@dallascityhall.com.

[Black History Is Now](#)

In honor of Black History Month, the Office of Equity + Inclusion - Resilience Division has launched a social media campaign to highlight African American leaders in Dallas. Each week a local leader will be featured using an infographic that will provide a brief summary of their biography, community work and background. The campaign is geared towards encouraging people to celebrate African American leaders that are here today and how their everyday work is history in the making. We intend to continue this effort past February and have also developed a submission form (tinyurl.com/btl2yeni) to provide community members an opportunity to nominate a local African American leader. Since our launch last week, we have featured three leaders: [TC Broadnax, City Manager](#); [Carter Brown, Founder and Executive Director of Black Transmen](#); and [Kimberly Williams, CEO of Interfaith Dallas](#). Please join us on Facebook (@ResilientDAL) or Twitter (@ResilientDAL) in sharing the message that #HistoryIsNow and #BlackHistory365. Should you have any questions, please contact Genesis D. Gavino, Resilience Officer.

[Dallas Area Partnership to End and Prevent Homelessness \(DAP\) Board Meeting](#)

The DAP Board, Chaired by Councilmember Casey Thomas, II, will meet on Tuesday, February 23, 2021 at 12:00 p.m. Committee chairs will present their goals for board approval. In addition, the board will discuss eviction protection initiatives using CARES Act funds.

Here is the link to the video conference:

<https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=e6237f2eb063cedcb1b5d5bedeffd8e1f>.

[New COVID-19 Vaccine Distribution Dashboard Launched February 2](#)

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The Office of Data Analytics and Business Intelligence (DBI) launched a bilingual COVID-19 vaccine distribution dashboard for the City of Dallas that went live on February 2. The dashboard includes anonymous demographic data on vaccine recipients including race, ethnicity, gender, age, and the ZIP code of residence for each vaccine recipient who received their vaccine at the City of Dallas Kay Bailey Hutchinson Convention Center.

The other dashboard tabs were also updated and continue to provide information on COVID-19 testing, number of cases, and fatality information. It also includes enhanced information on hospital capacity and occupancy for Dallas County and the DFW region. The dashboard is built on a Tableau platform, which is a data visualization solution that helps people see and understand data.

The COVID-19 dashboard (include a link here to the dashboard) provides clear visualizations with built-in tool tips to help users understand the data. Should you have any questions, please contact Dr. Brita Andercheck, Director of the Office of Data Analytics and Business Intelligence at brita.andercheck@dallascityhall.com.

Urban Forest Master Plan Draft

The draft of the City of Dallas' Urban Forest Master Plan (UFMP, the Plan) is available for review. The UFMP provides a sound plan for managing the urban forest, critical to ensuring the resource is protected, maintained, and grown. Building on decades of high quality local and national urban forest research, this Plan sets a strategic and cohesive agenda to improve urban forest management and sets the stage for increased and improved urban forest stewardship across the City. The draft plan is currently available for review at www.DallasClimateAction.com/resources. Feedback on the plan is critical to ensuring we meet the needs of everyone who lives, plays, and works in Dallas. You are encouraged to provide feedback before February 28, 2021 through the portal for comments on the above website. Should you have any questions, please contact Sheila Delgado, Interim Director, Office of Environmental Quality and Sustainability at Sheila.Delgado@dallascityhall.com.

New Procurement Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ1965	Main Street from Good Latimer Expwy. to Exposition Ave., by Department of Public Works
BI21-00015119	Chemical Root Control System
BRZ-00015057	Homelessness Diversion Services
BV21-00015589	Plumbing Pipe, Fittings, Fixtures, Trim and Parts
BRZ21-00014983	Senior Services Employment Program
BRZ-00015066	Youth Homelessness

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We are also pleased to share the latest [Procurement Quarterly](#), listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

Look Ahead

[City Council Briefings](#)

February 17, 2021

- Illegal Dumping and Blight Abatement Strategic Plan
- Update on Bridging the Digital Divide – RDI Initiative
- Dallas Executive Marketing Plan

March 3, 2021

- Ad Valorem Tax Limit for Over-65 or Disabled Homeowners
- City of Dallas Cultural Plan Update
- City Manager 2021 Goals and Next Steps
- Final Draft of Strategic Mobility Plan/Connect Dallas Plan

[Media Inquiries](#)

As of February 9, 2021, the City has received media requests from various news outlets regarding the following topics:

- Camp Rhonda
- Vaccines
- Traffic Management Plan
- First Responder Second Dose Vaccination Efforts – Day 7 Summary
- Cold Weather Warming Stations
- First Responder Second Dose Vaccination Efforts – Day 7 Summary
- A Low Percentage of First Responders Electing to Receive COVID-19 Vaccine
- DCEO Magazine Highlights RIGHT Care Expansion
- Firefighters Contain Garage Fire at East Dallas Home
- Shortcomings in Dallas Vaccination Process Questioned
- Dallas Weekly Inquires About Two Fires at Southeast Dallas Museum

Please see the attached document compiling information provided to media outlets, during the period from February 2 – February 9, 2021, for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.

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T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Communications, Outreach and Marketing
Media Inquiries
Feb.2 – Feb.9

Date Submitted: 02/03/2021

Topic: Connect Dallas Draft Report

Inquiry: Everton Bailey questioned the accuracy of a statistic in the draft Connect Dallas report available for public review. He also asked about sidewalks and traffic fatality data.

City's Response: As you note, the Connect Dallas report is in draft form, and data was collected by a consultant in April 2020. Our internal team members flagged report page 48 as containing an error to our vendor, and it is being corrected for the final report. The sentence should read, "There are approximately 4,500 miles of sidewalk in city right-of-way and 1,100 of those miles are damaged or obstructed." Again, this will be corrected before Connect Dallas goes to City Council for adoption later this Spring. The Sidewalk Master Plan under development will go into more depth on this issue. There are no memos or reports available at this time, but it is anticipated there will be a briefing to City Council in late Spring. Sidewalks are under the purview of our Public Works team members. Fatal traffic deaths within the City of Dallas, according to crash data as of Feb. 3, 2021:

2019 = 186 fatalities

2020 = 227 fatalities

Source: Texas Department of Transportation's Crash Records Information System

Submitted By: Nichelle Sullivan (Transportation & Public Works)

Media Entity: Everton Bailey, Reporter (Dallas Morning News)

Date Submitted: 02/03/2021

Topic: Traffic studies / Management plan

Inquiry: Connor Henry with the Dallas Advocate (DA) asked a series of questions regarding traffic studies and our traffic management plan.

(DA): What is the current state of any traffic studies in the city?

City's Response: Traffic studies are data-driven evaluation of the operation of a transportation facility of which traffic volume and speed data is a key input in the evaluation. However, due to COVID-19, traffic volumes and traffic patterns have been altered. City staff is coordinating adjustments to traffic studies procedures based on updated federal guidelines and/or industry standards. Meanwhile, limited traffic studies with adjustments are being conducted at few locations around the city such as sections of Lake June Rd.

(DA): Details/Summary about the Neighborhood Traffic Management Program?

City's Response: Please visit our Neighborhood Traffic Management Program webpage. Bear in mind we are currently revising our guidebook.

(DA): Overview of traffic calming measures in Dallas

City's Response: We are looking at a comprehensive approach to this issue. Meanwhile, we have implemented different temporary or experimental traffic calming measures around the city based on localized conditions and currently monitoring their effectiveness to incorporate into our comprehensive approach. Please review this Council memo and this Council Briefing document.

(DA): What has worked in the past re: excessive speeding/racing, intersection blocking, traffic noise (would this be best directed to or answered in conjunction with DPD?)

City's Response: The combination of traffic calming measures and enforcement have helped. We advise reaching out to the Dallas Police Department for answers regarding the law enforcement piece of this question. You may reach them at pio@dpd.dallascityhall.com.

Submitted By: Nichelle Sullivan (Transportation)

Media Entity: Connor Henry, Reporter, Dallas Advocate

Date Submitted: 02/03/2021

Topic: FOX 4 - vaccine operations

Inquiry: Lori Brown, Reporter with FOX 4 asked about vaccine operations for the day.

City's response: We had priority appointment scheduled for this morning (started at 8 a.m.), all those persons were able to get their vaccine already. Non-priority appointments begin at noon today. The priority appointments were for those persons with an appointment, who were not vaccinated Saturday.

Submitted By: Roxana Rubio (Office of Emergency Management)

Media Entity: Lori Brown (FOX 4)

Date Submitted: 02/04/2021

Topic: Univision - apartment complex without hot water

Inquiry: Univision inquired about residents at the La The Villas at La Risa apartments without hot water. CCS had an open case, followed-up with the contractor for repairs, issued a notice of violation and was able to confirm hot water restoration the same night.

Submitted By: Roxana Rubio (Code Compliance Services)

Media Entity: Cynthia Cano Ugarte (Univision 23)

Date Submitted: 02/04/2021

Topic: Mayor & City Council Salary

Inquiry: Luke Ranker asked what the salaries are of the Dallas City Council.

City's Response: According to the City Code, Council Members salaries are \$60,000/year and the Mayor's salary is \$80,000/year.

Submitted By: Nichelle Sullivan (Mayor & City Council)

Media Entity: Luke Ranker, reporter (Fort Worth Star Telegram)

Date Submitted: 02/05/2021

Topic: DMN/KBHCCD vaccines

Inquiry: Everton Bailey Jr., Reporter with Dallas Morning News inquired: " Does the city know how many people received vaccines at the KBHCC on Wednesday and Thursday? Also, how many people arrived without an invite from the city? And does the city have any updated information on the map the mayor shared earlier this week showing the zipcodes of vaccine recipients? Is there a map or list available of the zip codes of the people who received vaccines at the convention center this week?"

Submitted By: Catherine Cuellar (Director, Communications, Outreach and Marketing)

Media Entity: Everton Bailey Jr. (Dallas Morning News)

Date Submitted: 02/05/2021

Topic: NBC5/Telemundo39 Vaccine

Inquiry Claire Cardona, Assignment Editor with NBC 5 | TELEMUNDO 39 | Dallas-Fort Worth

inquired: “Just checking – will there be vaccinations this weekend at Methodist or Kay Bailey?”

Submitted By: Catherine Cuellar (Director, Communications, Outreach and Marketing)

Media Entity: Claire Cardona, Assignment Editor (NBC 5 | TELEMUNDO 39 | Dallas-Fort Worth)

Date Submitted: 02/05/2021

Topic: Telemundo - Camp Rhonda

Inquiry: Telemundo followed-up on progress made for Camp Rhonda and the City provided the following information: Update on info shared this morning is that of the 16 willing, 12 have moved; 4 more are expected to move Monday

Even a dog owner got accommodated by DAS!

Submitted By: Roxana Rubio (Office of Homeless Solutions)

Media Entity: Emilio Ramos (Telemundo 39)

Date Submitted: 02/05/2021

Topic: Univision - apartment complex without hot water

Inquiry: Univision inquired about residents at the Aurora Apartment without hot water. CCS had an open case and provided an estimate on restoration time for hot water.

Submitted By: Roxana Rubio, Eric Onyechefule (Code Compliance Services)

Media Entity: Marysol Gonzalez (Univision 23)

Date Submitted: 02/08/2021

Topic: Univision / Emergency Inclement Weather Sheltering

Inquiry: Marysol Gonzalez, Assignment Manager with Univision inquired: “As the metroplex is expecting colder temperatures in the upcoming days we wanted to know if the City of Dallas is going to assist homeless? Is there a plan in place for possible night shelters? Or any other type of assistance?”

Submitted By: Catherine Cuellar (Director, Communications, Outreach and Marketing)

Media Entity: Marysol Gonzalez, Assignment Manager (Univision)

Date Submitted: 02/08/2021

Topic: Camp Rhonda

Inquiry: Emilio Ramos, Reporter with Telemundo – NBC inquired: “I’m working on a story about a homeless camp set up on a private property on 2620 Ferris St in Dallas. Someone already gave me background on the situation, but I was trying to clarify some things. Who could I talk to about this specific case this afternoon or tomorrow morning?”

City’s Response: “We just returned from the property and the hotel and have no issues to report at either. We were able to transition 2 new guests to the hotel today and have 4 that indicate a willingness to transition tomorrow. We currently have 13 guests at the property, and all are in great spirits. We expect to begin case manager assignments this week through our contracted rapid rehousing partner which will allow for assistance in getting our guests document ready to move in to permanent housing. The property is still being used by some as an encampment, we hope to continue to serve and place those guests that have turned down placement especially as inclement weather is approaching this week(end).”

Submitted By: Catherine Cuellar (Director, Communications, Outreach and Marketing)

Media Entity: Emilio Ramos, Reporter (Telemundo – NBC)

Date Submitted: 02/09/2021

Topic: NBC 5 Inquiry: City Preps Ahead of Cold Weather

Inquiry: Jack Highberger, Reporter with NBC 5 | Dallas-Fort Worth inquired: “Reaching out to see if the City of Dallas is doing anything in particular ahead of this week’s freezing weather? Road preps, etc.? Also, are there any plans to open a warming center for residents?”

City’s Response: The City’s facilities used in years past as warming centers are closed due to COVID-19; however, the Office of Homeless Solutions is working with nonprofit service providers to shelter persons experiencing homelessness in hotels in inclement weather and to reduce the spread of COVID-19. With every snow/ice event, we prepare our sanding vehicles and crews ahead of time but do not do any pre-treatment. As the weather reaches us, we start scouting our bridges and running our sanding routes on 12-hour shifts. The scout and sanding teams include approximately 50 sanding trucks.

Submitted By: Catherine Cuellar (Director, Communications, Outreach and Marketing) | Nichelle Sullivan (Public Works)

Media Entity: Jack Highberger, Reporter (NBC 5 | Dallas-Fort Worth)

Date Submitted: 02/09/2021

Topic: Cold Weather Warming Stations

Inquiry: Maci Smith, Reporter with WFAA Inquired: “Is the City of Dallas opening any warming stations tonight ahead of the cold and potentially icy weather in the coming days?”

City’s Response: The buildings traditionally used as warming stations are closed due to COVID-19, but with our nonprofit service provider partners the Office of Homeless Solutions is arranging hotel sheltering for people experiencing homelessness to slow the spread of COVID-19.

Submitted By: Catherine Cuellar (Director, Communications, Outreach and Marketing)

Media Entity: Maci Smith, Reporter (WFAA)



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: February 2 - 8, 2021.

Tuesday, February 2nd: Sent the following update, on first responder vaccinations, to all the local media –

Operation Medicine Wheel – First Responder 2nd Dose: Day 7

Update: On Monday, February 1st, at 8:00 a.m., Dallas Fire-Rescue (DFR) continued administration of the second dose of the Moderna vaccine to first responders from DFR, the Dallas Police Department and the Dallas City Marshal's Office.

The final day of operations, like the previous days, ran without incidence, resulting in a total of 1,902 first responders being fully vaccinated. While that still puts us 102 short of the 2,004 who received the first dose, scaled down arrangements will be made in the coming days to ensure that those first responders are given the opportunity to receive that second dose.

Tuesday, February 2nd: NBC 5 (Eva Parks) – In response to last weeks inquiry regarding the low number of first responders electing to receive the COVID-19 vaccine..... We understand it's voluntary and will include those points. DPD shared they had more than 1800 since we last emailed. Can you let us know on the Fire and city marshals?

City Response - I have no changes to report to DFR's numbers. While I know there are more who got the vaccine, than who went through KBHCC, we are not tracking those figures.

That being the case, there were at least 738 members from DFR (of 1,985) who elected to receive the vaccine.

There is no change to our figures for Dallas City Marshal's either, but you may consider reaching out to them as well just in case they're keeping track of officers who may have been vaccinated outside of the KBHCC operation.

NOTE: The story aired on Tuesday, February 9th, and can be seen at the following link:
<https://www.nbcdfw.com/investigations/many-dfw-police-firefighters-skipping-covid-19-vaccine-for-now/2546467/>

Tuesday, February 2nd: DCEO Magazine (Will Maddox) In follow-up on a story we interviewed for on January 22nd - For FY 2021, will the RIGHT Care team be deployed across the entire city, or not until FY 2022 in October when there are 10 teams?

I think the number of teams went to 5 this year, but I wasn't sure if those five teams were still in the southern sectors, or city-wide.

I know DPD wasn't hiring anyone knew, but Parkland said they were looking to hire more mental health professionals. Do you know what the cost of the RIGHT Team expansion will be to get to 10 teams?

City Response - Each team will cover a specific subdivision (South Central, Southeast, Northeast/North Central, Northwest/Central and Southwest). The City won't have full coverage until all 5 teams have launched; but currently that's not expected to be until April 2021.

Unfortunately, we don't have a dollar figure pertaining to the 10 teams, as the other 5 will be included in next year's budget. However, the city of Dallas budgeted 2,192,998 for Right Care expansion to 5 teams in FY 2021.

NOTE: This story was published later that evening, and can be read at the following link: [The RIGHT Care Program Prepares to Expand Citywide - D Magazine](#)

Thursday, February 4th: NBC 5/Telemundo (Cynthia Garcia) - Can you tell me about this fire at 12404 Sunland St?

City Response - At 09:49 Dallas Fire-Rescue responded to a 911 call for a structure fire at a home, located on the 12400 block of Sunland Street, near the intersection of Jupiter Road and Northwest Highway. When firefighters arrived at the one-story residence they observed smoke coming from a two-story detached garage behind the home.

Attack teams found a small fire on the first floor and quickly extinguished it; isolating the damage to the structure of origin. Though the structure is used as a garage, the second floor was actually a residential area. There were an unknown number of people in that area when the incident took place, but they were all able to make it out safely before firefighters arrived; and there were no injuries reported.

The cause of the fire is undetermined.

Thursday, February 4th: University of North Texas Journalism Student (Maya Gayler) - I am a student journalist at UNT. This week, I am doing a story about how Dallas is handling the COVID vaccine. I would like to interview someone who has

worked closely to distributing the vaccine, or someone who has worked on COVID regulations. The interview would be done via phone.

1. What is the current procedure for how citizens receive the vaccine?
2. How is the issue of people sharing the link being handled? Are there any ideas on how to fix this problem?
3. How many vaccines are being distributed at each location?
4. Is anything being done to speed up the process?
5. When will the next phase of vaccinations begin?
6. What are some challenges specific to Dallas?

City Response - What is the current procedure for how citizens receive the vaccine? In order for a Dallas resident to receive the vaccine from the City of Dallas, at the Kay Bailey Hutchison Convention, they first have to register with Dallas County. From there, Dallas County will send us a list of names, from the priority group 1A and 1B; which is already prioritized. The City of Dallas will reach out to those individuals via email, text or robocall with an invitation to then register with the City of Dallas, at the KBHCC, to come out and get a vaccine. More detailed information can be found at <https://dallascityhall.com/Pages/Coronavirus-Vaccine-Information.aspx>.

How is the issue of people sharing the link being handled? Initially, the issue was being addressed by having the verbiage, which asks for the link not to be shared, placed in a more prominent location on the registration landing page. That proved not as successful as we hoped, so we changed the process by allowing residents to register only with the Dallas County Registration code they were issued upon initial registration with the county. While it wasn't a complete fix, it was most certainly an improvement. Are there any ideas on how to fix this problem? A true fix can only be managed through tweaks in the scheduling application itself, which we don't have the capability to make; however, we understand that it still may not entirely prevent people from showing up without appointments.

How many vaccines are being distributed at each location? We can only speak for the KBHCC vaccination site..... That being said, we received 5,000 doses of Moderna for the 1A and 1B priority group, which we distributed from February 28 – 30. This week we received another 4,875 doses of the Pfizer vaccine. Through a newly formed partnership, 3,000 doses of the vaccine was then given to Dallas Methodist Hospital; leaving us with slightly less than 2,000 which we distributed on February 3rd and 4th. Prior to these vaccinations however, we vaccinated approximately 2,000 of our first responders, from DFR, DPD and the Dallas City Marshal's Office, from an allotment of 2,000 Moderna vaccines in late December for the first dose, and 2,000 more in late January for the second dose.

Is anything being done to speed up the process? The decrease in the number of people showing up without appointments, has helped the process leading up to the initial point of contact at KBHCC. Once your appointment is verified, the wait time is anywhere between 25 and 35 minutes on average.

When will the next phase of vaccinations begin? Our next allocation has yet to be confirmed. When the next phase will begin is a question better addressed by Dallas County or perhaps even the State of Texas.

What are some challenges specific to Dallas? The biggest challenge with the location we've chosen is the network of thoroughfares around and within the Downtown Dallas area. If you're not familiar with them, they can be confusing at times.

Friday, February 5th: In response to a reporter (whose name was broken up in a voicemail) from the Dallas Weekly inquiring about two fires at the Kathlyn Joy Gilliam Museum/Learning Center, the following was sent:

On Saturday, November 21st, at 3:56 a.m., Dallas Fire-Rescue was assigned to a 911 call for a structure fire at the Kathlyn Joy Gilliam Museum and Learning Center, located at 3817 Wendelkin Street, in Southeast Dallas. When firefighters arrived at the one-story wood framed home, they observed flames coming through a front window. Attack teams deployed handlines and forced entry into the front and back doors of the home and found and extinguished the fire within 10 minutes of arriving at the scene. Thanks to the quick work of firefighters, the damage was isolated to a small area in the front of the home where the flames were coming from, leaving behind minimal damage.

Just over a month later, on New Year's Day 2021, at 1:14 a.m., DFR units responded to a 911 call for another fire at the same address. When they arrived on location this time, they not only saw fire coming from the same window, but it was into its advanced stages and coming from the roof as well. The fire took a little longer (approx. half an hour) to put out this time, and there was a little more structure damage; but thankfully, it was still undergoing repair work from the previous fire, so there were no contents inside to suffer any damage.

Investigators were able to conduct a thorough examination inside and outside of the home but were unable to settle on a definitive cause or rule out other possible causes. As a result, the cause of the fires remains undetermined.

