

Memorandum



CITY OF DALLAS

DATE May 21, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – May 20, 2021**

New Updates

[Encampment Outreach Partnership & Resolution Schedule May 20, 2021](#)

OHS Street Outreach team engaged with the unsheltered residents located at Meyers, Jeffries, and Merlin Street last Thursday as part of an ongoing outreach effort in partnership with City Square, Prism Health, OurCalling, Community Courts, Metro Relief, Recovery Council, The Bridge, and the tVeterans Administration . This partnership continues to work with these residents on a range of issues including: getting IDs, getting on the Housing Priority List (HPL) if they qualify, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and breaking down the stigma around shelter through open conversations. Another outreach effort to this area is planned for next Thursday, May 26 at 10:30am. Similar efforts are slated for an encampment near 11549 Ferguson Road, which is scheduled to be removed on May 25, 2021. Due to this, outreach will occur daily, with intensive emergency shelter as the primary service.



The following sites (see attached) are scheduled for homeless encampment cleaning the weeks of May 17 – 21 and May 24 – 28 (weather pending). Please note that these will

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be for debris removal and outreach only. The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter.

The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the dashboard using the link below and feel free sharing this tool with residents:

<https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073>

Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

City Manager's Corner

Sherrelle Russell, Senior Program Manager responsible for Field Operations in the Department of Transportation, is this week's employee spotlight. Since joining the City in August 2019, Sherrelle has led an excellent team overseeing roadway pavement markings, signs, warehouse operations, and evaluations for the school crossing guard program. Ms. Russell has been instrumental in implementing efficiencies, developing procedures, and standardizing materials in the field operations team, despite facing many challenges. She also led the Department of Transportation's effort for several street name changes including Nowitzki Way, Frank Henderson Jr. Drive, and Botham Jean Boulevard. Ms. Russell's managerial acumen has bolstered her team and ensured that they are on the path to continuous improvement. Her work effort is derived from her commitment to the City's principals of excellence, empathy, ethics, and equity, which she demonstrates in her daily interactions with staff, councilmembers, and the public. Congratulations, Sherrelle! Keep up the great work!

Budget Tele-Town Hall Meetings

The City Manager's Office and Budget & Management Services are hosting three Tele-Town Hall Meetings (TTHMs) starting next Monday, May 24, 2021 and again Tuesday, May 25, 2021 to discuss residents' priorities for the upcoming Fiscal Year 2022 budget and American Rescue Plan Act (ARPA) funds. As always, TTHM will dial out to about 300,000 landline and mobile numbers in its database, but we encourage residents to [register](#) ahead of time if they want to participate. We have attached social media graphics and suggested language in English and Spanish for you to share with your constituents. Please contact Budget Management Services Director, Jack Ireland if you have any questions.

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Brush and Bulk Trash Collection Delays

Extremely heavy spring set-out volumes impacted Sanitation Service's ability to complete the April bulk and brush collection schedule on time and will affect May's collections as well. During April's collections, 31,269 tons were collected as opposed to 16,000 tons the month before. April 2021 volumes even surpassed the April 2020 volume we saw last year when stay-at-home orders were first implemented. For comparison, April 2018 and 2019 collections averaged 16,570 tons. We believe that the increased volumes are primarily due to the February freeze's impact, which has led to a large set out of dead vegetative debris.

In March, ten contractor crews were added in anticipation of increased volumes, and 20 more were added in early April. Today we are operating with 31 contractor crews, 6 to 7 days per week. We have also produced maps outlining affected areas with anticipated completion dates. These are being shared with council and COM, as well as the Sanitation Services website and social media platforms. Unfortunately, the delays are expected to continue through the month of May, with a return to the regular collection schedule for week 1 of June, which begins on Monday, June 7. If you have additional questions or concerns, please reach out to Tim Oliver, Interim Director of Sanitation Services.

Dallas Park and Recreation celebrates reopening of Thurgood Marshall Recreation Center

After undergoing extensive renovations, the Thurgood Marshall Recreation Center reopens with a modern, new look. A ribbon-cutting is scheduled for Friday, May 21, 2021 at 10 a.m. at the center, 5150 Mark Trail Way. Should you have questions or concerns, please contact John Jenkins, Director for Park and Recreation.

Convention and Event Services – The Ann Richards Public Art Project in Dallas

The Ann Richards Public Art Project will be coming to Dallas in early June 2021 as part of a collaboration between the Austin-based non-profit, the Ann Richards Legacy Project, Downtown Dallas Inc., and the City of Dallas. The project is currently on display in Austin through Spring 2021. The display features a selection of street pole banners marking the 30th anniversary of the inauguration of the iconic 45th Governor of Texas. The banners use a vertical red, white and blue design that includes a pairing of twelve images with twelve notable quotes to capture the timeless and iconic spirit of the late governor who is credited with appointing an unprecedented number of women, people of color, Texans with disabilities, and LGBTQ community members to Texas boards and agencies during her tenure. The banner display commemorates her legacy as a teacher and a dedicated public servant, highlighting her January 15, 1991 inauguration day when an estimated crowd of 15,000 Texans joined her in a peaceful march up Congress Avenue to the Capitol in Austin. The banners will remain up through Summer 2021, along Young Street and Main Street in the Central Business District. For more information about the Ann Richards Legacy Project please visit <https://www.annrichardslegacyproject.org/>. For

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questions related to the installation, please contact Rosa Fleming, Director of Convention and Event Services.

[City of Dallas Retains #2 Rank Among Local Governments for Green Power Use](#)

Annually, the U.S Environmental Protection Agency (EPA) publishes a report on their Green Power Partnership (GPP) program ranking 700 partner organizations in terms of green power usage. In the latest report, published on April 26, 2021, the City of Dallas ranked No.2 in annual green power use on EPA's Top 30 Local Governments rankings and came in at No. 22 on the list of Top 100 National Organizations (including local, state, and federal agencies, Fortune 500® companies, and others). See the full rankings at epa.gov/greenpower.



The EPA established the GPP program in 2001 to protect human health and the environment by increasing development of renewable electricity sources. GPP is a free, voluntary program, helping to increase the use of green power among organizations in the United States to reduce negative health and environmental impacts associated with conventional electricity use.

The City of Dallas has been a Green Power Partner since 2007 and continues to make strides in environmental leadership and our Comprehensive Environmental and Climate Action Plan (CECAP) goals. Dallas remains one of the most populous cities in the country purchasing green power and associated renewable energy credits for 100% of the electricity used by City facilities.

The City of Dallas uses over 720 million kilowatt hours of electricity annually for its facilities and using wind power prevents over 560,000 tons of carbon dioxide from being emitted into the air.

For more information, please contact Errick Thompson, Director, Building Services Department.

[Equity and Inclusion Lunch N' Learns](#)

The Office of Equity and Inclusion – Equity Division will host a virtual Lunch N' Learn series for City of Dallas staff. Mark your calendars to join us as we explore several topics including Planning & Urban Design's Equity in Action, what is racial trauma and care, and the importance of mentorship. The 3-day series is scheduled for May 25 - 27, from 12:00 – 1:00 pm. Should you have any questions, please contact Equity Officer, Lindsey Wilson.

[Hensley Field Discovery Tour](#)

The Hensley Field Master Plan team will host a Hensley Field Discovery Tour on Saturday, June 5, 2021 between 9:30 am and 4:30 pm. The purpose of this tour is to

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allow interested stakeholders to see the site and begin to work with staff to imagine its future. We are able to accommodate a total of up to 200 tour participants in this event due to tour bus capacity and COVID-19 safety precautions. We have primarily targeted the Stakeholder and Technical Advisory Group members to participate in the tour, but it is also open to the public on a first come first serve basis with RSVP required. We expect to finalize tour attendance by end of the day on May 27, 2021. Three bus tours will be offered each of which will last for 2 hours, starting at 9:30 am, 12:00 pm and 2:30 pm. If you are interested in participating in the first tour starting at 9:30 am, please let Peer Chacko, Director of Planning & Urban Design know by end of the day on May 27, 2021. Dr. Eric Johnson, Chief of Economic Development and Neighborhood Services, will also be reaching out to you individually to confirm your ability to attend. A virtual site tour will also be made available on the project website at <https://www.hensleyfield.com> for those who are unable to attend the in-person tour.

Office of Equity & Inclusion Honors Asian American and Pacific Islander Heritage Month
The Office of Equity and Inclusion (OEI) has partnered with the Association of Asian American City Employees (AAACE), Dallas Public Library, and community partners to celebrate and uplift our Asian American and Pacific Islander community. On May 25, 2021 from 12:00 p.m. to 1:00 p.m., OEI will moderate a virtual “Conversation on Resilience in Dallas’ Asian American Community.” Learn about Dallas’ history of transnational immigration and refugee resettlement and what it means to be resilient in the face of adversity. The event will be moderated by Genesis Gavino, Resilience Officer, Office of Equity and Inclusion and includes presentations from Stephanie Drenka, Communications Director, Dallas Truth, Racial Healing & Transformation and Dr. Walter Nguyen, Executive Director and Founder, Mosaic Family Services. [Click here](#) to register for the event. In addition, OEI has launched a resources webpage for Dallas’ AAPI community and allies. [Click here](#) to access the webpage or scan the QR code below with your smartphone camera. If you have any questions, please reach out to Genesis Gavino, Resilience Officer.

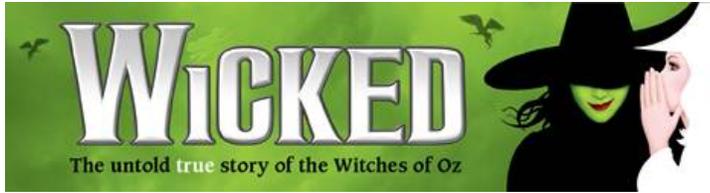


Scan Me!

[Dallas is leading the Broadway industry back to business](#)

When it opens its 5-week engagement at Dallas Summer Musicals on August 3, WICKED will be the first Broadway tour in the U.S. to resume performances since the COVID-19 pandemic shutdown began. This is Wicked’s 6th visit to Dallas and its more popular than ever. Tickets go on sale today, Friday, May 21 at 10 AM. Visit www.DallasSummer.Musicals.org for additional details.

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DALLAS SYMPHONY ORCHESTRA – CONCERTS IN PARKS SERIES IS RETURNING FOR SUMMER 2021.

Coming soon - Three FREE concerts! See attached flyer for details.

[Margaret McDermott Bridge Ribbon Cutting](#)

The City of Dallas, along with its partners at the Texas Department of Transportation, are pleased to announce the near completion of the Margaret McDermott Bridge (IH30) Pedestrian and Bicycle Bridges. On June 10, 2021 at 10:15 a.m., the City will celebrate with a ribbon cutting ceremony. You are invited to join local, state, and federal partners who have all assisted in completing this project. The future connections will include the Coombs Creek Trail on the West Dallas side of the Trinity River and the Riverfront Complete Street on the East Dallas side of the Trinity River. These projects are all part of the City's master plan to connect neighborhoods with alternative transportation and recreational opportunities to live, work, and play in the City. We hope to see you and your friends and family on the bridge. If you have any questions, please contact Terry Lowery, Director of Dallas Water Utilities.



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New Procurement Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Project Number	Project Title
CIZ1987	Street Reconstruction Group 17-6006, by Public Works Department
CIZ1989	Street Reconstruction Group No. 17-1305, by Public Works Department
CIZ1990	DeGolyer Estate Restroom Improvements, by Parks and Recreation Department
CIZ-DWU-10	Pavement Repairs on City of Dallas Infrastructure at Various Locations, Contract No. 10, by Dallas Water Utilities Department
CIZ-DWU-20 473/474	Schedule A: Water and Wastewater Main Installations at 27 Locations and Schedule B: Water and Wastewater Improvements in Mesquite Heights Unserved Area, Contract No. 20-473/474, by Dallas Water Utilities Department
CIZ-DWU-21 124	Five-Mile Creek Wastewater Pipe Replacement – Glendale Park, Contract No. 21-124, by Dallas Water Utilities Department
BDZ21- 00016286	COVID-19 Workforce Training Program(s)

We are also pleased to share the latest [Procurement Quarterly](#), listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

Look Ahead

City Council Briefings

June 2, 2021

- Advancing Workforce Equity in Dallas and Collin Counties: A Blueprint For Action” Report (United Way)
- Update of the City's RDI for a Telecommunications Network and Wi-Fi Pilot Projects
- Discussion of the City's Pavement Treatment Selection Manual
- Update of the City's Sidewalk Master Plan and Sidewalk Project Prioritization Process
- Update of the City's Five-Year Infrastructure Management Program (IMP) and Pavement Degradation Models

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Media Inquiries

As of May 17, 2021, the City has received media requests from various news outlets regarding the following topics:

- Homeless Woman Rescued from her Truck in High Waters
- Storms Cause Brief Spike in DFR Accident Responses
- DFR Extinguishes Fire at Downtown Dallas Residential High-Rise
- Woman Escapes with Dog After Causing Dallas Condominium Fire
- Univision Dallas Highlights the RIGHT Care Program
- DFR Responds to Overnight Fire at Northpark Mall
- Fire Displaces 8 from Northeast Dallas Townhomes
- DFR's Swift Water Rescue Team Gears Up for Incoming Storms
- Couple Rescued After Rising Waters Cut Them Off from Dry Ground
- Eleven Displaced After 3-alarm Apartment Fire
- Weekend Rains Cause Significant Increase in High Water Calls
- DFR Fields Multiple Interview Requests Regarding its Preparations for Continued Rainfall

Please see the attached document compiling information provided to media outlets, during the period from May 12 – May 17, 2021, for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

SYMPHONY ²¹₂₂ IN THE CITY

FREE CONCERTS FOR THE PUBLIC

MICHELLE MERRILL CONDUCTS

MON **MAY 31, 2021 | 8:15PM**
**MEMORIAL DAY AT FLAG POLE HILL
CONCERT & FIREWORKS**
8100 DORAN CIRCLE,
DALLAS, TX 75238
RAIN | MORTON H. MEYERSON
SITE | SYMPHONY CENTER

THU **JUNE 3, 2021 | 8:15PM**
KIDD SPRINGS PARK
711 WEST CANTY STREET,
DALLAS, TX 75208
NO RAIN SITE
SPONSORED BY
METHODIST DALLAS MEDICAL CENTER
AND GFT CHARITY

TUE **JUNE 15, 2021 | 8:15PM**
PAUL QUINN COLLEGE
3837 SIMPSON STUART ROAD,
DALLAS, TX 75241
RAIN SITE | TIGER'S DEN GYMNASIUM

Encampment Resolution (Cleaning) Schedule May 20th, 2021

LOCATION	LOCATION
May 17 th – 21 st , 2021	May 24 th – 28 th , 2021
2898 LBJ Serv EB-Josey	1392 Cadiz Street
2900 LBJ Fwy EB- Josey	S. Cesar Chavez Ramp NB & Bluebell Street
3100 LBJ Fwy EB-Webb Chapel	650 S. Griffin Street
4100 LBJ Fwy EB-midway	I-30 @ Munger Avenue
4176 LBJ TExpress EB-Midway	I-30 @ Peak Street
5040 LBJ Serv EB-Dallas Parkway/Inwood-LBJ EBSR	I-30 @ Haskell Avenue
	1800 South Blvd
	1700 Chestnut Street
	700 2nd Avenue
	2500 Dawson Ave
	11549 Ferguson Road
	183/ John West Carpenter and Mockingbird Lane
	35/Stemmons at Mockingbird Lane
	35/Stemmons at Medical District Drive
	35/Stemmons at Continental

YOUR CITY. YOUR VOICE.

WHAT CITY
SERVICES DO **YOU**
VALUE MOST?

Register now for our Budget
Telephone Town Hall Meetings
5/24 & 5/25



TU CIUDAD. TU OPINIÓN.

¿CUÁL ES EL
SERVICIO DE LA
CIUDAD QUE
VALORAS MÁS?

Regístrate hoy para nuestras
Reuniones del Ayuntamiento
Telefónicas de Presupuesto

5/24 y 5/25



FY22 Budget Engagement Meetings			
TIMING	IMAGE	SUGGESTED TWITTER POST	SUGGESTED FACEBOOK/NEXTDOOR
Through 5/25	<p>Your City. Your Voice.</p> <p><i>Tu Ciudad. Tu Opinión.</i></p>	<p>The City is building its annual budget, and we need your help! Register at bit.ly/FY22BudgetTTHM to share your priorities at an upcoming Telephone Town Hall Meeting.</p> <p><i>Estamos preparando el presupuesto, y necesitamos su ayuda. Regístrate en bit.ly/FY22BudgetTTHM para compartir sus prioridades en un próximo Reunión del Ayuntamiento Telefónica.</i></p>	<p>The City is building its annual budget, and we need your help! Join one of our Telephone Town Hall Meetings to share your priorities for next year.</p> <p>Monday, May 24, 6-7 p.m. Tuesday, May 25, 9-10 a.m. Tuesday, May 25, 5-6 p.m.</p> <p>Register today at bit.ly/FY22BudgetTTHM</p> <p><i>Estamos preparando el presupuesto, y necesitamos su ayuda. Únase a una de nuestras Reuniones del Ayuntamiento Telefónicas para compartir sus prioridades para el próximo año.</i></p> <p><i>24 de mayo de 6 a 7 p.m. 25 de mayo de 9 a 10 a.m. 25 de mayo de 5 a 6 p.m.</i></p> <p><i>Regístrate hoy en bit.ly/FY22BudgetTTHM</i></p>



Tuesday, May 25

P+UD Equity in Action

bit.ly/DALEQUITY1

Wednesday, May 26

Racial Trauma & Self-Care

bit.ly/DALEQUITY2

Thursday, May 27

Big Brothers Big Sisters

bit.ly/DALEQUITY3

WE ALL HAVE A ROLE IN ADVANCING EQUITY!



Martes, 25 de mayo

Dept. De Planificación y Diseño Urbano:

Equidad en Acción

bit.ly/DALEQUITY1

Miércoles, 26 de mayo

Trauma racial y cuidado personal

bit.ly/DALEQUITY2

Jueves, 27 de mayo

Big Brothers Big Sisters

bit.ly/DALEQUITY3

**¡PROMOVER LA EQUIDAD
ES RESPONSABILIDAD DE TODOS!**



Equity and Inclusion
Equity Division



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: May 11th – 17th, 2021.

Tuesday, May 11th: Fox 4 (Steven Young) - Any info on this call yet? Thanks. Steve Young. Fox4 News.

Water Rescue with Boat W NORTHWEST HWY / N WALTON WALKER SERV SB
832; BC07; BO50; EN 430044 11:59 C

City Response - At 11:49 a.m. Dallas Fire-Rescue units were assigned to this Water Rescue call near the intersection of Northwest Highway and South Walton Walker Boulevard, in Northwest Dallas. It involved a homeless woman, living out of her truck. She was asleep inside the truck when she was awakened to water rushing into it.

She was spotted around Noon by first responders and eventually rescued from the water around 12:30 p.m. Though she had suffered no visible injuries, she was taken to a nearby hospital as a precaution after prolonged exposure to frigid waters.

Tuesday, May 11th: WFAA 8 (Lourdes Vazquez) - Can you provide information on the number of accidents DFR has responded between noon and 4p.m. do you know if these were due to the weather conditions?

City Response - DFR responded to 38 accidents between Noon and 4 p.m. I can't confirm that they were weather related because we don't investigate accidents.

Tuesday, May 11th: Sent the following information out to all the local news desks in response to multiple inquiries for information on a multiple-alarm fire we responded to –

On Tuesday, May 11th, at 5:07 p.m., Dallas Fire-Rescue was assigned to a 911 call for a structure fire at the Terrace House, located at 3131 Maple Avenue, just outside of Downtown Dallas.

Responding units could see the smoke well in advance of arriving and requested a second alarm response. When they arrived at the 15-story high-rise, heavy fire could be seen coming from the balcony of a unit on the 14th floor. As a third alarm was

dispatched, attack teams made their way up to the fire floor, quickly accessed the unit and extinguish the fire.

The quick actions of fire crews were able to limit the fire damage to the unit of origin. The unit directly below was left uninhabitable from water damage, but the property had vacant units to accommodate the displaced.

There was no one in the unit of origin when the fire began, and investigators are still in the process of looking through debris to determine exactly how it began. In the meantime, residents are being let back into the building.

There were no injuries reported as a result of the fire, and the cause is still undetermined.

Wednesday, May 12th: Sent the following information to all the local news desks following multiple inquiries for information on a condominium fire –

At 13:36 Dallas Fire-Rescue responded to a 911 call for a structure fire at the Highland Oaks Condos, located at 4849 North Central Expressway, near Monticello Avenue.

When firefighters arrived at the two-story building, they observed heavy smoke and fire coming from a unit on the second floor. They made their way inside the unit, located and extinguished the fire; isolating the damage to the unit of origin.

According to investigators, the fire was accidental in nature and began as the result of combustible materials being left too close to heat source. Reportedly, the single occupant was fell asleep while incense were left burning near a basket of laundry. She awoke to find the clothes on fire, and unsuccessfully attempted to extinguish the flames before ultimately grabbing her dog and escaping.

Though there was only one unit damaged by fire, there were 4-5 others impacted smoke and water. At least 5 residents were displaced from those units, but they were able to find refuge through private means. Thankfully, there were no injuries reported as a result of this fire.

Wednesday, May 12th: Univision 23 (Cynthia Cano Ugarte) – (Forwarded from DPD) Hello Sgt. Jones,

I was following up on this and also wanted to ask who I would go through to request an interview about/with the RIGHT care team. The ones who respond to mental health calls.

I'd like to know how many teams the RIGHT Care team has and how many they will expand to. I'd also also like to know how the team is requested, how the team operates overall, and what are the team's goals.

Would it be possible to schedule something today?

City Response - The answers to her questions were sent in the form of brochures for the RIGHT Care program. Though we were unable to schedule an interview with her as requested, we set one up for her on Friday, May 14th, at Parkland Hospital with representatives from all the agencies involved with the team (DFR, DPD, Parkland Hospital and North Texas Behavioral Health Authority).

The coverage aired on Friday, during the Univision 23 10 o'clock news, and can be seen at the following link: <https://www.univision.com/local/dallas-kuvn/un-equipo-unico-en-texas-cambia-la-manera-en-que-las-autoridades-responden-a-llamadas-de-emergencias-de-salud-mental-en-dallas>

Friday, May 14th: Univision 23 (Erika Torres Caraban) and Spectrum News (Mike Pool) - Can you please provide us with info on a fire at 8687 N Central Expressway? Was the fire at a shopping center? Is the cause known? Any damage?

City Response - On Thursday, May 13th, at 11:42 p.m., Dallas Fire-Rescue responded to a 911 call for a structure fire at Northpark Mall, located at 8687 North Central Expressway.

When firefighters arrived at the two-story commercial building, they observed fire coming from the roof. Firefighters deployed handlines, made their way inside and extinguished a small fire in the ceiling space.

There was no one at the location where the fire began and there were no reported injuries.

Investigators determined that the fire was accidental in nature and began most probably as the result of an electrical short in the ceiling space. The fire made its way out of a skylight and ultimately set off the alarm and activated the automatic sprinkler system; effectively containing the fire spread prior to firefighters arriving and extinguishing what was left.

Friday, May 14th: Univision 23 (Jehova Azucena) – Can you provide information on the following incident: 2821 St James Ln (The Alista Apartments) around 2:30 a.m.

City Response - On Friday, May 14th, at 2:32 a.m., Dallas Fire-Rescue responded to a 911 call for a structure fire at a townhome complex, located at 9821 St. James Lane, in Northeast Dallas.

When firefighters arrived at the location, they observed fire coming through the roof of a two-story building. The fire well-advanced and had expanded throughout the entirety of

the attic space of the 4-unit building; but despite the conditions, firefighters were able to make quick work of it and declare the fire extinguished in about half-an-hour.

Only two the four units were damaged by the fire. At least 8 residents were displaced as a result, but the American Red Cross was called out to assist them with their needs. Thankfully, there were no injuries reported.

Investigators determined that the fire was incendiary in nature, but are still in the process of interviewing witnesses, and any other available information, to determine how and why the fire was started.

Sunday, May 16th: WFAA 8 (Lance Conrad and William Joy) – Called to request an interview with DFR's Swift Water Rescue team ahead of the heavy storms that flooded Dallas and surrounding cities.

City Response – Arranged for the station to interview them at the station between 3:30 p.m. – 4:00 p.m. but ended up sending them to an incident the team was actively working. The story aired yesterday, and can be see at the following link:
<https://youtu.be/va5RCpXZdAE>

Sunday, May 16th: NBC 5 (Claire Cardona), Fox 4 (Steven Young) and Univision 23 (Nathalie Palacios) - Do you have any information on this: 16 - Water Rescue with Boat; 7501 Merriman Pkwy

City Response - On Sunday, May 16th, at 3:38 p.m., Dallas Fire-Rescue units were assigned to a 911 call for a water rescue near 7501 Merriman Parkway, in Northeast Dallas.

According to first responders, a man and woman riding in their vehicle drove into highwaters. Though they were able to make it from their vehicle, the water continued to rise and eventually cut them off from where the majority of “dry ground” was.

First arriving companies notified the Swift Water Rescue team which was able to make it to the scene and get both people to safety. The operation took about an hour, and no one was taken to the hospital as a result of the incident.

Monday, May 17th: Sent the following information to all the local media outlets after multiple inquiries for information on a multiple alarm apartment fire –

On Sunday, May 16th, at 10:44 p.m., Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at an apartment complex, located at 4000 Hawthorne Avenue, just outside the Highland Park area of Dallas.

When firefighters arrived at the two-story apartment building, they observed fire coming from the second floor of the structure. Considering the time, they immediately went into rescue mode and began banging on the doors to ensure residents were out, while simultaneously mounting up for an offensive fire attack. Offensive efforts were brief as fire began to show through the roof; forcing Command to pull all personnel out, request a third alarm and move to a defensive posture. Between 60-70 firefighters poured water into and onto the structure for over two hours before the fire was declared extinguished.

There were 10 apartments in the building, all of which were impacted by varying combinations of smoke, fire and/or water damage. At least 11 people were displaced as a result of the fire, but the American Red Cross was called out to assist them however needed. Thankfully, there were no injuries reported.

Investigators are still looking into the cause of the fire, including whether it may have actually been the result of a smaller fire (for which 911 was not called) that took place earlier in the day. As it currently stands, the cause of the fire will be listed as undetermined.

Monday, May 17th: NBC 5 (Patrick Randolph) - Seeing if you have any numbers of high-water rescue/flooding related calls DFR responded to over the weekend and overnight?

City Response - Dallas Fire-Rescue responded to 64 different types of High Water/Swift Water Rescue Incidents on Sunday, May 16th.

53 of those calls came between the hours of 12:30 p.m. and 3:30 p.m.

There have only been two so far today; but I'm sure that number is going to change considering we have more rain to come.

Related media coverage can be seen at the following link:

<https://www.nbcdfw.com/news/local/dozens-of-high-water-calls-in-dallas-and-more-rain-ahead/2634773/>

Monday, May 17th: Telemundo 39/NBC 5 (Zully Salgado) – We are working on a story about flooding rescues in Dallas. I am reaching out to see if I could speak to someone about this.

City Response – Sent her the same data from the previous media request, and set up an 11:30 interview for her with a Swift Water Rescue Captain, at Fire Station 35. The story aired during the late afternoon news hour and can be seen at the following link:

<https://www.telemundodallas.com/noticias/en-dallas-bomberos-rescatan-a-dos-personas-y-un-perro-de-un-arroyo-inundado/2164699/>

Monday, May 17th: CBS 11 (Brooke Rogers) – Called to request an interview with DFR Swift Water regarding the incoming storms.

City Response – Set her up with a 1 o'clock interview with the DFR Swift Water Captain. The story aired later in the afternoon and can be seen at the following link: <https://dfw.cbslocal.com/2021/05/17/water-rescue-crews-preparing-busy-week-dfw/>

Communications, Outreach & Marketing
Media Requests
May 11 – May 17

May 16, 2021 - Dallas Observer (Jacob Vaughn): There's an excerpt I've read in a couple of national news outlets regarding the migrant teens at the convention center. I figured since it had to do with the lease at a city owned facility that you might be able to confirm this for me.

Here it is from CNN:

"In Dallas, concerns over an upcoming QAnon conference in the city also contributed to transferring children out of the facility before the lease expired, according to two sources familiar with the planning."

<https://www.cnn.com/2021/05/13/politics/dallas-san-antonio-migrant-centers/index.html>

The QAnon conference is in reference to the For God & Country Patriot Roundup event over Memorial Day weekend at the Omni Dallas and another venue that hasn't been announced yet.

Can you tell me if it's true that concerns over this event lead to some of the teenagers being transferred out of the convention center before the lease expired? If not, do you know who I can talk to in order to confirm this one way or another? Any help or response would be greatly appreciated. Thanks for taking the time.

City's response: The City isn't involved in day-to-day operations; referred to Jo Magnaye with HHS (media@hhs.gov)

May 13, 2021- Dallas Observer (Jacob Vaughn): I'm hearing that there is some business moving in on 9595 S. Central, Dallas, where Shingle Mountain first started. I hear it's a recycling business, but people are saying they're having trouble finding any documentation (zoning documents, etc.). We're not even sure of the business name. Additionally, I'm told that the property hadn't been remediated either.

Do you know anything about this? Should Floral Farms be worried about a Shingle Mountain 2.0? That's kind of how this activity is being portrayed by people online. I'd love to be able to learn more about this. Let me know if you can help me get more information. Thanks!

City's response: Sustainable Development & Construction has not received any recent applications/plans for the subject site.

The property is zoned Industrial Research (IR). The attached section of Code lists the allowed uses, including those subject to an SUP, for IR. The relevant section begins on p. 30 of the attachment and is highlighted.

For status of the former Blue Star Recycling site's remediation now complete, please visit the Former Blue Star Recycling Cleanup dashboard

May 14, 2021 – D Magazine (Matt Goodman)

Attached is a permit application I found for 9505 S. Central Expressway, which is one of the two plots of land that held Shingle Mountain. Is metal sorting an approved use under the current zoning or would that require an SUP? Is this permit going to have to be approved by the CPC? Until then, is Almira legally allowed to be operating on that property for the use they're applying for? Apparently, they are storing trailers there and it is currently an active worksite. My deadline is ASAP.

City's response: I can confirm we did receive a Certificate of Occupancy application for the subject address. No other comment should be made as it has yet to be reviewed.

Thanks,
Kris

Kris Sweckard
Director
Sustainable Development & Construction

May 17, 2021 - Univision 23 (Nathalie Palacios):

Do you currently have any information on an incident at Love Field Airport to which ARRF units have responded?

City's response: An aircraft called in an alert upon approach but landed without incident. It is required for ARFF units to be on standby in those situations.

Chris Perry
External Communications and
Marketing Manager
Department of Aviation – Love Field

May 17, 2021 – WFAA (Lourdes Vazquez):

Can you provide information if the Dallas Animal Shelter has seen an increase in pets being surrendered? Is the shelter over capacity?

City's response: Hi Lourdes –

Your email inquiry was forwarded to us from the City's Communications team and I wanted to follow up.

At this time, Dallas Animal Services is not seeing a significant increase in owner surrenders or adoption returns. Even though we are not currently over capacity, at this time we are at the highest capacity

we've been at since the start of the pandemic and are experiencing a slower rate of adoptions than we have previously seen.

I hope this helps answer your inquiry. Please let me know if you have any additional questions for DAS!

Leah Backo
Public Information Coordinator
Dallas Animal Services

May 17, 2021 – KXAS-TV NBC 5 (Ken Kalthoff): The City Council just passed item 34 which calls for flying the Pride Flag at city hall and "Other" city facilities. I heard Council Member West say he would be pleased to see it at ALL city facilities.. How will this occur? Will the City Add a pride flag at ALL facilities, including libraries, Police and Fire stations, recreation centers, Love Field, etc?? what will the cost of all these flags be? How many Flag poles does the city have where flags will be required??

City's response: • Last year's resolution focused solely on the City flag on the plaza. A third party provides the flag annually in May and it is returned in July.

- Last week's resolution makes that same arrangement possible at other City facilities.
- Last week's item had no cost consideration, so there is no anticipated cost. The Pride flag flown on the plaza is provided by and returned to a third party each year.
- There are no additional flag poles where last week's resolution requires the Pride flag be flown. This was clarified in the brief council discussion last week.